



UNIVERSITY OF INFORMATION TECHNOLOGY FACULTY OF SOFTWARE ENGINEERING



Object-Oriented Software Development



BANK OPERATION MANAGEMENT APPLICATION

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Comment

Document change record sheet

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	n		S
25/9/2021	1.0	Description, system construction, functions and Initialization	All
30/9/2021	1.1	Analyze requirements, build Use case diagrams and design databases	All
10/10/202	1.2	Conduct initial design of the application interface	All
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I. Overview

1. Project overview

Banking is one of the sectors most strongly affected by the industrial revolution 4.0. Bank branches always place very high requirements on security and efficiency and rationality in working processes to prevent even the smallest potential errors. Bank Management software is a great solution to help operate and manage business processes more efficiently.

2. System requirement – purpose of the project

- Build an intuitive, easy-to-use system
- The system has all the basic functions required by the bank
- The system has a modern and easy-to-use interface
- Easily manage business operations (loan profile, loan contract, loan application)
- Helping to technology and modernize businesses
- Financial management, revenue reporting

II. State of the project

1. Purpose of the system

1.1 Actual demand

BankManagement software is a software developed to apply technology to bank management. Through this software system, you can easily perform operations such as appraisal, monitoring, reporting on the loan process, profit statistics of the bank...

1.2 Development opportunities

The management of the old process is inefficient, requiring a system that allows the most effective management for both users and customers. From employee management, customer records, contracts, reports, loan records, etc., using the same synchronous and transparent system not only saves effort and time but also increases accuracy... The future software will meet the needs of many banks when the trend of using online financial applications is increasing.

2. Description of users/forms and related entities

2.1 Plan

Organizational status: know the organizational structure of the business.

The current state of information technology: determine the level of hardware of the enterprise, the level of software support, and the level of information technology of employees and customers of the enterprise.

Business status: define the list of businesses that will be supported by computerization and the level of support (functional requirements) and other non-functional requirements.

2.2 Method

Method of researching documents: to know about the current state of the organization, the current state of information technology, the current state of business.

Interview method: current information technology, current professional status. Mainly ask about computer skills, interface, and function requirements.

2.3 Current status survey

2.3.1 Organizational status

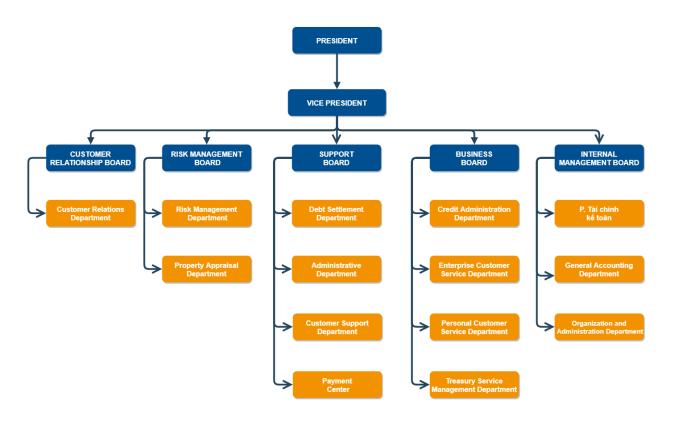


Figure 1. Bank's organizational structure

2.3.2 Current state of informatics

• Hardware

Computer system configuration

	Management department	Staff Department
Processor	CPU Intel Xeon Platinum 8280 / 38.5 MB / 2.7GHz turbo / 28 cores 56 threads	AMD Ryzen Threadripper PRO 3995WX / Socket sWRX80 / 256MB / 4.2Ghz / 64 cores 128 threads
RAM	64GB	16GB
Hard Disk	1TB (HDD) and 1TB (SSD)	1TB (HDD) and 1TB (SSD)

Video	GeForce RTX 3090	Radeon RX 6900 XT
card		

Internet system using Viettel optical cable with 120Mbps speed to broadcast wifi through the WAN port of Ubiquiti EdgeRouter 4 with the ability to provide 500 users at the same time.

• Software

Name	License	Function
Android	X	Operator System
Android Studio		IDE/Tavt Editor
Visual Studio Code		IDE/Text Editor
MongoDBCompass	X	Databasa Managamant
Amazon Web Service	X	Database Management

- People, the level of informatics
- Cashiers can easily absorb information technology.
- Marketing staff with computer certification certificates.
- HR staff have been using bank management software well.

2.3.3 Current status of the business

• List of occupations corresponding to the department

- The Customer Relations Department contacts and directly contacts customers to advise and sell products that the bank provides.
- The Risk Management Department identifies, analyzes, measures and assesses risks, thereby finding measures to control and overcome the consequences of risks for business activities in order to make optimal use of resources.
- The Property Appraisal Department appraises property prices for loan purposes at banks before granting limits to help banks avoid risks.
- The Debt Settlement Department identifies and applies debt settlement solutions.
- **The Administrative Department** controls administrative costs of the whole system according to the annual budget plan and within the cost norms.
- The Customer Support Department updates and stores information and data collected from customers and provides them to relevant departments for the development of products and services of the bank.
- **The Payment Center** is in charge of the interbank payment system with modern payment centers to ensure interbank payments in the region and nationwide.
- The Credit Administration Department identifies, analyzes, and measures the level of risk, thereby proposing measures and management methods to limit and eliminate the level of credit risk in the bank's credit activities.
- The Enterprise Customer Service Department is in charge of a company's financial transactions with an organization that provides business loans, credits, accounts designed specifically for companies and businesses.
- The Personal Customer Service Department is in charge of the services and products offered to individuals and households through a network of branches.
- The Treasury Service Management Department performs work related to treasury money operations.
- The Finance and Accounting Department collects, records, processes, and analyzes economic and financial transactions, and at the same time provides necessary information for the management of monetary activities at the bank, and other financial transactions. organization, individual.
- The General Accounting Department collects, records, and summarizes economic transactions arising from business activities of the bank, providing information for the management of the bank's monetary activities.
- The Organization and Administration Department advises leaders on human resources, completing archiving, administrative clerical, and asset management tasks for the bank.

3. Description of processes

3.1 Submit loan profile

Actor's Activities	System's reaction		
This use case begins when a staff click "create loan profile"			
<u>-</u>	-System will confirm whether the entered information is valid or not, then report an error if so.		
Actor click the send button	-Loan profile will be saved and sent to the appraisal department		

3.2 Create appraisal report

Actor's Activities	System's reaction	
This use case begins when the staff clicks the appraisal loan profile.		
Actor click the "create appraisal report for loan profile" button	1 3	
Actor enter detailed information for the appraisal report		
Actor click send appraisal report	-System will save the appraisal report into the database and send it to the approval department	

3.3 Loan review

Actor's Activities	System's reaction
This use case begins when the	ne executive department clicks the "review" button.
Actor will click the "review" button	-System will show the loan profile and appraisal report on the screen.
Actor will click the "approve" button	-System will update the loan profile's state and send it to staff for creating a loan contract

*Sub-event:

Actor's Activities	System's reaction
This use case begins when the exe	ecutive department clicks the "reject" button.
	-System will update the loan profile's state to "Rejected"

3.4 Create loan contract

Actor's Activities	System's reaction
This use case begins when staff clicks the	e "create loan contract" button
Actor will click the "create loan contract" button	-System will display loan contract sample on the screen.
Actor will enter contract information	
Actor will click the "save contract" button	-System will save loan contract into the database.

4. Functional requirements

No.	Operation's name	Form	Constraint	Note
1	Loan	Form1	Cons1	
2	Receive profile	Form1.1	Cons1.1	
3	Validate profile	Form1.2	Cons1.2	
4	Appraise customer	Form1.3	Cons1.3	
5	Review profile	Form1.4	Cons1.4	
6	Create loan contract	Form1.5	Cons1.5	
7	Disburse	Form1.6	Cons1.6	
8	Profile management	Form2	Cons2	
9	Modify profile	Form2.1	Cons2.1	
10	Monitor report	Form2.2	Cons2.2	
11	Notify payment due date	Form2.3	Cons2.3	
12	Receive, validate application	Form2.4	Cons2.4	
13	Resolve application	Form2.5	Cons2.5	
14	Liquidate contract	Form2.6	Cons2.6	
15	Pay, report	Form3	Cons3	

16	Pay debt	Form3.1	Cons3.1
17	Create final settlement	Form3.2	Cons3.2
18	General report	Form3.3	Cons3.3

5. Non-functional requirements

6. Evolution requirement

No.	Operation	Parameter need to be modified	Value domain need to be changed
1	Update contract detail	- Customer's information - Contract's state	

7. Effectiveness requirement

No.	Operation	Process time	Storage	Note
1	Create contract	500 contracts/time		
2	Search contract	500-1000 milliseconds		
3	Save contract	Instantly		
4	Search application	500-1000 milliseconds		

5	Notify	1-3 seconds	
6	Review profile	Instantly	
7	Create report	1-3 seconds	

8. Convinience requirements

No.	Operation	Easy to study	Easy to use	Note
1	Create contract	5 minutes instruct	The average fail rate is 1%.	
2	Search contract	3 minutes instruct	Unnecessarily know of the contract that needs to be found	Search accurately
3	Save contract	Doesn't need instruction		
4	Search application	3 minutes instruct	Unnecessarily know of the application that needs to be found	
5	Notify	Doesn't need instruction		
6	Review profile	Doesn't need instruction		
7	Create report	10 minutes instruct	Doesn't need many actions	

9. Compatible requirements

No.	Operation	Related object	Note
1	Send notification	To all of the devices installed the application	Independent of OS version or application version
2	Export profile		
3	Export report		
4	Export application	To printer	Independent of printer type
5	Export contract		

10. Security requirements

No.	Operation	System admin	Board of directors	Business department	Appraisal department	Support department
1	Decentralization	X				
2	Receive profile					X
3	Validate profile			X		

4	Appraise customer			X	
5	Review profile	X			
6	Create contract		X		X
7	Disburse		x		X
8	Modify contract		x		
9	Monitor report		x		
10	Notify payment due date		X		X
11	Receive, validate application				X
12	Resolve application	X			
13	Liquidate contract		X		x
14	Pay debt		x		X
15	Create final settlement		X		
16	General report		x		

11. Safety requirements

No.	Operation	Object	Note
1	Recover	Loan profile, reports, applications, certificates of payment, contracts deleted	
2	Actual delete (Can't recover)	Loan profile, reports, applications, certificates of payment, contracts deleted	
3	Can't delete	Dossiers and documents related to customers who have a valid contract with the bank.Profiles, documents related to a customer that currently has valid contract with the bank	

12. Technology requirements

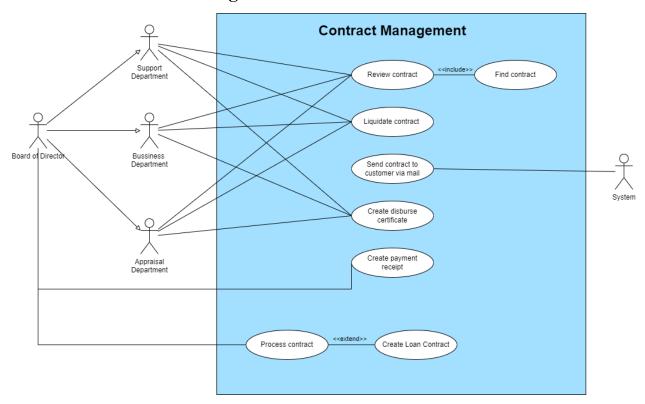
No.	Requirement	Detail describe	Note
1	Fix bugs easily	Identify bugs in an average of 15 minutes	Not affect other modules
2	Easy to maintain	Fix bug in an average of 1 hour	when fixing this module
3	Easy to upgrade	Adding a new feature or upgrade an existing feature quickly.	With requirements

4	Reuseable	Some modules can be reused in some other projects	With requirements
5	Fast completion	Build bank operation management in an average of 4 to 6 weeks	With requirements
6	Flexible	Switch to another database within 2 days	With requirements

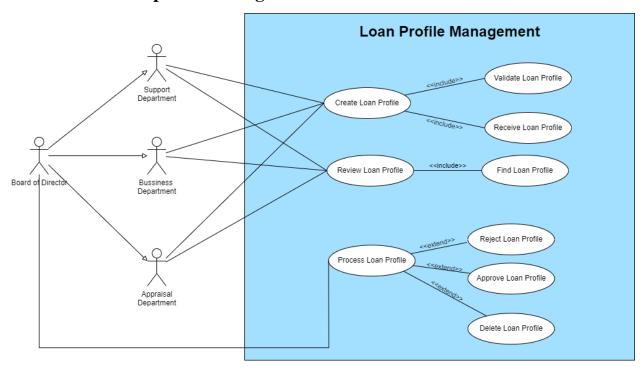
III. Use-case of the project

1. Use-case diagram

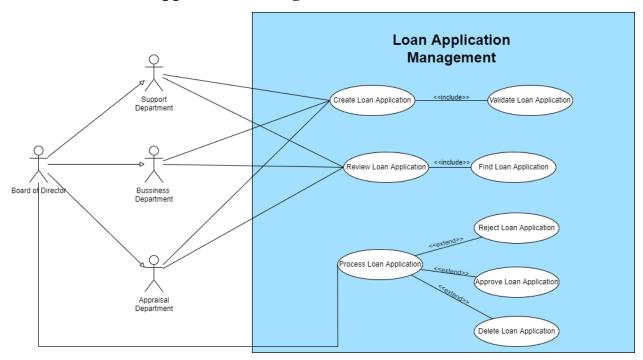
1.1. Contract management contract



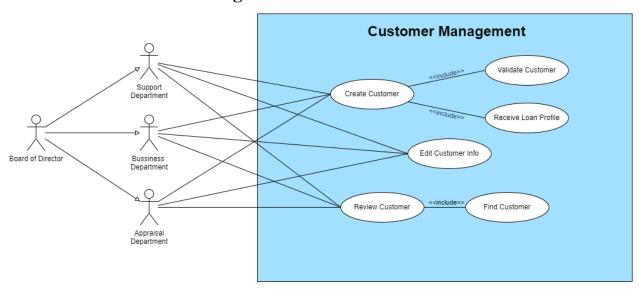
1.2. Loan profile management contract



1.3. Loan application management contract



1.4. Customer management contract



2. Actor list

No	Name of Actor	Short description/Notes
1	Board of	In charge of a bank branch, the only actor that has permission
	directors	to accept or reject loan profiles.
2	Business	Working with document, or support customer
	department	
3	Appraisal	Appraise customer and create appraisal report
	department	
4	Support	Mostly work with customers
	department	
5	System	Storage and handling automated works

3. Use-case list

No	Actor	Name of Use-case	Short
			description/Notes
1.	Support Department,	Review contract	
	Business Department,		
	Appraisal Department,		
	Board of Director		
2.	Support Department,	Find contract	
	Business Department,		
	Appraisal Department,		
	Board of Director		
	Support Department,		
2	Business Department,	Liquidata contract	
3.	Appraisal Department,	Liquidate contract	
	Board of Director		

4.	System	Send contract to customer via mail
5.	Support Department,	Create disburse certificate
	Business Department,	
	Appraisal Department,	
	Board of Director	
6.	Board of Director	Create payment receipt
7.	Board of Director	Create Loan Contract
8.	Support Department,	Create Loan Profile
	Business Department,	
	Appraisal Department,	
	Board of Director	
9.	Support Department,	Review Loan profile
	Business Department,	
	Appraisal Department,	
	Board of Director	
10.	Support Department,	Find Loan Profile
	Business Department,	
	Appraisal Department,	
	Board of Director	
11.	Board of Director	Reject Loan Profile
12.	Board of Director	Approve Loan Profile
13.	Board of Director	Delete Loan Profile
14.	Support Department,	Create Loan Application
	Business Department,	
	Appraisal Department,	
	Board of Director	
15.	Support Department,	Review Loan Application
	Business Department,	
	Appraisal Department,	
	Board of Director,	

16.	Support Department,	Find Loan Application
	Business Department,	
	Appraisal Department,	
	Board of Director	
17.	Board of Director	Reject Loan Application
18.	Board of Director	Approve Loan Application
19.	Board of Director	Delete Loan Application
20.	Support Department,	Create Customer
	Business Department,	
	Appraisal Department,	
	Board of Director	
21.	Support Department,	Edit Customer Info
	Business Department,	
	Appraisal Department,	
	Board of Director	
22.	Support Department,	Review Customer
	Business Department,	
	Appraisal Department,	
	Board of Director	
23.	Support Department,	Find Customer
	Business Department,	
	Appraisal Department,	
	Board of Director	

4. Use- case specification

4.1. Use-case "Review contract"

Use case's name	Review contract
-----------------	-----------------

Actor	Support Department, Business Department, Appraisal Department, Board of Director
Pre-condition	The actor must be authenticated
Basic flow	 Actor clicks the Contract button on the left side tab. List of contract will be shown on UI. Actor click on one of the contract form that list Detail information about that contract will be shown
Alternative flow	
Post-condition	The system is ready for the next operation.
Extend point	None

4.2. Use-case "Find contract"

Use case's name	Find Contract
Actor	Support Department, Business Department, Appraisal Department, Board of Director
Pre-condition	The actor must be authenticated
Basic flow	 Actor clicks the Contract button on the left side tab. Contract Dashboard will be shown Actor enter the information need to find (contract number, customer phone,) List of contract result will be shown on UI.

Alternative flow	2.1) Found nothing => application will show empty state.	
Post-condition	The system is ready for the next operation.	
Extend point	None	

4.3. Use-case "Liquidate contract"

Use case's name	Liquidate contract
Actor	Support Department, Business Department, Appraisal Department, Board of Director
Pre-condition	The actor must be authenticated
Basic flow	 Actor clicks the "Application" button on the left side tab. Application Dashboard will be shown on UI. Actor click on the "Create" button from the Dashboard. A drop down will be shown Actor select "Liquidation Application" menu item. Actor fill the Liquidation Application information. Actor click "Save" button. The application will be created.
Alternative flow	7.1) The information is incorrect (missing some field, invalid format) => System will show error dialog.
Post-condition	The system is ready for the next operation.
Extend point	None

4.4. Use-case "Send contract to customer via mail"

Use case's name	Send contract to customer via mail
Actor	System
Pre-condition	System is running smoothly, use case "Create Loan Contract" has just happened
Basic flow	 System will create a pdf file base on the loan contract has just been created. System will send the pdf file to customer by their email.
Alternative flow	
Post-condition	The system is ready for the next operation.
Extend point	None

4.5. Use-case "Create disburse certificate"

Use case's name	Create disburse certificate
Actor	Support Department, Business Department, Appraisal Department, Board of Director
Pre-condition	The actor must be authenticated
Basic flow	1) Actor clicks the Contract button on the left side tab.

	 2) List of contract will be shown on UI. 3) Actor click on one of the contract form that list. 4) Detail information about that contract will be shown. 5) Actor click button "Add" next to text "Disburse certificate". 6) A create dialog will be shown. 7) Actor enter the amount to be disbursed. 8) Actor click save. 9) The disburse certificate will be created
Alternative flow	
Post-condition	The system is ready for the next operation.
Extend point	None

4.6. Use-case "Create payment receipt"

Use case's name	Create payment receipt
Actor	Board of Director
Pre-condition	The actor must be authenticated
Basic flow	 Actor clicks the Contract button on the left side tab. List of contract will be shown on UI. Actor click on one of the contract form that list. Detail information about that contract will be shown. Actor click one of the liquidation applications from the list. Actor click "Add payment receipt" button. The payment receipt will be created
Alternative flow	

Post-condition	The system is ready for the next operation.
Extend point	None

4.7. Use-case "Create loan contract"

Use case's name	Create loan contract
Actor	Board of Director
Pre-condition	 The actor must be authenticated. The use case "Review Loan Profile" has just happened. Current reviewing profile hasn't had contract yet. Current reviewing profile was approved.
Basic flow	 Actor click "Create contract button" A create contract dialog will be shown. Actor enter required information. Actor click "Save" button. Contract will be created.
Alternative flow	3.1) The information is incorrect (missing some field, invalid format) => System will show error dialog.
Post- condition	The system is ready for the next operation.
Extend point	None

4.8. Use-case "Create Loan Profile"

Use case's name	Create Loan Profile
Actor	Support Department, Business Department, Appraisal Department, Board of Director
Pre-condition	The actor must be authenticated.
Basic flow	 Actor clicks the "Profile" button on the left side tab. Profile Dashboard will be shown on UI. Actor click on the "Create" button from the Dashboard. Actor select customer. A Profile templete will be shown Actor enter required information to create loan profile. Actor click next to navigate to review information. Actor click "Save" button Profile will be created
Alternative flow	7.1) The information is incorrect (missing some field, invalid format) => System will show error dialog.
Post- condition	The system is ready for the next operation.
Extend point	None

4.9. Use-case "Review Loan Profile"

Use case's name	Review Loan Profile
Actor	Support Department, Business Department, Appraisal Department, Board of Director
Pre-condition	The actor must be authenticated
Basic flow	 Actor clicks the "Profile" button on the left side tab. List of profile will be shown on UI. Actor click on one of the profile form that list Detail information about that profile will be shown
Alternative flow	
Post-condition	The system is ready for the next operation.
Extend point	None

4.10. Use-case "Find Loan Profile"

Use case's name	Find Loan Profile
Actor	Support Department, Business Department, Appraisal Department, Board of Director
Pre-condition	The actor must be authenticated
Basic flow	 Actor clicks the Profile button on the left side tab. Profile Dashboard will be shown.

	3) Actor enter the information need to find (profile number, customer phone,)4) List of contract result will be shown on UI.
Alternative flow	2.2) Found nothing => application will show empty state.
Post-condition	The system is ready for the next operation.
Extend point	None

4.11. Use-case "Reject Loan Profile"

Use case's name	Reject Loan Profile
Actor	Board of Director
Pre-condition	 The actor must be authenticated. The use case "Review Loan Profile" has just happened. The Profile has not been approved.
Basic flow	 Actor click "Reject" button. The profile will be rejected
Alternative flow	
Post-condition	The system is ready for the next operation.
Extend point	None

4.12. Use-case "Approve Loan Profile"

Use case's name	Approve Loan Profile
Actor	Board of Director
Pre-condition	 The actor must be authenticated. The use case "Review Loan Profile" has just happened. The Profile has not been approved.
Basic flow	3) Actor click "Approve" button.4) The profile will be approved.
Alternative flow	
Post-condition	The system is ready for the next operation.
Extend point	None

4.13. Use-case "Delete Loan Profile"

Use case's name	Delete Loan Profile
Actor	Board of Director
Pre-condition	 The actor must be authenticated. The use case "Review Loan Profile" has just happened. The Profile has not been approved.
Basic flow	5) Actor click "Delete" icon button.6) The profile will be deleted.
Alternative flow	

Post-condition	The system is ready for the next operation.
Extend point	None

4.14. Use-case "Create Loan Application"

Use case's name	Create Loan Application
Actor	Support Department, Business Department, Appraisal Department, Board of Director
Pre-condition	The actor must be authenticated
Basic flow	 Actor clicks the "Application" button on the left side tab. Application Dashboard will be shown on UI. Actor click on the "Create" button from the Dashboard. A drop down will be shown Actor select application type in dropdown menu. Actor fill the required information. Actor click "Save" button. The application will be created.
Alternative flow	7.1) The information is incorrect (missing some field, invalid format) => System will show error dialog.
Post-condition	The system is ready for the next operation.

Extend point	None	
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4.15. Use-case "Review Loan Application"

Use case's name	Review Loan Application
Actor	Support Department, Business Department, Appraisal Department, Board of Director
Pre-condition	The actor must be authenticated
Basic flow	 Actor clicks the "Application" button on the left side tab. Application Dashboard will be shown on UI. Actor click on one of the applications shown on dashboard. A Review Application dialog contain detailed information about that application will be shown.
Alternative flow	
Post-condition	The system is ready for the next operation.
Extend point	None

4.16. Use-case "Find Loan Application"

Use case's name	Find Loan Application
Actor	Support Department, Business Department, Appraisal Department, Board of Director
Pre-condition	The actor must be authenticated

Basic flow	 Actor clicks the Application button on the left side tab. Application Dashboard will be shown Actor enter the information need to find (application number, customer phone,) List of contract result will be shown on UI.
Alternative flow	Found nothing => application will show empty state.
Post-condition	The system is ready for the next operation.
Extend point	None

4.17. Use-case "Reject Loan Application"

Use case's name	Reject Loan Application
Actor	Board of Director
Pre-condition	 The actor must be authenticated. The use case "Review Loan Application" has just happened. The Application has not been approved.
Basic flow	7) Actor click "Reject" button.8) The application will be rejected
Alternative flow	
Post-condition	The system is ready for the next operation.
Extend point	None

4.18. Use-case "Approve Loan Application"

Use case's name	Approve Loan Application
Actor	Board of Director
Pre-condition	 The actor must be authenticated. The use case "Review Loan Application" has just happened. The Application has not been approved.
Basic flow	9) Actor click "Approve" button.10) The application will be Approved.
Alternative flow	
Post-condition	The system is ready for the next operation.
Extend point	None

4.19. Use-case "Create customer"

Use case's name	Create Customer
Actor	Support Department, Business Department, Appraisal Department, Board of Director
Pre-condition	The actor must be authenticated
Basic flow	 Actor clicks the Application button on the left side tab. Application Dashboard will be shown. Actor click "Create" button. A create dialog will be shown.

	5) Actor enter the required information.6) Actor click save.7) The customer will be created
Alternative flow	6.1) The information is incorrect (missing some field, invalid format) => System will show error dialog.
Post- condition	The system is ready for the next operation.
Extend point	None

4.20. Use-case "Edit Customer Information"

Use case's name	Edit Customer Information	
Actor	Support Department, Business Department, Appraisal Department, Board of Director	
Pre-condition	 The actor must be authenticated. The use case "Review Customer" has just happened. 	
Basic flow	 Actor click "Edit" button. A edit customer screen will be shown. Actor changes customer info. Actor click "Save" button. Customer will be updated. 	
Alternative flow	4.1) The information is incorrect (missing some field, invalid format) => System will show error dialog.	

Post-condition	The system is ready for the next operation.
Extend point	None

4.21. Use-case "Review customer"

Use case's name	Review Customer
Actor	Support Department, Business Department, Appraisal Department, Board of Director
Pre-condition	The actor must be authenticated
Basic flow	 Actor clicks the "Customer" button on the left side tab. List of Customer will be shown on UI. Actor click on one of the Customer form that list Detail information about that Customer will be shown
Alternative flow	
Post-condition	The system is ready for the next operation.
Extend point	None

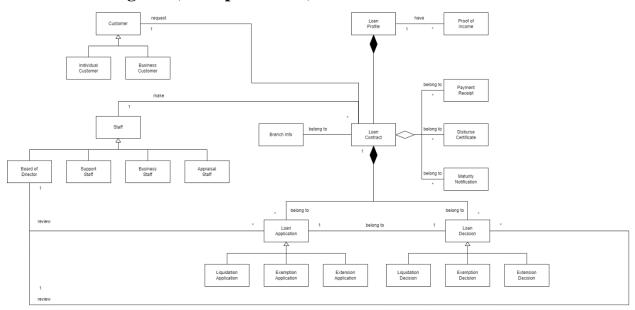
4.22. Use-case "Find customer"

Use case's name	Find Customer
Actor	Support Department, Business Department, Appraisal Department, Board of Director

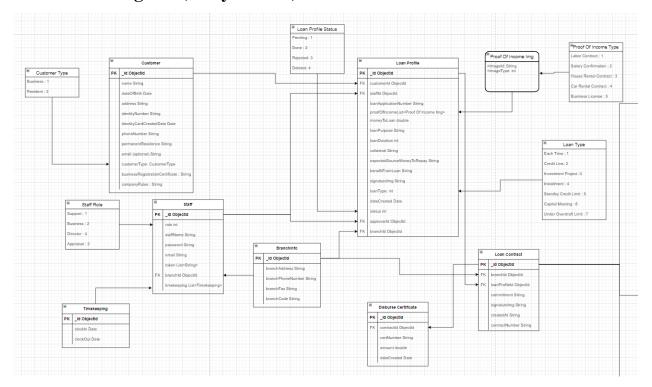
Pre-condition	The actor must be authenticated		
Basic flow	 Actor clicks the Customer button on the left side tab. Customer Dashboard will be shown Actor enter the information need to find (customer name, customer phone,) List of Customer result will be shown on UI. 		
Alternative flow	Found nothing => application will show empty state.		
Post-condition	The system is ready for the next operation.		
Extend point	None		

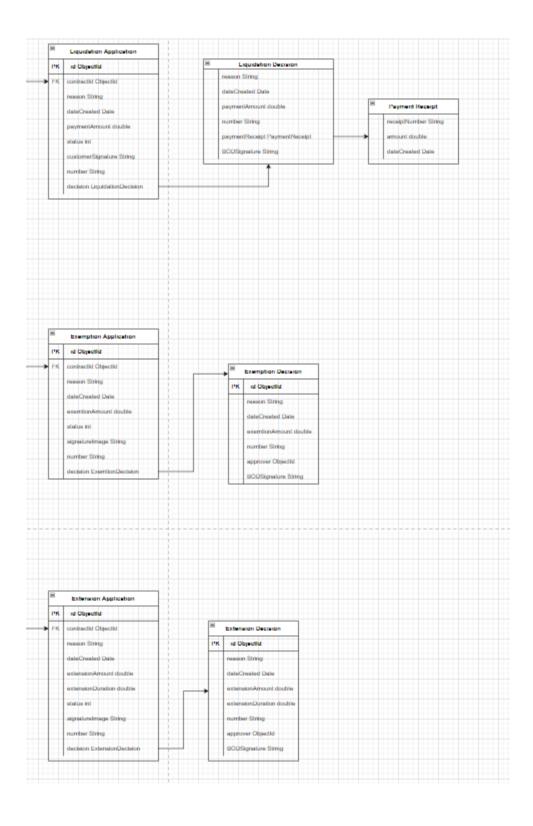
IV. Class diagram

1. Class diagram (conceptual level)



2. Class diagram (analysis level)





See full-size <u>here</u>

3. Class diagram explanation

3.1. Loan Profile Table:

No	Attribute Name	Туре	Constraints	Meaning/ Note
1	_id	ObjectId	PK	id of loan profile, generated every time a new loan profile is created on mongoose.
2	customerId	ObjectId	FK	id of customer who owns this profile.
3	staffId	ObjectId	FK	id of staff who creates this profile.
4	loanApplicationNumber	String		identify number of this loan profile.

5	proofOfIncomeList	List <proof of Income Img></proof 	this loan profile's proofs of income
6	moneyToLoan	Double	Loan amount of the loan profile
7	loanPurpose	String	Purpose of the loan profile
8	loanDuration	Int	Loan duration of the loan profile
9	collateral	String	Collateral of the loan profile
10	expectedSourceMoneyToRepay	String	Expected source of money use for repaying of the loan profile
11	benefitFromLoan	String	Bank's benefit from this loan profile

12	SignatureImg	String		Customer's signature on loan profile
13	loanType	Int		Loan type of application
14	dateCreated	Date		Loan application creation date
15	Status	Int		Status of loan application
16	approverId	ObjectId	FK	id of the manager approves the profile
17	branchId	ObjectId	FK	Id of branch info where the loan application is created

3.2. Staff Table:

No	Attribute Name	Туре	Constraints	Meaning/ Note
1	_id	ObjectId	PK	id of each staff in the bank
2	role	Int		The role of the employee in the bank
3	staffName	String		Name of staff to display in the system
4	password	String		hashed-password of each employee used to log into the system,
5	email	String		Email of each employee used to log into the system

6	token	List <string></string>		list of access tokens created when staff logged into the system
7	branchId	ObjectId	FK	Information about the branch where the employee works
8	timekeeping	List <timekeeping></timekeeping>		employee timekeepings

3.3. Branch Info Table:

No	Attribute Name	Туре	Constraints	Meaning/ Note
1	_id	ObjectId	PK	id of each bank branch
2	branchAddress	String		address of each branch

3	branchPhoneNumber	String	Phone number of each branch
4	branchFax	String	Fax of each branch
5	branchCode	String	Code of each branch

3.4. TimeKeeping Table:

No	Attribute Name	Туре	Constraints	Meaning/ Note
1	_id	ObjectId	PK	id of each timekeeping
2	clockIn	Date		time that staff starts working
4	clockOut	Date		time that staff ends working

3.5. Customer Table:

No	Attribute Name	Туре	Constraints	Meaning/ Note
1	_id	ObjectId	PK	id of each customer
2	name	String		Name of customer
3	dateOfBirth	Date		Date of birth of customer
4	address	String		Customer's address
5	identityNumber	String		Customer's identification number (ID)
6	identityCardCreatedDate	Date		customer's identification card created date

7	phoneNumber	String		Customer's phone number
8	permanentResidence	String		customer's residence address
9	email	String	Optional	Customer's email
10	customerType	Int		Customer type
11	businessRegistrationCertificate	String		Business's certificate if customer is business customer
12	compayRules	String		Company rules if customer is business customer

3.6. Proof Of Income Img Table:

No	Attribute Name	Туре	Constraints	Meaning/ Note
----	----------------	------	-------------	---------------

1	imageId	String	id of each image in loan application
2	imageType	Int	Proof of income type

3.7. Loan Contract Table:

No	Attribute Name	Туре	Constraints	Meaning/ Note
1	_id	ObjectId	PK	Id of each loan contract
2	branchId	ObjectId	FK	Id of branch info where the loan application is created
3	loanProfileId	ObjectId	FK	Id of loan profile related to this contract
4	commitment	String		Commitment of the loan contract

5	signatureImg	String	Customer's signature on loan contract
6	createdAt	String	Create at of loan contract
7	contractNumber	String	Contract number of loan contract

3.8. Disburse Certificate Table:

No	Attribute Name	Туре	Constraints	Meaning/ Note
1	_id	ObjectId	PK	Id of each disburse certificate
2	contractId	ObjectId	FK	Id of loan contract
3	certNumber	String		Number of certificates

4	amount	Double	The amount specified in the certificate
5	dateCreated	Date	Date created disburse certificate

3.9. Liquidation Application Table:

No	Attribute Name	Туре	Constraints	Meaning/ Note
1	_id	ObjectId	PK	Id of Liquidation Application
2	contractId	ObjectId	FK	Id of loan contract
3	reason	String		Reason of liquidation application

4	dateCreated	Date	Date Create liquidation application
5	paymentAmount	Double	the amount paid in the payment application
6	status	Int	Status of application
7	customerSignature	String	Customer's signature in application
8	number	String	Number of liquidation application
9	decision	LiquidationDecision	Decision of the liquidation application

3.10. Liquidation Decision Table:

No	Attribute Name	Туре	Constraints	Meaning/ Note
1	reason	String		Reason of liquidation decision
2	dateCreated	Date		Date created of liquidation decision
3	paymentAmount	Double		Payment amount of liquidation decision of the bank
4	number	String		Number of liquidation decision
5	paymentReceipt	PaymentReceipt		Payment receipt of liquidation decision

6	approver	ObjectId	id of director creates the decision
7	BODSignature	String	signature url of director creates the decision

3.11. Payment Receipt Table:

No	Attribute Name	Туре	Constraints	Meaning/ Note
1	receiptNumber	String		Number of receipt
2	amount	double		Amount of receipt
3	dateCreated	Date		Date created of payment receipt

3.12. Exemption Application Table:

No	Attribute Name	Туре	Constraints	Meaning/ Note
1	_id	ObjectId PK		Id of each exemption application
2	contractId	ObjectId	FK	Id of loan contract
3	reason	String		Reason of exemption application
4	dateCreated	Date		Date created of exemption application
5	exemptionAmount	Double		Amount of exemption application
6	status	int		Status of exemption application

7	signatureImage	String	Customer's signature on application
8	number	String	Number of exemption application
9	decision	Exemption Decision	Exemption Decision of the bank

3.13. Exemption Decision Table:

No	Attribute Name	Туре	Constraints	Meaning/ Note
1	_id	ObjectId	PK	Id of each exemption decision
2	reason	String		Reason of each exemption decision
3	dateCreated	Date		Date created of exemption decision

4	exemptionAmount	Double	Amount of exemption decision
5	number	String	Number of exemption decision
6	approver	ObjectId	id of director creates the decision
7	BODSignature	String	signature url of director creates the decision

3.14. Extension Application Table:

No	Attribute Name	Туре	Constraints	Meaning/ Note
1	_id	ObjectId	PK	Id of each extension application
2	contractId	ObjectId	FK	Id of loan contract owns this application

3	reason	String	Reason of extension application
4	dateCreated	Date	Date created of extension application
5	extensionAmount	Double	Amount of extension application
6	extensionDuration	Double	Duration of extension application
7	status	int	Status of extension application
8	signatureImage	String	Customer's signature on application

9	number	String	Number of extension application
10	decision	Extension Decision	extension Decision of the bank

3.15. Extension Decision Table:

No	Attribute Name	Туре	Constraints	Meaning/ Note
1	_id	ObjectId	PK	Id of each extension decision
2	reason	String		Reason of each extension decision
3	dateCreated	Date		Date created of extension decision
4	extensionAmount	Double		Amount of extension decision

5	extensionDuration	Double	Duration of extension decision
6	number	String	Number of extension decision
7	approver	ObjectId	id of director creates the decision
8	BODSignature	String	signature url of director creates the decision

3.16. Enum Table:

No	Loan Profile Status
1	Pending
2	Done
3	Rejected
4	Deleted

No	Proof of Income Type
1	Labor Contract
2	Salary Confirmation
3	House Rental Contract
4	Car Rental Contract
5	Business License

No	Loan Type
1	Each Time
2	Credit Line
3	Investment Project
4	Installment

5	Standby Credit Limit
6	Capital Meeting
7	Under Overdraft Limit

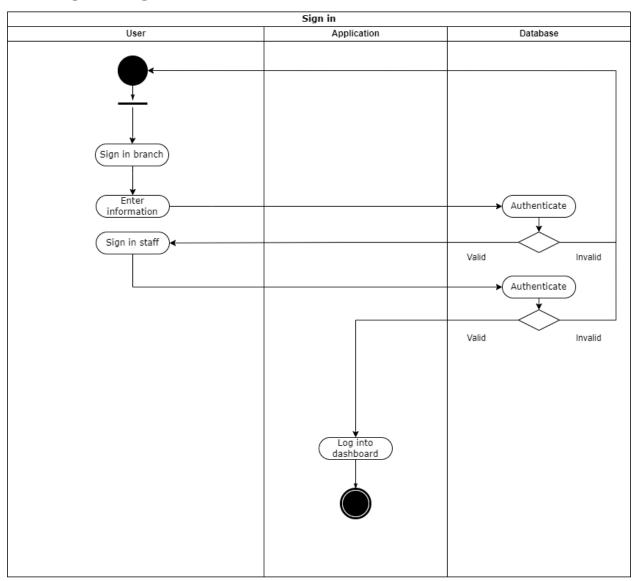
No	Customer Type
1	Business
2	Resident

No	Staff Role
1	Support
2	Business
3	Director

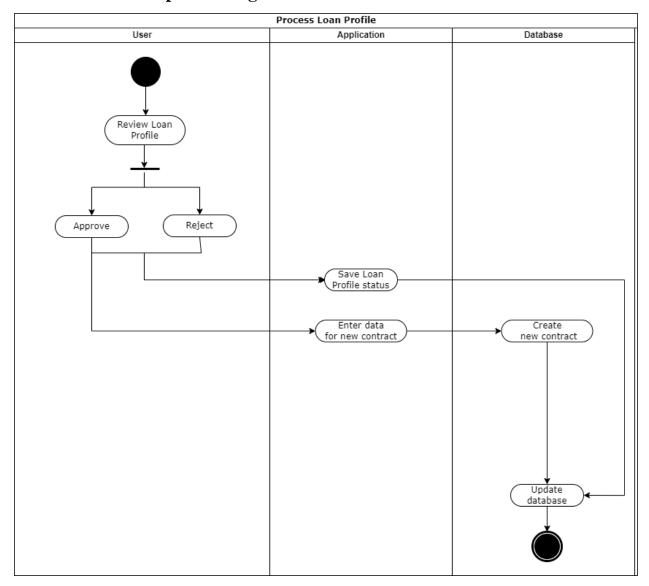
4 Appraisal

V. Activity diagram

1. Sign in diagram

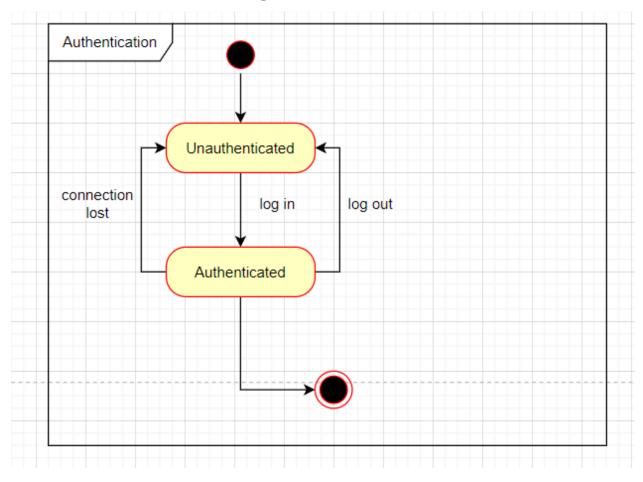


2. Process loan profile diagram

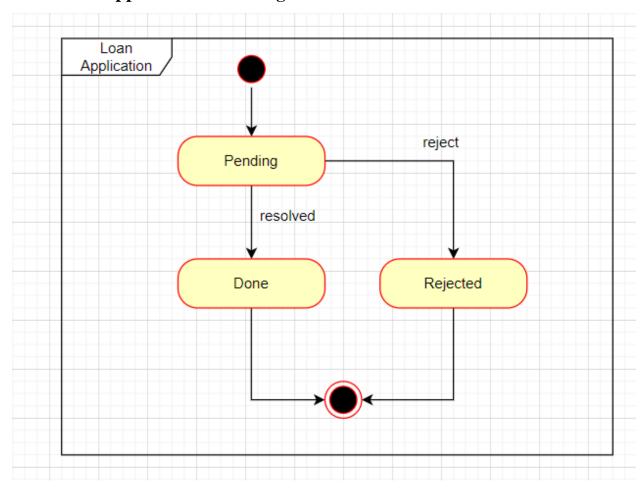


VI. State diagram

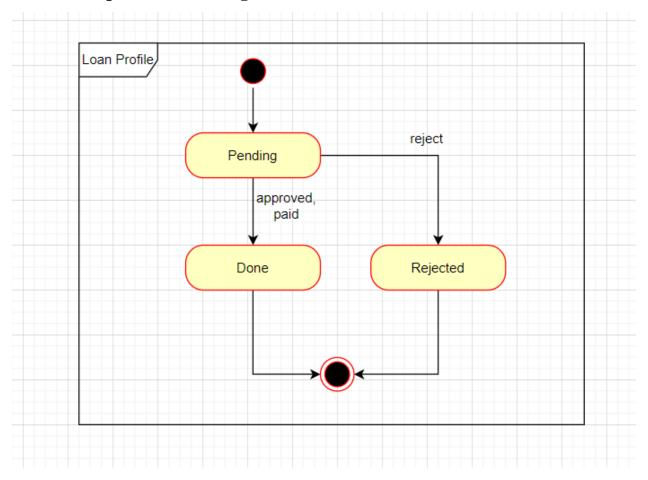
1. Authentication status diagram



2. Loan application status diagram

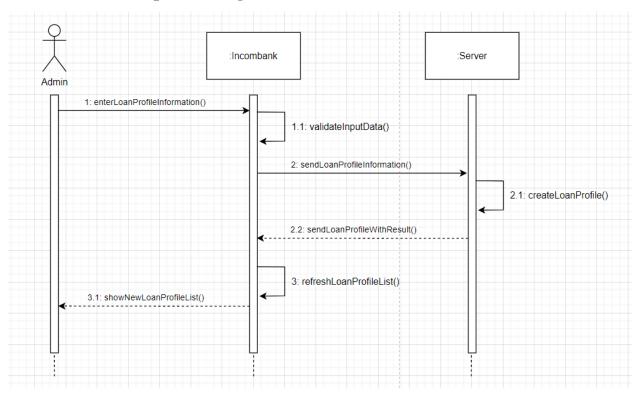


3. Loan profile status diagram

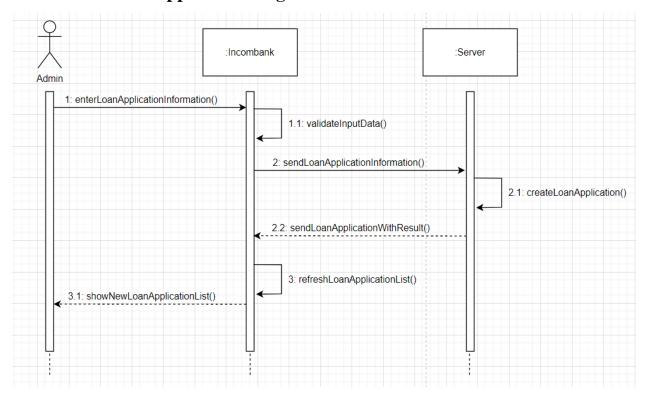


VII. Sequence diagram

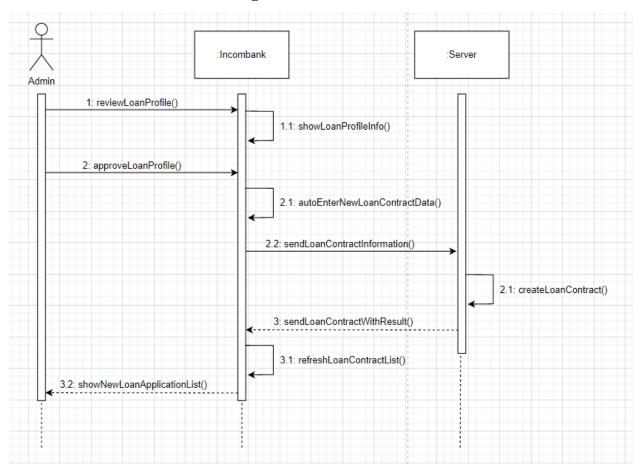
1. Create loan profile diagram



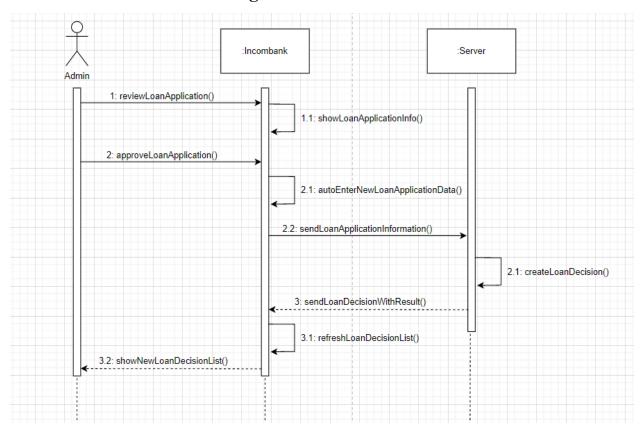
2. Create loan application diagram



3. Create loan contract diagram

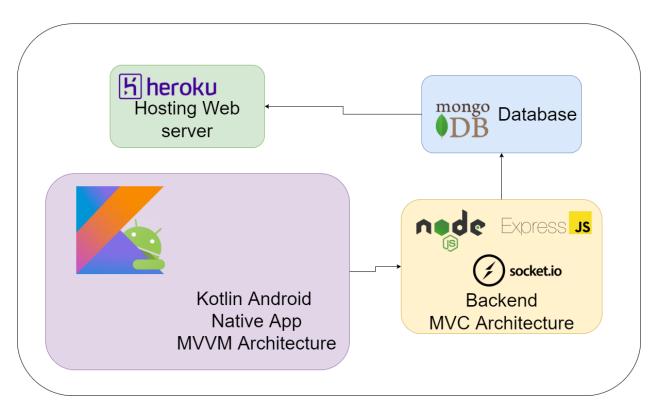


4. Create loan decision diagram



VIII. Architecture design

1. Application Architecture Overview

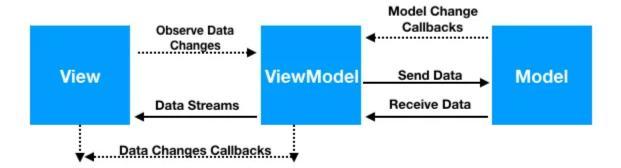


This application is implemented with the architecture shown above, it includes:

- *Front-end:* is the layer in which the users interact with an application. Front-end contents Shared UI code, Code Behind and Designers used to represent information to user. This layer is built based on Android framework, written in Kotlin and target tablet devices, with MVVM as its architecture.
- *Back-end:* is the layer responsible for providing RestAPI for the front-end layer, as well as handling the communication between front-end and database. This layer is built on top of NodeJS, ExpressJS and socket.io, written in Javascript with MVC architecture.
- *Database:* This application use mongoDB as its database, it's a is a document database designed for ease of development and scaling
- *Hosting:* The back-end layer is hosted on Heroku, it's a free hosting service for small project, so it's quite slow for performance.

2. Application Architecture in detail

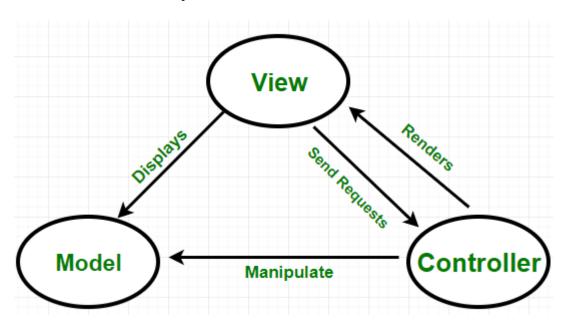
2.1. Front-end layer



The front-end layer is built with MVVM (Model-View-View Model) architecture, which includes:

- *Model:* This holds the data of the application. It cannot directly talk to the View. Generally, it's recommended to expose the data to the ViewModel through Observables.
- *View:* It represents the UI of the application devoid of any Application Logic. It observes the ViewModel.
- *ViewModel:* It acts as a link between the Model and the View. It's responsible for transforming the data from the Model. It provides data streams to the View. It also uses hooks or callbacks to update the View. It'll ask for the data from the Model.

2.2. Back-end layer

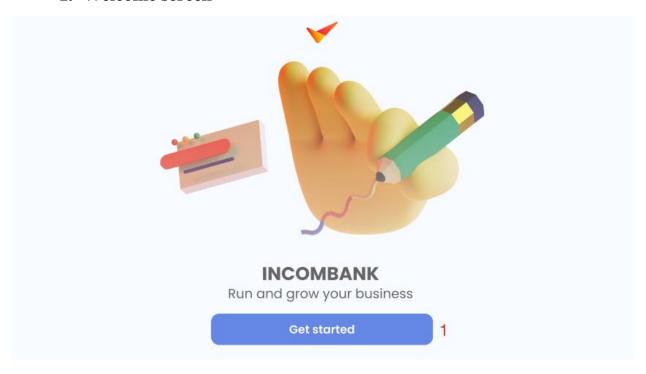


The back-end layer is built with MVC (Model-View-Controller) architecture, which includes:

- Model: Model represents the structure of data, the format and the constraints with which it is stored. It maintains the data of the application. Essentially, it is the database part of the application.
- View: View is what is presented to the user. Views utilize the Model and present data in a form in which the user wants. A user can also be allowed to make changes to the data presented to the user. They consist of static and dynamic pages which are rendered or sent to the user when the user requests them.
- Controller: Controller controls the requests of the user and then generates appropriate response which is fed to the viewer. Typically, the user interacts with the View, which in turn generates the appropriate request, this request will be handled by a controller. The controller renders the appropriate view with the model data as a response.

IX. Interface design

1. Welcome screen



No	Name	Type	Feature	Calling Condition	Note
1	getStarted_Button	Button	Navigate to sign in branch	Click the button	
			screen		

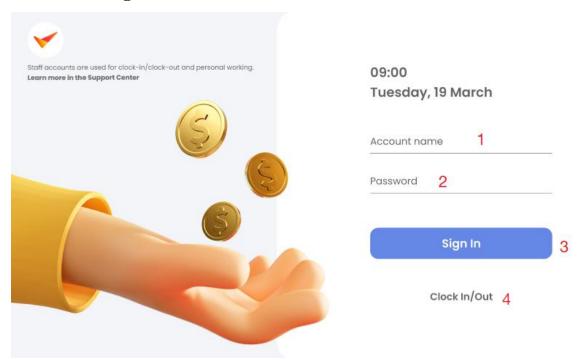
2. Sign in brach screen

Sign In With Branch Code A 1 B C 3 D E 5 F 1 Branch Codes are created for each new branch, allowing you to sign in without ever sharing your email and password. Learn more in the Support Center

Sign In 2

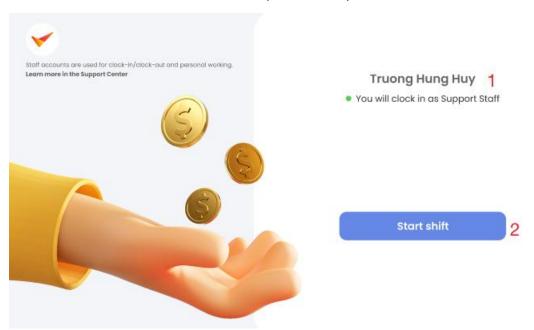
No	Name	Туре	Feature	Calling Condition	Note
1	branchCode_EditText	EditText	Enter input as branch code	Type in edit text	
2	getStarted_Button	Button	Navigate to sign in staff screen	Click the button	

3. Sign in staff screen



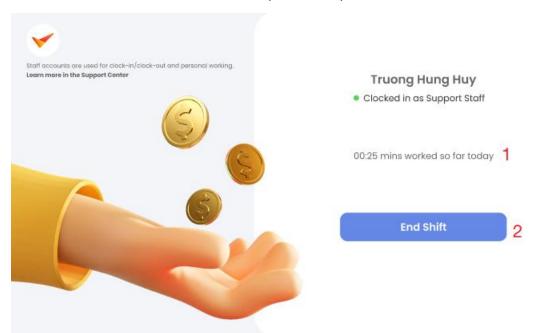
No	Name	Туре	Feature	Calling Condition	Note
1	account_EditText	EditText	Enter input as account	Type in edit text	
2	password_EditText	EditText	Enter input as password	Type in edit text	
3	signIn_Button	Button	Navigate to dashboard if not in "Clock in/out" mode	Click the button	
4	clockInOut_Button	Button	Enable "Clock in/out" mode	Click the button	

4. Clock in/out screen (start shift)



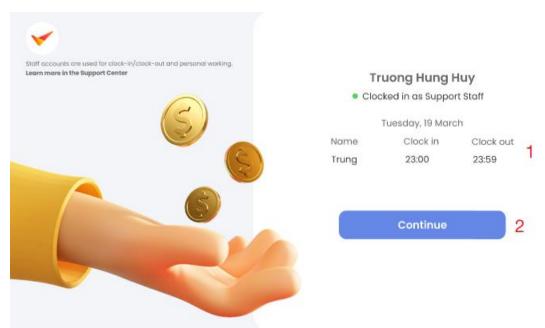
No	Name	Туре	Feature	Calling Condition	Note
1	staffInfo_TextView	TextView	Show info		
2	startShift_ Button	Button	Navigate	Click the button	

5. Clock in/out screen (end shift)



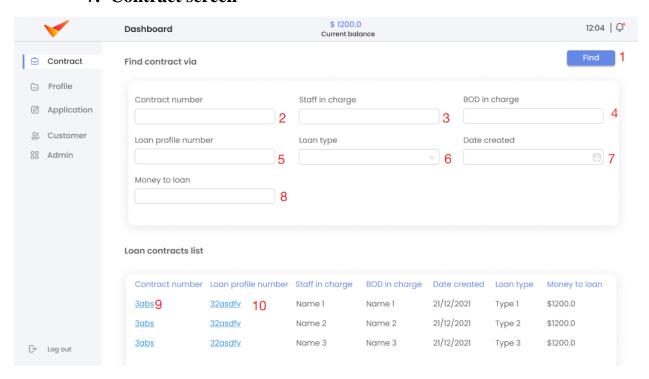
No	Name	Type	Feature	Calling Condition	Note
1	staffTimekeeping_TextView	TextView	Show info		
2	endShift_ Button	Button	Navigate	Click the button	





No	Name	Type	Feature	Calling Condition	Note
1	staffTimakaaningDagult TaytViow	TextView	Show		
1	1 staffTimekeepingResult_TextView	Textview	info		
			Navigate		
2	continue_Button	Button	to sign in	Click the	
	continue_ Button	Dutton	staff	button	
			screen		

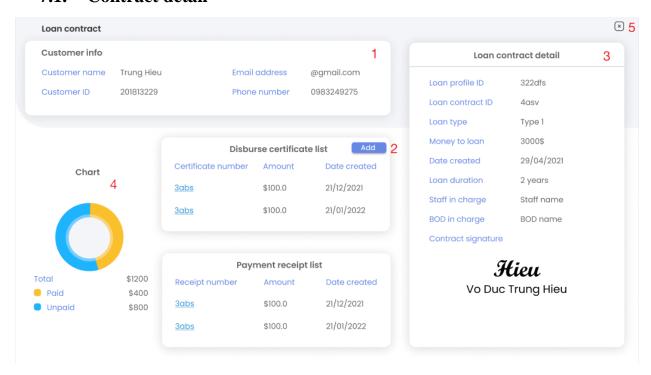
7. Contract screen



.No	Name	Туре	Feature	Calling Conditions	Note
1	Find_Button	Button	Find contract	Click on button	Information needed to search
2	Contract number_Edit	Edit Text	Enter contract	Fill in edit text	
	Text		number		
3	Staff in charge_Edit Text	Edit Text	Enter Staff in charge	Fill in edit text	
4	BOD in charge_Edit Text	Edit Text	Enter BOD in charge	Fill in edit text	
	Loan Profile		Enter Loan		
5	number_Edit	Edit Text	profile	Fill in edit text	
	Text		number		

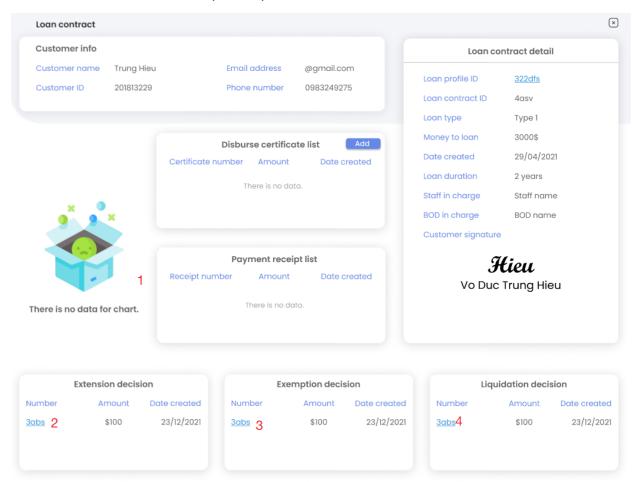
6	Loan type_ComboBox	Combo Box	Select loan type	Select child elements of combo box	
7	Date created_Button	Button	Select Date created	Click on button calendar	
8	Money to loan_Edit text	Edit Text	Enter Money to loan	Fill in edit text	
9	Contract item_TextButton	Text Button	Navigate to detail screen	Click on button	Navigate to Loan Contract Detail
10	Profile item_TextButton	Text Button	Navigate to detail screen	Click on button	Navigate to Loan Profile Detail

7.1. Contract detail



No	Name	Туре	Feature	Calling Condition	Note
1	customer_CardView	CardView	Show data		
2	addDisburse_Button	Button	Add disburse	Click the button	
3	loanContract_CardView	CardView	Show data		
4	chart	Chart	Show data		
5	Close_Button	Button	Navigate to dashboard	Click the button	

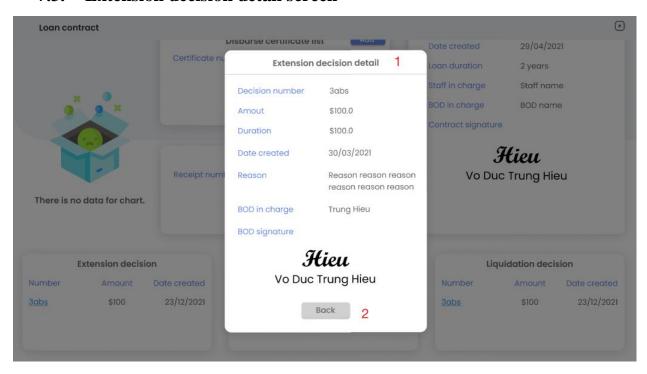
7.2. Contract detail (below)



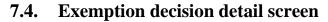
No	Name	Туре	Feature	Calling Condition	Note
1	1 amenty Ctata Image Wiley	ImageView	Show empty	Only show when	
1	emptyState_ImageView	imageview	state	there is no data	
2	extension	Text	Navigate to	Click on button	
	item_TextButton	Button	detail screen	Click oil buttoil	
3	Exemption	Text	Navigate to	Click on button	
3	item_TextButton	Button	detail screen	Click off buttoff	

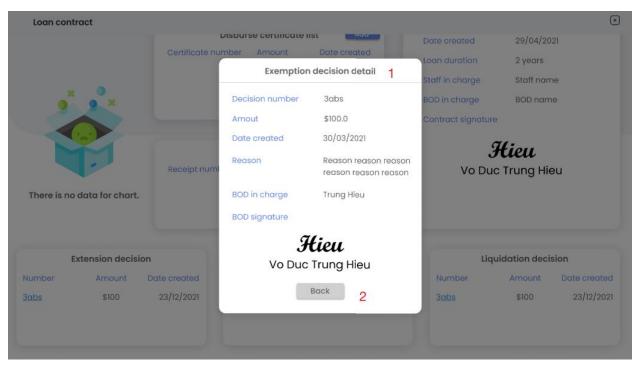
4	Liquidation	Text	Navigate to	Click on button	
	item_TextButton	Button	detail screen		

7.3. Extension decision detail screen

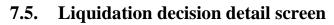


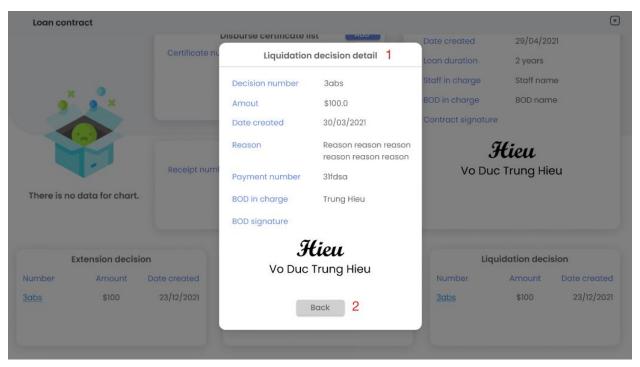
No	Name	Туре	Feature	Calling Condition	Note
1	detail_CardView	CardView	Show data		
2	Back_Button	Button	Navigate one back	Click the button	



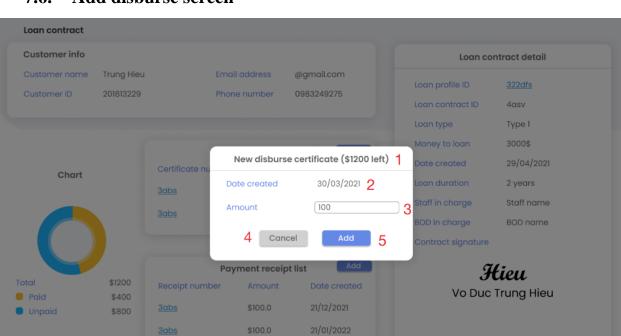


No	Name	Туре	Feature	Calling Condition	Note
1	detail_CardView	CardView	Show data		
2	Back_Button	Button	Navigate one back	Click the button	





No	Name	Туре	Feature	Calling Condition	Note
1	detail_CardView	CardView	Show data		
2	Back_Button	Button	Navigate one back	Click the button	

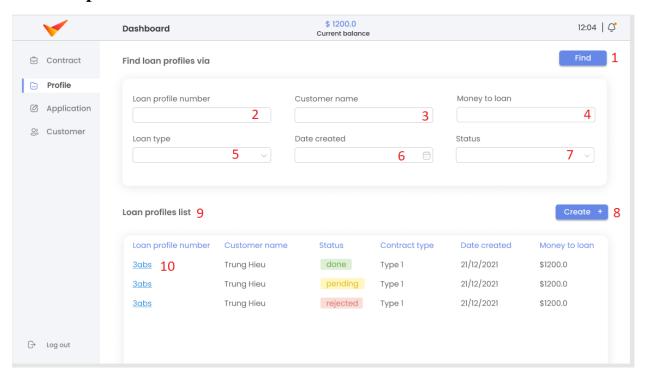


7.6. Add disburse screen

No	Name	Туре	Feature	Calling Condition	Note
1	amountLeft_TextView	TextView	Show data		
2	dateCreated_ TextView	TextView	Show data		
3	amount_EditText	EditText	Enter amount data	Enter in EditText	
4	cancel_Button	Button	Navigate one back	Click the button	
5	add_Button	Button	Add disburse and go one back	Click the button	

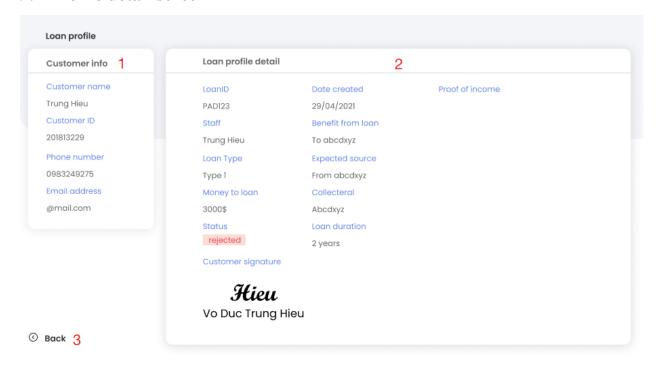
No	Name	Type	Feature	Calling Condition	Note
1	account_EditText	EditText	Enter input as account	Type in edit text	
2	password_EditText	EditText	Enter input as password	Type in edit text	
3	signIn_Button	Button	Navigate to dashboard if not in "Clock in/out" mode	Click the button	
4	clockInOut_Button	Button	Enable "Clock in/out" mode	Click the button	

8. Loan profile screen



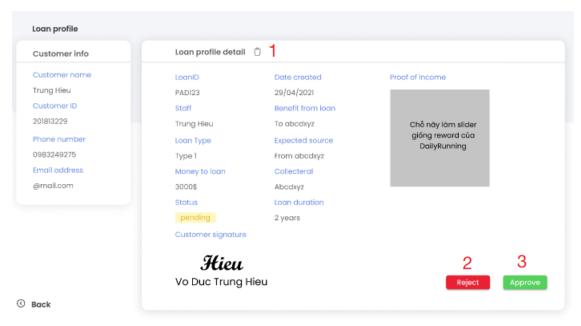
No	Name	Туре	Feature	Calling Conditions	Note
1	Find_Button	Find Button	Find loan profile	Click on button	
2	Loan profile number_EditText	Edit Text	Enter Loan profile number	Fill in Edit Text	
3	Customer name_EditText	EditText	Enter customer name	Fill in Edit Text	
4	Money to loan_EditText	EditText	Enter Money to loan	Fill in Edit Text	
5	Loan Type_ComboBox	Combo Box	Select Loan Type	Select child elements of combo box	
6	Date created_Button	Button	Select Date created	Click on button calendar	
7	Loan Status_Combo Box	Combo Box	Select Loan Status	Select child elements of combo box	
8	Create new Loan Profile_Button	Button	Create new Loan Profile	Click on button	
9	Loan profile list_RecyclerView	Recycler View	Show list of loan profile	Automatic	Change when click button Find
10	Loan profile item_TextButton	Text Button	Navigate to detail screen	Click on text button	

9. Profile detail screen



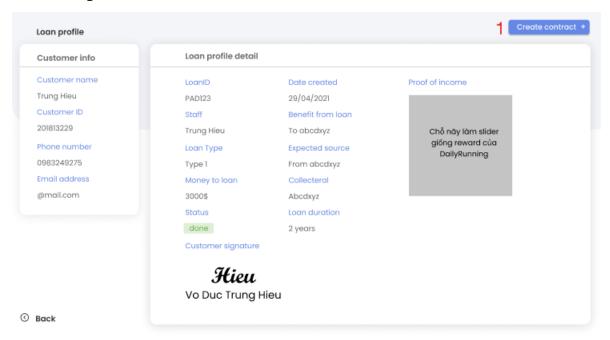
No	Name	Type	Feature	Calling Condition	Note
1	customerInfo_CardView	CardView	Show data		
2	loanProfile_ CardView	CardView	Show data		
3	back_Button	Button	Navigate to profile screen	Click the button	

10. Loan profile (Reject/Approve)



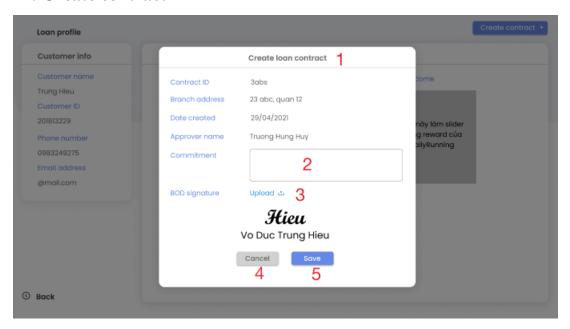
No	Name	Type	Feature	Calling Condition	Note
1	delete_Button	Button	Delete Loan profile	Click the button	
2	reject_Button	Button	Reject loan profile	Click the button	
3	approve_Button	Button	Approve loan profile	Click the button	

11. Loan profile (Create contract)



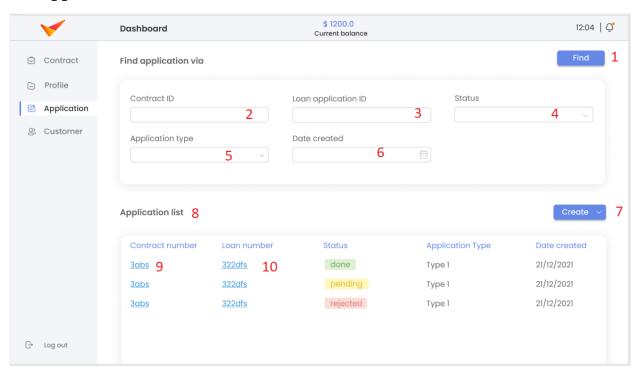
No	Name	Туре	Feature	Calling Condition	Note
1	createContract_Button	Button	Create contract	Clink the button	

12. Create contract



No	Name	Type	Feature	Calling Condition	Note
1	loanContract_CardView	CardView	Show data		
2	commitment_EditText	EditText	Enter input as commitment	Type in edit text	
3	upload_Button	Button	Upload signature image	Click the button	
4	cancel_Button	Button	Navigate one back	Click the button	
5	save_Button	Button	Save loan contract	Click the button	

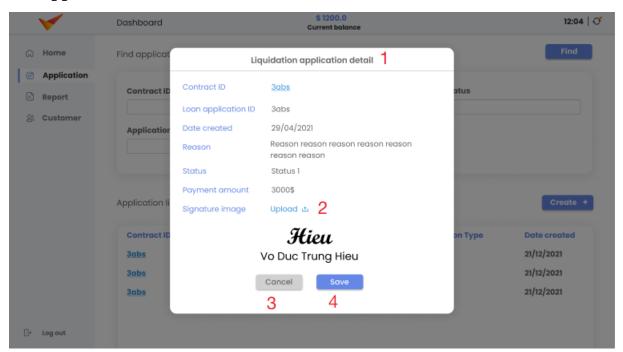
13. Application screen



No	Name	Туре	Feature	Calling Conditions	Note
1	Find_Button	Find Button	Find application	Click on button	
2	Contract_EditText	Edit Text	Enter Contract	Fill in Edit Text	
3	Loan Application ID_EditText	EditText	Enter Loan Application ID	Fill in Edit Text	
4	Loan Status_Combo Box	Combo Box	Select Loan Status	Select child elements of combo box	
5	Loan Type_ComboBox	Combo Box	Select Loan Type	Select child elements of combo box	

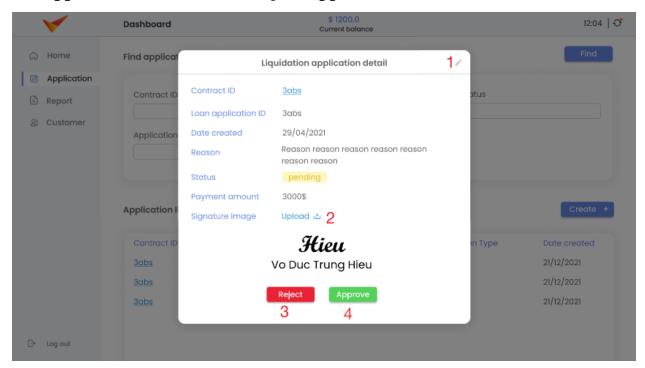
6	Date created_Button	Button	Select Date created	Click on button calendar	
7	Create new Loan Application_Button	Button	Create new Application	Click on button	Show Combo box to select type create
8	Application List_RecyclerView	Recycler View	Show list of application	Automatic	Change when click button Find
9	Contract number item_TextButton	Text Button	Show info base on contract number	Click on text button	Navigate to Contract Detail Screen
10	Loan number item_TextButton	Text Button	Show info base on Loan number	Click on text button	Navigate to Loan Detail Screen

14. Application detail



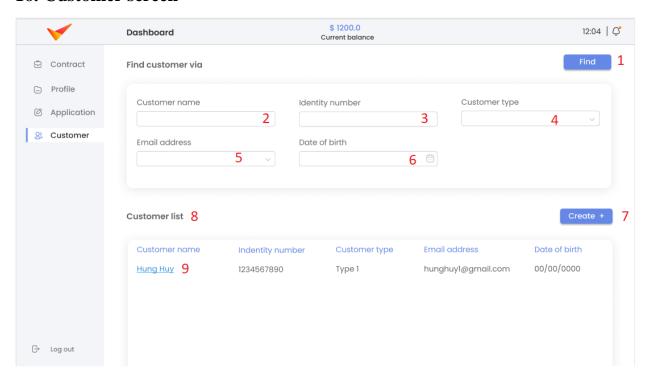
No	Name	Type	Feature	Calling Condition	Note
1	loanApplication_CardView	CardView	Show data		
2	upload_Button	Button	Upload signature image	Click the button	
3	cancel_Button	Button	Navigate one back	Click the button	
4	save_Button	Button	Save loan contract	Click the button	

15. Application detail screen (Reject/Approve)



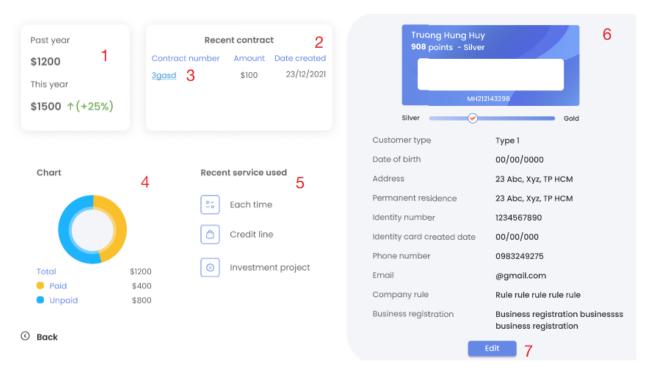
No	Name	Type	Feature	Calling Condition	Note
1	edit_Button	Button	Change to edit mode	Type in edit text	
2	upload_Button	Button	Upload signature image	Click the button	
3	reject_Button	Button	Reject application	Click the button	
4	approve_Button	Button	Approve application	Click the button	

16. Customer screen



.No	Name	Type	Feature	Calling Conditions	Note
1	Find_Button	Find Button	Find Customer	Click on button	
2	Customer Name_EditText	Edit Text	Enter customer name	Fill in Text Edit	
3	Identity number_EditText	Edit Text	Enter Identity number	Fill in Text Edit	
4	Customer Type_ComboBox	Combo Box	Select customer type	Select child elements of combo box	
5	Email Address_EditText	Edit Text	Enter Emaill Address of customer	Fill in Edit Text	
6	Date of birth_Button	Button	Select Date of birth	Click on button	
7	Create new Customer_Button	Button	Create new customer	Click on button	Navigate to Create new Customer Screen
8	Customer List_RecyclerView	Recycler View	Show list of customer in system	Automatic	Change when click on button Find
9	Customer Item_TextButton	TextButton	Show info of customer	Click on button	Navigate to Customer Detail Screen

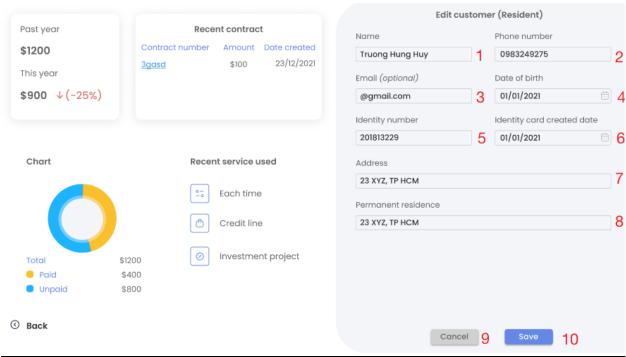
17. Customer info screen



No	Name	Туре	Feature	Calling Condition	Note
1	amount_CardView	CardView	Show data		
2	recentContract_ CardView	CardView	Show data		
3	contractNumber_TextButton	TextButton	Navigate to contract detail screen	Click the button	
4	chart	Chart	Show data		

5	recentServiceUsed_RecyclerView	Pacyclar View	Show		
		Recycles view	data		
6	customerInfo CardView	CardView	Show		
6	customermo_cardview		data		
			Change		
7	Edit_Button	Button	to edit		
			mode		

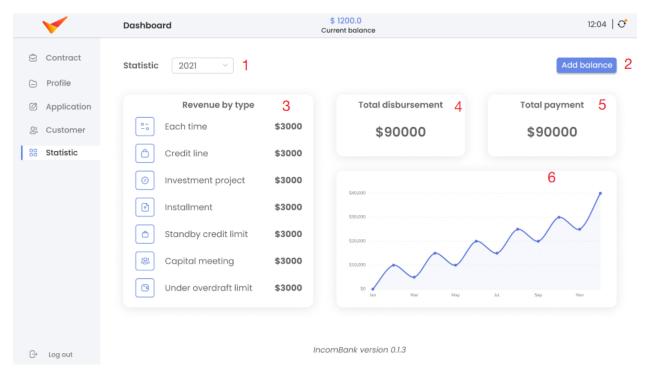
18. Edit Customer Info screen



N o	Name	Туре	Feature	Calling Conditio n	Not e
1	name_EditText	EditTe	Enter input as name	Type in	
		xt	1	edit text	
2	phoneNumber_EditText	EditTe	Enter input as phone	Type in	
	phonervamber_Eartrext	xt	number	edit text	

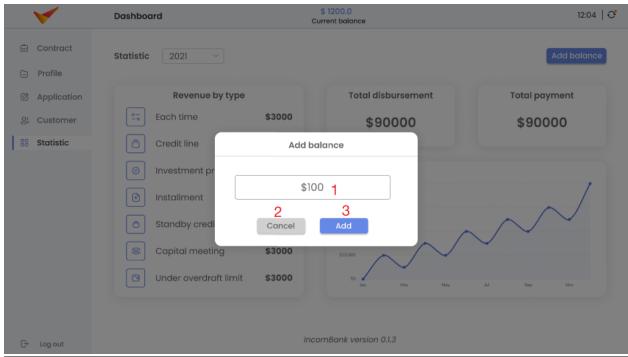
3	email_EditText	EditTe xt	Enter input as email	Type in edit text	
4	dateOfBirth_EditText	EditTe xt	Enter input as date of birth	Type in edit text	
5	identityNumber_EditText	EditTe xt	Enter input as identity number	Type in edit text	
6	identityCardCreatedDate_Edit Text	EditTe xt	Enter input as identityCardCreatedD ate	Type in edit text	
7	address_EditText	EditTe xt	Enter input as address	Type in edit text	
8	permanentResidence_EditText	EditTe xt	Enter input as permanentResidence	Type in edit text	

19. Admin screen



N o	Name	Туре	Feature	Calling Conditio n	Not e
1	voor Crinner	Cninnar	Get data	Choose item in	
1	year_Spinner	Spinner	correspondin g to year	spinner	
2	addBalance_Button	Button	Add balance	Click the button	
3	revenueByType_RecyclerVie w	RecyclerVie w	Show data		
4	totalDisburse_CardView	CardView	Show data	Click the button	
5	totalPayment_CardView	CardView	Show data	Click the button	
6	Chart	Chart	Show data		

20. Add balance



No	Name	Туре	Feature	Calling Condition	Note
1	amount_EditText	EditText	Enter input as amount	Type in edit text	
2	cancel_Button	Button	Navigate one back	Click the button	
3	add_Button	Button	Add balance	Click the button	

X. Summary

1. Development Environment and Deployment Environment

1.1. Development Environment

- Operating system: Windows 10, MacOS.
- Database: MongoDB.
- Analysis, design tools: Figma, draw.io, notion.
- IDE: Android Studio, Visual Studio Code.
- Support tools: Postman, MongoDBCompass.
- Frameworks used: Android/Kotlin, ExpressJS.

1.2. Deployment Environment

- Operating system: Android 10 or above.
- Ram: 2GB
- Screen size: 1920x1080px.

2. Achievement

- Meet the system requirements, functional requirements of the project.
- Gorgeous User Interface, Extremely good User Experience, ease to use.
- Follow Android best practices, such as Hilt dependencies injection, ViewModel, data binding.
- Clean code, easy to maintain or upgrade.
- Apply object-oriented design, analysis, programming.
- Use websocket to synchronize data between devices.
- Statistics function helps the bank track their business performance.

3. Future development

- Apply Machine Learning/Deep Learning to get data from image (indentity card)
- Apply Blockchain for creating smart contract
- Create event/discount for customer (based on customer's point/level)
- Intergrate calculating salary for staff (based on clock in/clock out function)
- Intergrate bar code scanner to get customer infor (based on barcode in customer info page)