# **VAN NAM NGUYEN**

# Software Engineer

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Software Engineer specializing in advanced digitization solutions and AI applications for businesses. I excel at transforming ideas into high-performance AI applications with real-world impact.

I am passionate about technology and innovation. I have extensive experience in software development, project management, and AI/ML applications. My expertise lies in building data processing systems, document digitization, and implementing Large Language Model (LLM) solutions.

#### **KEY ACHIEVEMENTS**

- Built AI/ML-powered digitization systems that reduced document processing time by 30% and generated significant cost savings
- Successfully developed 5+ real-world AI/ML applications serving more than
  50 users
- Developed an LLM-based search system achieving 85% accuracy

# **TECHNICAL SKILLS**

Programming Languages AI/ML

Python (3+ years) OCR, LLM, Llamaindex, LightGBM, NRMS

Database Backend

SQL, MongoDB, Redis, Elasticsearch, FastAPI, REST API

**Faiss** 

Tools & Infrastructure Design

Git, Docker, Linux, Cloud, Networking Figma

**Soft Skills** 

Leadership ( Problem-solving

**Project Management** 

Teamwork

Communication

# **Information Systems Manager**

2020 - 2025

# ADDJ Administrative Technology Development JSC

# **Recommendation System Development**

#### 12/2024 - 2025

- Developing an intelligent recommendation system based on user behavior
- Technologies: Python, Al/ML, LightGBM, NRMS, Redis, Faiss, MongoDB, Elasticsearch, FastAPI
- KPI: Meeting all project requirements and deliverables

# **LLM-Based Search System Development**

#### 04/2024 - 10/2024

- Built an intelligent search system using LLM for Vietnamese data, serving 50+ users
- Technologies: Python, LLM, OCR, Llamaindex, AI/ML
- KPI: Reduced user search time by 30%

### Al Application in Document Digitization

#### 12/2023 - 06/2024

- Developed a system for recognizing and extracting information from paper documents
- Combined LLM with OCR to enhance data extraction quality
- KPI: Reduced document processing time by 30%

#### **Cloud Storage System Implementation**

#### 2023

- Deployed NextCloud for company document and data storage, serving 50+ employees
- Managed operations and system troubleshooting
- KPI: Achieved significant cost savings compared to commercial cloud solutions

# Task and Equipment Management System

#### 2022

- Built an automated system for project progress tracking, managing nearly 1000 company equipment items across multiple locations nationwide
- KPI: Reduced reporting time by 60%, improved asset management efficiency by 40%, and minimized equipment loss

Intern 2019 - 2020