



Customer Personality Predictor

A modern Machine Learning & Streamlit-based dashboard that predicts customer segments and generates personalized marketing strategies using:

KMeans Clustering (Customer Segmentation) Random Forest Classifier (Cluster Prediction)
StandardScaler (Feature Scaling) Interactive Streamlit UI



Project Overview

This project analyzes customer purchasing behavior and classifies users into meaningful market segments. Based on the input details, the system:

- Predicts customer cluster
- Identifies generation group
- Provides financial and engagement insights
- Suggests personalized marketing strategies
- Displays model training and performance details

This helps businesses: Understand customer behavior Improve targeting & retention Increase conversion rates Optimize marketing spend



Features

Real-time customer prediction Customer segmentation (6 clusters) Personalized marketing strategies Insights dashboard Model information & training summary Visualization charts: - Accuracy chart - Inertia metric (KMeans) - Spend behavior Modern UI with glass theme



Machine Learning Pipeline

1. Data Processing

- Removed missing values
- Cleaned inconsistent entries
- Feature engineering:
 - Total_Spend
 - Purchase_Frequency
 - Tenure
 - Income ratios
- Scaled numeric features using **StandardScaler**

2. Segmentation Model

```
KMeans(n_clusters=6, random_state=42)
```

Used for grouping customers by: Spending Engagement Purchase channels

3. Classification Model

```
RandomForestClassifier(n_estimators=200, random_state=42)
```

Used for predicting cluster labels for new customers

❤️ Project Structure

```
customer_personality_project/
|
├── app.py
├── model/
│   ├── scaler.pkl
│   ├── kmeans_model.pkl
│   └── best_classifier.pkl
├── data/
│   └── marketing_campaign.csv (optional)
├── README.md
└── requirements.txt
└── venv/
```

👉 Installation

1. Clone the repository

```
git clone <repo-url>
cd customer_personality_project
```

2. Create virtual environment (optional)

```
python -m venv venv  
source venv/bin/activate # Mac/Linux  
venv\Scripts\activate # Windows
```

3. Install dependencies

```
pip install -r requirements.txt
```

4. Run the app

```
streamlit run app.py
```



Business Use Cases

- Customer segmentation
- Targeted marketing
- Retention strategy planning
- Cross-selling & upselling
- Customer lifetime value prediction



Requirements

Add this to `requirements.txt`:

```
streamlit  
pandas  
numpy  
scikit-learn  
joblib  
matplotlib  
seaborn
```



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If you want: badges deployment instructions screenshots in README animated preview

Tell me and I will upgrade it professionally