# **Andie Stokes**

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Certified project professional with 10+ years of experience across healthcare, education, and case management. Backed by PMP, CAPM, SAFe POPM, and CSM certifications with a flexible, adaptable approach. Skilled in supporting remote and international teams, facilitating clear communication, and simplifying complex workflows to keep projects on track. With additional training in full-stack development and advanced academic coursework, skilled at connecting technical and non-technical teams to deliver user-focused results.

## Skills

- Project & Program Management (PMP, Agile/Waterfall, Scrum, SAFe)
- Stakeholder Communication & Cross-Functional Collaboration
- Process Improvement & Change Management
- Problem Solving & Critical Thinking

- Data Analysis & SQL Queries
- Tools: JIRA, Asana, Monday.com, MS Excel/PowerPoint
- Technical: HTML, CSS, JavaScript, Python
- Languages: English (Native), Spanish & Korean (Basic)

# **Professional Experience**

### Project Coordinator - Purple Magnet Productions, remote

10/2024 - present

- Coordinated production schedules across multiple departments, ensuring a 98% on-time delivery rate for project milestones.
- Acted as the central point of communication between creative teams facilitating 25% faster issue resolution.
- Managed pre-production logistics for productions ranging from short-form digital content to campaigns reaching 500k viewers.
- Led weekly production meetings to provide status updates and reduce bottlenecks by 30%.
- Assisted in managing contractor relationships, negotiating rates that reduced costs by 10-15%.
- Contributed to creative brainstorming sessions and provided logistical input to turn conceptual ideas into actionable plans.

#### Case Manager - State of Alabama, remote

10/2023 - 10/2024

- Boosted processing efficiency by 25%, leading to enhanced delivery for over 50 clients monthly.
- Prepared reports and presentations for internal teams, contributing to 99% compliance in audits.
- Facilitated collaboration with legal, healthcare, and social entities via phone or email to meet service timelines.
- Collected feedback to enhance internal systems, resulting in 50% faster case resolution rates.

### English Teacher & Literacy Coach - Private English Academy, South Korea

10/2019 - 05/2023

- Managed curriculum and instruction for 100s of students annually, improving test outcomes and retention.
- Coordinated cross-functional efforts between academic, admissions, and marketing teams, increasing student onboarding.
- Designed brochures and landing pages that improved program visibility and conversion rates.

#### Certified Pharmacy Technician - CVS Health, AL, TN, TX

10/2013 - 08/2019

- Supported high-volume pharmacy operations across retail locations in three states.
- Implemented workflow improvements that enhanced efficiency and trained junior staff on best practices.

### Education

Full Stack Web Development Bootcamp - wCoding	01/2023 - 05/2023
B.S. Human Environmental Sciences - The University of Alabama	08/2013 - 05/2018
Completed 15 credit hours toward Masters of Management - Lipscomb University College of Business	08/2015 - 05/2016
Completed 76 credit hours toward Doctor of Pharmacy (PharmD) - Lipscomb University College of Pharmacy	08/2015 - 05/2016

## Certifications

SAFe Product Owner/Product Manager (POPM) - Scaled Agile	09/2025
Project Management Professional (PMP) - Project Management Institute	07/2025
Certified Associate in Project Management (CAPM) - Project Management Institute	04/2025
ChatGPT for Project Management - Vanderbilt University	02/2025
Certified Scrum Master (CSM) - Scrum Alliance	01/2025