

## PROPOSED SOLUTION

Date	23 October 2025
Team ID	NM2025TMID02573
Project Name	Garage Management System
Maximum Marks	2 Marks

Proposed Solution Template :

S.no	Parameters	Description
1	Problem Statement	<p>In traditional garage operations, customer records, vehicle details, and service tracking are managed manually, leading to errors, data loss, delayed services, and poor customer communication. There is no centralized system to handle all processes efficiently.</p>
2	Solution Description	<p>The Garage Management Project is a Salesforce-based solution that automates garage operations. It manages customer details, vehicle information, service bookings, billing, and feedback through</p>

		<b>custom objects</b>  <b>and automated workflows,</b> <b>ensuring accuracy</b>  <b>and operational efficiency.</b>
--	--	--

**Solution Description :**

The Garage Management Project is a Salesforce-based solution designed to automate and streamline the operations of automobile garages. It centralizes customer, vehicle, and service data using custom objects and automation tools such as Flows and Validation Rules. The system enables efficient management of service bookings, billing, and feedback, eliminating manual errors and improving accuracy. Real-time updates and automated notifications enhance transparency and customer satisfaction. By integrating all garage processes into a single cloud platform, the solution ensures better coordination among staff, faster service delivery, and improved decision-making, ultimately transforming traditional garage operations into a modern, data-driven workflow.