

**Name :**  
Mahendra Pal Singh & Mrs Suhag Vati

**Consumer No.:** 2000169749  
**Contract A/C :** 227275  
**Contract No. :** 1155950

**Supply Address :**  
A-024,SECTOR-2 , GREATER NOIDA (West)  
Greater Noida,Gautam Budh Nagar 201306

**Billing Address :**  
SECTOR-3, VASUNDHRA  
Ghaziabad,Ghaziabad 201012

**Mobile No. :** 99\*\*\*\*\*47  
**E-mail Id :** sa\*\*\*\*\*@gmail.com  
**PAN No. :** AV\*\*\*\*\*9P  
**GST No. :**  
**Division :**  
**Billing Group :** UR11  
**Pole / Feeder No.:** 1001550  
**Balance ED (For Set-Off):**

**Installation Date :** 01.10.2020  
**Contract Update Date:** 23.07.2023  
**Rate Category :** LMV-1 (DOMESTIC)

**Rate Code :** 011U  
**Security Deposit (Rs.):** 6,182.00  
**Contractual Load :** 5 KW  
**Recorded Demand :** 3.83 KVA  
**Billable Demand :** 4.17 KVA  
**Power Factor :**  
**Meter Status :** 16  
**Supply Voltage :** 230 V  
**Invoice No. :** 800011827002  
**Bill Type :** Actual  
**Connection Status :** LIVE  
**Disconnected On :**

**Bill Month :** MAR-2024  
**Bill Date :** 30.03.2024  
**Current Month Charges (Rs.) :** 2,045.00  
**Arrears (Rs.) :**  
**Net Payable (Rs.) :** 2,045.00  
**Payable on or Before Due Date (Rs.) :** 2,045.00  
**Payable After Due Date (Rs.) :** 2,071.00  
**Bill Due Date :** 15.04.2024  
**Disconnection Date :** 30.04.2024  
**Last Payment (Rs.) :** 2,911.00  
**Last Payment Date :** 14.03.2024

**Bill Charge Details & Calculation**

Fixed Charges	Rs.	366.16
Energy Charges	Rs.	1,819.65
Electricity Duty	Rs.	109.29
REBATE @ 1.00% (PROV. 15)	Rs.	- 31.09
Rounding Amount	Rs.	- 0.42
Regulatory Discount @ 10%	Rs.	- 218.59
<b>Total Amount</b>	Rs.	2,045.00

Grand Total (Total Amount + Arrears):

2,045.00

Amount in Word: Rupees TWO THOUSAND FORTY FIVE



**Energy Charges (EC) Calculation**

Unit	Rate	Amount	Description
90.00	5.50	495.00	Slab 1
45.00	5.50	247.50	Slab 2
135.00	6.00	810.00	Slab 3
41.10	6.50	267.15	Slab 4

**Consumption Detail**

Meter No.	Current Reading	Previous Reading	Difference	MF	Consumption	Energy
Date	23.03.2024 19305.60	25.02.2024 18994.50	311.10	1.00	311.10	KWH
SS14832578						

महत्वपूर्ण सूचना : भुगतान में विलम्ब की स्थिति में कृपया निर्धारित तिथि के अवसान के 15 दिन के भीतर पूर्ण भुगतान सुनिश्चित करें, अन्यथा आपकी विद्युत् आपूर्ति विच्छेदित कर दी जाएगी। देय तिथि तक भुगतान प्राप्त न होने की स्थिति में इस बिल को विद्युत् अधिनियम, 2003 की धारा 56 ,सहायित खंड 4.36(a) ऊ.प्र.विद्युत् प्रदाय संहिता ,2005 के अनुसार विद्युत् आपूर्ति विच्छेदन हेतु नोटिस समझा जाये। बिल में पूर्व बकाया राशि की दशा में आपकी विद्युत् आपूर्ति, इस बिल के भुगतान तिथि से पूर्व भी विच्छेदित की जा सकती है।

**Important Notice:** Please make sure this bill shall be paid in full within 15 days of expiry date of due date, otherwise your supply becomes liable for disconnection of the supply under section 56 of the Electricity Act, 2003 read with clause 4.36(a) of the U.P. Electricity Supply Code 2005. In case of any unpaid arrears in the current bill, your supply is liable for disconnection even before the due date of that bill, as per the bill cum notice served earlier.

"In order to avoid disconnection, you are requested to furnish your PAN No. along with self-attested copy of PAN card /signed Form No. 60.It is mandatory as per rules 114B & 114E of the I.T.Rules,1962."

"The cash Payment up to Rs. 20,000/-can only be made at cash Counter as per Section 6.10 of Electricity Supply Code 2005"

"ऊ.प्र. विद्युत् प्रदाय संहिता 2005 के खंड 6.10 के अनुसार केवल रु. 20,000/- तक ही नकद भुगतान कॅश- काउंटर पर किया जा सकता है।"



E.&O.E.  
This is a computer generated Invoice  
hence signature not required



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**NPCL**  
Noida Power Company Limited

Mahendra Pal Singh & Mrs Suhag Vati

A-024,SECTOR-2 , GREATER NOIDA (West),...KIDZEE SCHOOL  
Greater Noida,Gautam Budh Nagar 201306  
Connection Status: LIVE

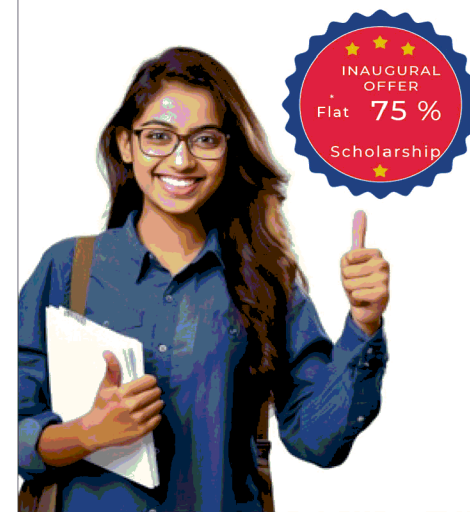


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**Due Date :** 15.04.2024  
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**Payable after Due Date (Rs.) :** 2,071.00

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**Class: 8<sup>th</sup> - 12<sup>th</sup> & Dropper**

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- 4/9 TECH ZONE 4 ( OPP. THE SHRI RAM UNIVERSAL SCHOOL) GREATER NOIDA (UP)
- LG 12&13, JM FLORANCE COMPLEX, TECH ZONE 4,GREATER NOIDA (UP)

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Jammu & Kashmir | Bihar | Jharkhand Orissa  
Chhattisgarh | Karnataka | Maharashtra | Manipur

**CORPORATE OFFICE**

D-11/148, SECTOR-8, ROHINI, NEW  
DELHI-110085

**9310378303**  
www.takshilainstitute.in

**APARTMENT TIMES**



# NOIDA POWER COMPANY LIMITED

Customer Care Office, Plot No. ESS-1, KP-1, Tugalpur, Behind Kailash Hospital, Greater Noida ,U.P. - 201308

LMV-1(Metered Connections Domestic Load) w.e.f-06/06/2023				*Metered lifeline consumers if cross the energy consumption of 100 kWh/month or draw load in excess of 1 kW will be billed as per normal tariff.
Description	Consumption Range(Slab):	Fixed/Demand Charge:	Energy Charge:	*Billable Load/Demand : For all consumers having demand recording meters installed, the billable demand during a month shall be actual maximum demand as recorded by meter(kW or kVA) or 75% of the contractual load(kW or kVA), whichever is higher.
Metered Lifeline consumers(Load of 1 kW & energy consumption up to 100 kWh/month).	For All units upto 100 kWh/month	Rs. 50.00 / kW / month	Rs. 3.00 / kWh	
All other loads	For first 100 kWh / month	Rs. 110.00 / KW / month	Rs. 5.50 / kWh	*Slab Adjustment : Slab will be adjusted on prorata basis as per the period of monthly readings received.
	For next 101-150 kWh / month		Rs. 5.50 / kWh	
	For next 151-300 kWh / month		Rs. 6.00 / kWh	
	For above 300 kWh / month		Rs. 6.50 / kWh	

## Consumer Touch Points

शिकायत पंजीकरण और स्थिति अद्यतन

You may reach us through following platforms :-

- 24/7 Helpline : 0120-6226666
- 2 Way SMS services at 7840002288
- WhatsApp services at 0120-6226666
- Visit [www.noidapower.com](http://www.noidapower.com) / Download NPCL mobile App from play store
- Customer Care Offices at KP-I & Techzone-IV, 10.00 am to 5.00 pm, Monday to Friday
- For Power related concern write at [npc@noidapower.com](mailto:npc@noidapower.com)
- For other queries & concerns write at [crm@noidapower.com](mailto:crm@noidapower.com)

## Complaint Management : Three Tier Grievance Redressal Structure

### शिकायत प्रबंधन : तीन स्तरीय शिकायत निवारण संरचना

#### TIER 1: TIER-1: NPCL Complaint escalation & Redressal structure

In case of any concern / request you may visit our Customer Care Office and meet the following official with complete detail:

Level 1: Customer Relation Officer

Level 2: Customer Relation Managers

Level 3: Concern Departmental Heads with prior appointment

#### TIER 2: CONSUMER GRIEVANCE REDRESSAL FORUMS (CGRFs)

Rural, Urban & Company Level CGRFs have been established under Section 42(5) of Electricity Act, 2003, read with the UPERC (Consumer Grievance Redressal Forum) Regulations, 2022 ["CGRF Regulations 2022"] wherein Electricity Consumers can file Complaints for redressal of their Grievances regarding any dispute, other than theft or unauthorized use of electricity.

#### Address of the Forum:

CGRF, 33/11 kV Electric Sub-Station, Block D, Opposite Ryan International School, Sector Alpha-1, Greater Noida, Uttar Pradesh-201310.

Phone No: 0120-6226644

#### TIER 3: CGRF Company Level and Electricity Ombudsman

An Appeal can be filed by any aggrieved Consumer before the CGRF Company Level or Hon'ble Electricity Ombudsman of the State on not being satisfied by the Order of the CGRFs (Rural Level & Urban Level) as prescribed under CGRF Regulations 2022.

**Address of the CGRF Company Level:** CGRF, 33/11 kV Electric Sub-Station, Block D, Opposite Ryan International School, Sector Alpha-1, Greater Noida, Uttar Pradesh-201310

Phone No: 0120-6226644

**Address of the Hon'ble Electricity Ombudsman:** Vidyut Niyamak Bhawan, Vibhuti Khand, Gomti Nagar, Lucknow, Uttar Pradesh – 226010

## APPOINTMENT BASED SERVICES

	<b>Online booking of Timeslot</b> (for visiting Customer Care offices)	
	<b>Video Call with Customer Relations Officer</b> (through WhatsApp or Google Meet)	
	<b>Door Step Services</b> (Only for Senior Citizens & differently abled)	
<b>Services Available</b>		
<b>New Connection</b>	<b>Load Augmentation</b>	<b>Not in Use Declaration</b>
<b>Name and Address Correction</b>	<b>Name Transfer</b>	<b>Shifting of Service / Meter</b>
		<b>Category Change</b>
		<b>Load Reduction</b>

Billing Comparison				
Bill Month	Days	Unit	MD	Bill Amount
Current Year				
FEB-2024	32	448.40	3.48	2,911.00
JAN-2024	30	601.70	4.10	3,862.00
DEC-2023	30	370.90	3.92	- 1,380.00
Previous Year				
FEB-2023	30	343.90	3.87	2,280.00
JAN-2023	32	597.70	4.62	4,029.00
DEC-2022	29	347.90	4.78	- 858.00

## Details for RTGS/NEFT Payment

Beneficiary Account No.: NPCLID227275

Where 227275 is Customer's Contract Account Number as mentioned on Energy Bill

Beneficiary Name : NOIDA POWER COMPANY LIMITED

Beneficiary Address : Electric Sub-station, Knowledge Park – IV, Greater Noida, Gautam Buddha Nagar, UP – 201310

Bank Name : HDFC BANK LTD

Branch Name : Sandoz Branch, Mumbai

IFSC Code : HDFC0000240

## बिल भुगतान हेतु दिशा निर्देश

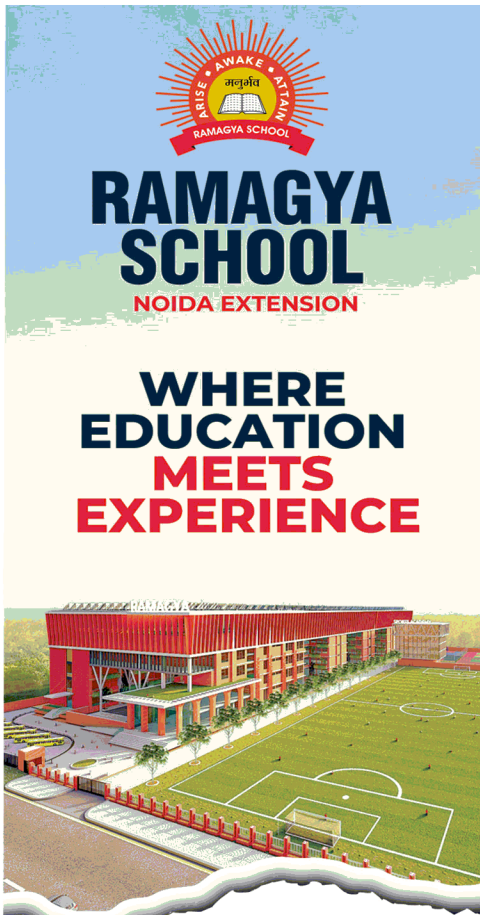
ग्राहकों के लिए के.पी.-1 एवं टेकजोन-4 कार्यालय में कैश काउंटर की सुविधा सोमवार से शुक्रवार 10.00 बजे से शाम 5.00 बजे तक सभी कार्य दिवसों में उपलब्ध है। इनके अलावा बैंक कार्य दिवसों में 1, 3 और 5 वें शनिवार को भी 10.00 बजे से शाम 4.30 बजे तक कैश काउंटर की सुविधा उपलब्ध है।

भुगतान नकद / ई-वॉलेट / क्रेडिट कार्ड / डेबिट कार्ड / RTGS / NEFT द्वारा एवं पे-आर्डर / डिमांड ड्राफ्ट अथवा चेक द्वारा कर सकते हैं जो की "नॉएडा पावर कंपनी लिमिटेड" के पक्ष में देय होगा।

- डिमांड ड्राफ्ट / पे-आर्डर / चेक के माध्यम से भुगतान की स्थिति में इनके पीछे कृपया अपना 10 अंको का उपभोक्ता क्रमांक, नाम, पता तथा टेलीफोन नंबर अवश्य लिखें।
- पोस्ट डेटेड चेक तथा अन्य शहरों पर देय चेक स्वीकार्य नहीं होंगे।
- बिल नियत तिथि से पूर्व जमा करने वाले समस्त उपभोक्ता बिल राशि पर 1% छूट का लाभ प्राप्त करने के पात्र होंगे (नियामक आयोग के अग्रिम आदेशों तक)।

Disconnection-Reconnection (DR) Charges	
Criteria (Meter Type and Load & Category)	DR charges (Rs.) +18% GST
Smart Meters - Single phase	100
Smart Meters - 3 phase	200
>75 KW/100BHP	2000
LMV-6 (having load <=75KW/100BHP)	1000
All others categories	600

To know about the Guidelines for Standard Operating Practices (SOP), Kindly refer link <https://tinyurl.com/y438osra>  
For details, refer to Consumer Charter uploaded on our website [www.noidapower.com](http://www.noidapower.com)



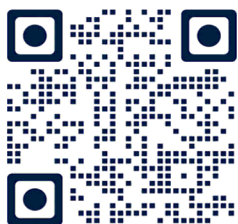
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APARTMENT TIMES



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NPCL  
NOIDA POWER COMPANY LIMITED



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Email Id : .....



Mobile No: .....