



## Allan Duong

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29/10/1991

### LINKEDIN

linkedin.com/in/allanduong

### PORTFOLIO

aldu.dk

github.com/nalla12

### SKILLS

JavaScript



TypeScript



React



Next.js



Angular, Vue.js



HTML, CSS



Tailwind CSS



SCSS/Sass



## Front End Developer

Ambitious software / web developer with a good sense of aesthetics and usability

- Several years of professional experience with React, JavaScript/TypeScript, HTML and CSS
- Have used Angular and Vue.js in a few hobby projects
- Focus on DRY and clean code
- Focus on excellent, high-quality UX/UI that is user-friendly, responsive and intuitive to use without unnecessary clicks

As a person, I am geeky, a tinkerer and like to do research and learn new things. My colleagues describe me as relaxed, humble, detail-oriented, patient and always willing to help.

### WORK EXPERIENCE

#### Zendesk Web App (SPA) Developer • Proventic

Dec 2021 - Feb 2024

Design and development of Zendesk apps and themes using JavaScript/TypeScript, React, HTML and CSS. Integrations to other services via Rest API. Development of backend services using NodeJS, Express.js and Firebase. Write descriptions and instructions for installing and using our apps.

#### Front End Web Developer intern • Lead Coding

2021 (1 month)

Practice programming and learning the Angular framework.

#### Webmaster (substitute) • Arbejdstilsynet

2019 - 2020 (6 months)

Administration and further development of Umbraco websites, writing requirements specifications, documentation and guides, IT support, ongoing contact with external IT supplier and State IT. Responsibility for and overseeing website domain change without breaking more than 500 redirects and links.

#### Webshop Manager (intern) • GR-eat

2019 (2 mdr.)

Maintenance and updates of the Wordpress WooCommerce webshop, SEO, translation of text from English to Danish.

#### Freelance Web Consultant

2018

A year of freelance work while backpacking. Maintenance and updating of websites (Wordpress). Creation and sending of e-mail newsletters. Online IT support.

#### Webmaster/IT Specialist • C.L. Seifert

2014 - 2017

Node.js, Express.js



Firebase, Google Cloud



Webpack/Vite



SEO



WCAG Web Accessibility



Figma, Photoshop, Illustrator, InDesign



C# .NET



Docker



## HOBBIES

I have practiced various sports: padel tennis, badminton, climbing, longboard, snowboard, ice skating and boxing. Now, however, I spend most of my free time self-studying programming, getting faster at solving a Rubik's cube and occasionally playing computer games. I have become a big fan of VR in particular.

I love to travel and explore the unknown. In 2018 I traveled around Asia and Southern Europe as a backpacker.

Operation and optimization of WordPress, Magento and Podio, as well as automation via Globiflow. UX and UI design. SEO and Google Analytics. IT support. Develop and send out HTML e-mail newsletters. Management of outsourced developers.

### Internship as a Web Developer • Bach & McKenzie ApS

2013 (3 months)

Development of websites for the web agency.

### Internship as a Web Developer • Guideservice Danmark

2012 (3 months)

Design and development of an online booking system in PHP.

## EDUCATION

### C# .NET course • Itucation

2024

### Self-study programming and JS-frameworks

2021

### Bachelor in Web Development • EAL

Sep 2012 - Jan 2014

### Multimedia Design • Erhvervsakademiet Lillebælt (EAL)

Sep 2010 - Sep 2012

## RESULTS

I have developed more than 15 Zendesk JS/React apps and Zendesk themes during my time at Proventic, which have been to the great satisfaction of both customers and users. Some were developed for companies and are installed privately in their Zendesk. Here you can see the React Zendesk apps that are published by Proventic and that I have developed (scroll past all the text for the apps):

<https://www.zendesk.com/marketplace/partners/5189/proventic-aps/>

I developed the help center page for Roskilde Festival which can be found here: <https://faq.roskilde-festival.dk/hc/da>

In addition, I have also developed various backend services using TypeScript, NodeJS, Express.js and Firebase.

See more on my website: <https://aldu.dk>