

Frequently Asked Questions

- **Q: Where are you based?**

A: We're happily based in Burwood, Victoria

- **Q: How does booking a ride work?**

A: Simply log in, add funds to your wallet and click the bike symbol. Then hop on your bike and go to your location

- **Q: Can I see my ride history?**

A: Yes! There is a ride history button that will let you know the details of all your rides

- **Q: What if there are no bikes at a location?**

A: No worries! The app will let you know beforehand, so you'll never arrive at the Cycle On station and find there are no bikes available

- **Q: How do we contact you?**

A: Contact us at admin@cycleon.com.au