

PERFORMANCE TESTING

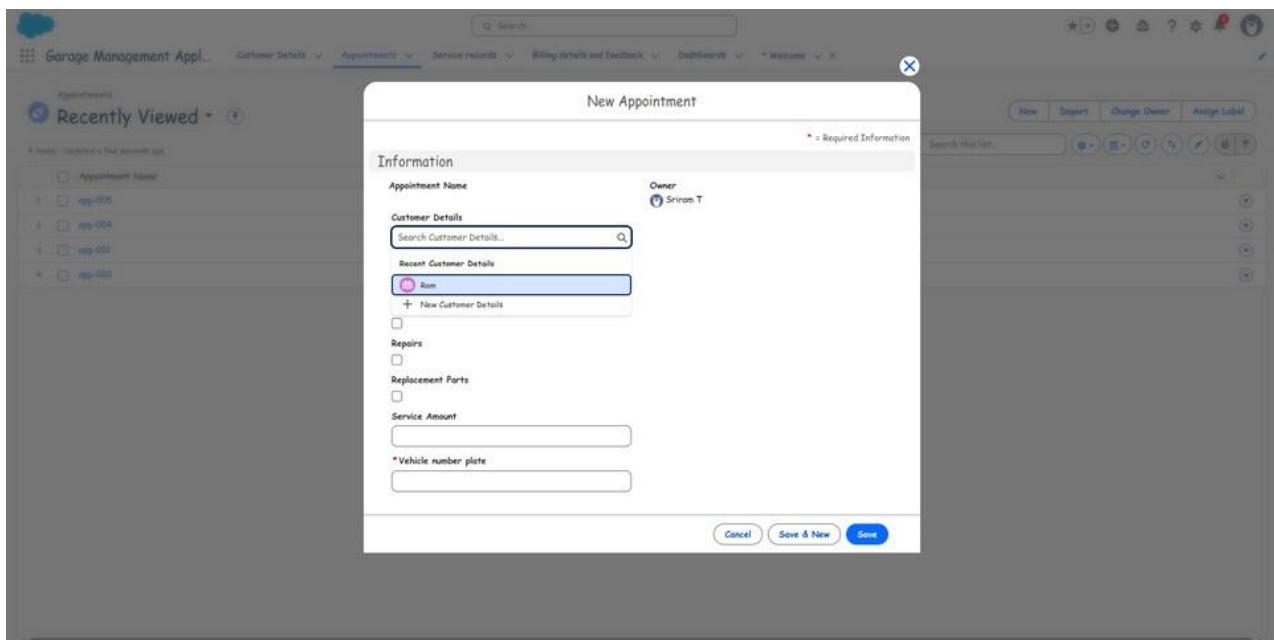
Date	23 October 2025
Customer ID	023TMID02573
Project Name	Garage Management System
Maximum Marks	4 Marks

Creating Customer :

The screenshot shows a web-based application titled "Garage Management Appl...". The main menu includes "Customer Details", "Appointments", "Service records", "Billing details and feedback", "Distribution", and "Welcome". A "Recently Viewed" section lists "Customer Name" and "Run". A search bar at the top right contains "Search..." and a magnifying glass icon. Below the search bar are buttons for "New", "Import", "Change Owner", and "Assign Label". A modal dialog box titled "New Customer Details" is open in the center. The dialog has a header "Information" and a note "* = Required Information". It contains fields for "Customer Name" (with placeholder "John Doe"), "Phone number" (empty), and "Email" (empty). To the right of the "Customer Name" field is a "Owner" section with a dropdown menu showing "Srinivas T". At the bottom of the dialog are buttons for "Cancel", "Save & New", and "Save". The background of the application shows a list of items under "Customer Name".

Model Summary	The Customer Creation model records customer and vehicle details using Salesforce custom objects, ensuring data accuracy, automation, and easy access for efficient garage management and personalized service delivery.
Accuracy	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
Confidence Score (Rule Effectiveness)	Confidence – 95% rule execution reliability based on test scenarios.

Booking an appointment for the users registered :

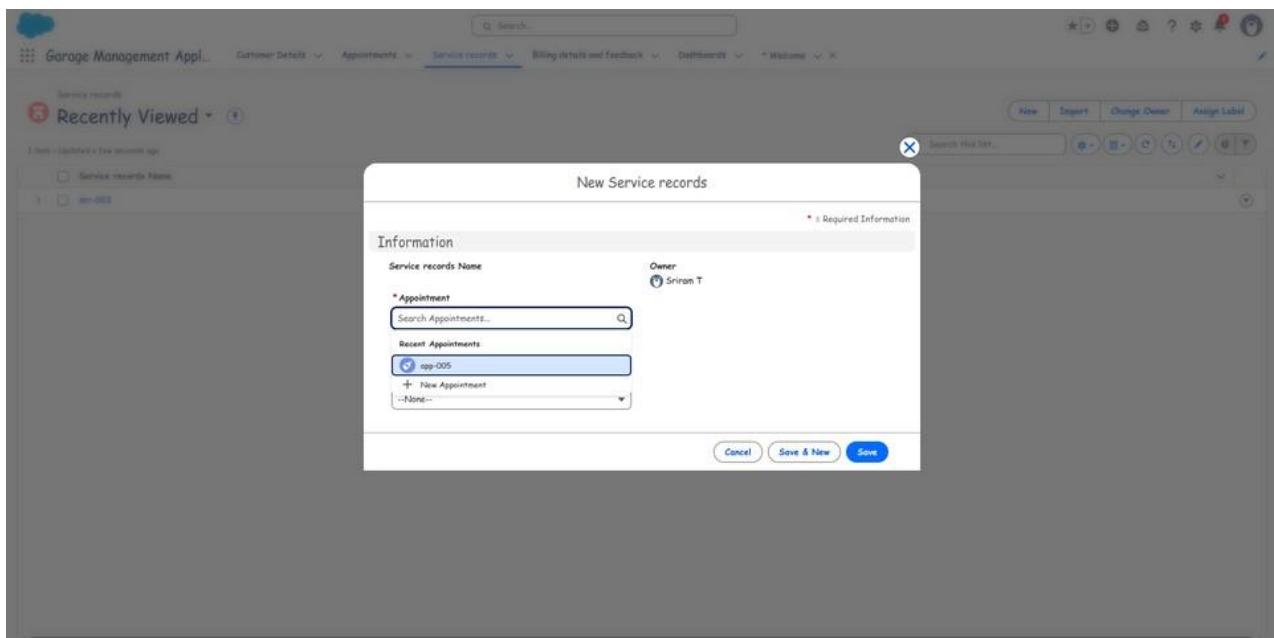


Model Summary

The Booking Appointment model allows customers to schedule vehicle services, automating appointment tracking, notifications, and staff assignments through Salesforce to ensure efficient workflow and timely service delivery.

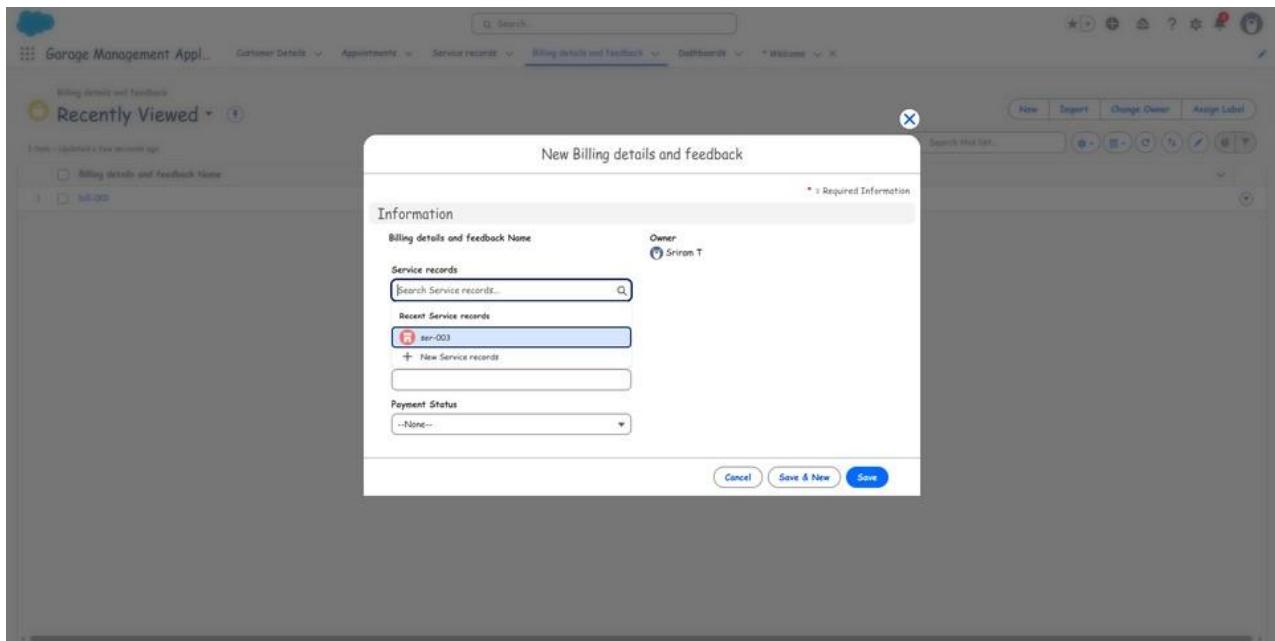
Accuracy	<p>Execution Success Rate – 98% Validation – Manual test passed with expected behavior.</p>
Confidence Score (Rule Effectiveness)	<p>Confidence – 95% rule execution reliability based on test scenarios.</p>

Service records for appointment



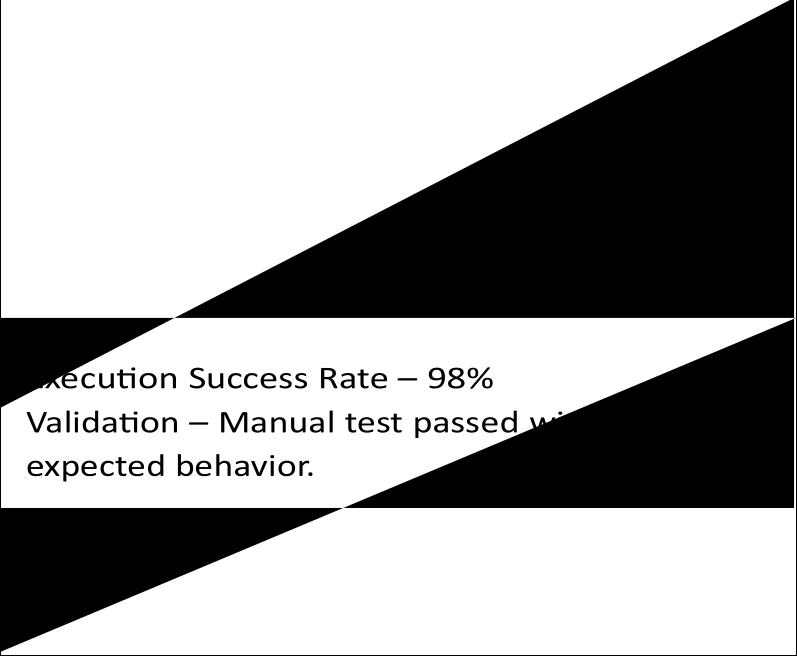
Model Summary	The Service Records model tracks vehicle service details, including work performed, parts used, and service status, ensuring accurate maintenance history and streamlined management within Salesforce.
Accuracy	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
Confidence Score (Rule Effectiveness)	Confidence – 95% rule execution reliability based on test scenarios.

Billing and Feedback



Model Summary

The Billing and Feedback model automates invoice generation, records payments, and collects customer feedback, ensuring transparent transactions, improved service quality, and enhanced customer satisfaction within Salesforce.

Accuracy	 <p>Execution Success Rate – 98% Validation – Manual test passed with expected behavior.</p>
Confidence Score (Rule Effectiveness)	Confidence – 95% rule execution reliability based on test scenarios.