

Namkai Fairfield

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Projects

<https://github.com/namkai/Real-VR-Hub>

<https://github.com/namkai/Weather-React>

<https://github.com/namkai/Equirectangular>

https://github.com/namkai/Chess_AI

<https://github.com/namkai/ReactTube>

Work Experience

APPLE, CORTE MADERA, CA

Apple Specialist, Dec 2015 – Jul 2016

- Welcomed customers. Ascertained needs and developed solutions.
- Promoted the Apple brand image through exceptional customer service, and ensured each experience inspired the customer with a desire to return.
- Troubleshooted a wide array of hardware and software problems, and conveyed technical concepts to low-tech users.

SELF EMPLOYED, EUGENE, OR

Tech Support, Apr 2014 – Oct 2015

- Oversaw the daily performance of computer systems.
- Answered user inquiries regarding computer software and hardware operation to resolve problems.
- Performed repairs to hardware, software, and peripheral equipment, following design or installation specifications.
- Modified computer security files to incorporate new software, correct errors, and change individual access status.

ONE KINGS LANE, SAN FRANCISCO, CA

Junior Systems Administrator/Internal IT, Jul 2013 – Mar 2014

- Diagnosed and resolved hardware, software, and other network and system problems, and replaced defective components.
- Configured, monitored, and maintained email applications and virus protection software.
- Analyzed equipment performance records to determine the need for repair or replacement.
- Trained people in computer system use.
- Worked as part of a project team to coordinate database development and determine project scope and limitations.

MOBILETECH, CORTE MADERA, CA

Computer Technician, Oct 2012 – Sep 2013

- Provided users with technical support for their computer problems.
- Answered user inquiries regarding computer software and hardware operation to resolve problems.
- Installed and performed repairs to hardware, software, and peripheral equipment.
- Trained users in the proper use of hardware and software.
- Modified computer security files to incorporate new software, corrected errors, and changed individual access status.
- Trained users and promoted security awareness to ensure system security and to improve server and network efficiency.

Education

GALVANIZE, SAN FRANCISCO, CA

Sep 2016-February 2016

- Proficient in Full Stack Web Development.
- Javascript competency.
- Focus on Front End Frameworks such as React.js.

OUTWARD BOUND INSTRUCTOR DEVELOPMENT, ASHEVILLE, NC

Sep 2015-Nov 2015

- Leadership and team development training.
- Interpersonal Communication.
- Developed Advanced Survival Skills.

LANE COMMUNITY COLLEGE, OREGON, OR

Completed coursework towards Computer Science, Jun 2015

COLLEGE OF MARIN, KENTFIELD, CA

Completed coursework towards Computer Science, May 2013

SIR FRANCIS DRAKE HIGHSCHOOL, SAN ANSELMO, CA

High School Diploma, Jun 2012