# Namkat Cedrick

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## **Summary**

highly skilled Software Engineer with expertise in Golang and a proven track record of developing open architecture and Micro Services software systems. My passion lies in building software that makes a meaningful difference in people's lives. As an aviation aspirer, I am fascinated by the intersection of software engineering and aviation and aspire to contribute to the advancement of aviation technology through innovative solutions. I thrive in collaborative environments, where I can learn from others, grow together, and get things done.

## **Experience**



### Lead Backend Engineer

Iknite Studio

Apr 2022 - Present (1 year 10 months)

- Spearheaded the enhancement of Customer Satisfaction scores by developing a Golang application service. This service facilitates the seamless dispatch of SMS/Email notifications, utilizing AWS Simple Notification Service (SNS) and SES, specifically tailored for customers who have completed ticket purchases on Cliqkets, a prominent online ticketing platform.
- Elevated client retention rates by 5% through the creation of an efficient and fail-safe Queue processor service. Leveraging a comprehensive set of AWS services such as ECS, ECR, Cloud Formation, CloudWatch, AWS SQS, and RDS, the service efficiently processes payments originating from client orders.
- Achieved a noteworthy 50% increase in system scalability and a substantial 5% reduction in maintenance costs by centralizing and optimizing the company's AWS Cloud infrastructure and CI/CD architecture. This initiative significantly contributed to the reduction of overall AWS Cloud expenditures.
- Successfully bolstered Companies Revenue and customer attraction by streamlining the payment process for users. This involved the incorporation of diverse payment options, including Credit Cards and Mobile Money Payments nationally and internationally.
- Drastically improved Company System Error Response time by configuring multiple CloudWatch Alarms for recurrent system errors. This strategic approach ensures immediate attention to critical issues, resulting in an impressive 50% enhancement in system reliability.
- Played a pivotal role in coaching recent and final-year graduates from universities in alignment with company culture, work ethics, communication skills, and technical proficiency. This initiative contributed to the professional development of the graduates and fostered the company's overall growth.
- Collaborated closely with stakeholders and development teams to define and prioritize product backlog items, ensuring alignment with business objectives.

## ★ Front End Software Engineer

#### Hourworth

May 2023 - Sep 2023 (5 months)

- Elevated the visual identity of web applications by harnessing ReactJS, Sass, and JavaScript to craft flexible and customizable UI components. The outcome was a remarkable 100% success rate in meeting acceptance criteria, contributing significantly to the enhanced branding of the web app.
- Spearheaded comprehensive research on design tickets and emerging technologies, meticulously documenting findings and insights. This proactive initiative substantially improved the overall developers' experience, facilitated informed design decision-making, refined development methodologies, and effectively reduced the overall effort required for task completion.
- Revamped HTML code to ensure strict adherence to industry and company standards, with a focus on optimizing websites for search engines (SEO) and enhancing accessibility for users with disabilities. The result was an improved search engine ranking and a more inclusive user experience, aligning the product with best practices and standards.
- Exemplified an unwavering commitment to detail by consistently upholding graphic standards and branding guidelines across all product interfaces. This steadfast dedication to uniformity culminated in a flawless 100% acceptance rate, fostering a cohesive and professional user experience across diverse interfaces.

Skills: Bootstrap  $\cdot$  HTML5  $\cdot$  Spring Framework  $\cdot$  Java  $\cdot$  Cascading Style Sheets (CSS)  $\cdot$  redux  $\cdot$  Git  $\cdot$  JavaScript  $\cdot$  React.js

## υρ Web Developer

#### Upwork

Jan 2019 - Sep 2023 (4 years 9 months)

- Enhanced client engagement and satisfaction through the strategic development and management of websites. Leveraged front-end technologies, including HTML, CSS, and JavaScript, to create captivating and functional web experiences.
- Spearheaded the implementation of responsive web design techniques, ensuring seamless adaptation to diverse devices and screen sizes. This approach resulted in optimal user experiences across platforms, significantly elevating the accessibility and usability of the websites.
- Augmented website functionality by seamlessly integrating third-party APIs (Application Programming Interfaces). This enabled the incorporation of advanced features such as social media integration and mapping services, enriching the overall user experience.
- Proactively collaborated with clients, prioritizing a deep understanding of their needs and project requirements. Ensured the timely delivery of websites aligned with specific goals and allocated budgets, fostering a client-centric approach to project management.
- Elevated customer satisfaction levels by championing excellent communication practices, addressing client concerns promptly, and consistently delivering high-quality websites that surpassed expectations. These efforts cultivated enduring client relationships and contributed to the establishment of a reputation for exceeding client expectations.

### Software Engineer - Co-Founder

**BCC Technologies LTD** 

Aug 2021 - Jan 2022 (6 months)

Co-founded Bcc Technologies LTD, a tech startup, with two friends during the eve of our college graduation. Our primary focus was to provide software solutions aimed at streamlining bureaucratic paperwork processes within college institutions.

- Pioneered the establishment of Bcc Technologies LTD, steering a team of two developers and one content creator. Led the development of user stories, wireframes, and E-R Models, fostering seamless communication and alignment between front-end and back-end developers. This collaborative effort resulted in an enhanced development process.
- Orchestrated Agile development processes and Scrum meetings, achieving a remarkable 20% increase in project completion rates and a concurrent reduction in overall project costs. The embrace of Agile methodologies significantly improved efficiency and streamlined delivery timelines.
- Spearheaded the creation of monthly milestones to attain the primary Minimum Viable Product (MVP) goals for the company's product. This strategic initiative ensured a structured and measurable progression, aligning development efforts with precise business objectives.

Skills:- Dart, Flutter frame work, Communications

## Mobile Application Developer

New Generation Technologies, LLC

Mar 2021 - Aug 2021 (6 months)

- Gathered and analyzed system requirements to comprehensively understand stakeholder needs and ensure alignment with business objectives for successful mobile app development projects.
- Managed and coordinated cross-functional teams, fostering effective communication, skillfully delegating tasks, and diligently tracking performance to meet project deadlines and deliver high-quality mobile applications.
- Wrote clean, efficient, and maintainable code for the company's UI applications, utilizing best practices and industry standards to create visually appealing and user-friendly interfaces.
- Developed comprehensive Software Requirements Specification (SRS) documentation, meticulously outlining project scope, functionality, and technical specifications. Also, designed optimized and scalable database schemas for efficient data management.
- Actively participated in the ICT4KIDS apprenticeship program, passionately teaching coding and software engineering principles to children and inspiring them to become the next generation of skilled software engineers.

Skills: GitHub · Git · Figma (Software) · Flutter · Dart

## **Education**

## **HIBMAT University Institute of Buea.**

Bachelor's degree, Computer Software Engineering Oct 2020 - Dec 2021 Major in Software Development

## **HIBMAT University Institute of Buea.**

Higher national diploma, Computer Engineering Oct 2018 - Aug 2021

## **Skills**

Go (Programming Language) • Microservices Architectures • Collaboration and Teamwork • Amazon Web Services (AWS) • Empathy and Customer-Centric Mindset • Containerization (e.g. Docker) • DevOps • Adaptability and Flexibility • Continuous Learning and Improvement • Unit Testing