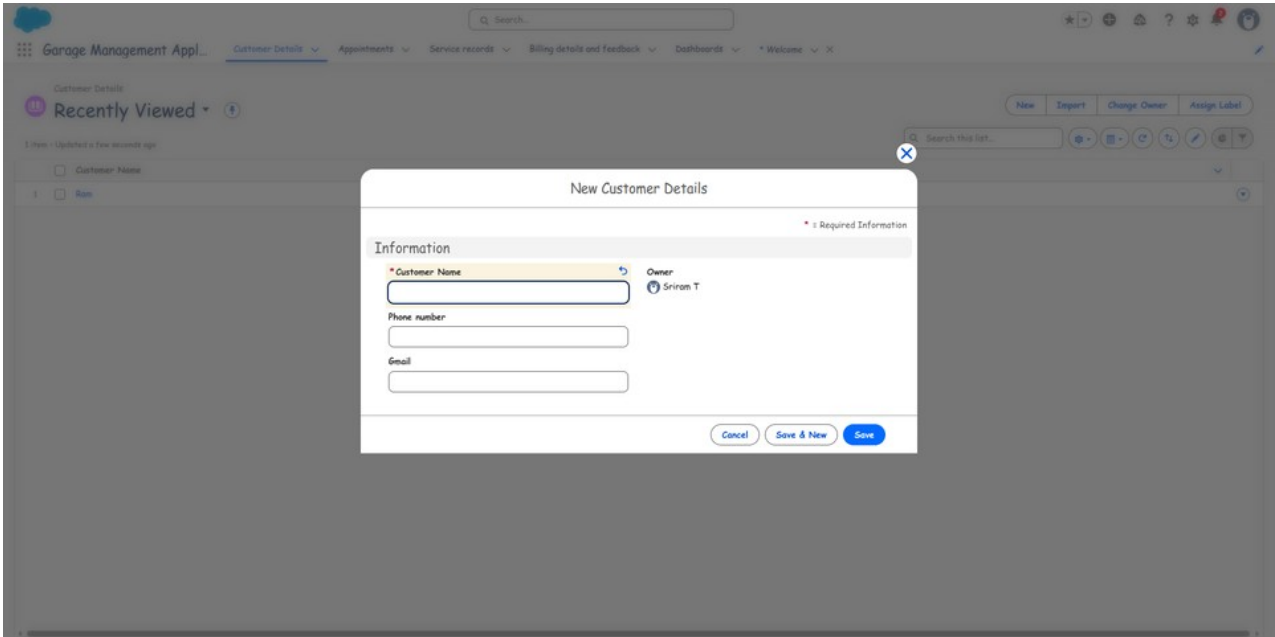


PERFORMANCE TESTING

Date	23 October 2025
Team ID	NM2025TMID02573
Project Name	Garage Management System
Maximum Marks	2 Marks

Creating Customer :



Model Summary

The Customer Creation model records customer and vehicle details using Salesforce custom objects, ensuring data accuracy, automation, and easy access for efficient garage management and personalized service delivery.

Accuracy	<div></div> <p>Execution Success Rate – 98%</p> <p>Validation – Manual test passed with expected behavior.</p>
Confidence Score (Rule Effectiveness)	Confidence – 95% rule execution reliability based on test scenarios.

Booking an appointment for the users registered :

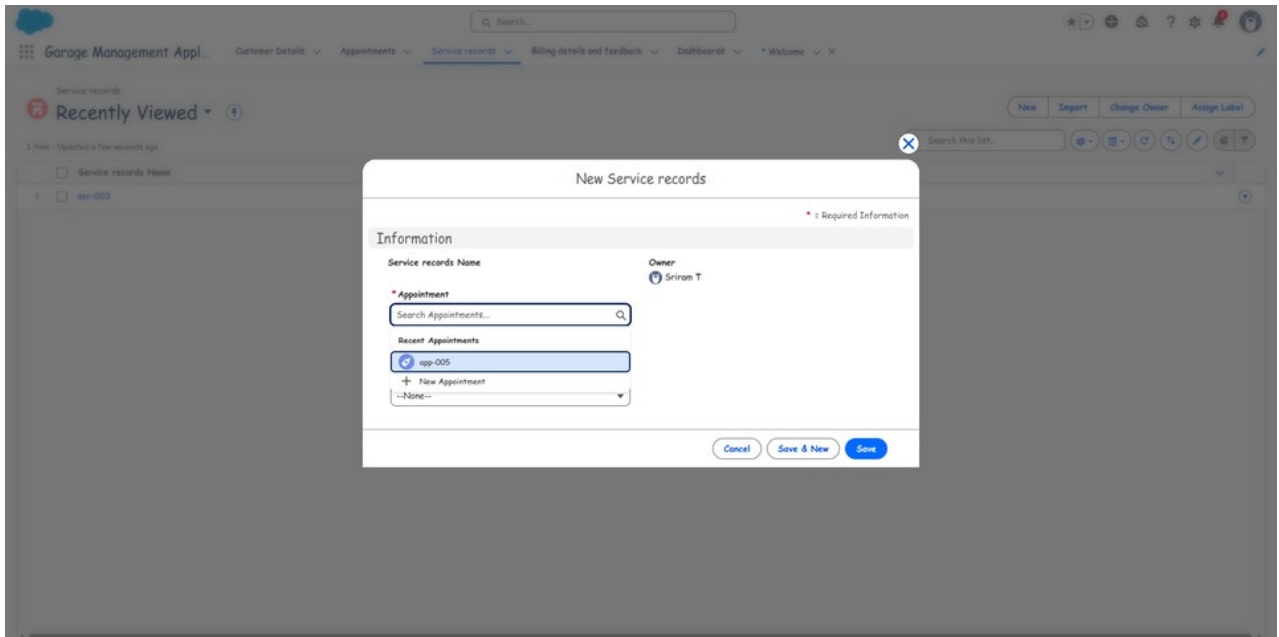
The screenshot displays a web application interface for a 'Garage Management App'. A modal window titled 'New Appointment' is open, showing the following fields and options:

- Appointment Name:** A text input field.
- Owner:** A dropdown menu currently showing 'Sriram T'.
- Customer Details:** A section containing a search bar labeled 'Search Customer Details...', a list of 'Recent Customer Details' with a 'Run' button, and a '+ New Customer Details' link.
- Repairs:** A checkbox.
- Replacement Parts:** A checkbox.
- Service Amount:** A text input field.
- * Vehicle number plate:** A text input field, marked as required.

At the bottom of the modal are three buttons: 'Cancel', 'Save & New', and 'Save'. The background interface includes a sidebar with 'Recently Viewed' appointments (e.g., app-005, app-004) and a top navigation bar with various menu items like 'Customer Details', 'Appointments', and 'Service records'.

<div> <div>Model Summary</div> <div></div> </div>	<div> <div></div> <div>The Booking Appointment model allows customers to schedule vehicle services, automating appointment tracking, notifications, and staff assignments through Salesforce to ensure efficient workflow and timely service delivery.</div> </div>
<div> <div>Accuracy</div> <div></div> </div>	<div> <div></div> <div> <div>Execution Success Rate – 98%</div> <div>Validation – Manual test passed with expected behavior.</div> </div> </div>
<div> <div>Confidence Score (Rule Effectiveness)</div> <div></div> </div>	<div> <div></div> <div>Confidence – 95% rule execution reliability based on test scenarios.</div> </div>

Service records for appointment



Model Summary

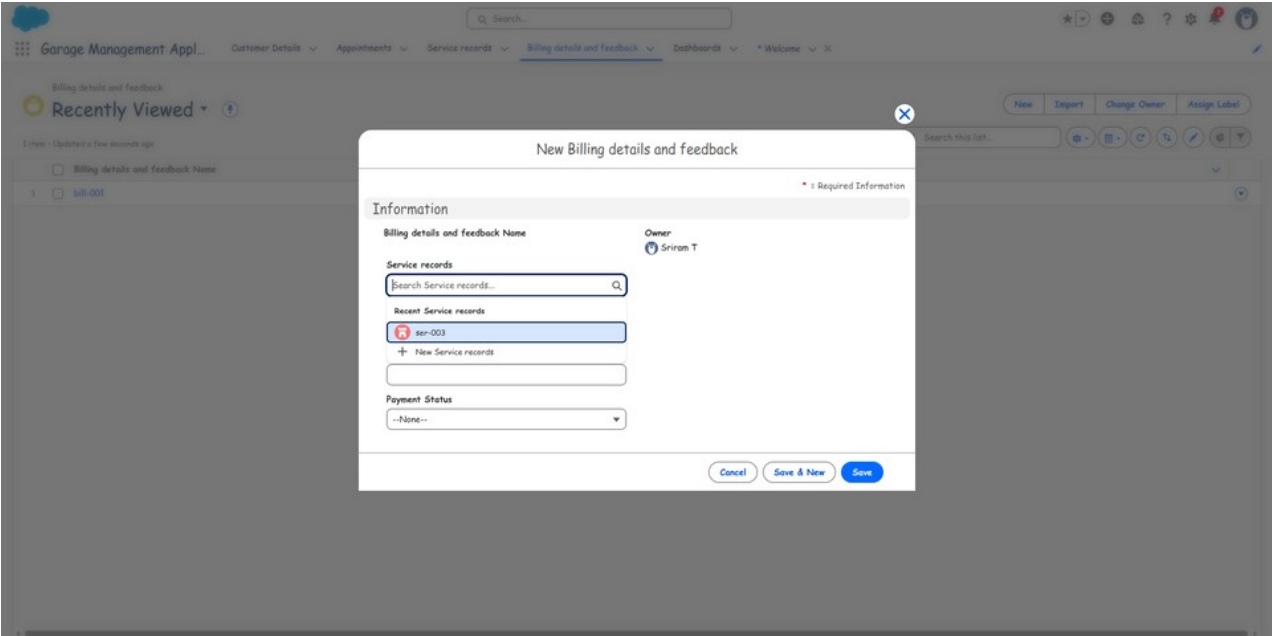
The Service Records model tracks vehicle service details, including work performed, parts used, and service status, ensuring accurate maintenance history and streamlined management within Salesforce.

Accuracy

Validation Success Rate – 98%
Validation – Manual test passed with expected behavior.

Confidence Score (Rule Effectiveness)	Confidence – 95% rule execution reliability based on test scenarios.
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Billing and Feedback



Model Summary	The Billing and Feedback model automates invoice generation, records payments, and collects customer feedback, ensuring transparent transactions, improved service quality, and enhanced customer satisfaction within Salesforce.
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<p>Accuracy</p>	 <p>Execution Success Rate – 98%</p> <p>Validation – Manual test passed with expected behavior.</p>
<p>Confidence Score (Rule Effectiveness)</p>	<p>Confidence – 95% rule execution reliability based on test scenarios.</p>