

Nam Do

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Work Experience

Information Technology Student Worker

The University of Arizona James E. Rogers College of Law – Tucson, AZ

August 2018 – Present

- Provided Tier 1 and 2 levels support for user tickets coming in from ServiceNow and emails.
- Maintained an inventory system on Trello for more than 300 pieces of college equipment.
- Configured computers and other devices from Windows to macOS for daily use by college employees.

JD-Next Student Worker

The University of Arizona James E. Rogers College of Law – Tucson, AZ

May 2022 – Present

- Provided technical support for students in the JD-Next courses.
- Created forms and automated emails using Qualtrics to collect students' information and feedback.
- Utilized Visual Basic for Applications in Excel and mail merge to format and send students' exam reports.
- Drafted barsuccess.arizona.edu using Arizona QuickStart to hold Bar and Academics resources for law students.

Student Worker

San Miguel High School Corporate Work Study Program – Tucson, AZ

August 2016 – May 2020

- Filed paperwork for Sun Tran and O'Rielly Chevrolet through this work study.

Skills

Languages: Bash, C, C++, C#, HTML/CSS, Java, JavaScript, Python, SQL, VBA

Software/Services: Git, Qualtrics, Unity, WordPress

Education

The University of Arizona – Tucson, AZ

Bachelor of Science in Computer Science

GPA: 4.0

Graduation Date: December 2023

Projects

Music Player | CSc335 Final Class Project

- Created Java classes to download demo Spotify tracks.
- Utilized JavaFX to send HTTP GET and POST requests to the Spotify API to gather song information.

Unity Game Demo | GAME351 Final Class Project

- Used Unity to develop a 5-minute platforming game.
- Created a functioning and visually appealing UI for users to navigate through the game.

Roguelike Dungeon Game | Personal

- Utilized the SFML graphics library to create a top-down 2D RPG with enemies, spells, items, and mazes.
- Designed game sprites and audio to immerse the user.