

Monthly Auto Insurance Claim Report



Reported Time
2011

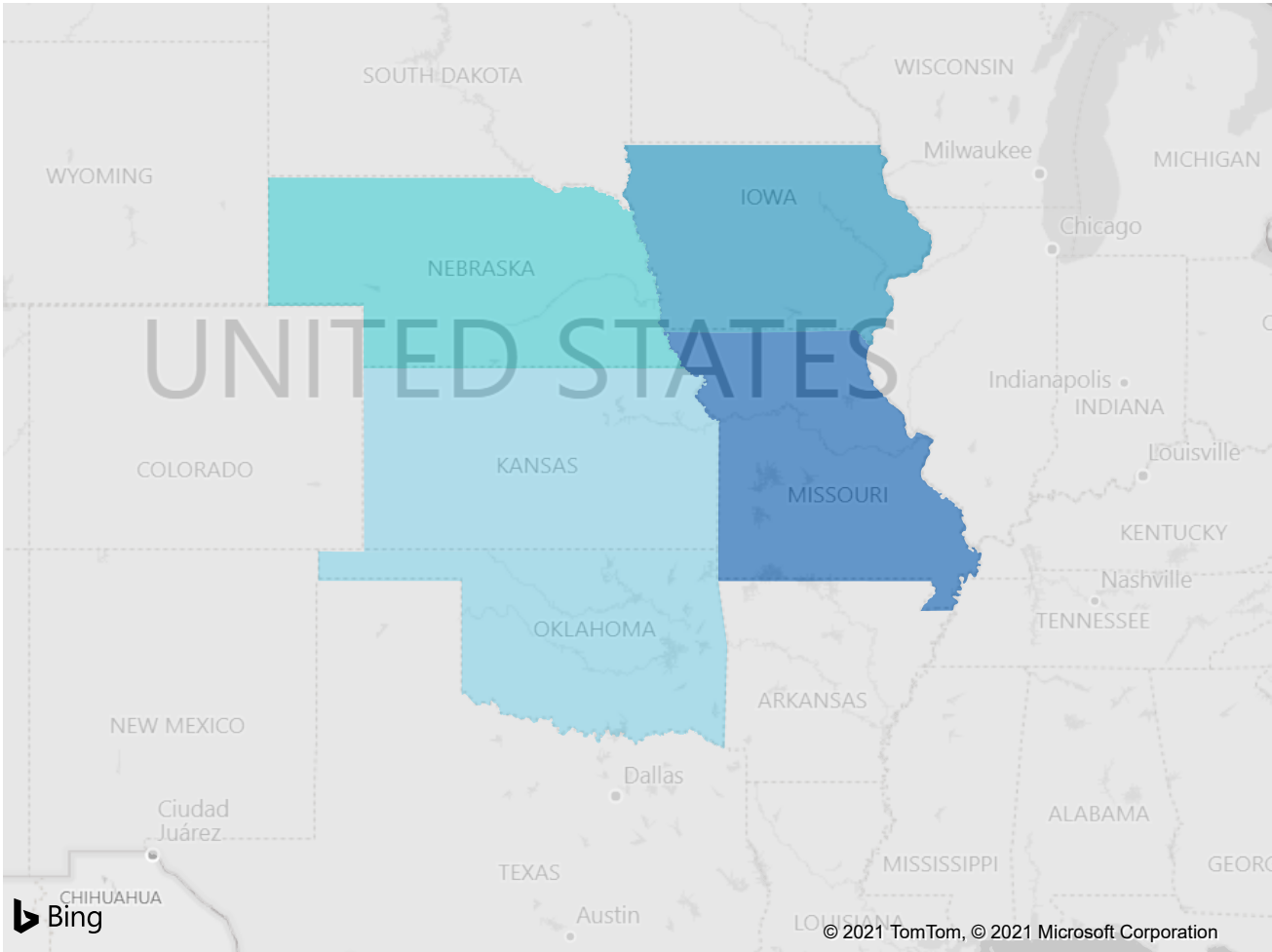
Policy Type
All

Vehicle Class
All

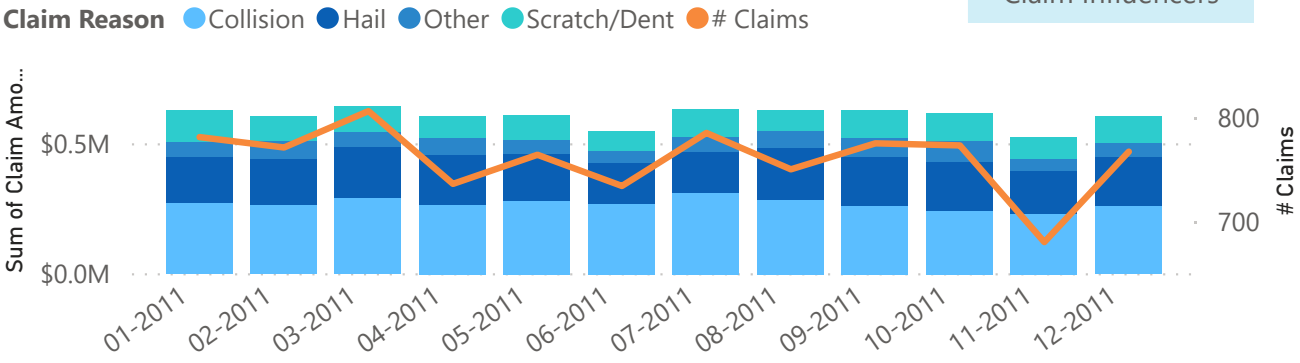
Coverage
All

# Claims Filed	Total Claim Amount	AVG Claim Amount	MED Claim Amount	MAX Claim Amount	# Complaints	Months bw claims
9134	\$7M	\$800	\$578	\$8,333	3511	15.1

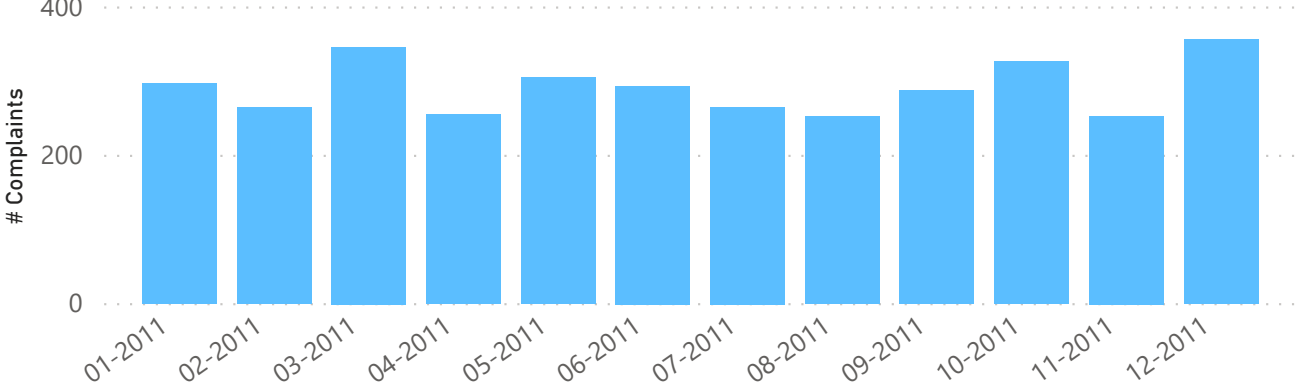
Claim Summary by State



Claims Summary per month



Customer Complaints



Monthly Auto Insurance Claim Report



State

Missouri

CLAIMS SUMMARY

Month_Year	01-2011		02-2011		03-2011		04-2011		05-2011		06-2011		07-2011		08
Policy Type	Claim Amount	# Claims	Claim Amount	# Claims	Claim Amount	# Claims	Claim Amount	# Claims	Claim Amount	# Claims	Claim Amount	# Claims	Claim Amount	# Claims	CL
⊕ Personal Auto	\$139,914	185	\$148,167	182	\$141,178	193	\$154,715	174	\$176,881	232	\$163,477	208	\$146,058	185	
⊕ Corporate Auto	\$39,645	54	\$59,320	66	\$54,278	73	\$46,759	53	\$41,786	57	\$40,363	59	\$48,958	63	
⊕ Special Auto	\$5,150	9	\$4,780	7	\$8,391	12	\$10,576	11	\$7,504	6	\$9,336	10	\$10,098	11	
Total	\$184,709	248	\$212,266	255	\$203,847	278	\$212,050	238	\$226,172	295	\$213,176	277	\$205,115	259	

TOP 20 CUSTOMERS WITH HIGHEST CLAIM AMOUNT

Customer	Gender	Coverage	Policy Type	Vehicle Class	Claim Date	Claim Reason	Claim Amount	Total Premium	Mor^
US30122	M	Basic	Corporate Auto	Luxury Car	28/02/2011	Hail	\$6,113	\$14,850.00	
CG15505	F	Extended	Personal Auto	Luxury SUV	20/02/2011	Hail	\$1,916	\$14,101.00	
GD55093	F	Extended	Personal Auto	Luxury SUV	20/11/2011	Hail	\$1,916	\$14,101.00	
ZW93288	F	Extended	Personal Auto	Luxury SUV	20/03/2011	Hail	\$1,916	\$14,101.00	
LW64678	F	Premium	Personal Auto	SUV	19/07/2011	Hail	\$5,102	\$10,640.00	
EW17514	M	Premium	Personal Auto	Two-Door Car	26/04/2011	Collision	\$1,444	\$10,591.00	
JA76884	M	Premium	Personal Auto	Two-Door Car	26/02/2011	Collision	\$1,444	\$10,591.00	
QS35019	M	Premium	Personal Auto	Two-Door Car	26/02/2011	Collision	\$1,444	\$10,591.00	
WZ45123	M	Premium	Personal Auto	Two-Door Car	26/06/2011	Collision	\$1,444	\$10,591.00	
BL90769	F	Basic	Personal Auto	SUV	11/07/2011	Collision	\$3,347	\$10,070.00	
PY51963	F	Basic	Corporate Auto	SUV	11/07/2011	Collision	\$3,347	\$10,070.00	
QZ24527	F	Basic	Personal Auto	SUV	11/01/2011	Collision	\$3,347	\$10,070.00	
MN83273	F	Premium	Personal Auto	Four-Door Car	01/05/2011	Collision	\$4,179	\$8,806.00	

TOP COMPLAINING CUSTOMERS

Customer	Coverage	Gender	# Complaints	Number of Policies	Ev^
AT89553	Extended	M	5.00	5	C
BC75105	Extended	M	5.00	1	C
CR83581	Basic	M	5.00	3	C
ET79815	Extended	M	5.00	5	C
GL99349	Basic	M	5.00	2	H
HP36979	Extended	M	5.00	5	C
IN56924	Basic	F	5.00	2	H
JO64487	Extended	F	5.00	2	H
KH41809	Basic	F	5.00	1	C
MG12206	Basic	M	5.00	3	C
NL85206	Basic	F	5.00	1	C
OY94707	Extended	M	5.00	1	C
PP40919	Extended	F	5.00	1	C

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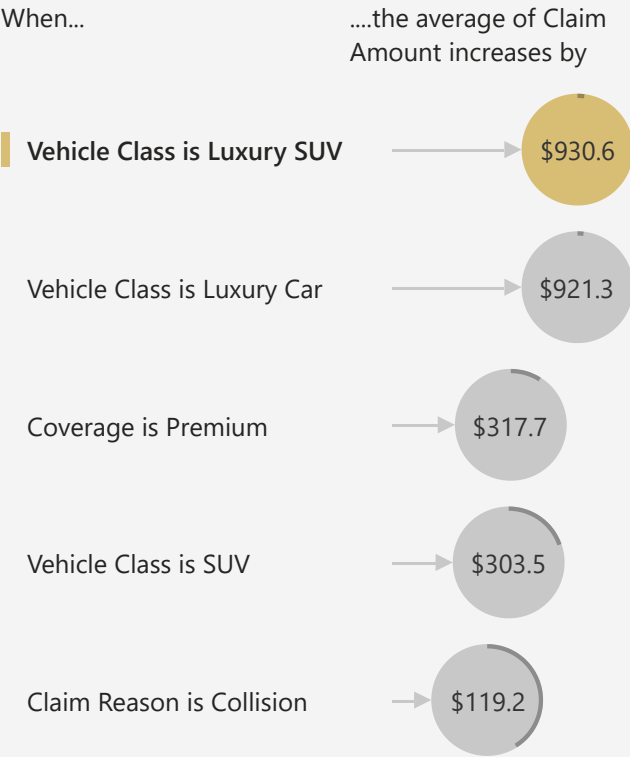
2011

State

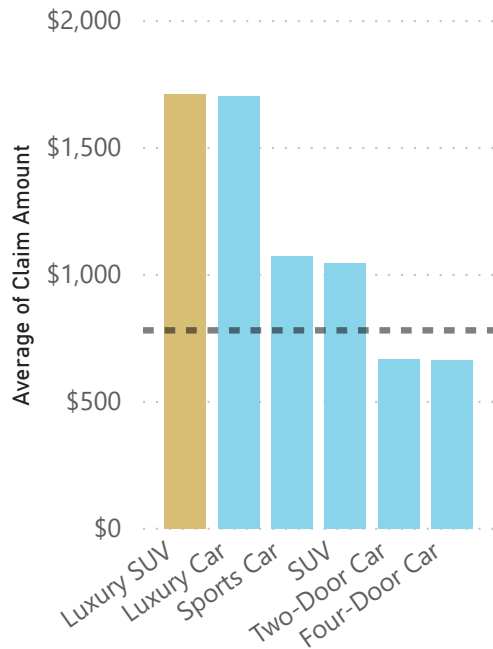
All

Key influencers Top segments

What influences Claim Amount to Increase ?



← Claim Amount is more likely to increase when Vehicle Class is Luxury SUV than otherwise (on average).



☐ Only show values that are influencers

Sort by: Impact Count

Key influencers Top segments

When is Claim Reason more likely to be Collision ?

We found 4 segments and ranked them by % Claim Reason is Collision and populat...

