

NAM NGO

Summary

Highly analytical, detail oriented, problem solver with track record of efficiency via, process improvement, automation, and implementation of software applications. Team player who cultivates an environment of respect, accountability, and friendship. A polymath that strives for continuous improvement and learning.

Employment

Thinkful - Education Platform

Online

Full Stack Web Developer

- Create accessible and responsive web applications using Mongoose, Express, React, and Node (MERN) technical stack.
- Knowledge of API best practices, REST, web security and authentication and basics of building scalable solutions.
- Created server side applications with Node, Express and EJS
- Knowledge of object oriented programming and software design principles.

Aya Healthcare

San Diego, CA

Application Support Engineer

May 2017 to Current

- Provide support to internal customers for all enterprise applications.
- Identify, troubleshoot, document, and communicate potential software issues to Product Development team.
- Write/Manage SQL Scripts in production environment for creating user accounts, ad hoc data requests, and work arounds for solutions still in development.
- Create/Maintain application documentation in Confluence for training and problem solving reference.
- Knowledge of Agile/Scrum and Software Development Lifecycle.

AMN Healthcare

San Diego, CA

Staff Accountant II

Nov. 2012 to Apr. 2017

- Assist with monthly close process, including the completion of journal entries, reconciliations, and supporting schedules for balance sheet accounts.
- Perform monthly reviews of financial statements, trial balances and other reports by analyzing variances and fluctuations against historical performances.
- Prepare financial information as requested by external auditors during quarterly reviews and annual audits.
- Key responsibilities: Corporate and Traveler Payroll, Fixed Assets for multiple acquisitions, Intercompany Reconciliations, Bank Reconciliations, Telecom Accruals, Review Housing AP journal entries.

Projects

Destinations-Peoplesoft 9.2 Migration

Feb. 2016 to Apr. 2017

- Subject Matter Expert in subsidiary accounts that migrated from Great Plains to Peoplesoft 9.2.
- Formalized process flows and accounting requirements for Peoplesoft transition.
- QA testing and reconciliation of migrated general ledger accounts.
- Assisted IT in development of scheduled queries, reports, and dashboards for Corporate Accounting Team.
- Lead team training in Journal Entry Upload in Peoplesoft 9.2.

IT- Fixed Assets Inventory Reporting/Annual Audit

Nov. 2015 to Dec. 2015

- AMN Fixed Asset Policy to Capitalize all Desktops/Laptops across 19 subsidiaries requiring all assets to be recorded under correct subsidiary.
- Worked with IT to leverage Service Now Platform to track computers and create monthly inventory report.
- Developed Excel tool to search computers by Serial # to determine final location of computer to ensure correct Fixed Asset journal entry in appropriate subsidiary.
- Reduced Month End Fixed Asset Process from 5 days to 2 days.

Awards

Rookie of the Year · AMN Accounts Receivable Management

Sept. 2013

Awarded for having past due aging below 6% within first 8 months of employment.

Wellness Warrior · AMN Wellness Team

Apr. 2016

Spotlight for assisting in fundraising of AMN Solemates Running Team events and completing 13 half marathons.

Skills

WEB DEVELOPMENT: SQL, HTML, CSS, JavaScript, Node, React, Python, Java, EJS, JQuery

SOFTWARE PLATFORMS: Oracle-Payables, Great Plains, Peoplesoft, Tableau, Jira/Confluence, Adobe Photoshop

MICROSOFT: SQL Server Management Studio, Excel, Word, PowerPoint, Outlook

Contact

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Education

Thinkful - Web Development Education Platform

Nov. 2018 to June 2019

UCSD Extension

Certificate of BI Analysis 2018

Certificate of Accounting 2014

Mesa College

AS Computer and Information Sciences 2018

Graduated with Honors

University of California, Irvine

BA English 2005

Minor Film Studies

Volunteering

American Cancer Society
Fundraiser

Colleges Against Cancer
Fundraiser

Habitat for Humanity (Store)
Volunteer

OCAPICA
Tutor

Pediatric Cancer Research Foundation
Fundraiser

Project Motivate
Tutor

Ronald McDonald House
Volunteer - Kitchen

San Diego Rescue Mission
Volunteer