### **NAM PHAM**

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### **SUMMARY**

- About 1 year of experience in speech processing, focusing on speaker recognition/verification.
- Knowledgeable in ML, NLP, LLM, familiar with fine-tuning LLMs (Llama, Mistral), prompt engineer and developing RAG applications.
- Understands web development, including frontend (ReactJS), backend (Django/FastAPI), databases (PostgreSQL/MongoDB), deployment (Docker)

### PROFESSIONAL EXPERIENCE

#### **VINBIGDATA**

Technology Specialist, Vingroup AI Engineer Training Program

(Jul 2023 – Apr 2024)

Vingroup's Al Engineer Training Program develops skilled tech engineers in Al and Data Science, providing foundational knowledge, and real-world experience, and fostering innovation to elevate Vietnam's tech industry and Vingroup's capabilities

- Be selected among many candidates nationwide after going through a 3-step admission process; participated in intensive AI training courses
  on AI/ML/CV/NLP concepts, algorithms, and methodologies through homeworks, hands-on workshops, seminars, and projects;
  implemented capstones projects: aspect-based sentiment analysis, image captioning, de-makeup
- Undertaken tasks specializing in speaker recognition, focus on addressing device and environment mismatch issues in real-world applications; reproduced a method with an optimized training strategy with a custom loss function from a paper to apply to a large dataset, unfortunately did not work as expected.
- Conducted survey research on data and methodologies and successfully constructed a baseline model for addressing the voice anti-spoofing problem, evaluated and analyzed the performance of models on benchmark datasets, and performed model packaging.

#### **VIETTEL GROUP**

Resident of Viettel Digital Talent Program - track DS & AI

(Apr 2023 – Jun 2023)

- Be selected among many candidates nationwide after going through a 3-step admission process.
- Participated in intensive training courses focused on developing skills in data science and artificial intelligence; performed a mini-project about dialect and gender identification for the Vietnamese speaker, aimed to compare effectiveness of various pre-trained deep audio representations.

### VIETTEL HIGH TECH

Research Engineer Intern

(Jul 2022 – Nov 2022)

- Learned the fundamentals of signal processing; developed a voice activity detection model for speech signals using LSTM
- Researched to solve the problem of data drift when with real-world data, but not successful.

### **EDUCATION**

## HANOI UNIVERSITY OF SCIENCE AND TECHNOLOGY

**Bachelor in Computer Science** 

(Fall 2018 – Fall 2024)

# **TECHNICAL SKILLS**

Machine Learning: Regression, Decision Tree, SVM, Clustering,

Bagging/Boosting

**NLP/Speech Processing**: BERT, T5, LLMs Fine-tuning, RAG, Speaker Recognition/Verification

Languages: Python, SQL, Javascript

Frameworks/Tools: Tensorflow/Keras, PyTorch, Scikit-learn, WandB, Langchain, CrewAI, Streamlit/ReactJS, Django/FastAPI, Git, Docker

### SIDE PROJECTS

TripLadder: A multi-agent system that generates detailed trip itineraries and suggests routes based on user preferences, budget, and travel style.

FinaLens: A multi-agent system that collects financial data, analyzes trends, and produces basic reports.

**Prodita**: A chatbot that assists buyers in finding product information on e-commerce websites from both structured data and unstructured data

## **CERTIFICATIONS**

IBM Product Manager Professional Certificate
Google Project Management Specialization Certificate
Microsoft Certified: Azure AI Fundamentals

IBM AI Engineer Professional Certificate
IBM Data Science Professional Certificate

### ADDITIONAL INFORMATIONS

English: TOEIC certificate with score 795 - issued by IIG (Mar 2023)

**Activities**: Runner-up Iron Team (Jul 2023)