Nameer Arshad

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SUMMARY

Detail-oriented **IT and Python Engineer** with hands-on experience in **web development, cloud infrastructure, and automation**. At **ENTSO-E**, I work on full-stack projects using **React, JavaScript, PostgreSQL, and REST APIs**, while optimizing **CI/CD pipelines** to streamline deployment and system performance. Previously contributed to **AI model evaluation and code optimization** at **Outlier Coders**, with additional experience in **Linux administration, Docker, and AWS**. Currently pursuing a **Master's in Artificial Intelligence & Machine Learning** at **UBI Business School (Belgium)**, combining expertise in **software engineering, AI innovation, and DevOps practices** to build scalable, secure, and data-driven solutions.

EXPERIENCE

IT Internal Services
ENTSO-E   September 2025 - Present, Brussels, Brussels Region, Belgium · On-site
· Automated and modernised internal **IT workflows** within the ICT Section, improving operational reliability and efficiency by **30%**.
· Built and maintained **GitLab CI/CD pipelines**, **Dockerized environments**, and **Netlify cloud deployments**, reducing deployment time by **40%**.
· Administered **Linux servers**, implementing regular updates, **security patching**, and vulnerability fixes that enhanced system uptime to **99.8%**.
· Integrated and optimized **PostgreSQL databases** for internal web tools, improving query performance and data handling efficiency by **25%**.
· Developed **React/Node.js components** and **RESTful APIs** supporting internal task management and automation workflows.
· Streamlined incident management by customizing **Jira workflows and automations**, cutting average ticket resolution time by **35%** for a department of 100+ staff, and integrating real-time alerts via **Slack** and **email REST services**.

Coders - AI Training
Outlier   January 2025 - August 2025, Oakland, California, United States,
· Contributed to large-scale **AI training and evaluation projects**, improving model accuracy and data consistency for multilingual datasets by **over 25%**.
· Annotated, reviewed, and rated **text, image, and conversational data** used to train advanced **LLM and generative AI systems**.
· Applied **quality assurance (QA) and linguistic analysis** methods to ensure data integrity, achieving an average task accuracy of **98%** across multiple projects.
· Collaborated with global AI research teams to refine **prompt engineering**, **context alignment**, and **model response evaluation** processes.

Project Manager
Duseca Software   August 2024 - December 2024, Islamabad, Islāmābād, Pakistan · On-site
· Led end-to-end delivery of **web and mobile development projects** for clients across Europe and Asia, managing teams of **8–10 developers and designers**.
· Oversaw project lifecycles from requirements gathering to deployment, ensuring **on-time delivery of 95%** of projects within budget and scope.
· Coordinated **Agile sprints**, sprint planning, and client reviews, improving team productivity by **30%** through structured task management in **Jira and Trello**.
· Collaborated with clients to define technical specifications, UI/UX priorities, and feature roadmaps, enhancing overall client satisfaction and retention.

Information Technology Administrator
Maq Man Teknologies   January 2022 - July 2024, Haripur District, Khyber Pakhtunkhwa, Pakistan · Hybrid
· Managed **Windows, Linux, and macOS** environments, implementing security updates and automation scripts that reduced downtime by **20%**.
· Configured and troubleshot **TCP/IP, DNS, VPN, and firewall** infrastructures, ensuring **99% system uptime** across all business operations.
· Implemented **endpoint security and data backup systems**, reducing malware incidents by **35%** and safeguarding critical business data.
· Supported integration of **ERP and inventory systems**, improving workflow efficiency and data visibility across departments.

EDUCATION

Master's in Management of Artificial Intelligence and Machine Learning
UBI Business School · Brussels, Belgium · February 2026

Bachelors of Science in Computer Science
Iqra University (Official) · Islamabad, Pakistan · 2024 · 3.00

CERTIFICATIONS

Container & Kubernetes Essentials V2
Coursera · 2023

Developing AI Applications with Python and Flask
IBM · 2023

Python for Data Science, AI & Development
IBM · 2023

DevOps, Cloud, and Agile Foundations Specialization
IBM · 2023

Linux Commands & Shell Scripting Essentials V2
Coursera · 2023

SKILLS

· Python, JavaScript (React, Node.js), PostgreSQL, GitLab CI/CD, Docker, Linux, Cloud Deployment, RESTful APIs, System Security, Networking (TCP/IP, DNS, VPN, Firewalls), Agile Project Management, Jira, Trello, Data Analysis, AI Model Evaluation

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