# Dynamic Incentive Provision When Evaluation Takes Time\*

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#### Abstract

I study a dynamic principal-agent model in which the agent continuously works on a project to achieve a success. The principal observes imperfect signals on the agent's performance over time after the agent stops working. Postponing payments is costly due to the agent's relative impatience. I derive optimal contracts in two different settings. When the agent observes the success, he exerts full effort until he succeeds and reports it truthfully in the optimal contract. The principal induces effort by making deferred payments after the agent's report of success. To induce truth-telling, the principal makes a constant flow payment before the report starting from a positive time. When the agent cannot observe the success, the principal sets a deadline and makes deferred payments after the deadline. To reduce the agent's procrastination rent, the principal terminates the project with small probabilities or makes small payments before the deadline, depending on the information structure.

Keywords: Dynamic contracting, deferred evaluation, unobservable success, moral hazard, deadline effect

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## 1 Introduction

In many principal-agent relationships, evaluation of the agent's performance takes time. For example, when the agent develops a new theory or designs a new product, the value of the theory or product may not be immediately recognized when it is first introduced. It is common that people start to learn its value after many years when they find a way to apply it in practice. The caveats of a new product may also be learned over time. In the pharmaceutical industry, side effects of a new drug or vaccine may not be learned completely after a long time of use. Finally, when the performance of a new product is stochastic, it takes time to better evaluate its overall performance. For example, in financial sectors, the performance of a new trading strategy needs to be tested under different market conditions.

In many of these examples, it takes time for the agent to complete a project and the principal can only evaluate his performance after he is finished. With this lack of continuous monitoring, we study how to provide incentives for the agent to keep working over time. One natural way to incentivize the agent is to defer payments until the principal has a precise evaluation of the agent's performance. However, in reality, deferring payments can be costly for the principal. One of the reasons is that the principal may be more patient than the agent, for example, when the principal is a firm and the agent is an employee. Then the principal faces a trade-off between paying later with a more precise evaluation and paying earlier with a less precise evaluation.

To study the optimal incentive provision in this environment, we construct a dynamic model where an agent continuously works on a project. The project succeeds at a Poisson rate which depends on the agent's effort. The principal cannot observe when success arrives. After the agent stops working, she observes imperfect signals over time on whether a success has been achieved. We study the contracting problem where the principal has full commitment power and designs a payment scheme and a deadline. The principal is more patient than the agent, so that postponing payments indefinitely is not feasible. Both are assumed to be risk-neutral and the agent is protected by limited liability.

We first study a model where the agent observes success and can report it to the principal. In this model, the principal needs to induce both effort and truthful report. Following Spear and Srivastava (1987), we formulate the principal's problem recursively taking the agent's continuation utility as a state variable. By dynamic programming techniques, we characterize the value function of the principal and derive the optimal payment scheme.

In the optimal contract, the agent exerts full effort until achieving a success and reports it immediately. The principal makes a deferred payment after the agent's report. The amount of payment increases in the time of report. In addition, starting from some positive time, the principal makes a constant flow payment before report. Intuitively, payments after report reward success and incentivize the agent to work. These payments need to be made with a delay since it takes time to differentiate the agent who has achieved a success from the one who has not. In practice, stock option is one commonly observed example of deferred reward.

A more interesting feature of the optimal payment scheme is that the principal also makes payments before report. Since the agent can always collect these payments by shirking, they are not useful in incentivizing the agent to work. Instead, payments before report induce the agent to not report a fake success. Intuitively, to make the agent report truthfully, the principal either makes him better off when he is honest or makes him worse off when he lies. The delay of payments after report makes the agent worse off when the agent lies. When the delay is larger, the agent who has cheated has a smaller probability to get the payments. On the other hand, payments before report makes the agent better off when he does not report a fake success. Thus, the principal faces a trade-off between promising more information rent and suffering from a higher cost due to difference in discount factors. In the extreme case where there is no information rent, the delay of payments has to be infinitely large and the cost of the principal goes to infinity. Therefore, payments before report at some point must be optimal.

The next question is when to make payments before report. Consider a payment at time t. Then at any time before t, the agent becomes better off if he does not report a fake success. Therefore, the delay of payments can be decreased after report at anytime before t. In other words, the benefit of payments before report increases over time. As a result, no payments are made at the beginning. Optimally, the agent's continuation utility increases over time and the delay of payments after report decreases over time. When the delay is

reduced to a certain level, it becomes costly enough to further reduce the delay. Then the principal makes a constant flow payment such that everything keeps constant thereafter.

We extend our model to study the effect of a potential failure. Specifically, a failure arrives at some Poisson rate before achieving a success. In reality, the failure can be any exogenous shock which makes the project infeasible. For example, it could be that the agent's methodology has been proven to be wrong, there is an unexpected cut on the funding, or the product has been successfully developed by a competitor. In any case, the failure is independent of the agent's effort. Most of our previous results still hold in the model with failure. One major difference is that the principal will pay at the time of failure instead of a flow payment. Intuitively, for the agent who has not achieved a success, flow payments and payments at the time of failure do not make a difference since he can claim both. But for the agent who has achieved a success but did not report it, he can only claim the flow payment. To reduce the agent's incentive to hide a success, payments at the time of failure are more favorable for the principal.

We next investigate a model where the agent cannot observe success. In the example where a researcher develops a new theory, it is possible that the value of the theory cannot be recognized even by himself. In this model, the agent has no private information and there is no reporting problem. The principal only needs to induce the agent to exert effort. As the agent puts in more effort, the belief of having achieved a success increases. When the belief is large enough, it is not optimal to further exert effort. Therefore, the principal optimally sets a deadline.

In the model with no failure, the principal observes nothing before the deadline and thus all payments before the deadline must be unconditional on the agent's actions. Therefore, it is not optimal to make any payments before the deadline. Similar to the model where the agent observes success, the principal makes a payment after the deadline to incentivize the agent to work. The main result of this model is that a stochastic deadline is optimal. Specifically, there is a final deadline at which the project is terminated for sure. At any time before the final deadline, the principal terminates the project with a small probability. Intuitively, with a deterministic deadline, the agent has incentives to postpone effort since it does not matter whether success arrives earlier or later. Therefore, payment after the deadline needs

to be large enough to make the agent work at the beginning, which is very costly. Ideally, the principal would monitor the agent's performance continuously and provide incentives at each moment. However, since evaluation can only take place after the termination, the principal has to terminate with a small probability at each time. As a result, the agent optimally exerts full effort from the beginning for fear of being terminated before success.

In the model with failure, the principal can learn from failure before the deadline. Specifically, if no failure occurs, the belief of having achieved a success increases. As a result, payments before the deadline can be used to incentivize the agent. To secure a payment at t, the agent has incentives to work before t in order to achieve a success earlier and prevent potential failure.

In the optimal contract, the agent exerts full effort until the deadline. The principal makes a deferred payment after the deadline. Meanwhile, the principal may make additional payments before the deadline, depending on parameter values. When the deadline is relatively small, one payment before the deadline is optimal. When the deadline is relatively large, it is optimal to make two lump-sum payments and a flow payment in between. The intuition is similar to the one in the model without failure. The payment after the deadline induces the agent to work right before the deadline. However, this payment may not be sufficient to make the agent work from the beginning. Specifically, if the deadline is large, the discounted value of payment after the deadline is very small for the agent at the beginning. Therefore, it can be optimal for the principal to make some small rewards along the way to induce the agent work continuously.

The optimal payment scheme when the agent does not observe success is very different from the one when he observes success. In the model where the agent observes success, he gets an information rent because of the option to report a fake success. To induce truthful report, the principal makes the agent better off on path by compensating failure. On the other hand, the agent gets a procrastination rent in the model where he does not observe success. To incentivize the agent to work from the beginning, the principal terminates the project with a small probability at each instant or makes small payments along the way, depending on whether she can learn before the deadline.

Related Literature. This paper contributes to the literature on persistent moral hazard. Hoffmann et al. (2020) study a similar model to mine where the principal observes signals over time on the agent's action. They allow for a general information structure and characterize the optimal timing of pay. The major difference is that the agent only takes one action in their model. By contrast, I focus on the dynamics of the principal-agent relationship before the agent stops working. Georgiadis and Szentes (2020) consider a similar setting as in Hoffmann et al. (2020) but focus on a risk-averse agent with a continuous effort space. Li and Yang (2020) and Dai et al. (2020) study scenarios where the monitoring technology is endogenously chosen by the principal. Several other papers study a dynamic environment as in mine, but with no private information. Biais et al. (2010) consider a model where breakdowns arrive according to a Poisson process and an agent exerts private effort to prevent breakdowns. Chen et al. (2020) extend Biais et al. (2010) by allowing for costly monitoring. Myerson (2015) considers a similar setting but allow the principal to replace the agent in each period. More generally, Sannikov (2014) studies the optimal contracting with a risk-averse agent where the agent's effort today affects the output at all future times. Hopenhayn and Jarque (2010), Jarque (2010), Varas (2018), and Zhu (2018) consider different settings where the agent's actions have a long-run effect. The main difference of my paper is that the agent has additional private information on the state of the world and the principal needs to induce both effort and truthful report. Also, the principal can only evaluate the agent's performance after the agent stops working.

This paper is also related to the literature on dynamic private information. Green and Taylor (2016) consider a multistage environment where the agent's intermediate progress is not observed by the principal. The principal eventually learns it when the agent achieves a second breakthrough. Klein (2016) studies an experimentation model where the principal cannot directly distinguish the genuine success from a fake one. However, the principal may be able to learn it almost perfectly by observing extreme signals. Similarly, Boleslavsky and Taylor (2020) study a setting where the principal does not observe whether a project is real or fake. In their model, it takes time to develop a real project but it is costly to develop a fake project. My paper also has the feature that the principal cannot immediately verify if a success is true, but I focus on the principal's trade-off between the cost of learning and the

agent's information rent. More generally, Williams (2011) studies the contracting problem where the agent privately observes the realization of a Markov diffusion process. Madsen (2018) considers a model where the agent has incentives to hide the arrival of failure in order to prolong his employment. Escobar and Zhang (2019) study the reporting problem without transfer.

One result of this paper is that the principal optimally pays the agent at time of failure. Rewarding failure is not a new feature in the literature. Manso (2011) shows that the principal may reward early failures to incentivize the agent to experiment. In Kuvalekar and Ravi (2019), Hidir (2017), and Chade and Kovrijnykh (2016), the principal rewards failure since it indicates the agent's effort and the information is valuable to the principal. Different from these models, the reason for rewarding failure in this paper is that it induces the agent to keep working and not report a fake success.

## 2 The Model

#### 2.1 Setup

Time  $t \geq 0$  is continuous and the horizon is infinite. A principal (she) contracts with an agent (he) to work on a project. At each time t, the agent exerts private effort  $a_t \in [0, 1]$ , with a flow cost  $ca_t$  (c > 0). The project succeeds at Poisson rate  $\lambda_s a_t$  where  $\lambda_s > 0$ . Once it succeeds, the principal receives a positive benefit  $\pi > 0$ . Specifically,  $\pi$  may denote the expected value of all future payoffs and may not be immediately observed by the principal after success. We assume that success is not observable by the principal throughout the paper. We study the scenario where the agent observes success in section 3 and the scenario where the agent does not observe success in section 4. When the agent observes success, he can make an unverifiable report of success to the principal.

Before achieving a success, an exogenous failure arrives at Poisson rate  $\lambda_f \geq 0$ , where  $\lambda_f$  is independent of the agent's effort. The project will be terminated once a failure arrives. In reality, the failure could be any shock which makes the project infeasible. For example, it could be that the agent's methodology has been proven to be wrong or there is a cut on

funding such that the principal can no longer support this project. We will study the case where there are no failures in sections 3.3 and 4.1.

The principal may irreversibly end the project before a failure occurs. After the project being ended, the agent has to stop working and the principal starts evaluating the agent's performance. Specifically, public signals on whether a success has been achieved arrive over time after the project is ended. We will describe evaluation technologies in more detail in section 2.2. The principal has full commitment power and offers a contract to the agent at time t = 0. A contract is denoted by a tuple,  $\Gamma := (a_t, W_t, T)_{t \ge 0}$ , where  $a_t$  is the recommended effort for the agent at time t,  $W_t$  is the cumulative payment up to t, and T is the time when the principal ends the project. Payments can still be made after T. We assume that the principal has access to arbitrary randomization device. The agent is protected by limited liability in the sense that every realization of  $\{W_t\}_{t \ge 0}$  is nonnegative and nondecreasing. The agent's outside option is normalized to zero. Consequently, the agent always accepts the contract.

Both parties are risk-neutral. The agent is assumed to be more impatient than the principal, with discount factors  $\rho > r > 0$ . This assumption rules out the possibility of indefinitely postponing payments. Otherwise the principal can approximately achieve the first best. To make the problem non-trivial, we maintain the following assumption throughout the paper.

#### Assumption 1. $c < \lambda_s \pi$ .

Let  $\bar{c} := \lambda_s \pi$ . Then  $\bar{c}$  denotes the marginal benefit of effort. When the cost of effort is greater than the expected benefit, the project is not profitable and the principal will not contract with the agent. By Assumption 1, we have the following result.

**Proposition 1.** The agent makes full effort until a success or a failure in the first best.

Since there is no uncertainty in the quality of the project and the arrival rate of success or failure does not change over time, the environment does not change before success and failure. Therefore, if it is optimal to make full effort at the beginning, then it is optimal to make full effort until a success or a breakdown.

Let  $\phi_t := W_t - \lim_{\tau \to t^-} W_\tau$  be the lump-sum payment at time t. For technical convenience, we assume that  $W_t$  is piecewise continuous and  $W_t - \phi_t$  is absolutely continuous. This

assumption allows for all payment schemes with finitely many lump-sum payments and finitely many jumps in the flow rate. By absolute continuity,  $W_t - \phi_t$  is differentiable almost everywhere. Let  $w_t = (W_t - \phi_t)'_+$ . Then  $W_t = \int_0^t w_\tau d\tau + \sum_{\{\tau \le t | \phi_\tau > 0\}} \phi_\tau$ . Define  $\tau_f$  as the time of failure. Then the expected utility of the principal is given by

$$\pi_0 = r \cdot \mathbb{E}\left[\int_0^{T \wedge \tau_f} \lambda_s a_t e^{-rt - \int_0^t \lambda_s a_\tau d\tau} \pi \, dt - \int_0^\infty e^{-rt} \, dW_t\right],\tag{1}$$

and the expected utility of the agent is given by

$$u_0 = \rho \cdot \mathbb{E} \left[ \int_0^\infty e^{-\rho t} dW_t - \int_0^{T \wedge \tau_f} e^{-\rho t} ca_t dt \right]. \tag{2}$$

#### 2.2 Evaluation Technologies

The evaluation of the agent's performance starts only after the project is ended. Specifically, signals on whether success has been achieved arrive over time after T. Denote by  $(\Omega, \mathcal{F}, (\mathcal{F}_t)_{t\geq 0}, \mathbb{P}^S)$  the filtered probability space of signals conditional on a success. Let  $\mathbb{P}^{NS}$  be the probability measure conditional on no success. The probability space is assumed to be independent of T, which means that the evaluation technology does not depend on when the project is ended. Define  $\mathbb{P}^S_t$  as the restriction of  $\mathbb{P}^S$  to  $\mathcal{F}_t$  and define  $\mathbb{P}^{NS}_t$  accordingly. We impose the following assumption on the evaluation technology.

**Assumption 2.** For any finite 
$$t$$
,  $\inf_{\{A_t \in \mathcal{F}_t | \mathbb{P}_t^S(A_t) > 0\}} \frac{\mathbb{P}_t^{NS}(A_t)}{\mathbb{P}_t^S(A_t)} > 0$ .

Intuitively, when  $\mathbb{P}_t^{NS}(A_t) = 0$  and  $\mathbb{P}_t^S(A_t) > 0$ , the principal learns perfectly that there was a success by observing any signal realizations in  $A_t$ . Therefore, Assumption 2 indicates that it is impossible for the principal to learn almost perfectly within finite time that there was a success. This assumption rules out the trivial case where the principal never makes payments before learning almost perfectly.

A direct implication of Assumption 2 is that  $\mathbb{P}_t^S$  is absolutely continuous with respect to  $\mathbb{P}_t^{NS}$ . By Radon-Nikodym theorem, there exists a  $\mathcal{F}_t$ -measurable function  $L_t$  such that  $\mathbb{P}_t^S(A_t) = \int_{A_t} L_t d\mathbb{P}_t^{NS}$  for any  $A_t \in \mathcal{F}_t$ . By definition, when  $L_t$  is larger, the principal is more confident that there was a success. Therefore, if the principal decides to make payments at

time T + t, it is optimal to make them conditional on signal realizations maximizing  $L_t$ . To ensure existence of an optimal contract, as in Hoffmann et al. (2020), we need to impose the following condition.

Assumption 3.  $\mathbb{P}_t^S(\arg\max_{\omega\in\Omega} L_t(\omega)) > 0$  for any t.

This assumption requires that the set of signal realizations which maximize the principal's informativeness occurs with a positive probability. Otherwise the maximum informativeness cannot be achieved and the optimal contract does not exist.

# 3 Agent Observes Success

In this section, we study the scenario where the agent observes success. By the dynamic revelation principle, it is without loss of generality to focus on direct mechanisms where the agent reports success truthfully (See Myerson (1986)). We first formulate the agent's incentives in the following.

## 3.1 Incentive Compatibility

In this model, the principal needs to incentivize the agent to exert effort and report success truthfully. Accordingly, there are three IC constraints at each time t. The first one is the standard moral hazard constraint. The second one makes the agent not report a fake success and the third one keeps him from not reporting a success. To state these IC constraints formally, we define  $u_t$  as the on-path continuation utility of the agent before success. Also, define  $b_t$  as the on-path expected discounted payments when a success arrives at time t and  $l_t$  as the on-path expected payments when a failure arrives at time t.  $b_t$  and  $l_t$  can be thought of as reward for success and compensation for failure. Then the Hamilton-Jacobi-Bellman (HJB) equation is given by

$$u_{t} = \sup_{a_{t}} \{ \rho(a_{t}\lambda_{s}b_{t}dt + \lambda_{f}l_{t}dt - ca_{t}dt + \phi_{t} + w_{t}dt) + (1 - \rho dt)(1 - \lambda_{s}a_{t}dt)(1 - \lambda_{f}dt)u_{t+dt} \} + o(dt),$$
(3)

where  $dW_t$  is the payment at time t conditional on no success and no failure. Note that  $u_t$  may not be continuous in this setup. Since  $\lim_{dt\to 0^+} u_{t+dt} = u_t - \rho \phi_t$ , if there is a lump-sum payment  $\phi_t > 0$ , then the continuation utility jumps down at t. In the limit,

$$\lim_{dt\to 0^+} \frac{u_t - u_{t+dt} - \rho\phi_t}{dt} = \sup_{a_t} \{a_t(\rho\lambda_s b_t - \lambda_s u_t + \lambda_s \rho\phi_t - \rho c)\} + \rho(w_t + \lambda_f l_t) - (\rho + \lambda_f)(u_t - \rho\phi_t). \tag{4}$$

The agent chooses  $a_t$  to maximize his expected utility. By equation (4), the first IC constraint is formulated as

(IC<sub>1</sub>) 
$$a_t = \begin{cases} 1 & \text{if } b_t \ge \frac{\lambda_s(u_t - \rho\phi_t) + \rho c}{\rho \lambda_s} \\ 0 & \text{if } b_t < \frac{\lambda_s(u_t - \rho\phi_t) + \rho c}{\rho \lambda_s} \end{cases}$$
 (5)

Since both utilities are linear in  $a_t$ , optimally  $a_t = 0$  or  $a_t = 1$ .

Define  $\tilde{u}_t$  as the continuation utility when the agent has achieved a success by t but does not report it, and define  $\tilde{b}_t$  as expected discounted payments when the agent reports a success at t but has not achieved it. Then the other two IC constraints can be formulated as

$$(IC_2) u_t - \rho \phi_t \ge \rho \tilde{b}_t (6)$$

and

$$\rho b_t \ge \tilde{u}_t - \rho \phi_t. \tag{7}$$

The principal's optimization problem is not trivial since she cannot decrease  $\tilde{b}_t$  without incurring additional cost. Specifically, to satisfy IC<sub>2</sub>, the principal needs to increase  $u_t$  or decrease  $\tilde{b}_t$ . Increasing  $u_t$  requires a larger expected payment, which is costly for the principal. On the other hand, decreasing  $\tilde{b}_t$  requires a larger delay of payments after report of success, which is also costly since the principal is more patient. This trade-off plays an important role in the derivation of the optimal contract.

#### 3.2 After Report of Success

It is optimal for the principal to end the project immediately after the agent's report of success. Intuitively, the on-path agent has already achieved success by the time of report. Therefore, ending the project does not decrease his expected utility. On the other hand, the off-path agent who has not achieved success may have incentives to keep working. Then ending the project immediately minimizes the off-path agent's expected utility, which is desirable for incentive compatibility. In addition, since evaluation starts after the project is ended, it is optimal for the principal to end the project and acquire information as soon as possible.

The more difficult question is how to arrange payments after report of success. Since the principal is more patient than the agent, paying at a later time is more costly. On the other hand, paying at a later time increases the principal's informativeness and thus reduces the agent's information rent. The following lemma shows that it is optimal to make a single payment if the evaluation takes the form of learning from bad news.

**Lemma 1.** Suppose a bad news arrives at Poisson rate  $\lambda > 0$  conditional on no success and no signals would arrive conditional on a success. Then the principal optimally makes one payment after report of success.

Intuitively, the principal's cost of delaying payments can be characterized by the function  $e^{(\rho-r)t}$ , which is convex in the delay of payments. On the other hand, the information arrives gradually in the sense that the informativeness is concave in t. As a result, combining payments at different times is always desirable for the principal.

In general, a direct implication of Theorem 1 in Hoffmann et al. (2020) shows that for any evaluation technology, the principal optimally makes one or two payments after report of success.

## 3.3 Optimal Contracts with No Failures

We first investigate a simple case where no failures occur, i.e.,  $\lambda_f = 0$ . To begin with, we ignore IC<sub>3</sub> and study the optimization problem with the other two IC constraints. We show in the end that IC<sub>3</sub> does not bind in this context.

From the analysis in the previous section, it is easy to show that IC<sub>2</sub> is binding. Intuitively, the only benefit of delaying payments after report is to reduce  $\tilde{b}_t$ . Since  $\tilde{b}_t$  only appears in IC<sub>2</sub>, it is optimal to delay payments to the point that IC<sub>2</sub> is binding. Let  $\varphi_t(b_t, \tilde{b}_t)$  be the minimum cost of delivering  $b_t$  to the agent who has achieved a success and delivering  $\tilde{b}_t$  to the one who has not achieved a success, after report of success at t. Then  $\varphi_t(b_t, \tilde{b}_t)$  increases in  $b_t$  and decreases in  $\tilde{b}_t$ . Specifically, the amount of payments is determined by  $b_t$  and the expected delay of payments decreases in  $\frac{b_t}{\tilde{b}_t}$ . By IC<sub>2</sub> binding,  $\varphi_t$  can be written as a function of  $b_t$  and  $u_t - \rho \phi_t$ , i.e.,  $\varphi_t(b_t, \frac{u_t - \rho \phi_t}{\rho})$ .

Suppose IC<sub>3</sub> is not binding. Then the only remaining IC constraint is IC<sub>1</sub>. Following Spear and Srivastava (1987), we formulate the principal's problem recursively and take the agent's promised utility as the state variable. This method is valid in our environment since IC<sub>1</sub> can be fully characterized by variables at each time t. In other words, once  $u_t$  is given, the history does not matter. Define  $\pi(u)$  as the maximum expected utility of the principal before success or report and given that the agent's expected utility is u. Then the HJB equation for  $\pi(u)$  is given by

$$\pi(u_t) = \sup_{a_t, b_t, \phi_t, w_t} \left\{ r(\lambda_s a_t \pi dt - \phi_t - w_t dt - \lambda_s a_t \varphi_t(b_t, \frac{u_t - \rho \phi_t}{\rho}) dt \right)$$

$$+ (1 - r dt)(1 - \lambda_s a_t dt) \pi(u_{t+dt}) \right\} + o(dt)$$
subject to equation (3) and IC<sub>1</sub>. (8)

Payments  $\phi_t$  and  $w_t$  are made before report of success, therefore, they are not useful in incentivizing the agent to work. However, by equation (3), paying  $\phi_t$  or  $w_t$  decreases  $u_{t+dt}$  and thus may increase the principal's expected utility in the next period. When  $u_t$  is very large,  $\pi'(u_t)$  can be very negative. Then the benefit of decreasing  $u_t$  is large enough to compensate for the cost, making  $\phi_t > 0$  optimal. On the other hand,  $\phi_t = w_t = 0$  is optimal when  $u_t$  is small.

Next we claim that IC<sub>1</sub> is binding whenever  $a_t = 1$ , i.e.,  $b_t = \frac{\lambda_s(u_t - \rho\phi_t) + \rho c}{\rho \lambda_s}$ . Intuitively, the only benefit of making  $b_t > \frac{\lambda_s(u_t - \rho\phi_t) + \rho c}{\rho \lambda_s}$  is to decrease  $u_{t+dt}$ . However, since  $b_t$  is paid with a delay, increasing  $b_t$  is more costly than increasing  $w_t$ . In other words, if  $b_t > \frac{\lambda_s(u_t - \rho\phi_t) + \rho c}{\rho \lambda_s}$ , the principal can get better off by decreasing  $b_t$  and increasing  $w_t$  such that  $u_{t+dt}$  is unchanged

and  $IC_2$  is still satisfied.

Suppose  $\phi_t = 0$ , then by IC<sub>1</sub> binding,  $\varphi_t$  can be written as a function of  $u_t$ . Denote this function by  $\varphi(u_t)$ . Since  $\frac{b_t}{\hat{b}_t} = \frac{\lambda_s u_t + \rho c}{\lambda_s u_t}$  decreases in  $u_t$ , the expected delay of payments after report decreases in  $u_t$ . Specifically, the delay goes to infinity as  $u_t \to 0$  and goes to 0 as  $u_t \to \infty$ . Therefore, as  $u_t \to 0$ ,  $\varphi(u_t) \to \infty$  so inducing the agent to work is very costly. As a result,  $a_t = 0$  when  $u_t$  is small enough. As  $u_t$  increases, the expected delay of  $b_t$  decreases and  $a_t = 1$  becomes optimal. The results are summarized in the next proposition.

**Proposition 2.** There exists  $c^* > 0$ , such that when  $c < c^*$ , the value function  $\pi(u)$  is characterized as follows: There exists  $0 < u_1 < u_2$ ,  $C_1 > 0$ , and  $C_2 < 0$ , such that

$$\pi(u) = \begin{cases} C_1 u^{\frac{r}{\rho}} & \text{if } u < u_1 \\ \pi_1(u) = \frac{r\lambda_s \pi}{r + \lambda_s} - \frac{r\lambda_s}{\rho} u^{\frac{r + \lambda_s}{\rho}} \int_u^{u_2} v^{-\frac{r + \lambda_s}{\rho} - 1} \varphi(v) dv + C_2 u^{\frac{r + \lambda_s}{\rho}} & \text{if } u_1 \le u \le u_2 \\ \pi(u_2) - \frac{r}{\rho} (u - u_2) & \text{if } u > u_2 \end{cases}$$
(9)

The corresponding choice variables are given by:

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$$a = 0$$
 if  $u < u_1$  and  $a = 1$  if  $u \ge u_1$ .

- 
$$b = 0$$
 if  $u < u_1$ ,  $b = \frac{\lambda_s u + \rho c}{\rho \lambda_s}$  if  $u_1 \le u \le u_2$ , and  $b = \frac{\lambda_s u_2 + \rho c}{\rho \lambda_s}$  if  $u > u_2$ .

- 
$$\phi = 0$$
 if  $u \leq u_2$  and  $\phi = \frac{u - u_2}{\rho}$  if  $u > u_2$ .

- 
$$w = 0$$
 if  $u < u_2$  and  $w = u_2$  if  $u \ge u_2$ .

The determination of  $u_1$ ,  $u_2$ ,  $C_1$ , and  $C_2$  are given in Appendix.

When  $u < u_1$ , the principal makes no payments and the agent does not work. Intuitively, when u is very small, the agent has a strong incentive to report a fake success. To make him truth-telling, payments after report of success have to be made with a large delay. Since the principal is more patient, it is very costly to induce the agent to work. As u increases, the delay of payments after report of success can be reduced. Therefore, the cost of inducing the agent to work becomes smaller and a = 1 is optimal. Specifically, payments after report of success induce the agent to work and the delay of payments induces the agent to not report a fake success.

When  $u > u_2$ , the principal makes a lump-sum payment directly such that the agent's continuation utility drops to  $u_2$ . Intuitively, to deliver u > 0 to the agent, the expected payments must be more than compensating for the cost. Therefore, the question is when to make these additional payments. A first observation is that it is not optimal to make additional payments after report of success. Since the principal is more patient than the agent, it is always better to make payments earlier than later. In addition, paying after report increases the agent's incentive to report a fake success, which is undesirable. Therefore, payments after report should be just enough to compensate for the cost and all additional payments should be made before report. Then the principal only needs to decide the timing of payments before report. The benefit of paying today is that it reduces cost for the principal since she is more patient than the agent. On the other hand, paying tomorrow reduces the agent's incentive to report a fake success today after claiming the payments, thus the principal can decrease the delay of payments after today's report. When u is relatively small, the delay of payments after report is relatively large thus the benefit of decreasing the delay is large. As a result, the principal makes no payments before report. By contrast, when uis large and the delay is small, the benefit of further reducing the delay is relatively small. Then the principal prefers to pay immediately before report. At  $u = u_2$ , the benefit equals to the cost. Therefore, the principal makes a flow payment before report such that the agent's continuation utility stays at  $u_2$ .

The principal's payoff increases in u when u is small and decreases in u when u is large. Intuitively, the delay of payments after report decreases as u increases. But at the same time, the principal needs to pay more when u increases. When u is small and the delay of payments is large, reducing the delay is more important for the principal. Therefore, the principal gets better off as u increases. The effect is reversed when u is large.

In the optimal contract, the principal chooses initial utility  $u_0$  such that  $\pi(u)$  is maximized. We show that  $u_0$  is in between  $u_1$  and  $u_2$ . As a result, the agent always exerts full effort before success. Since the agent is always made indifferent between working and shirking, by the promise keeping constraint,  $u_t$  increases over time. Once  $u_t$  reaches  $u_2$ , the principal makes a flow payment such that  $u_t$  keeps constant thereafter.

**Theorem 1.** There exists  $c^* > 0$ , such that when  $c < c^*$ , the agent exerts full effort until a

success and reports it immediately in the optimal contract. The principal pays with a delay after the agent's report of success. In addition, there exists  $t^* > 0$ , such that the principal makes a constant flow payment before report of success starting from  $t^*$ . When  $c \ge c^*$ , it is optimal for the principal to not contract with the agent.

Theorem 1 follows directly from Proposition 2. Intuitively, payments after report incentivizes the agent to work. Payments before report and the delay of payments after report make the agent report truthfully.

In the optimal contract, the effort process is efficient. Intuitively, early termination is not effective in reducing the information rent. The agent gets an information rent because evaluation of the agent's performance takes time and it is costly for the principal to delay the payment. Early termination makes the agent worse off on-path, which increases his incentive to report a fake success. As a result, the principal has to increase the delay of payments after report, which is undesirable.

Figure 1 illustrates the evolution of payments and delay in the optimal contract. As mentioned before, the agent's continuation utility increases over time by the promise keeping constraint. Accordingly, payments after report should increase over time and the delay of payments decreases over time.

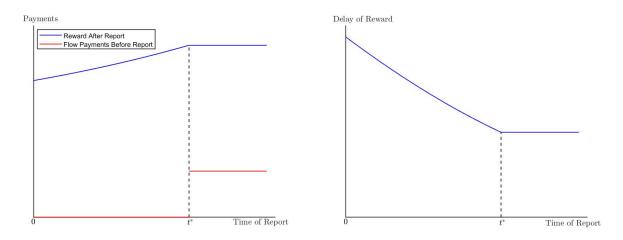


Figure 1: Evolution of payments and delay in Theorem 1

Corollary 1. Suppose  $c < c^*$ . In the optimal contract,  $u_t$  and  $b_t$  increase over time. The expected delay of payments after report decreases over time.

Intuitively, if the principal only makes payments after report that are just enough to compensate for the agent's cost of effort, then the agent has incentives to report a fake success. There are two different ways to make the agent report truthfully. One is to make him better off when he does not report a fake success and the other is to make him worse off when he reports a fake success. To make him better off on path, the principal either increases payments after report or pays before report. As argued previously, it is better to pay before report. To make the agent worse off when he reports a fake success, the principal increases the delay of payments after report. Thus, the trade-off for the principal is whether to increase the delay or to increase payments before report. We claim that the benefit of making payments before report increases over time. Intuitively, payment at time t makes the agent better off at any time before t. Therefore, it does not only reduces the delay after report at t, but also reduces the delay after any report before t. As a result, the delay decreases over time and the agent's continuation utility increases over time. To induce the agent to work, payments after report increase over time accordingly.

#### 3.4 Optimal Contracts with Failure

In this section, we study the general model where a failure may occur before success, i.e.  $\lambda_f > 0$ . We again first ignore IC<sub>3</sub> and check it later. By the same analysis as in the previous section, IC<sub>1</sub> and IC<sub>2</sub> are both binding. We still use  $\pi(u)$  to denote the principal's value function. Then the HJB equation is given by

$$\pi(u_t) = \sup_{a_t, \phi_t, w_t, l_t} \{ r(\lambda_s a_t \pi dt - \phi_t - w_t dt - \lambda_f l_t dt - \lambda_s a_t \varphi_t(b_t, \tilde{b}_t) dt )$$

$$+ (1 - r dt)(1 - \lambda_s a_t dt)(1 - \lambda_f dt)\pi(u_{t+dt}) \} + o(dt)$$
subject to equation (3),

where 
$$b_t = \frac{\lambda_s(u_t - \rho \phi_t) + \rho c}{\rho \lambda_s}$$
 and  $\tilde{b}_t = \frac{u_t - \rho \phi_t}{\rho}$ .

A first observation is that  $w_t$  and  $l_t$  play a same role in the value function. They are both payments before report which incentivize the agent to not report a fake success. The only difference between  $w_t$  and  $l_t$  is the effect on IC<sub>3</sub>. When the agent achieves a success and does not report it, he could claim payments  $w_t$  in the future but can never get  $l_t$ , which is paid at the time of failure. Therefore, paying  $l_t$  instead of  $w_t$  reduces the agent's incentive to hide a success. When IC<sub>3</sub> is not binding,  $w_t$  and  $l_t$  are equivalent.

The introduction of potential failure essentially makes the principal and the agent discount future payoffs by a larger rate before success. In other words, since a failure may occur at any time before success, there is a smaller probability that the principal and the agent can get the continuation utility tomorrow. Thus, the continuation utility becomes less important. The next result shows that the only effect of potential failure is increasing discount factors, as long as IC<sub>3</sub> never binds.

**Proposition 3.** Suppose  $IC_3$  does not bind at any time. If the evaluation technology does not change, then the optimal contract is the same as if there was no failure and the discount factors were  $\rho + \lambda_f$  for the agent and  $r + \lambda_f$  for the principal.

However, the potential failure does have an effect on IC<sub>3</sub>. As shown in the previous section, when there are no failures, the agent's continuation utility increases at rate  $\rho$  before achieving  $u_2$ , i.e.,  $u_t = u_0 e^{\rho t}$ . At  $u_t = u_2$ , the principal starts to make a flow payment and everything keeps constant thereafter. By IC<sub>1</sub> binding, the payment after report  $b_t = \frac{\lambda_s u_t + \rho c}{\rho \lambda_s}$  increases at a smaller rate than  $u_t$ . Thus, it increases slower than  $\rho$  so the agent has no incentives to report success at a later time. But in the general model with  $\lambda_f > 0$ ,  $u_t$  increases at rate  $\rho + \lambda_f$  before achieving  $u_2$ . Even though  $b_t$  still increases at a smaller rate than  $u_t$ , it could increase faster than  $\rho$ . As a result, IC<sub>3</sub> can be binding for some t. Specifically, when  $u_t$  is large, the increasing rate of  $b_t$  is close to that of  $u_t$  and may thus be greater than  $\rho$ . By the determination of  $u_2$  in the proof of Proposition 2,  $u_2$  increases in  $\lambda_s$ . Therefore, IC<sub>3</sub> could be binding when  $\lambda_s$  is large or  $\lambda_f$  is larger.

We next investigate the scenario where IC<sub>3</sub> binds for some t. As mentioned above, paying  $l_t$  instead of  $w_t$  reduces the agent's incentive to hide a success. Without loss of generality, we assume  $w_t = 0$  for all t.

Once  $u_t$  reaches  $u_2$ ,  $b_t$  keeps constant over time so IC<sub>3</sub> does not bind. Therefore, we only focus on  $u_t < u_2$ . There are two ways to satisfy IC<sub>3</sub> when it is binding. One is to make payments before report such that  $u_t$  increases at a smaller rate and  $b_t = \frac{\lambda_s u_t + \rho c}{\rho \lambda_s}$  increases

at rate  $\rho$ . The other one is to increase  $b_t$  directly to reduce the agent's incentive to hide a success at t. We show that when  $u_t$  is close to  $u_2$ , it is better to make payments before report. Intuitively, when  $u_t$  goes to  $u_2$ ,  $\pi'(u_t)$  goes to  $-\frac{r}{\rho}$  so the cost of paying before report becomes very small. Therefore, the principal starts to pay at the time of failure before  $u_t = u_2$ . The following result shows that the amount of this payment increases in the time of failure.

**Theorem 2.** There exists  $c^{**} > 0$ , such that when  $c < c^{**}$ , the agent exerts full effort until success or failure and reports the success immediately in the optimal contract. The principal pays with a delay after the agent's report. In addition, there exists  $t^* > 0$ , such that the principal makes a lump-sum payment at the time of failure if it occurs after  $t^*$ . When  $c \ge c^{**}$ , it is optimal for the principal to not contract with the agent.

Figure 2 illustrates the evolution of payments and delay in the optimal contract. At  $u_t = u_2$ , the principal makes a lump-sum payment at time of failure such that  $u_t$  keeps constant over time. As a result, everything is constant before success or failure. Before achieving  $u_2$ ,  $u_t$  increases over time. As a result, payments increase over time and delay of payments decreases over time.

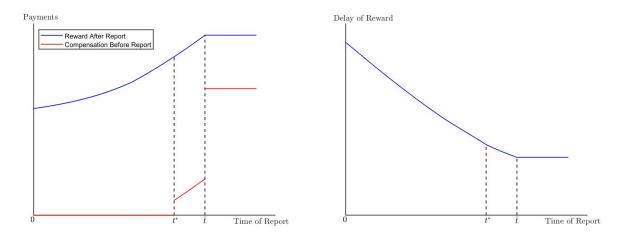


Figure 2: Evolution of payments and delay in Theorem 2

Corollary 2. Suppose  $c < c^{**}$ . In the optimal contract,  $u_t$ ,  $b_t$ , and  $l_t$  increase over time. The expected delay of payments after report decreases over time.

One different feature of Theorem 2 is that payment at time of failure strictly increases within some time region. This is because of IC<sub>3</sub>. Within this region, both IC<sub>1</sub> and IC<sub>3</sub> are

binding. Then payments after report can be expressed as  $b_t = \frac{\lambda_s u_t + \rho c}{\rho \lambda_s}$ . Without payments before report,  $u_t$  increases at rate  $\rho + \lambda_f$  and  $b_t$  increases at a rate greater than  $\rho$ . As  $u_t$  gets larger, the increasing rate of  $b_t$  gets closer to that of  $u_t$ , which means that  $b_t$  increases faster over time. As a result, to satisfy IC<sub>3</sub>, the principal has to make a larger payment before report such that the increasing rate of  $u_t$  gets smaller.

#### 3.5 Rewarding Success and Compensating Failure

In the optimal contract, payment after report can be seen as a reward for success. It incentivizes the agent to exert effort over time. Since the principal cannot observe success directly, a delay of reward is necessary to make the agent report truthfully. In reality, it is common to deliver reward in the form of stock options, which can only be realized in a future time. The delay of reward decreases over time since the agent has a larger incentive to report a fake success early on.

Another feature of the optimal contract is that the principal may also pay the agent at time of failure. Apparently, the compensation for failure is not effective in incentivizing the agent to work. The reason for this payment is also to induce the agent to report truthfully. Intuitively, compensation for failure makes the agent better off when he does not report a fake success. In other words, knowing that he will be compensated when a failure occurs, the agent is more willing to keep working instead of reporting a fake success in the hope of not being caught by the principal.

In this principal-agent relationship, the agent gets better off over time even if he has not achieved a success. Intuitively, the agent has no incentives to procrastinate in this setting. Therefore, the principal does not need to punish the agent for not having a success. The reason for making the agent better off over time is similar to the reason for compensating failure. Having a more promising future, the agent is less likely to report a fake success at an early stage.

## 4 Agent Does Not Observe Success

In this section, we extend our model to the case where the agent cannot observe success. This assumption can be plausible in examples where a researcher comes up with an innovative theory. The value of this theory may not be recognized by anyone until people find a way to apply it in practice.

When the agent does not observe success, he has no private information except for the history of effort. Therefore, the agent does not need to make any report to the principal. Therefore, the only objective of the principal is to induce the agent to work. The principal sets a deadline and designs a payment scheme conditional on public history, which may include the time of failure and signals after the deadline.

#### 4.1 Optimal Contracts with No Failures

We first study the scenario where no failures would occur, i.e.  $\lambda_f = 0$ . In this setup, the principal observes no signals before the deadline. As a result, both the deadline and payments before the deadline are unconditional on the agent's actions.

A first observation is that the principal does not make any payments before the deadline. Since the agent can always claim all the payments before the deadline, these payments are useless in incentivizing the agent to work. The payment scheme after the deadline is very similar to the one in the previous section. Specifically, payments must be with a delay such that the agent who has achieved a success gets more in expectation than the one who has not succeeded. Hoffmann et al. (2020) show that the principal optimally makes one payment after the deadline.

If the deadline is deterministic, then nothing happens before the deadline and it does not matter whether success arrives earlier or later as long as it is before the deadline. Therefore, the agent has incentives to backload his effort. In other words, he has a stronger incentive to work when he is closer to the deadline. Apparently, it is not optimal for the principal to induce the agent to shirk at the beginning. Therefore, in the optimal contract, the agent is induced to exert full effort until the deadline. The payment after the deadline makes the agent indifferent between working and shirking at time 0. Define  $T^*$  as the optimal deterministic

deadline and  $T^{FB}$  as the first-best deadline. Then we can show that  $T^* < T^{FB}$ .

Lemma 2. The optimal deterministic deadline is smaller than the first-best deadline.

Intuitively, the marginal benefit of effort at the deadline equals to the marginal cost at the deadline in the first best. However, in the optimal contract, the marginal benefit of effort at the deadline equals to the marginal cost at the beginning.

We next argue that the deterministic deadline is not optimal. Consider an alternative contract where the principal terminates the project at  $T^* - \tau$  with probability  $\epsilon$  and terminates at  $T^*$  with probability  $1 - \epsilon$ . At the same time, the principal decreases the payment after termination at  $T^*$  such that the agent is indifferent between working and shirking at  $T^* - \tau$ . Since the agent has a stronger incentive to work when he is closer to the deadline, he strictly prefers working when  $t \in (T^* - \tau, T^*)$ . To incentive the agent to work before  $T^* - \tau$ , the principal makes a payment after termination at  $T^* - \tau$  such that the agent is indifferent between working and shirking at time 0. Then the agent always exerts full effort until termination. In this new contract, the principal's cost is reduced. Intuitively, the agent is made indifferent at time 0 in both contracts. But in the new contract with stochastic deadline, part of the payments are made at an earlier time, which reduces the cost. On the other hand, the expected probability of success is smaller in the new contract since there is a probability that the project is terminated earlier. When  $\epsilon$  goes to 0, the decrease in probability of success becomes negligible but the cost reduction is unaffected. Therefore, the contract with stochastic deadline is better for the principal.

Naturally, the principal can repeat this process and terminate the project with a small but positive probability at any time. To maximize the probability of success, the principal would like to make each  $\epsilon > 0$  as small as possible. Then similar to Mirrlees (1999), the optimal contract does not exist in this setup. Instead, the supremum of the principal's payoff can be approximated by letting  $\epsilon \to 0$ . To ensure the existence of the optimal contract, we impose an upper bound on the aggregate payment made to the agent. Suppose that this bound is large enough so the incentives are not affected. We state the above results formally as below.

**Proposition 4.** Suppose the aggregate payment is bounded above by B where B is large

enough. In the optimal contract, there exists  $\bar{T} \in (T^*, T^{FB})$  such that the principal terminates the project according to a probability density function f(t) defined on  $[0, \bar{T}]$ , which has a mass at  $\bar{T}$  and is continuous on  $[0, \bar{T})$ .

In the optimal contract, the agent is made indifferent between working and shirking at any point. Intuitively, since the project could be terminated at any time, an earlier success is better for the agent thus he starts working from the beginning.

Ideally, to induce the agent to always exert effort, the most efficient way would be making payments whenever he achieves a success. However, in this model, evaluation of the agent's performance starts only after the termination of the project. Therefore, it is impossible for the principal to provide instantaneous incentives just by payments. With a stochastic deadline, the agent is induced to work for fear of being terminated before success.

It is not surprising that  $\bar{T}$  is greater than  $T^*$ , since the cost of the principal is reduced with a stochastic deadline. We also show that  $\bar{T}$  is always smaller than the first-best deadline, even as  $B \to \infty$ . The reason is that the agent still gets a procrastination rent in this optimal contract, even though he is always indifferent between working and shirking. Intuitively, if the agent did not exert effort for some time period, then his belief that a success has been achieved would be smaller. Therefore, he would strictly prefer working in the next period.

## 4.2 Optimal Contracts with Failure

Next we investigate the scenario where failure may occur before success, i.e.,  $\lambda_f > 0$ . A major difference of this model is that the agent's performance can be evaluated before the deadline. Specifically, the principal learns perfectly that no success has been achieved by observing failure and the belief of having achieved a success increases over time given no failure. A direct implication is that the principal may use payments before the deadline to incentivize the agent to work. Intuitively, an early success matters for the agent since it prevents failures and secures all payments in the future. In this part, we focus on the design of the optimal payment scheme by assuming a deterministic deadline.

In terms of the methodology, the dynamic programming techniques cannot be applied in this model. It is because that beliefs are also state variables and the principal's belief may differ from the agent's belief off path. Instead, we use Pontryagin's maximum principle to find a necessary condition for  $(a_t)_{t\geq 0}$  to be optimal, then maximize the principal's expected utility subject to this necessary condition. Finally, we show that the condition is also sufficient.

#### 4.2.1 The Agent's Problem

Define  $p_t$  as the on-path belief that a success has been achieved. By Bayes' rule,

$$p_t = \frac{\int_0^t e^{-\int_0^s (\lambda_f + \lambda_s a_\tau) d\tau} \lambda_s a_s ds}{1 - \int_0^t e^{-\int_0^s (\lambda_f + \lambda_s a_\tau) d\tau} \lambda_f ds},\tag{11}$$

Denote the denominator by  $q_t$ , which is the probability that no failure arrives before t. The differential form of  $p_t$  is given by

$$\dot{p}_t = (1 - p_t)\lambda_s a_t + p_t (1 - p_t)\lambda_f, \tag{12}$$

where the first term denotes the increase in  $p_t$  generated by additional effort, and the second term characterizes learning from failure. In other words, even if the agent exerts no effort, the belief still increases when no failure occurs. Define  $W_t^A$  as the cumulative payments up to t discounted by the agent's discount factor, given no failure before t. Since a failure is conclusive evidence that no success has been achieved and there is no reporting problem, no payments will be made at the time of failure. Define  $W^S$  as the time-0  $\rho$ -discounted value of payments after the deadline for the agent who has achieved a success and define  $W^{NS}$  as the one for the agent without success. Let  $\bar{W} := W_T^A + p_T W^S + (1 - p_T) W^{NS}$  be the aggregate payment if no failure occurs before the deadline. For convenience, let  $y_t := e^{-\int_0^t (\lambda_f + \lambda_s a_s) ds}$  be the probability that no success or failure occurs by t. Then the agent's utility is given by

$$u_0 = \int_0^T e^{-\rho t} (-ca_t) q_t dt + \bar{W} - \int_0^T \lambda_f y_t (\bar{W} - W_t^A) dt.$$
 (13)

Given any  $(W_t^A)_{0 \le t \le T}$ ,  $W_S$ , and  $W^{NS}$ , the agent's objective is to maximize  $u_0$  by choosing the effort process  $(a_t)_{t>0}$ . The first-best effort process is as given below.

**Lemma 3.** If  $c < \bar{c}$ , then the agent optimally exerts full effort when  $p \le p^* := 1 - c/\bar{c}$  and

exerts zero effort otherwise.

The cutoff  $\bar{c}$  is the marginal benefit of effort when the belief of having achieved a success is 0. The agent keeps working until the belief is high enough. After the agent stops working, the belief still increases in the absence of failure. As a result, the marginal benefit of working decreases over time and the agent's effort is frontloaded. For the same reason, we also focus on a frontloaded effort process in the following analysis. We will show the optimality of such effort process in the end.

To induce frontloaded effort, it is optimal to terminate the project at the time when the agent stops working. In other words, the agent should be induced to always exert full effort before the deadline. Let  $\Delta W := W^S - W^{NS}$ . By Pontryagin's maximum principle, a necessary condition for the agent to exert full effort up until T is as given below.

**Lemma 4.** If the agent optimally exerts full effort up until T, then  $\lambda_s(1-p_t)\xi_t - ce^{-\rho t} \ge 0$  for all  $t \le T$ , where

$$\xi_t = \int_t^T \left( \bar{W} - W_s^A - \int_s^T c e^{-\rho \tau} d\tau \right) \lambda_f e^{-(\lambda_f + \lambda_s)(s-t)} ds + e^{-(\lambda_f + \lambda_s)(T-t)} \cdot \Delta W$$
 (14)

and  $p_t$  is given by (11) substituting  $a_{\tau} = 1 \ \forall \tau \leq t$ .

Intuitively,  $\xi_t$  is the expected loss of utility if no success was achieved by t. It consists of two parts. The first part is the loss when a failure occurs at some point in the future. Once a failure occurs, the agent loses all future payments  $\bar{W} - W_s$  and saves the future cost of effort since he will not work anymore. The second part is the expected loss if no success will be achieved before the deadline. Therefore,  $\lambda_s(1-p_t)\xi_t$  characterizes the marginal benefit of effort at t and  $\lambda_s(1-p_t)\xi_t - ce^{-\rho t} \geq 0$  denotes the local IC constraint.

## 4.3 The Principal's Problem

The principal's objective is to minimize expected cost subject to the necessary condition characterized in Lemma 4. Define the *incentive* of the agent as

$$\mu_t = \lambda_s \xi_t - \frac{ce^{-\rho t}}{1 - p_t}. (15)$$

Then by Lemma 4, the agent exerts full effort at time t if and only if  $\mu_t \geq 0$ . We next investigate how  $\mu_t$  changes over time. Suppose there is a single payment at time  $\tau$ . Then  $\xi_t = 0$  for  $t \geq \tau$ . In other words, payment at  $\tau$  can only incentivize the agent to work before  $\tau$ . Three factors may affect how incentives change over time. First, the belief that a success has arrived increases over time. Consequently, additional effort is more likely to be redundant and there is less incentive to work. Secondly, when the agent is closer to the payment date, the discounted value of the payment increases. As a result, the agent is more willing to work. Thirdly, as the payment date approaches, the probability that a failure occurs before the payment decreases. Therefore, a success is less beneficial and the agent has less incentives to work.

When t is very small and far away from  $\tau$ , the second effect dominates and the incentive increases over time. On the other hand, when t is very close to  $\tau$ , the third effect dominates and the incentive decreases over time. Formally, we are able to show that  $\mu_t$  is concave in t.

**Lemma 5.** Suppose there is a single payment at  $\tau$ . Then  $\mu_t$  is concave on  $[0,\tau]$  if  $\xi_0 \geq 0$ .

Note that  $\mu_t$  is not concave around  $\tau$ . At  $t = \tau$ , the effect of the payment disappears and  $\mu'_t$  jumps up. If there are multiple payments, Lemma 5 directly implies that  $\mu_t$  is concave around t if there are no payments around t.

An important feature of this model is that the local IC constraints may not be binding everywhere. Intuitively, the payment at time  $\tau$  provides no incentives for the agent to work at  $\tau$ , but instead provides incentives for the agent to work at any time before  $\tau$ . As a result, even if  $\mu_t > 0$  for some t, it may not be possible for the principal to lower the payment without violating other IC constraints.

There is a trade-off for the principal regarding the timing of payments. Paying earlier is less costly since the principal is more patient than the agent. However, it also reduces the agent's incentive to work because there will be a larger probability that he can get the payment without achieving a success. The next lemma shows that lump-sum payments are more efficient in incentive provision.

**Lemma 6.** Suppose there are two separate payments at  $t_1$  and  $t_2$  where  $t_1 < t_2 \le T$  or  $T \le t_1 < t_2$ . Then there exists a single payment at  $t' \in (t_1, t_2)$ , such that the cost for the

principal is smaller and  $\mu_t$  is larger for all  $t \in [0, t_1 \wedge T]$ .

Lemma 6 implies that if there are multiple payments, then some local IC constraints in between must be binding. The proof is similar to that of Lemma 1. Specifically, the incentive provided by a payment is concave in the time of payment and the cost is convex in the time of payment.

We next present the optimal payment scheme subject to the necessary condition.

**Proposition 5.** Suppose the principal minimizes the expected cost subject to  $\mu_t \geq 0$  for  $t \in [0,T]$ . Then the optimal payment scheme takes one of the following forms:

- (i) A single lump-sum payment after the deadline;
- (ii) A lump-sum payment before the deadline and another lump-sum payment after the deadline;
- (iii) Two lump-sum payments before the deadline, a flow payment in between, and another lump-sum payment after the deadline.

Specifically, when  $\rho - r$  is very small or very large, a single payment after the deadline is optimal. When  $\rho - r$  is moderate, (ii) or (iii) can be optimal depending on parameter values.

First consider the incentive at the deadline. To make  $\mu_T \geq 0$ , there must be a payment after the deadline with a delay. Similar to the analysis in previous sections, the optimal delay of payment depends on the difference in discount factors,  $\rho - r$ . When  $\rho - r$  is very large, it is very costly for the principal to defer payments so the delay should be small. To sufficiently differentiate the agent who has achieved a success from the one who has not, the amount of payment has to be large. As a result, the agent's loss from failure can be large enough such that he has a stronger incentive to work at an earlier time. In other words, in order to prevent failure, the agent optimally frontloads his effort to achieve a success as soon as possible, even though it incurs more cost. Therefore, one payment after the deadline is enough to induce the agent to exert full effort until the deadline.

As  $\rho-r$  decreases, the delay of payment after deadline increases. Accordingly, the amount of payment decreases. As a result, the agent's loss from failure is smaller and his incentives to work may decrease. Especially, at the beginning when the agent is far away from the deadline, the discounted value of the payment is so small that he may be not willing to

work. In this scenario, the principal needs to make payments before the deadline to induce the agent to work from the beginning. When T is relatively small, one payment before the deadline is enough to keep the agent working all the time. However, when T is large, multiple payments before the deadline may be required. Intuitively, the first payment can induce the agent to work for a period of time starting from the beginning. But if the agent is still far away from the deadline after claiming this payment, his incentive to work may decrease again such that he is not willing to keep working.

If there are multiple lump-sum payments before the deadline, then by Lemma 5, the incentive is strictly positive between each of the two consecutive payments. Thus, it is possible to combine some of the payments so that the incentive in between is still positive. By Lemma 6, the principal can reduce the cost in this way until all the incentives in between become zero. Therefore, optimally there are only two lump-sum payments with a flow payment in between, such that the agent is always indifferent between working and shirking when the flow payment is made.

Finally, when  $\rho - r$  is very small, the optimal delay of payment is very large. Now consider the incentive at time 0. To make  $\mu_0 \geq 0$ , the optimal payment date may be after the deadline, as long as  $\rho - r$  is small enough. Then the principal never makes any payments before the deadline. By Lemma 6, optimally there is only one payment after the deadline.

## 4.4 Optimal Contract

Given the optimal payment scheme to induce the agent to work, we only need to further determine the optimal deadline. Apparently, the optimal deadline strictly increases in the benefit of success,  $\pi$ . When  $\pi$  is very small, the agent never works and no payments are made in the optimal contract. Denote the cutoff by  $\pi$  and suppose  $\pi > \pi$  in the following. With Proposition 5, we can directly state the optimal contract as follows.

**Theorem 3.** In the optimal contract, the agent's effort is frontloaded. The payment scheme takes one of the following forms:

- (i) A single lump-sum payment after the deadline;
- (ii) A lump-sum payment before the deadline and another lump-sum payment after the

deadline;

(iii) Two lump-sum payments before the deadline, a flow payment in between, and another lump-sum payment after the deadline.

To prove the theorem, we only need to show two more things. First, the proposed payment scheme is sufficient in inducing full effort up to T, and secondly, it is optimal to induce frontloaded effort. For sufficiency, we show that the necessary condition pins down an essentially unique (except for deviations on a set of measure zero) effort process. Then by the existence of a best response, this effort process must be optimal. Intuitively, if the agent does not work in some periods, then his belief of having achieved a success will be smaller. As a result, he has stronger incentives to work and  $a_t = 0$  cannot satisfy the local IC constraint.

The optimality of frontloaded effort results from the monotonicity of the belief. Suppose it is not optimal to induce the agent to work at some time t. Then at any t' > t, the belief that a success has arrived is higher than the belief at t. Thus, it is not optimal to induce the agent to work at t' as well.

Similar to the model without failure, the main concern of the principal is how to incentivize the agent at the beginning. Especially when the benefit of success is large and the principal intends to induce the agent to work for a long period of time, the agent may have a strong incentive to procrastinate and only exert effort when the deadline approaches. The general solution is to make early success matter for the agent. When there is no failure, evaluation of the agent's performance takes place only after the deadline. As a result, the principal can only use a stochastic deadline to incentivize the agent. Specifically, if the agent shirks, then there is some probability that he will not have a second chance. In the model with failure, the principal can learn the agent's performance before the deadline. Therefore, the principal can use periodic reward to provide instant feedback and thus make the agent keep working.

We restricted our attention to deterministic deadlines in the model with failure to better study the optimal payment scheme. In general, a stochastic deadline could still be optimal. For example, if the evaluation technology after the deadline is much more informative than the learning before the deadline, then as in the model without failure, a stochastic deadline can be very efficient in incentivizing the agent. But if the principal can only learn from failure even after the deadline, then there is no point to terminate at an earlier time.

## 5 Concluding Remarks

We study the optimal incentive provision when evaluation of the agent's performance takes time. Specifically, the principal observes imperfect signals over time after the agent stops working. The optimal contract takes different forms depending on whether the agent observes success.

If the agent observes success, then he exerts full effort until a success and reports it immediately. The principal makes payments after the report with a delay. In addition, there is a payment at time of failure if it occurs after a threshold and before report. Payments after the report make the agent exert effort and payments at time of failure induce the agent to report truthfully. Both payments increase over time and the delay of payments after report decreases over time. The agent gets better off over time even before success.

If the agent does not observe success, then the principal sets a stochastic deadline when there is no failure. The project is terminated with a small probability at each instant before the final deadline. In the model with failure, the principal may make small payments along the way before the deadline. Both the stochastic deadline and payments before deadline are used to induce the agent to work continuously and reduce the agent's procrastination rent.

We maintained throughout the paper the assumption that evaluation only takes place after the agent stops working. This assumption is not crucial in the model where the agent observes success. Before the agent's report, observing that a success has not been achieved only proves that the agent has been truth-telling. The only possible benefit of evaluating before the report is that it reduces the agent's incentive to hide a success. But it does not have a substantial effect on the optimal contract. However, the assumption is important in the model where the agent does not observe success. If the principal had more information before the agent stops working, then she could reset the deadline and the payment scheme conditional on each possible signal realization. We leave the analysis of this scenario for future studies.

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# **Appendix**

Proof of Proposition 1. Suppose the principal works on the project herself and bears the cost. Define  $u_t$  as the continuation utility before the success or the breakdown. Then the HJB equation is given by

$$u_{t} = \sup_{a_{t}} \{ r\lambda_{s} a_{t} \pi dt - ra_{t} c dt + (1 - r dt)(1 - \lambda_{s} a_{t} dt)(1 - \lambda_{f} dt) u_{t+dt} \} + o(dt).$$
 (16)

In the absence of success and failure, the environment does not change and thus the continuation utility keeps the same, i.e.,  $u_{t+dt} = u_t$ . By rearrangement,

$$0 = \sup_{a_t} \{ r\lambda_s a_t \pi - ra_t c - (r + \lambda_f + \lambda_s a_t) u_t \}. \tag{17}$$

The maximization requires  $a_t=1$  if  $u_t\leq \frac{r(\lambda_s\pi-c)}{\lambda_s}$  and  $a_t=0$  otherwise. In addition,  $u_t=\frac{r(\lambda_s\pi-c)}{\lambda_f+\lambda_s+r}$  when  $a_t=1$  and  $u_t=0$  when  $a_t=0$ .

If 
$$c \leq \lambda_s \pi$$
, then  $\frac{r(\lambda_s \pi - c)}{\lambda_f + \lambda_s + r} \leq \frac{r(\lambda_s \pi - c)}{\lambda_s}$ . Thus,  $a_t = 1$  is optimal.

If 
$$c > \lambda_s \pi$$
, then  $u_t = 0 > \frac{r(\lambda_s \pi - c)}{\lambda_s}$  and  $a_t = 0$  is optimal.

Proof of Lemma 1. Suppose there are at least two lump-sum payments,  $\phi_{t_1}$  with a delay of  $t_1$  and  $\phi_{t_2}$  with a delay of  $t_2$ . Consider another payment  $\phi_{\Delta}$  with a delay of  $\Delta$ , such that

$$\begin{cases} e^{-\rho t_1} \phi_{t_1} + e^{-\rho t_2} \phi_{t_2} = e^{-\rho \Delta} \phi_{\Delta} \\ t_1 e^{-\rho t_1} \phi_{t_1} + t_2 e^{-\rho t_2} \phi_{t_2} = \Delta e^{-\rho \Delta} \phi_{\Delta} \end{cases}$$
(18)

The existence of  $\Delta$  and  $\phi_{\Delta}$  can be easily verified. By the first equation of (18),  $b_t$  is unchanged if  $\phi_{t_1}$  and  $\phi_{t_2}$  are replaced by  $\phi_{\Delta}$ .

Since  $e^{(\rho-r)x}$  is strictly concave in x, by Jensen's Inequality,

$$e^{-rt_{1}}\phi_{t_{1}} + e^{-rt_{2}}\phi_{t_{2}} = e^{-\rho\Delta}\phi_{\Delta}\left(e^{(\rho-r)t_{1}}\frac{e^{-\rho t_{1}}\phi_{t_{1}}}{e^{-\rho\Delta}\phi_{\Delta}} + e^{(\rho-r)t_{2}}\frac{e^{-\rho t_{2}}\phi_{t_{2}}}{e^{-\rho\Delta}\phi_{\Delta}}\right)$$

$$> e^{-\rho\Delta}\phi_{\Delta}e^{(\rho-r)(t_{1}}\frac{e^{-\rho t_{1}}\phi_{t_{1}}}{e^{-\rho\Delta}\phi_{\Delta}} + t_{2}\frac{e^{-\rho t_{2}}\phi_{t_{2}}}{e^{-\rho\Delta}\phi_{\Delta}})$$

$$= e^{-r\Delta}\phi_{\Delta}.$$
(19)

Similarly, by the strict concavity of  $e^{-\lambda_f x}$  in x,

$$e^{-(\rho+\lambda_f)t_1}\phi_{t_1} + e^{-(\rho+\lambda_f)t_2}\phi_{t_2} = e^{-\rho\Delta}\phi_{\Delta}\left(e^{-\lambda_f t_1}\frac{e^{-\rho t_1}\phi_{t_1}}{e^{-\rho\Delta}\phi_{\Delta}} + e^{-\lambda_f t_2}\frac{e^{-\rho t_2}\phi_{t_2}}{e^{-\rho\Delta}\phi_{\Delta}}\right)$$

$$> e^{-\rho\Delta}\phi_{\Delta}e^{-\lambda_f (t_1\frac{e^{-\rho t_1}\phi_{t_1}}{e^{-\rho\Delta}\phi_{\Delta}} + t_2\frac{e^{-\rho t_2}\phi_{t_2}}{e^{-\rho\Delta}\phi_{\Delta}})}$$

$$= e^{-(\rho+\lambda_f)\Delta}\phi_{\Delta}. \tag{20}$$

In other words, both  $\varphi_t$  and  $\tilde{b}_t$  decrease with the single payment at  $\Delta$ , which proves that multiple payments cannot be optimal.

The proof with the flow payment follows the same argument.

Proof of Proposition 2. We focus on the case where  $a_t = 1$  is optimal for some t. Otherwise the agent never works and the principal makes no payments. We give the condition under which  $a_t = 1$  can be optimal later in our proof. We first ignore IC<sub>3</sub> and check it later.

Consider the payment scheme after report at t. Let  $I_{\tau} := \sup_{\{A_{\tau} \in \mathcal{F}_{\tau} | \mathbb{P}^{NS}_{\tau}(A_{\tau}) > 0\}} \frac{\mathbb{P}^{S}_{\tau}(A_{\tau})}{\mathbb{P}^{NS}_{\tau}(A_{\tau})}$ . Then  $I_{\tau}$  increases over time. By Assumption 2,  $I_{\tau}$  is finite for any  $\tau$ . By Assumption 3, the maximum can be achieved. Denote by  $B_{\tau}$  the expected discounted payment at time  $t + \tau$  for the agent who has not achieved a success. Then for the agent who has achieved a success, the expected discounted payment would be  $B_{\tau}I_{\tau}$ . By definition,  $b_{t} = \sum B_{\tau}I_{\tau}$  and  $\tilde{b}_{t} = \sum B_{\tau}$ . Define a distribution function f such that  $f(\tau) = \frac{B_{\tau}I_{\tau}}{b_{t}}$ . By definition, f is determined by  $\frac{b_{t}}{b_{t}}$ . The cost of delay can therefore be characterized as  $\sum e^{(\rho-r)\tau}f(\tau)$ . Define  $\Delta_{t}$  such that  $e^{(\rho-r)\Delta_{t}} = \sum e^{(\rho-r)\tau}f(\tau)$ . Given that  $I_{\tau}$  increases over time and  $\rho > r$ ,  $\Delta_{t}$  increases in  $\frac{b_{t}}{b_{t}}$ . Since  $\frac{b_{t}}{b_{t}} = \frac{\lambda_{s}u_{t} + \rho c}{\lambda_{s}u_{t}}$  decreases in  $u_{t}$ , we have  $\Delta_{t}$  decreasing in  $u_{t}$ . We call  $\Delta_{t}$  the expected delay of payments at time t for convenience.

First we show that IC<sub>1</sub> is binding whenever  $a_t = 1$ . Suppose  $b_t > \frac{\lambda_s(u_t - \rho\phi_t) + \rho c}{\rho \lambda_s}$ . Then there exists  $\epsilon > 0$ , such that  $b_t - \epsilon > \frac{\lambda_s(u_t - \rho\phi_t) + \rho c}{\rho \lambda_s}$ . Let  $\hat{b}_t = b_t - \epsilon$  and  $\hat{w}_t = w_t + \lambda_s \epsilon$ , and keep other variables unchanged. By equation (3),  $u_{t+dt}$  keeps unchanged. Then by equation (8), we have  $\hat{\pi}(u_t) - \pi(u_t) = -r(\lambda_s(\varphi_t(\hat{b}_t, \frac{u_t - \rho\phi_t}{\rho}) - \varphi_t(b_t, \frac{u_t - \rho\phi_t}{\rho}))dt + (\hat{w}_t - w_t)dt)$ . Since  $\hat{b}_t < b_t$  and  $\tilde{b}_t$  does not change, the expected delay of payments after report decreases. Therefore,  $\varphi_t(\hat{b}_t, \frac{u_t - \rho\phi_t}{\rho}) \leq \frac{\hat{b}_t}{b_t}\varphi_t(b_t, \frac{u_t - \rho\phi_t}{\rho}) = \varphi_t(b_t, \frac{u_t - \rho\phi_t}{\rho}) - \frac{\epsilon}{b_t}\varphi_t(b_t, \frac{u_t - \rho\phi_t}{\rho})$ . Since payments after report are made with a delay and the principal is more patient than the agent,  $\varphi_t(b_t, \frac{u_t - \rho\phi_t}{\rho}) > b_t$ .

Then  $\varphi_t(\hat{b}_t, \frac{u_t - \rho \phi_t}{\rho}) - \varphi_t(b_t, \frac{u_t - \rho \phi_t}{\rho}) < \epsilon$ . As a result,  $\hat{\pi}(u_t) - \pi(u_t) > 0$ , which contradicts to the optimality condition.

We characterize the value function  $\pi(u)$  in several steps.

**Step 1.** We first show that  $\lim_{u\to\infty} \pi'_+(u) = -\frac{r}{\rho}$ , and  $\exists u\in\mathbb{R}$ , s.t.  $\pi'_+(u) = -\frac{r}{\rho}$ .

When  $\phi_t > 0$ ,  $\pi(u_t) - r\phi_t = \pi(u_t - \rho\phi_t)$ . Therefore,  $\pi'_+(u) \ge -\frac{r}{\rho}$ ,  $\forall u$ .

Suppose  $\pi'_{+}(u) > -\frac{r}{\rho}$ ,  $\forall u$ . Then  $\phi_t = 0$ ,  $\forall t$ . Moreover,

$$0 = \sup_{w_t} \{ -rw_t dt + \pi(u_{t+dt}) - \pi(u_t) + A + o(dt) \},$$
(21)

where A is independent of  $w_t$ , and

$$u_{t+dt} - u_t = -\rho w_t dt + B + o(dt), \tag{22}$$

where B is independent of  $w_t$ . Dividing (21) by dt and taking the limit as  $dt \to 0$ , we have  $w_t > 0$  only if  $\pi'_+(u_t) \le -\frac{r}{\rho}$ . Therefore,  $w_t = 0$ ,  $\forall t$ .

Since IC<sub>1</sub> is binding, the agent is indifferent between  $a_t = 0$  and  $a_t = 1$ . In other words, the agent can also get  $u_t$  by choosing  $a_t = 0$ . Therefore,

$$u_{t+dt} = u_t + \rho u_t dt. \tag{23}$$

If  $a_t = 0$ , by rearrangement of equation (8),

$$\pi'(u_t)\rho u_t = r\pi(u_t). \tag{24}$$

Apparently,  $\pi(u) \to -\infty$  as  $u \to \infty$ . Therefore,  $\lim_{u \to \infty} \pi'(u) < 0$ . Divide both sides of (24) by  $u_t$  and take the limit as  $u_t \to \infty$ , we get  $\rho \lim_{u \to \infty} \pi'(u) = r \lim_{u \to \infty} \pi'(u)$  by L'Hôpital's Rule, which is a contradiction. Therefore, we must have  $a_t = 1$  when  $u_t$  is large enough.

If  $a_t = 1$ , by the same argument, we get

$$\pi'(u_t)\rho u_t = -r\lambda_s \pi + r\lambda_s \varphi(u_t) + (r + \lambda_s)\pi(u_t). \tag{25}$$

Given that IC<sub>1</sub> is binding and  $\phi_t = 0$ ,  $\frac{b_t}{\tilde{b}_t} = \frac{\lambda_s u_t + \rho c}{\lambda_s u_t}$ . As  $u_t \to \infty$ ,  $\frac{b_t}{\tilde{b}_t} \to 1$  and the expected

delay of payments goes to 0. Therefore,  $\lim_{u_t \to \infty} \frac{\varphi(u_t)}{u_t} = \lim_{u_t \to \infty} \frac{b_t}{u_t} = \frac{1}{\rho}$ . Dividing (25) by  $u_t$  and taking the limit as  $u_t \to \infty$ , we obtain  $\lim_{u \to \infty} \pi'(u) = -\frac{r}{\rho} \cdot \frac{\lambda_s}{\lambda_s + r - \rho}$ . When  $\lambda_s + r - \rho \leq 0$ , it contradicts to  $\lim_{u \to \infty} \pi'(u) < 0$ . If  $\lambda_s + r - \rho > 0$ , then  $\lim_{u \to \infty} \pi'(u) < -\frac{r}{\rho}$ , which is also a contradiction.

Step 2. Define  $u_2$  as the smallest u such that  $\pi'_+(u) = -\frac{r}{\rho}$ . A direct implication is that it is optimal to set  $\phi_t = u_t - u_2$  whenever  $u_t > u_2$  and  $\phi_t = 0$  otherwise. If  $u_2 = 0$ , then the agent never works. We focus on the case where  $u_2 > 0$ .

To look for the optimal  $w_t$ , we show that if  $u_t = u_2$ , then  $u_{\hat{t}} = u_2$  for any  $\hat{t} > t$ . Suppose there exists  $t_1 > t$  such that  $u_{t_1} > u_2$ . Since  $u_t$  cannot jump up, there must be some  $t_2 \in (t, t_1)$  such that  $u_{t_2} \in (u_2, u_{t_1})$ . Then it implies that  $\phi_{t_2} < u_{t_2} - u_2$ , which is a contradiction. Similarly, suppose there exists  $t_1 > t$  such that  $u_{t_1} < u_2$ . Since  $\phi = 0$  whenever  $u \le u_2$ , there must be some  $t_2 \in (t, t_1)$  such that  $u_{t_2} \in (u_{t_1}, u_2)$ , which implies  $w_{t_2} > 0$ . However, we showed in step 1 that  $w_t = 0$  whenever  $\pi'_+(u_t) > -\frac{r}{\rho}$ , which contradicts to  $w_{t_2} > 0$ . To keep  $u_t$  constant at  $u_2$ , by equation (3), we obtain  $w_t = u_2$ .

To pin down  $u_2$ , we consider two alternative strategies at  $u_t = u$ . One is to set  $w_t = u$  and keep  $u_t$  constant, the other is to set  $w_t = 0$  and  $w_{t+dt} = u_{t+dt}$ . The utility of the first strategy is given by

$$\hat{\pi}(u) = \frac{r\lambda_s \pi - ru - r\lambda_s \varphi(u)}{r + \lambda_s},\tag{26}$$

and the utility of the second strategy is given by

$$\tilde{\pi}(u) = r\lambda_s \pi dt - r\lambda_s \varphi(u) dt + (1 - rdt)(1 - \lambda_s dt) \hat{\pi}(u_{t+dt})$$

$$= r\lambda_s \pi dt - r\lambda_s \varphi(u) dt - (r + \lambda_s) \hat{\pi}(u) dt + \frac{r\lambda_s \pi - ru_{t+dt} - r\lambda_s \varphi(u_{t+dt})}{r + \lambda_s}$$

$$= rudt + \frac{r\lambda_s \pi - r(u + \rho u dt) - r\lambda_s \varphi(u_{t+dt})}{r + \lambda_s}$$

$$= \hat{\pi}(u) + \frac{r\lambda_s (\varphi(u) - \varphi(u_{t+dt}))}{r + \lambda_s} - \frac{r\rho u dt}{r + \lambda_s} + ru dt$$

$$= \hat{\pi}(u) - \frac{r\lambda_s \varphi'_{+}(u)\rho u dt}{r + \lambda_s} - \frac{r\rho u dt}{r + \lambda_s} + ru dt.$$
(27)

Therefore,  $\hat{\pi}(u) \geq \tilde{\pi}(u)$  if and only if  $\rho \lambda_s \varphi'_+(u) \geq \lambda_s + r - \rho$ . The existence of right derivatives can be justified by convexity of  $\varphi(u)$ . We show that  $\varphi(u)$  is convex in the following. Consider

any  $u^a < u^b$  and  $\lambda \in (0,1)$ . Suppose the optimal payment scheme is  $(B_{\tau}^a)_{\tau \geq 0}$  given  $u_t = u^a$  and  $(B_{\tau}^b)_{\tau \geq 0}$  given  $u_t = u^b$ . Consider a new payment scheme  $(\lambda B_{\tau}^a + (1-\lambda)B_{\tau}^b)_{\tau \geq 0}$ . Since  $b_t$  and  $\tilde{b}_t$  are both linear in  $u_t$ , this new payment scheme is feasible given  $u_t = \lambda u^a + (1-\lambda)u^b$ . At the same time, the cost for the principal is  $\lambda \varphi(u^a) + (1-\lambda)\varphi(u^b)$  given this new payment scheme. Therefore,  $\varphi(\lambda u^a + (1-\lambda)u^b) \leq \lambda \varphi(u^a) + (1-\lambda)\varphi(u^b)$ .

As  $u_t \to 0$ ,  $\frac{b_t}{b_t} = \frac{\lambda_s u_t + \rho c}{\lambda_s u_t} \to \infty$ . By Assumption 2, the expected delay of payments goes to infinity. Since the amount of payment  $b_t \geq \rho c$  is strictly positive, we have  $\lim_{u\to 0} \varphi(u) \to \infty$ . Then  $\lim_{u\to 0} \varphi'_+(u) \to -\infty$ . On the other hand, as  $u\to\infty$ ,  $\frac{b_t}{b_t}\to 1$ . Therefore, the expected delay of payments goes to 0. By  $b_t = \frac{\lambda_s u_t + \rho c}{\rho \lambda_s}$ ,  $\lim_{u\to\infty} \varphi'_+(u) \to \frac{1}{\rho}$ . By convexity of  $\varphi(u)$ ,  $\varphi'_+(u)$  is non-decreasing in u. We show in the following that  $\varphi'_+(u)$  is right-continuous. Fix a>0. By monotonicity of  $\varphi'_+(u)$ ,  $\lim_{u\to a^+} \varphi'_+(u)$  exists. Denote it by A. Then  $\varphi'_+(u) \geq A$  for any u>a. As a result,  $\varphi(y)-\varphi(x)\geq A(y-x)$  for any y>x>a. It is well-known that a convex function must be continuous. Therefore, taking the limit as  $x\to a$ , we have  $\frac{\varphi(y)-\varphi(a)}{y-a}\geq A$ . Let  $y\to a$  and we can conclude that  $\varphi'_+(a)\geq A$ , which proves that  $\varphi'_+(u)$  is right-continuous. By right-continuity, there exists a smallest u>0 such that  $\rho\lambda_s\varphi'_+(u)\geq \lambda_s+r-\rho$ , which by definition is  $u_2$ .

At  $u_t = u_2$ , we must have  $a_t = 1$ , otherwise the agent never works after t and it is optimal to pay the agent  $u_t$  directly. Since the agent's utility keeps constant at  $u_2$ , it is easy to calculate  $\pi(u_2)$  based on the optimal  $\varphi_t$  and  $w_t$  we derived before. The expression is given by

$$\pi(u_2) = \frac{r}{r + \lambda_s} (\lambda_s \pi - u_2 - \lambda_s \varphi(u_2)). \tag{28}$$

Since  $\phi_t = w_t = 0$  whenever  $u < u_2$ , the objective function is well-behaved. Given  $(u_2, \pi(u_2))$  as the termination condition, the value function must exist on  $[0, u_2]$ . As shown before,  $a_t = 1$  is optimal at  $u_t = u_2$ . Thus, equation (25) is satisfied around and to the left of  $u_2$ . Plugging in  $u_t = u_2$ , we directly obtain  $\pi'_-(u_2) = -\frac{r}{\rho}$ , which confirms the differentiability of  $\pi(u)$ . Denote the solution to (25) by  $\pi_1(u)$ , then

$$\pi_1(u) = \frac{r\lambda_s \pi}{r + \lambda_s} - \frac{r\lambda_s}{\rho} u^{\frac{r + \lambda_s}{\rho}} \int_u^{u_2} v^{-\frac{r + \lambda_s}{\rho} - 1} \varphi(v) dv + C_2 u^{\frac{r + \lambda_s}{\rho}}, \tag{29}$$

where  $C_2$  is a constant. The first term is the expected benefit from success when the agent

always exerts full effort, the second one represents expected payments upon success before  $u_2$ , and the last term is the expected payment after achieving  $u_2$ . By  $\pi_1(u_2) = \pi(u_2)$ , we can get the expression  $C_2 = -\frac{ru_2 + r\lambda_s \varphi(u_2)}{r + \lambda_s} u_2^{-\frac{r + \lambda_s}{\rho}} < 0$ .

Step 3. Next we check the concavity of  $\pi_1(u)$ . Specifically, given  $0 < \hat{u}_1 < \hat{u}_2 \le u_2$  and  $\hat{u} = \lambda \hat{u}_1 + (1 - \lambda)\hat{u}_2$ , where  $\lambda \in (0, 1)$ , we show that  $\pi_1(\hat{u}) > \lambda \pi_1(\hat{u}_1) + (1 - \lambda)\pi_1(\hat{u}_2)$ .

Define  $\hat{t}_1$ ,  $\hat{t}_2$ , and  $\hat{t}$  as the time when the continuation utility achieves  $u_2$ , given the initial utility  $\hat{u}_1$ ,  $\hat{u}_2$ , and  $\hat{u}$ . By definition,  $\pi_1(\hat{u})$  is the principal's expected utility when the agent always exerts full effort and the principal starts to pay  $w_t$  at  $\hat{t}$ . Consider an alternative way to deliver  $\hat{u}$ . The principal still pays  $\varphi(u_t)$  to induce the agent to exert full effort, but now she starts to pay  $\hat{w}_t = (1 - \lambda)u_2dt$  from  $\hat{t}_2 < \hat{t}$  and the flow rate jumps to  $\hat{w}_t = u_2$  at  $\hat{t}_1$ . Denote the expected utility given by this strategy as  $\pi_1^0(\hat{u})$ . By the analysis in step 2, paying  $w_t$  before achieving  $u_2$  is suboptimal. Therefore,  $\pi_1^0(\hat{u}) \leq \pi_1(\hat{u})$ . We focus on this new strategy from now on.

When  $w_t = 0$ ,  $u_{t+dt} = (1+\rho dt)u_t$ , which is linear in  $u_t$ . As a result,  $\hat{u}_t = \lambda \hat{u}_{1,t} + (1-\lambda)\hat{u}_{2,t}$  for all  $t \leq \hat{t}_2$ . Starting from  $\hat{t}_2$ ,  $\hat{u}_{2,t} = u_2$  is constant,  $\hat{u}_{1,t+dt} = (1+\rho dt)\hat{u}_{1,t}$ , and  $\hat{u}_{t+dt} = \hat{u}_t + \lambda \rho \hat{u}_{1,t} dt$  since  $\hat{w}_t = (1-\lambda)u_2 dt$ . Consequently, we still have  $\hat{u}_t = \lambda \hat{u}_{1,t} + (1-\lambda)\hat{u}_{2,t}$  when  $t \in (\hat{t}_2, \hat{t}_1)$ . Starting from  $\hat{t}_1$ , both  $\hat{u}_t$  and  $\hat{u}_{1,t}$  equal to  $u_2$ .

There are three terms in  $\pi_1$ , the expected benefit from success, expected payments conditional on success, and expected payments before report of success. Since the effort process is the same, the expected benefit is the same in each  $\pi_1$ . By  $\hat{w}_t = (1 - \lambda)u_2dt$  and  $\hat{l}_{1,t} = 0$  when  $t \in (\hat{t}_2, \hat{t}_1)$ , the expected payment before report of success in  $\pi_1^0(\hat{u})$  is a linear combination of that in  $\pi_1(\hat{u}_1)$  and  $\pi_1(\hat{u}_2)$ . To show that  $\pi_1^0(\hat{u}) \geq \lambda \pi_1(\hat{u}_1) + (1 - \lambda)\pi_1(\hat{u}_2)$ , we only need to show that the expected payment conditional on success in  $\pi_1^0(\hat{u})$  is smaller than the linear combination of that in  $\pi_1(\hat{u}_1)$  and  $\pi_1(\hat{u}_2)$ . Since  $\hat{u}_t = \lambda \hat{u}_{1,t} + (1 - \lambda)\hat{u}_{2,t}$  for all t, by convexity of  $\varphi(u)$ ,  $\varphi(\hat{u}_t) \geq \lambda \varphi(\hat{u}_{1,t}) + (1 - \lambda)\varphi(\hat{u}_{2,t})$  for all t.

To conclude,  $\pi_1(\hat{u}) \ge \pi_1^0(\hat{u}) \ge \lambda \pi_1(\hat{u}_1) + (1 - \lambda)\pi_1(\hat{u}_2)$ .

**Step 4.** It is not optimal to induce the agent to work for all u. When  $u \to 0$ ,  $\varphi(u) \to \infty$  and inducing  $a_t = 1$  becomes arbitrarily costly. Therefore,  $a_t = 0$  is optimal when u is small

enough. Solving the differential equation (24), we obtain

$$\pi_0(u) = C_1 u^{\frac{r}{\rho}},\tag{30}$$

where  $C_1$  is a constant. When  $C_1 \leq 0$ , the value function decreases in u and it is optimal to induce  $a_t = 0$  for all t. When  $C_1 > 0$ , inducing  $a_t = 1$  is optimal for some  $u_t$ .

Define  $u_1$  as the point where the agent is indifferent between  $a_t = 0$  and  $a_t = 1$ . By value matching and smooth pasting,  $\pi_0(u_1) = \pi_1(u_1)$  and  $\pi'_0(u_1) = \pi'_1(u_1)$ . Combining equation (24) and (25), we get

$$\pi_0(u_1) = \pi_1(u_1) = r\pi - r\varphi(u_1). \tag{31}$$

We can solve for  $u_1$  by the second equality and then pin down  $C_1$  with the first equality.

We next show that the solution exists and  $C_1 > 0$ . By definition,  $\pi_1(u_2) > -u_2$ . By (28),  $r(\pi - \varphi(u_2)) > -u_2$ . Then  $\pi_1(u_2) - r(\pi - \varphi(u_2)) = \frac{r}{r + \lambda_s}(-r(\pi - \varphi(u_2)) - u_2) < 0$ . On the other hand,  $\varphi(u) \to \infty$  as  $u \to 0$ . By (29), it can be shown that  $\pi_1(u) + r\varphi(u) \to \infty$  as  $u \to 0$ . Therefore, there exists a solution to the equation  $\pi_1(u) = r\pi - r\varphi(u)$  within  $(0, u_2)$ . To ensure that  $C_1 > 0$ , we only need to have  $\pi > \varphi(u)$  for some u. Since  $\varphi(u)$  decreases in c, there exists  $c^* > 0$  such that  $C_1 > 0$  when  $c < c^*$ . By  $C_1 > 0$  and  $\rho > r$ ,  $\pi_0(u)$  is concave. Step 5. Finally we check whether IC<sub>3</sub> is satisfied. If the agent achieves a success at t where  $u_t = u_2$ , then he gets  $b_t = \frac{\lambda_s u_2 + \rho c}{\rho \lambda_s}$  when he reports it. If he reports it at t + dt, then he gets  $u_2 dt + (1 - \rho dt) \frac{\lambda_s u_2 + \rho c}{\rho \lambda_s}$ . Since  $\frac{\lambda_s u_2 + \rho c}{\rho \lambda_s} > u_2$ , the agent prefers to report earlier. If the agent achieves a success before  $u_t = u_2$ , then he gets  $\frac{\lambda_s u_t + \rho c}{\rho \lambda_s}$  by reporting immediately and  $(1 - \rho dt) \frac{\lambda_s u_{t+dt} + \rho c}{\rho \lambda_s}$  by reporting at t + dt. Since  $u_{t+dt} = u_t + \rho u_t dt$ , we can obtain  $\frac{\lambda_s u_t + \rho c}{\rho \lambda_s} > (1 - \rho dt) \frac{\lambda_s u_{t+dt} + \rho c}{\rho \lambda_s}$ . In conclusion, IC<sub>3</sub> is always satisfied.

Proof of Theorem 1. By the proof of Proposition 2,  $\pi'(u_1) = C_1 \frac{r}{\rho} u^{\frac{r}{\rho}-1} > 0$  and  $\pi'(u_2) = -\frac{r}{\rho} < 0$ . Since  $\pi(u)$  is concave on  $(0, u_2)$ , the optimal initial utility  $u_0 \in (u_1, u_2)$ . Given that IC<sub>1</sub> always binds and  $w_t = \phi_t = 0$  whenever  $u_t < u_2$ , by (23),  $u_t$  increases over time until it reaches  $u_2$ . The rest follows from the optimal choice specified in Proposition 2.

Proof of Corollary 1. Since all variables are constant once  $u_t$  reaches  $u_2$ , we only need to prove the case where  $u_t < u_2$ . By the proof of Theorem 1,  $u_t$  increases over time. By IC<sub>1</sub>

binding,  $b_t = \frac{\lambda_s u_t + \rho c}{\rho \lambda_s}$ . Therefore,  $b_t$  is increasing over time. By the proof of Proposition 2, the expected delay decreases in  $u_t$ . By  $u_t$  increasing, the expected delay decreases over time.

Proof of Proposition 3. Normalize the utilities by  $\bar{u}_0 = \frac{u_0}{\rho}$  and  $\bar{\pi}_0 = \frac{\pi_0}{r}$ . Then the value function can be rewritten as

$$\bar{\pi}(\bar{u}_t) = \sup_{a_t, \phi_t, w_t, l_t} \{ \lambda_s a_t \pi dt - \phi_t - w_t dt - \lambda_f l_t dt - \lambda_s a_t \varphi_t(b_t, \tilde{b}_t) dt + (1 - r dt)(1 - \lambda_s a_t dt)(1 - \lambda_f dt) \bar{\pi}(\bar{u}_{t+dt}) \} + o(dt)$$
subject to equation (3).

Since IC<sub>3</sub> never binds, there is no difference between paying  $w_t$  and  $l_t$ . Without loss of generality, we can assume  $l_t = 0$ .

As shown in the proof of Proposition 2, the cost function  $\varphi_t$  is determined by the evaluation technology and the difference in discount factors,  $\rho - r$ . Therefore,  $\varphi_t$  is not affected by  $\lambda_f$ . By  $(1 - rdt)(1 - \lambda_f dt) = 1 - (r + \lambda_f)dt$ , the objective function is the same as the one in which there are no failures and the discount factors are  $\rho + \lambda_f$  and  $r + \lambda_f$ .

Finally, by (3), the evolution of  $\bar{u}_t$  is given by

$$\bar{u}_t = \sup_{a_t} \{ a_t \lambda_s b_t dt - c a_t dt + \phi_t + w_t dt + (1 - \rho dt)(1 - \lambda_s a_t dt)(1 - \lambda_f dt) \bar{u}_{t+dt} \} + o(dt).$$

By  $(1 - \rho dt)(1 - \lambda_f dt) = 1 - (\rho + \lambda_f)dt$ , we can conclude that the value function is the same as the one in which there are no failures and the discount factors are  $\rho + \lambda_f$  and  $r + \lambda_f$ .

Proof of Theorem 2 and Corollary 2. When IC<sub>3</sub> is not binding, by Proposition 3, the form of the optimal contract is the same as the one in Theorem 1.

When IC<sub>3</sub> is binding, define  $\tilde{\pi}(u,b)$  as the principal's maximum utility given  $u_0 = u$  and  $b_0 = b$ . Define  $\bar{\pi}(u) := \sup_{b \ge 0} \tilde{\pi}(u,b)$ . Note that  $\bar{\pi}(u) = \pi(u)$  when IC<sub>3</sub> does not bind. In general,  $\bar{\pi}(u) \le \pi(u)$ . At  $u_t = u_2$ , the principal optimally sets  $l_t > 0$  such that  $b_t$  does not change over time. Since the agent who has achieved a success can never get  $l_t$ , he has no incentives to report success at a later time. In other words, IC<sub>3</sub> does not bind when  $u \ge u_2$ .

Therefore,  $\bar{\pi}(u) = \pi(u)$  for all  $u \ge u_2$ . As a result,  $\bar{\pi}'_+(u_2) = -\frac{r}{\rho}$ . By concavity,  $\bar{\pi}'_+(u) > -\frac{r}{\rho}$  for  $u < u_2$ . Therefore,  $\phi_t = 0$  for  $t < t_1$ . By the same argument as in the proof of Proposition 2, we have  $l_t = 0$  for  $t < t_1$ .

We focus on the scenario where c is small enough such that it is optimal to induce a=1 at time t=0. We first show that  $u_t$  cannot decrease. Suppose  $u_{t+dt} < u_t$  for some t. Then the principal must be able to decrease  $b_t$ ,  $l_t$ , or  $\phi_t$  such that  $u_{t+dt} = u_t$  and no IC constraints are violated. By  $\bar{\pi}'_+(u) > -\frac{r}{\rho}$ , the principal's payoff increases.

Denote by  $t_1$  the first moment that IC<sub>3</sub> is binding. We first show that  $a_t = 1$  and IC<sub>1</sub> is binding for all  $t \leq t_1$ . Define  $\pi_t(u_t)$  as the principal's continuation utility at time t. Since IC<sub>3</sub> does not bind,  $\pi_t(u_t) = \bar{\pi}(u_t)$ . Given that  $u_t$  increases and  $\bar{\pi}(u)$  is concave, optimally  $a_t = 1$ . Suppose IC<sub>1</sub> is not binding around some  $t_0 < t_1$ . Then there exists  $\epsilon > 0$  such that  $b_{t_0} - \epsilon > \frac{\lambda_s u_{t_0} + \rho c}{\rho \lambda_s}$  and  $b_{t_0} - \epsilon > (1 - \rho dt)b_{t_0 + dt}$  as  $dt \to 0$ . Let  $\hat{b}_t = b_t - \epsilon$  and  $\hat{l}_t = l_t + \frac{\lambda_s}{\lambda_f} \epsilon$ . Then by the same argument as in the proof of Proposition 2, the principal's expected utility increases. Given that IC<sub>1</sub> binds,  $b_t$  increases over t when  $t < t_1$ .

We next show that  $a_t = 1$  for  $t > t_1$ . Suppose the agent exerts full effort up to time t. Then  $b_t \ge \frac{\lambda_s u_t + \rho c}{\rho \lambda_s}$ . By IC<sub>3</sub> binding,  $b_{t+dt} = b_t + \rho b_t dt$ . By the promise keeping constraint,  $u_{t+dt} \le u_t + (\rho + \lambda_f) u_t dt$ . Therefore, when  $u_t < \frac{\rho^2 c}{\lambda_s \lambda_f}$ ,  $b_{t+dt} > \frac{\lambda_s u_{t+dt} + \rho c}{\rho \lambda_s}$ . When  $u_t > \frac{\rho^2 c}{\lambda_s \lambda_f}$ , it is impossible to induce the agent to exert effort without payments before report. The following lemma shows that it is always optimal to pay before report such that  $a_t = 1$ .

**Lemma 7.** Suppose  $u > \frac{\rho^2 c}{\lambda_s \lambda_f}$  and  $\frac{(\rho + \lambda_f)c}{\lambda_s \lambda_f} \leq b < \frac{\lambda_s u + \rho c}{\rho \lambda_s}$ . Then  $\tilde{\pi}(u, b) = -\frac{r}{\rho}(u - \frac{\rho \lambda_s b - \rho c}{\lambda_s}) + \tilde{\pi}(\frac{\rho \lambda_s b - \rho c}{\lambda_s}, b)$ .

Proof. By  $b < \frac{\lambda_s u + \rho c}{\rho \lambda_s}$ ,  $a_0 = 0$  if  $\phi_0 = 0$ . Suppose  $\phi_s = 0$  and  $a_s = 0$  for all  $s \in [0, t)$ . By  $u > \frac{\rho^2 c}{\lambda_s \lambda_f}$ , we have  $b_t < \frac{\lambda_s u_t + \rho c}{\rho \lambda_s}$ . Thus, we must have  $\phi_t > 0$  for some t, otherwise  $a_t = 0$  for all t and it is optimal to pay directly at the beginning. Define  $t_0$  as the smallest t such that  $\phi_t > 0$ . Suppose  $t_0 > 0$ . Then  $a_s = 0$  for  $s \in [0, t_0)$ . Consider an alternative strategy in which  $\hat{\phi}_0 = du > 0$  and  $\hat{\phi}_{t_0} = \phi_{t_0} - e^{(\rho + \lambda_b)t_0} du$ , where du is small enough. Then we still have  $a_s = 0$  for  $s \in [0, t_0)$ . By equation (3),  $u_{t_0}$  is unchanged. Therefore, with this new strategy, the principal's payoff increases by  $-du + e^{-(r + \lambda_f)t_0} e^{(\rho + \lambda_f)t_0} du > 0$ . As a result, optimally  $\phi_0 > 0$ . By  $b > \frac{(\rho + \lambda_f)c}{\lambda_s \lambda_f}$ , we obtain  $\frac{\rho \lambda_s b - \rho c}{\lambda_s} > \frac{\rho^2 c}{\lambda_s \lambda_f}$ . Thus,  $\tilde{\pi}(u, b) = -\frac{r}{\rho}(u - \frac{\rho \lambda_s b - \rho c}{\lambda_s}) + \tilde{\pi}(\frac{\rho \lambda_s b - \rho c}{\lambda_s}, b)$ .  $\square$ 

Intuitively, when the bonus payment is not enough to induce a = 1, the principal optimally makes a lump-sum payment in an amount that the continuation utility is decreased to the point where a = 1 can be induced. Therefore, by Lemma 7, we can conclude that  $a_t = 1$  for all t.

Define  $t_3$  as the last moment that IC<sub>3</sub> is binding. We show in the following that  $u_{t_3} = u_2$ . Suppose  $u_{t_3} < u_2$ . If IC<sub>1</sub> is not binding at  $t_3$ , then the principal can increase her payoff by decreasing  $b_{t_3}$ . If IC<sub>1</sub> is binding, then it must be the case that  $u_{t_3} > \frac{\rho^2 c}{\lambda_s \lambda_f}$ . To ensure a = 1 around  $t_3$ ,  $l_{t_3}$  needs to be positive. Since IC<sub>3</sub> is not binding at  $t_3 + dt$ , there exists  $\epsilon > 0$  such that  $\epsilon < l_{t_3}$  and  $\arg \max_{b \ge 0} \tilde{\pi}(u_{t_3+dt} + \rho \lambda_f \epsilon, b) < (1 + \rho dt)b_{t_3} + o(dt)$ . By  $\bar{\pi}'_+(u) > -\frac{r}{\rho}$ , the principal can increase her payoff by decreasing  $l_{t_3}$ . Given that IC<sub>3</sub> is binding until  $u_t = u_2$ ,  $b_t$  increases over time.

Define  $t_2 \ge t_1$  as the first moment after  $t_1$  such that IC<sub>1</sub> is binding on  $[t_2, t_2 + dt]$ . Then  $u_{t_2} > \frac{\rho^2 c}{\lambda_s \lambda_f}$ . To pin down the optimal process of  $u_t$ ,  $l_t$ , and  $\phi_t$ , we present the following lemma.

**Lemma 8.** Suppose 
$$0 < u < u_2$$
 and  $b > \frac{\lambda_s u + \rho c}{\rho \lambda_s}$ . Then  $\tilde{\pi}'_{u^+}(u, b) > -\frac{r}{\rho}$ .

*Proof.* If a=0 is optimal, then  $\tilde{\pi}(u,b)$  is increasing in u. The statement is obviously true. We focus on the case where a=1 is optimal.

Given a=1, the cost of payments after report within time period dt is characterized by  $c_1=r\lambda_s\varphi(b,u)dt+o(dt)$ . Consider  $\tilde{\pi}(u+du,b)$ . A feasible strategy is to induce a=1 within time dt and then make a lump-sum payment at time dt, such that the continuation utility is the same as in  $\tilde{\pi}(u,b)$ . Then the amount of lump-sum payment is  $du+(\rho+\lambda_f)dudt$ . As a result, the cost of payment within time dt is given by  $c_2=\frac{r}{\rho}(du+(\rho-r-\lambda_s)dtdu)+r\lambda_s\varphi(b,u+du)dt+o(dt)$ . To show that  $\tilde{\pi}'_{u+}(u,b)>-\frac{r}{\rho}$ , we only need to show  $c_2< c_1+\frac{r}{\rho}du$ . As  $du\to 0$ , it is equivalent to  $-\rho\lambda_s\varphi'_{2+}(b,u)>\rho-r-\lambda_s$ . By definition,  $\varphi'_{2+}(b,u)\leq 0$ . Since  $\varphi(b,u)$  is homogeneous of degree one and is convex in  $u, \ \varphi'_{2+}(b,u)$  decreases in b, i.e.,  $\varphi'_{2+}(b,u)\leq \varphi'_{2+}(\frac{\lambda_su+\rho c}{\rho\lambda_s},u)$ . By  $\varphi(b,u)$  increasing in  $b,\ \varphi'_{2+}(\frac{\lambda_su+\rho c}{\rho\lambda_s},u)<\varphi'_{+}(u)$ , where  $\varphi(u)$  is defined as the cost when IC<sub>1</sub> is always binding. Therefore,  $\varphi'_{2+}(b,u)<\varphi'_{+}(u)$ . By definition of  $u_2$  as in Proposition 2,  $\rho\lambda_s\varphi'_{+}(u)<\lambda_s+r-\rho$  for any  $u< u_2$ . Consequently,  $-\rho\lambda_s\varphi'_{2+}(b,u)>-\rho\lambda_s\varphi'_{+}(u)>\rho-r-\lambda_s$ .

The intuition is very similar to that of  $u_2$ . The benefit of paying the agent later is to increase the agent's continuation utility today and thus decrease the delay of bonus. The cost, on the other hand, is due to the difference in discount factors. When  $u < u_2$ , the benefit outweighs the cost and it is optimal to set  $\phi = 0$ .

By Lemma 8,  $\phi_t = l_t = 0$  for  $t < t_2$ . When  $t \ge t_2$ , we still have  $\phi_t = 0$ . However,  $l_t$  must be positive to make both IC<sub>1</sub> and IC<sub>3</sub> binding. Specifically, by IC<sub>3</sub> binding at t,  $b_{t+dt} = b_t + \rho b_t dt + o(dt)$ . By IC<sub>1</sub> binding at t + dt,  $u_{t+dt} = \frac{(b_t + \rho b_t dt)\rho \lambda_s - \rho c}{\lambda_s} + o(dt)$ . By equation (3),  $l_t = \frac{1}{\rho \lambda_f} (\lambda_f u_t - \frac{\rho^2 c}{\lambda_s})$ , which is increasing in  $u_t$ . As  $u_t$  gets to  $u_2$ ,  $l_t$  jumps up to  $\frac{\rho + \lambda_f}{\rho \lambda_f} u_2$ , which keeps  $u_t$  constant thereafter.

Next we show that  $l_0 = 0$ . In other words, it is not optimal to make both IC<sub>1</sub> and IC<sub>3</sub> binding at the beginning. Suppose both are binding and  $u_0 \ge \frac{\rho^2 c}{\lambda_s \lambda_f}$ . Then  $l_t > 0$  for all t. Consider an alternative strategy where  $b_0$  is increased by  $\epsilon$  and all future  $b_t$  are increased such that IC<sub>3</sub> binds until  $u_t = u_2$ . Let  $\epsilon$  be of the same magnitude with dt. Denote variables associated with the new strategy by  $\hat{b}_{dt}$  and  $\hat{u}_{dt}$ . Then  $\hat{b}_{dt} = b_{dt} + \epsilon + \rho \epsilon dt + o(dt) = b_{dt} + \epsilon + o(dt)$ . Since IC<sub>3</sub> binds,  $\hat{u}_{dt} = u_{dt} + \rho \epsilon + o(dt)$ . By equation (3),  $\lambda_f l_t dt$  decreases by  $\epsilon \lambda_s dt + \epsilon + o(dt) = \epsilon + o(dt)$ . Therefore, the difference in the principal's payoff is

$$\Delta \pi = -r \left[ \lambda_s \varphi(b_0 + \epsilon, u_0) dt - \lambda_s \varphi(b_0, u_0) dt - \epsilon \right]$$

$$+ (1 - r dt) \left[ \tilde{\pi}(\hat{u}_{dt}, \hat{b}_{dt}) - \tilde{\pi}(u_{dt}, b_{dt}) \right] + o(dt)$$

$$= r \epsilon + \tilde{\pi}(\hat{u}_{dt}, \hat{b}_{dt}) - \tilde{\pi}(u_{dt}, b_{dt}) + o(dt).$$
(32)

By Lemma 8,

$$\tilde{\pi}(\hat{u}_{dt}, \hat{b}_{dt}) \ge \tilde{\pi}(\hat{u}_{dt}, b_{dt}) > \tilde{\pi}(u_{dt}, b_{dt}) - \frac{r}{\rho}(\hat{u}_{dt} - u_{dt}) + o(dt) = \tilde{\pi}(u_{dt}, b_{dt}) - r\epsilon + o(dt).$$

Thus,  $\Delta \pi > 0$ , which proves that  $l_0 > 0$  is not optimal. By the same logic, we are able to show that  $t_1 < t_2$ .

What is remaining to show is that  $l_t$  increases gradually before jumping to  $\frac{\rho+\lambda_f}{\rho\lambda_f}u_2$ , or  $t_2 < t_3$ . Let  $\tilde{t} = t_3 - dt$ . We first show that  $\tilde{\pi}(u_2, b_2) = \tilde{\pi}(u_{\tilde{t}}, b_{\tilde{t}}) - \frac{r}{\rho}(u_2 - u_{\tilde{t}}) + o(dt)$ , where  $b_2 = \frac{\lambda_s u_2 + \rho c}{\rho \lambda_s}$ ,  $b_{\tilde{t}} = (1 - \rho dt)b_2 + o(dt)$ , and  $u_{\tilde{t}} = \frac{\rho \lambda_s b_{\tilde{t}} - \rho c}{\lambda_s}$ . Consider  $\tilde{\pi}(u_2, b_2)$  and

 $\tilde{\pi}(u_{\tilde{t}},b_{\tilde{t}})$ . The continuation payoff of the principal is the same given these two pairs of state variables. Thus, the difference between  $\tilde{\pi}(u_2,b_2)$  and  $\tilde{\pi}(u_{\tilde{t}},b_{\tilde{t}})$  is in the flow payoff within dt. Since  $b_2 - b_{\tilde{t}} = O(dt)$ , the difference in payments after report is o(dt). Therefore,  $\tilde{\pi}(u_2,b_2) - \tilde{\pi}(u_{\tilde{t}},b_{\tilde{t}}) = -r\lambda_f(l_2 - l_{\tilde{t}})dt + o(dt)$ , where  $l_2 = \frac{\rho + \lambda_f}{\rho \lambda_f}u_2$  and  $l_{\tilde{t}} = \frac{1}{\rho \lambda_f}(\lambda_f u_{\tilde{t}} - \frac{\rho^2 c}{\lambda_s})$ , as shown before. Plugging the expression of  $b_{\tilde{t}}$  and  $b_2$  into the definition of  $u_{\tilde{t}}$ , we obtain  $u_{\tilde{t}} = u_2 - \frac{\rho(\lambda_s u_2 + \rho c)}{\lambda_s}dt$ . By rearrangement,  $\tilde{\pi}(u_2,b_2) = \tilde{\pi}(u_{\tilde{t}},b_{\tilde{t}}) - \frac{r}{\rho}(u_2 - u_{\tilde{t}}) + o(dt)$ .

Suppose  $t_2 = t_3$ . Consider an alternative strategy where  $b_{t_3-dt}$  is decreased by  $\epsilon$ , such that IC<sub>1</sub> binds at  $t_3 - dt$ . Then  $\epsilon$  must be of the same magnitude as dt. Further decrease all future  $b_t$  such that IC<sub>3</sub> binds until  $u_t = u_2$ . Denote the continuation utility by  $\hat{u}$  and the bonus at  $t_3$  by  $\hat{b}$ . Then by the result above,  $\tilde{\pi}(u_2, b_2) - \tilde{\pi}(\hat{u}, \hat{b}) = -\frac{r}{\rho}(u_2 - \hat{u})dt + o(dt)$ . Since  $b_{t_3-dt}$  is decreased by  $\epsilon$ ,  $b_{t_3}$  should decrease by  $\epsilon + o(dt)$  and  $u_{t_3}$  decreases by  $\rho \epsilon + o(dt)$ . Therefore,  $\tilde{\pi}(u_2, b_2) - \tilde{\pi}(\hat{u}, \hat{b}) = -r\epsilon + o(dt)$ . By equation (32),  $\Delta \pi = o(dt)$ . Now decrease  $b_t$  in between  $t_1$  and  $t_3 - dt$  such that IC<sub>3</sub> binds. At the same time, adjust  $l_t$  so that the process  $\{u_t\}_{t\geq 0}$  is unchanged up to  $t_3 - dt$ . The decrease of each  $b_t$  should be of the same magnitude as dt. Suppose  $b_t$  is decreased by  $\eta$ , then  $l_t$  increases by  $\frac{\lambda_s}{\lambda_f}\eta$ . The flow payoff of the principal is therefore increased by

$$D\pi_f = -r \left[ \lambda_s \varphi(b_t - \eta, u_t) - \lambda_s \varphi(b_t, u_t) + \lambda_s \eta \right] dt > r \lambda_s \left[ \varphi(\eta, u_t) - \eta \right] dt > 0.$$

Since  $t_1 < t_2$  and the flow payoff is increased in the whole range, the increase in the principal's expected payoff is of the same magnitude as dt. Therefore, the principal's expected payoff increases with this new strategy, which shows that  $t_2 = t_3$  is not optimal.

Finally, we argue that randomization is not optimal. Given  $(\hat{u}, \hat{b}) = \lambda(\hat{u}_1, \hat{b}_1) + (1 - \lambda)(\hat{u}_2, \hat{b}_2)$ , where  $\lambda \in (0, 1)$ , we want to show that  $\tilde{\pi}(\hat{u}, \hat{b}) \geq \lambda \tilde{\pi}(\hat{u}_1, \hat{b}_1) + (1 - \lambda)\tilde{\pi}(\hat{u}_2, \hat{b}_2)$ . Since the agent is always induced to exert high effort, we only need to show that the cost is convex in (u, b). Choose  $\hat{l}_t$  such that  $\hat{l}_t = \lambda \hat{l}_{1t} + (1 - \lambda)\hat{l}_{2t}$ . Since everything is linear in  $l_t$ , it is sufficient to show that  $\varphi(b, u)$  is convex. The convexity of  $\varphi(b, u)$  can be proved in the same way as proving the convexity of  $\varphi(u)$ .

Proof of Proposition 3. Suppose the principal works and bears the cost herself. The continuation utility before the breakdown only depends on the belief that a success has been

achieved. Denote it by u(p). By the evolvement of  $p_t$  in (12),

$$u(p) = \sup_{a \in [0,1]} \{-r(1-p)\lambda_b L dt - r c a dt + (1-r dt) (1-(1-p)\lambda_b dt) (u(p) + u'(p) ((1-p)\lambda_g a + p(1-p)\lambda_b) dt) \}.$$
(33)

Then a=1 is optimal if and only if  $(1-p)\lambda_g u'(p) \geq rc$ . The LHS is strictly decreasing in p, so there exists  $p^* \in [0,1]$ , such that a=1 if and only if  $p \leq p^*$ . Note that a=0 must be optimal when p=1. Solving the differential equation when a=0 and plugging in u(1)=0, we get

$$u_0(p) = -\frac{r\lambda_b L}{r + \lambda_b} (1 - p) \tag{34}$$

and  $u_0'(p) = \frac{r\lambda_b L}{r + \lambda_b}$ . When  $c \geq \bar{c} := \frac{\lambda_b \lambda_b L}{r + \lambda_b}$ ,  $(1 - p)\lambda_g u'(p) \leq rc$  and the agent never works. When  $c < \bar{c}$ , a = 1 if and only if  $p \leq p^* := 1 - c/\bar{c}$ . The value function on  $[0, p^*]$  is the solution to

$$u'(p)((1-p)\lambda_g + p(1-p)\lambda_b) = (r + (1-p)\lambda_b)u(p) + r(1-p)\lambda_b L + rc,$$
 (35)

with termination condition  $u(p^*) = -\frac{r\lambda_b L}{r + \lambda_b} (1 - p^*)$ .

Proof of Lemma 4. By the expression of  $y_t$  and  $q_t$ ,  $\dot{y}_t = -(\lambda_b + \lambda_g a_t)y_t$  and  $\dot{q}_t = -\lambda_b y_t$ . Denote the corresponding costate variables by  $-\xi_t$  and  $-\eta_t$ . Then the Hamiltonian is given by

$$\mathcal{H}(a_t, y_t, q_t, \xi_t, \eta_t, t) = -\lambda_b y_t(W_\infty - W_t) - e^{-\rho t} c a_t q_t + e^{-\rho t} q_t \lambda_b L_t + \xi_t(\lambda_b + \lambda_g a_t) y_t + \eta_t \lambda_b.$$
 (36)

The evolution of costate variables are

$$\dot{\xi}_t = \frac{\partial \mathcal{H}}{\partial y} = \xi_t (\lambda_b + \lambda_g a_t) + \eta_t \lambda_b - \lambda_b (W_\infty - W_t) + e^{-\rho t} \lambda_b L_t$$
 (37)

and

$$\dot{\eta}_t = \frac{\partial \mathcal{H}}{\partial q} = -e^{-\rho t} c a_t. \tag{38}$$

The maximization condition requires that  $a_t = 1$  if and only if  $\lambda_g \xi_t y_t \geq e^{-\rho t} c q_t$ . Since

 $y_t = q_t(1 - p_t)$ , we must have  $\lambda_g(1 - p_t)\xi_t \ge ce^{-\rho t}$  for all  $t \le \bar{t}$ . Finally, solving for the differential equation (37) and plugging in the transversality condition  $\lim_{t\to\infty} \xi_t = 0$ , we get

$$\xi_t = \int_t^\infty \left( W_\infty - W_s - e^{-\rho s} L_s - \eta_s \right) \lambda_b e^{-\int_t^s (\lambda_b + \lambda_g a_\tau) d\tau} ds. \tag{39}$$

Similarly, solving the differential equation (38) and plugging in the transversality condition,  $\eta_t = \int_t^{\bar{t}} c a_\tau e^{-\rho \tau} d\tau$  for  $t \leq \bar{t}$  and  $\eta_t = 0$  for  $t > \bar{t}$ .

Proof of Lemma 5. Denote the payment by  $\phi_T$ . If  $T \leq \bar{t}$ , then

$$\begin{split} \xi_t &= \int_t^T (e^{-\rho T} \phi_T - \int_s^{\bar{t}} c e^{-\rho \tau} d\tau) \lambda_b e^{-(\lambda_b + \lambda_g)(s-t)} ds \\ &= \frac{\lambda_b}{\lambda_b + \lambda_g} (1 - e^{-(\lambda_b + \lambda_g)(T-t)}) (e^{-\rho T} \phi_T + \frac{c}{\rho} e^{-\rho \bar{t}}) - \frac{c}{\rho} \cdot \frac{\lambda_b}{\rho + \lambda_b + \lambda_g} e^{-\rho t} (1 - e^{-(\rho + \lambda_b + \lambda_g)(T-t)}). \end{split}$$

Taking the second order derivative,

$$\xi_t'' = -\lambda_b(\lambda_b + \lambda_g)e^{-(\lambda_b + \lambda_g)(T - t)} \left(e^{-\rho T}\phi_T + \frac{c}{\rho}e^{-\rho \bar{t}}\right)$$
$$-\frac{\rho c\lambda_b}{\rho + \lambda_b + \lambda_g}e^{-\rho t} + \frac{c}{\rho} \cdot \frac{\lambda_b(\lambda_b + \lambda_g)^2}{\rho + \lambda_b + \lambda_g}e^{-\rho T}e^{-(\lambda_b + \lambda_g)(T - t)}.$$

By  $\xi_0 \geq 0$  and  $e^{-(\lambda_b + \lambda_g)T} > e^{-(\rho + \lambda_b + \lambda_g)T}$ , we obtain  $\frac{\lambda_b}{\lambda_b + \lambda_g} (e^{-\rho T} \phi_T + \frac{c}{\rho} e^{-\rho \bar{t}}) > \frac{c}{\rho} \cdot \frac{\lambda_b}{\rho + \lambda_b + \lambda_g}$ . As a result,  $\xi_t'' < -\lambda_b (\lambda_b + \lambda_g) e^{-(\lambda_b + \lambda_g)(T-t)} (e^{-\rho T} \phi_T + \frac{c}{\rho} e^{-\rho \bar{t}}) + \frac{c}{\rho} \cdot \frac{\lambda_b (\lambda_b + \lambda_g)^2}{\rho + \lambda_b + \lambda_g} e^{-(\lambda_b + \lambda_g)(T-t)} < 0$ . The proof with  $T > \bar{t}$  is very similar and thus we omit the detail.

On the other hand, since the agent exerts full effort by t,

$$p_t = \frac{\lambda_g (1 - e^{-(\lambda_b + \lambda_g)t})}{\lambda_g + \lambda_b e^{-(\lambda_b + \lambda_g)t}}.$$
(40)

Thus,  $\frac{e^{-\rho t}}{1-p_t} = e^{(\lambda_b + \lambda_g - \rho)t} \left( \frac{\lambda_g}{\lambda_b + \lambda_g} + \frac{\lambda_b}{\lambda_b + \lambda_g} e^{-(\lambda_b + \lambda_g)t} \right)$ , which is apparently convex. In conclusion,  $\mu_t = \lambda_g \xi_t - \frac{ce^{-\rho t}}{1-p_t}$  is concave.

Proof of Lemma 6. We first prove (ii). Suppose there are two lump-sum payments,  $\phi_{t_1}$  at  $t_1$  and  $\phi_{t_2}$  at  $t_2$ , with  $t_1 < t_2$ . Define  $W_{t_1} = e^{-\rho t_1} \phi_{t_1}$  and  $W_{t_2} = e^{-\rho t_2} \phi_{t_2}$ . Further, define  $p_1$  as

the probability that the agent cannot get  $\phi_{t_1}$  given the effort process. Then

$$p_1 = \int_0^{t_1} \lambda_b e^{-\int_0^s (\lambda_b + \lambda_g a_\tau) d\tau} ds. \tag{41}$$

Define  $p_2$  correspondingly. Choose  $t' \in (t_1, t_2)$  and  $\phi_{t'}$  such that

$$\begin{cases}
W_{t_1} + W_{t_2} = W_{t'} \\
t_1 W_{t_1} + t_2 W_{t_2} = t' W_{t'}
\end{cases}$$
(42)

where  $W_{t'} := e^{-\rho t'} \phi_{t'}$ . Define p' in the same way as  $p_1$ . First we consider the case where  $t_1 < t_2 \le \bar{t}$ . By  $a_{\tau} = 1$ ,  $p_1 = \frac{\lambda_b}{\lambda_b + \lambda_g} (1 - e^{-(\lambda_b + \lambda_g)t_1})$ .  $p_2$  and p' are given correspondingly. By Jensen's inequality,

$$e^{-(\lambda_{b}+\lambda_{g})t_{1}}W_{t_{1}} + e^{-(\lambda_{b}+\lambda_{g})t_{2}}W_{t_{2}} = W_{t'}\left(e^{-(\lambda_{b}+\lambda_{g})t_{1}}\frac{W_{t_{1}}}{W_{t'}} + e^{-(\lambda_{b}+\lambda_{g})t_{2}}\frac{W_{t_{2}}}{W_{t'}}\right)$$

$$> W_{t'}e^{-(\lambda_{b}+\lambda_{g})(t_{1}\frac{W_{t_{1}}}{W_{t'}} + t_{2}\frac{W_{t_{2}}}{W_{t'}})}$$

$$= W_{t'}e^{-(\lambda_{b}+\lambda_{g})t'}.$$
(43)

As a result,  $p_1W_{t_1} + p_2W_{t_2} < p'W_{t'}$ . By the expression of  $\xi_t$  in (14),  $\xi_0$  is increased with the single payment at t'.

Next consider the incentive at  $t \leq t_1$ . Define  $p_{1t} := \int_t^{t_1} \lambda_b e^{-\int_t^s (\lambda_b + \lambda_g a_\tau) d\tau} ds$ . Then  $p_{1t} = e^{(\lambda_b + \lambda_g)t} (p_1 - \frac{\lambda_b}{\lambda_b + \lambda_g} (1 - e^{-(\lambda_b + \lambda_g)t}))$ . Define  $p_{2t}$  and  $p'_t$  in the same way. By  $W_{t_1} + W_{t_2} = W_{t'}$  and  $p_1 W_{t_1} + p_2 W_{t_2} < p' W_{t'}$ , we have  $p_{1t} W_{t_1} + p_{2t} W_{t_2} < p'_t W_{t'}$ . According to the expression of  $\xi_t$  in (14),  $\xi_t$  is also increased with the single payment at t'.

Finally consider the cost for the principal, which can be expressed by  $(1-p_1)e^{(\rho-r)t_1}W_{t_1} + (1-p_2)e^{(\rho-r)t_2}W_{t_2}$  and  $(1-p')e^{(\rho-r)t'}W_{t'}$ , respectively. Again, by Jensen's inequality,

$$(1 - p_1)e^{(\rho - r)t_1}W_{t_1} + (1 - p_2)e^{(\rho - r)t_2}W_{t_2} > (1 - p')e^{(\rho - r)t'}W_{t'}.$$
(44)

In other words, the cost is reduced with the single payment at t'.

The proof for the case where  $\bar{t} \leq t_1 < t_2$  is essentially the same and we omit the detail. Now we prove (i). Without loss of generality, we focus on the single payment. Denote the time of the payment by  $t_0$  and the time-0 discounted amount by  $W_{t_0}$ . To make ensure that  $\mu_t \geq 0$ , we need  $p_{t_0}W_{t_0} \geq C$ , where C is a constant and  $p_{t_0} \coloneqq \int_t^{t_0} \lambda_b e^{-\int_t^s (\lambda_b + \lambda_g a_\tau) d\tau} ds$ . Define  $p_0 \coloneqq \int_0^{t_0} \lambda_b e^{-\int_0^s (\lambda_b + \lambda_g a_\tau) d\tau} ds$ . Then the principal's objective is to minimize  $(1-p_0)e^{(\rho-r)t_0}W_{t_0}$ . Since the constraint must be binding, the principal is essentially minimizing  $\frac{(1-p_0)}{p_{t_0}}e^{(\rho-r)t_0}$ .

If  $t_0 \leq \bar{t}$ , then  $p_{t_0} = \frac{\lambda_b}{\lambda_b + \lambda_g} (1 - e^{-(\lambda_b + \lambda_g)(t_0 - t)})$  and  $p_0 = \frac{\lambda_b}{\lambda_b + \lambda_g} (1 - e^{-(\lambda_b + \lambda_g)t_0})$ . For convenience, define  $A_t := e^{-(\lambda_b + \lambda_g)t}$ . By first-order conditions,  $e^{-(\lambda_b + \lambda_g)(t_1^* - t)}$  is the solution to the equation  $(\lambda_b A_t + \lambda_g) \frac{x}{1-x} = \frac{\rho - r}{\lambda_b + \lambda_g} (\lambda_b A_t x + \lambda_g)$ , where  $t_1^*$  is the optimal payment date given  $t_0 \leq \bar{t}$ . It is easy to show that this equation has a unique solution in between 0 and 1. Since the cost goes to infinity as  $x \to 0$  or  $x \to 1$ ,  $t_1^*$  must minimize the cost. If  $t_1^* > \bar{t}$ , then it implies that the optimal payment date should be after  $\bar{t}$ .

If  $t_0 > \bar{t}$ , then  $p_{t_0} = \frac{\lambda_b}{\lambda_b + \lambda_g} (1 - e^{-(\lambda_b + \lambda_g)(\bar{t} - t)}) + e^{-(\lambda_b + \lambda_g)(\bar{t} - t)} (1 - e^{-\lambda_b(t_0 - \bar{t})})$  and  $p_0 = \frac{\lambda_b}{\lambda_b + \lambda_g} (1 - e^{-(\lambda_b + \lambda_g)\bar{t}}) + e^{-(\lambda_b + \lambda_g)\bar{t}} (1 - e^{-\lambda_b(t_0 - \bar{t})})$ . By first-order conditions,  $e^{-\lambda_b(t_2^* - t)}$  is the solution to the equation

$$\frac{(\lambda_b + \lambda_g)(\lambda_b e^{-\lambda_g \bar{t} - \lambda_b t} + \lambda_g e^{-\lambda_g (\bar{t} - t)})}{\lambda_b + \lambda_g e^{-(\lambda_b + \lambda_g)(\bar{t} - t)} - (\lambda_b + \lambda_g)e^{-\lambda_g (\bar{t} - t)}x} \cdot x = \frac{\rho - r}{\lambda_b}(\lambda_g - \lambda_g e^{-(\lambda_b + \lambda_g)\bar{t}} + (\lambda_b + \lambda_g)e^{-\lambda_g \bar{t} - \lambda_b t}x). \tag{45}$$

It is easy to verify that there exists one positive solution. When x=0, LHS<RHS, which means that postponing the payment indefinitely is not optimal. When x=1, if LHS<RHS, then the cost is increasing in  $t^*$  in the whole region, which means that optimally the payment should be before  $\bar{t}$ . By the analysis above,  $t_1^*$  is optimal. If LHS>RHS when x=1, on the other hand, there exists a unique solution between 0 and 1. Then  $t_2^*$  is optimal. Specifically, when  $t=\bar{t}$ , LHS>RHS when x=1, which is consistent with our analysis.

In conclusion, if  $\frac{(\lambda_b + \lambda_g)(\lambda_b e^{-\lambda_g \bar{t} - \lambda_b t} + \lambda_g e^{-\lambda_g (\bar{t} - t)})}{\lambda_b + \lambda_g e^{-(\lambda_b + \lambda_g)(\bar{t} - t)} - (\lambda_b + \lambda_g)e^{-\lambda_g (\bar{t} - t)}} < \frac{\rho - r}{\lambda_b} (\lambda_g - \lambda_g e^{-(\lambda_b + \lambda_g)\bar{t}} + (\lambda_b + \lambda_g)e^{-\lambda_g \bar{t} - \lambda_b t}),$  then the optimal payment date is before the termination and given by  $t_1^*$ . If  $t_1^* > \bar{t}$ , then the optimal payment date is after the termination and given by  $t_2^*$ . Otherwise, we need to compute the expected cost induced by  $t_1^*$  and  $t_2^*$  respectively, and pick the smaller one.  $\Box$ 

*Proof Sketch of Proposition 4.* By Lemma 5, we first look at  $\mu_0$  and  $\mu_{\bar{t}}$ .

## Case 1. $\mu_{\bar{t}} > 0$ .

Then there exists some  $t < \bar{t}$  such that  $\mu_t = 0$ . Denote the largest one by t. Suppose t > 0. By Lemma 5, there must be a lump-sum payment at t, otherwise  $\mu_{t-\epsilon} < 0$  for  $\epsilon$  small

enough. Also, another lump-sum payment after  $\bar{t}$  is required to ensure  $\mu_{\bar{t}} > 0$ . Then by Lemma 6, the principal can delay the payment at t and advance the payment after  $\bar{t}$ , such that all the incentives are satisfied and the cost is smaller. Thus, t = 0. By concavity, the only binding constraint is  $\mu_0 = 0$ . By Lemma 6, the single payment is optimal.

As  $\bar{t} \to 0$ , payments before the termination have no effects on  $\mu_t$  and thus all payments are after  $\bar{t}$ . Therefore, there exists  $T_1 > 0$ , such that a single payment is optimal if  $\bar{t} < T_1$ . If  $\lim_{\bar{t} \to 0} \mu'_0 > 0$ , then  $\mu_{\bar{t}} > 0$  when  $\bar{t}$  is small enough, which implies that  $\mu_{\bar{t}} > 0$  is optimal. On the other hand, if  $\lim_{\bar{t} \to 0} \mu'_0 \le 0$ , then we must have  $\mu_{\bar{t}} = 0$  when  $\bar{t}$  is small enough.

Case 2.  $\mu_{\bar{t}} = 0$  and  $\mu_0 > 0$ .

Let t be the smallest number such that  $\mu_t = 0$ . Suppose  $t < \bar{t}$ . By Lemma 5, there must be a lump-sum payment at t. However, since  $\mu_0 > 0$ ,  $\mu_{\hat{t}} > 0$  for all  $\hat{t} \in (0, t)$ . Thus, decreasing the amount of the payment at t by a little bit can ensure  $\mu_{\hat{t}} > 0$  for all  $\hat{t}$ . As a result, the only binding constraint is  $\mu_{\bar{t}} = 0$ . By Lemma 6, a single payment after  $\bar{t}$  is optimal. We then need to check the incentive at 0. When  $\lambda_b + \lambda_g \ge \rho$ ,  $\mu_0 > 0$  as  $\bar{t} \to \infty$ . Therefore, there exists  $T_2 > 0$ , such that a single payment is optimal whenever  $\bar{t} > T_2$ .

Case 3.  $\mu_{\bar{t}} = \mu_0 = 0$ .

Given the optimal payment subject to  $\mu_{\bar{t}} = 0$ ,  $\mu_0$  may be negative. For example, when  $\lambda_b + \lambda_g < \rho$  and  $\bar{t} \to \infty$ . Under this circumstance, both constraints bind, i.e.,  $\mu_{\bar{t}} = \mu_0 = 0$ . There are two ways to increase the incentive at t = 0. The first one is to increase and bring forward the payment after the termination, and the second one is to make another payment before the termination. As  $\bar{t} \to \infty$ , the benefit of increasing and advancing the payment after the termination goes to zero. Therefore, when  $\bar{t}$  is large enough, a lump-sum payment before the termination is optimal. Since this payment has no effects on  $\mu_{\bar{t}}$ , the payment date should be the one given in Lemma 6. Denote it by  $t_1$ .

Given these two payments, if  $\mu_{t_1} \geq 0$ , then by concavity  $\mu_t \geq 0$  for all t. If  $\mu_{t_1} < 0$ , then the constraint at  $t_1$  is also binding. Note that the date of the first payment should still be  $t_1$ . Again, there are two ways to increase the incentive at  $t_1$ . When  $\bar{t}$  is large enough, it is optimal to make payments after  $t_1$  and before the termination.

By the expression of  $\xi_t$ , the lump-sum payment changes the first-order derivative  $\mu'_t$ , but the flow payment only changes the second-order derivative  $\mu''_t$ . If there are no lump-sum payments in between  $t_1$  and  $\bar{t}$ , then either the constrains are not binding anywhere or they are binding everywhere in between. If the first case is true, then by Lemma 6, it is better to combine the payments. Therefore, the constraints must be binding everywhere in between  $t_1$  and  $\bar{t}$ . As a result, the flow payment goes from  $t_1$  up until  $\bar{t}$ , and the payment after the termination makes sure that  $\mu_{\bar{t}}' = 0$ .

Now suppose there are lump-sum payments in between  $t_1$  and  $\bar{t}$ . Denote the date of the first lump-sum payment after  $t_1$  by  $t_2$ . Then the constraints between  $t_1$  and  $t_2$  must be binding. Otherwise it is better to combine the payments at  $t_1$  and  $t_2$ . As a result, there is a flow payment in between  $t_1$  and  $t_2$ , such that  $\mu_t = 0$  for  $t \in [t_1, t_2]$ . Since there is a lump-sum payment at  $t_2$ , the right derivative at  $t_2$  is positive. Suppose there is another lump-sum payment at  $t_3$  in between  $t_2$  and  $\bar{t}$ . Then  $\mu_t > 0$  for  $t \in (t_2, t_3)$ . By Lemma 6, it is better to combine payments at  $t_2$  and  $t_3$ . Therefore, no payments are in between  $t_2$  and  $\bar{t}$ .

In conclusion, when  $\lambda_b + \lambda_g < \rho$ , there exists  $T_4 > T_3 > 0$ , such that the optimal payment scheme consists of two lump-sum payments when  $\bar{t} \in (T_3, T_4)$ , and a combination of lump-sum payments and flow payments when  $\bar{t} > T_4$ .

Finally we show that the flow payment is increasing when  $\lambda_b + \lambda_g < \rho$ . Taking the derivative of  $\xi_t$ , we have  $\xi_t' = -\lambda_b (W_\infty - W_t - \int_t^{\bar{t}} c e^{-\rho \tau} d\tau) + (\lambda_b + \lambda_g) \xi_t$ . Since  $\mu_t = 0$  and  $\mu_t' = 0$ ,  $\lambda_g \xi_t = \frac{c e^{-\rho t}}{1 - p_t}$  and  $\lambda_g \xi_t' = (\frac{c e^{-\rho t}}{1 - p_t})_t'$ . Therefore,

$$\lambda_b(W_{\infty} - W_t - \int_t^{\bar{t}} ce^{-\rho\tau} d\tau) = \frac{\lambda_b + \lambda_g}{\lambda_g} \cdot \frac{ce^{-\rho t}}{1 - p_t} - \frac{1}{\lambda_g} (\frac{ce^{-\rho t}}{1 - p_t})_t'. \tag{46}$$

Taking the derivative on both sides, we get  $\lambda_b e^{-\rho t}(w_t + c) = (\frac{\lambda_b + \lambda_g}{\lambda_g} \cdot \frac{ce^{-\rho t}}{1 - p_t})_t' - \frac{1}{\lambda_g} (\frac{ce^{-\rho t}}{1 - p_t})_t''$ , where  $w_t$  is the flow payment rate. Substituting the expression of  $p_t$  in (40),  $w_t$  can be expressed as

$$w_t = \frac{\rho c(\rho + \lambda_b + \lambda_g)}{\lambda_g(\lambda_b + \lambda_g)} + \frac{\rho c(\rho - \lambda_b - \lambda_g)}{\lambda_b(\lambda_b + \lambda_g)} \cdot e^{(\lambda_b + \lambda_g)t}, \tag{47}$$

which is increasing over t.

Proof of Theorem 3. We first prove that the necessary condition is sufficient. Given any payment scheme, suppose  $a_t = 1$  for all  $t \leq \bar{t}$  satisfies the necessary condition in Lemma 4. We want to show that it is essentially unique.

Suppose a < 1 on a set of positive measure. Denote the corresponding variables as  $\hat{a}_t$ ,  $\hat{p}_t$ , and  $\hat{\xi}_t$ , and denote the original variables by  $a_t$ ,  $p_t$ , and  $\xi_t$ . By definition,  $p_0 = \hat{p}_0 = 1$ . By the expression of  $p_t$  in (12), when  $p_t = \hat{p}_t$ , we must have  $p_{t+dt} \ge \hat{p}_{t+dt}$  since  $a_t \ge \hat{a}_t$ . By continuity of  $p_t$ ,  $p_t \ge \hat{p}_t$  for all t.

Define  $\hat{t}$  as the largest t such that  $t \leq \bar{t}$  and  $\hat{a}_t < 1$ . By (14),  $\xi_{\hat{t}} = \hat{\xi}_{\hat{t}}$ . Since  $\hat{a}_t < a_t$  on a set of positive measure,  $\hat{p}_{\hat{t}} < p_{\hat{t}}$ . Then  $\lambda_g(1 - \hat{p}_{\hat{t}})\hat{\xi}_{\hat{t}} > \lambda_g(1 - p_{\hat{t}})\xi_{\hat{t}} \geq ce^{-\rho t}$ . The necessary condition therefore requires  $\hat{a}_{\hat{t}} = 1$ , which is a contradiction.

In conclusion, if  $a_t = 1$  for all  $t \leq \bar{t}$  satisfies the necessary condition, then it is the essentially unique effort process satisfying the necessary condition. Since  $W_t$  is piecewise continuous, there exists a best reply to the agent's optimal control problem. Therefore,  $a_t = 1$  for all  $t \leq \bar{t}$  must be the best reply.

Next we show that the optimal effort process must be frontloaded. Since both utilities are linear in  $a_t$ , without loss of generality we assume that  $a_t = 1$  or  $a_t = 0$  for all t. Suppose the effort is not frontloaded, then there exists a non-degenerate interval  $(t_1, t_2)$ , such that  $a_t = 0$  for a.e.  $t \in (t_1, t_2)$  and  $a_t = 1$  for a.e.  $t \in (t_2, T)$ , where T is the termination date.

Consider an alternative payment scheme  $\tilde{W}$ , with  $\tilde{W}_t = W_t$  for  $t \in [0, t_1]$ ,  $\tilde{W}_t = W_t + e^{\rho(t_2-t_1)}(W_{t_2+t-t_1} - W_{t_2})$  for  $t \in (t_1, t_2)$ , and  $\tilde{W}_t = \tilde{W}_{t_2} + e^{\rho(t_2-t_1)}(W_{t_2+t-t_1} - W_{2t_2-t_1})$  for  $t > t_2$ . In words, the new payment scheme brings forward the payments after  $t_2$  by  $t_2 - t_1$ . At the same time, set  $\tilde{T} = T - (t_2 - t_1)$ . Define  $\tilde{a}_t$  as the new effort process and define  $\tilde{\xi}_t$  and  $\tilde{p}_t$  correspondingly. We first assume  $\tilde{a}_t = a_t$  for all  $t \in [0, t_1]$  and check it later. Then  $\tilde{p}_{t_1} < p_{t_2}$ . Since  $a_t = 1$  on  $(t_2, T)$  and  $e^{\rho t} \tilde{\xi}_t \ge e^{\rho(t+t_2-t_1)} \xi_{t+t_2-t_1}$  for  $t \ge t_1$ , we must have  $\tilde{a}_t = 1$  on  $(t_1, \tilde{T})$ . By  $\mu_{t_2} \ge \mu_{t_1}$  and  $p_{t_2} \le p_{t_1}$ , we obtain  $e^{\rho t_2} \xi_{t_2} \ge e^{\rho t_1} \xi_{t_1}$ . Together with  $e^{\rho t_1} \tilde{\xi}_{t_1} \ge e^{\rho t_2} \xi_{t_2}$ , we conclude  $\tilde{\xi}_{t_1} \ge \xi_{t_1}$ .

By (14), for any  $t < t_1, \, \xi_t$  can be expressed as

$$\xi_t = \int_t^{t_1} (W_\infty - W_s - \int_s^\infty c a_\tau e^{-\rho\tau} d\tau) \lambda_b e^{-\int_t^s (\lambda_b + \lambda_g a_\tau) d\tau} ds + e^{-\int_t^{t_1} (\lambda_b + \lambda_g a_\tau) d\tau} \xi_{t_1}. \tag{48}$$

Note that  $W_{\infty} - W_s - \int_s^{\infty} c a_{\tau} e^{-\rho \tau} d\tau \ge 0$  whenever  $a_s > 0$ . Otherwise the agent gets a negative payoff when he achieves a success at s and  $a_s > 0$  cannot be optimal. Since the new process brings forward payments as well as effort after  $t_2$  by  $t_2 - t_1$ , we have

 $\tilde{W}_{\infty} - \tilde{W}_s - \int_s^{\infty} c\tilde{a}_{\tau} e^{-\rho\tau} d\tau > W_{\infty} - W_s - \int_s^{\infty} ca_{\tau} e^{-\rho\tau} d\tau$ . Also, since we assumed  $\tilde{a}_t = a_t$  for all  $t \in [0, t_1]$ , then by  $\tilde{\xi}_{t_1} \geq \xi_{t_1}$ , we conclude that  $\tilde{\xi}_t \geq \xi_t$  for all  $t \geq t_1$ .

If  $a_t = 1$  for all  $t \le t_1$ , then  $\tilde{a}_t = 1$  must satisfy the necessary condition. Thus,  $\tilde{a}_t = a_t$  for all  $t \in [0, t_1]$  and all previous results go through. If  $\{t \le t_1 : a_t = 0\}$  has a positive measure, then we can repeat the above procedure and bring forward the payments. By the same argument,  $\xi$  will be larger with the new process and a = 1 will still be optimal. Repeat this procedure and finally we can achieve  $\tilde{a}_t = 1$  for all t. Then this process with frontloaded effort satisfies the necessary condition.

Finally we show that the principal is better off with the new contract. Denote the principal's continuation utility at  $t_2$  by  $\pi_{t_2}$ . Then  $\pi_{t_2} \geq -(1-p_2)\frac{r\lambda_b L}{r+\lambda_b}$ . Otherwise the principal can induce zero effort and be better off. The continuation utility at  $t_1$  is therefore given by  $\pi_{t_1} = (1-p_1)\left[\left(-\frac{r\lambda_b L}{r+\lambda_b}\right)\left(1-e^{-(r+\lambda_b)(t_2-t_1)}\right)+e^{-(r+\lambda_b)(t_2-t_1)}\pi_{t_2}\right]$ .