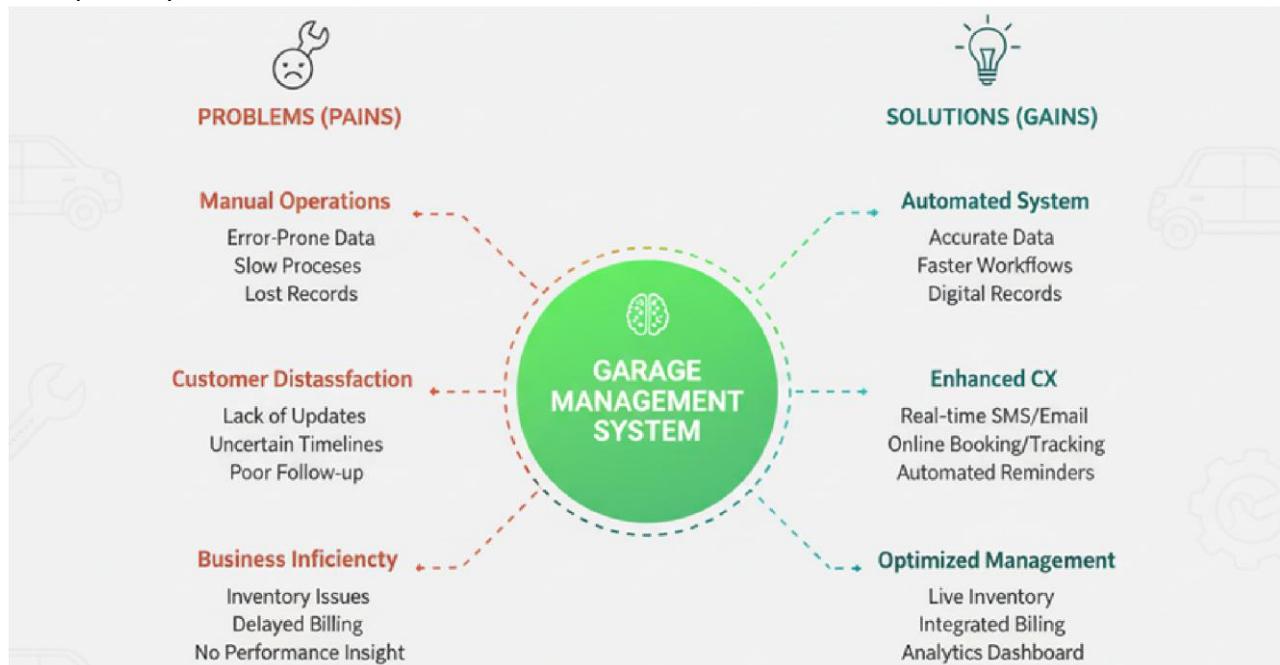


PROBLEM - SOLUTION FIT

Date	23 October 2025
Item ID	2023TMID02573
Project Name	Garage Management System
Maximum Marks	2 Marks

Problem Solution Fit Template :

The proposed **Garage Management System** provides a complete digital solution to these problems. It automates vehicle service booking, job assignment, and progress tracking, ensuring smooth coordination among staff. The system maintains detailed customer and vehicle records, allowing easy access to service history and reducing paperwork. Inventory management features track spare parts in real-time and issue alerts when stock runs low. Automated billing and digital invoices eliminate calculation errors and speed up payment processing. Additionally, built-in customer communication tools send updates and reminders via SMS or email, enhancing transparency and trust.



Purpose :

- To automate and streamline garage operations, reducing manual effort in managing customers, vehicles, and services.
- To ensure accurate data handling, efficient service tracking, and transparent billing using Salesforce tools.
- To enhance customer satisfaction through timely updates, reliable communication, and improved service quality.