NAL CHHEN

IT AND CYBERSECURITY

CONTACT

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🌐 www.nalchhen.com

SKILLS

- Programming (Java, C++, Python)
- Linux System Administration (Arch, Ubuntu, Mint)
- Networking Fundamentals (Cisco Packet Tracer, subnetting, firewall config)
- Troubleshooting & Problem-Solving
- Teamwork & Collaboration

LANGUAGES

- English (Fluent)
- Khmer (Native)

REFERENCE

Available on request.

Phone: 123-456-7890

Email : hello@reallygreatsite.com

PROFILE

Motivated and detail-oriented IT student with hands-on experience in programming, cybersecurity fundamentals, and Linux system administration. Quick to learn new technologies and frameworks. Demonstrated ability to troubleshoot technical issues, manage time effectively, and adapt to fast-paced environments. Actively pursuing further specialization in cybersecurity and network management.

WORK EXPERIENCE

Personal IT Projects   2023 – PRESENT

- Built and maintained multiple Linux environments (Arch, Ubuntu, Mint), optimizing for hybrid GPU hardware and UEFI systems.
- Configured home networking lab using Cisco Packet Tracer: VLANs, subnets, firewalls, and ACLs.
- Developed a responsive portfolio website (HTML/CSS/JS) and version-controlled with Git.
- Practiced VPN setup, firewall configuration, and basic cybersecurity incident response.

Customer Service   2022 – Present

- Delivered high-quality customer service in busy, fast-paced hospitality environments.
- Managed POS systems, handled cash and digital transactions with accuracy.
- Trained new staff on workplace procedures and compliance with health & safety protocols.
- Demonstrated strong teamwork, adaptability, and effective communication with both customers and colleagues.
- Resolved conflicts and handled difficult situations with professionalism and composure.

EDUCATION

Diploma of Information Technology   2024 - Present
Swinburne University of Technology, Melbourne, VIC

Key subjects: Programming, Networking, Cybersecurity, Systems Administration