CS 477a Prototype UI Feedback Survey

Please have 5 people interviewed by 11/13 at 11:39pm

Personal Information:
Name
Email address

Background:
How often do you take the Metro? If not at all, why not?
Have you ever used a TAP card or similar ticket?
Do you have a car?
Do you regularly use services on your smartphone?
Would you use this application on your smartphone (versus a TAP card)?

Tasks (time & success/failure):
1. Create an Account
2. Buy a ticket
3. Change account information

Feedback:
What did you find difficult within the app?
Was it aesthetically pleasing (1 not at all - 5 definitely)
What was the most challenging thing about navigating in the app?
What did you like about the app?
What additional features, if any, would you like to see?