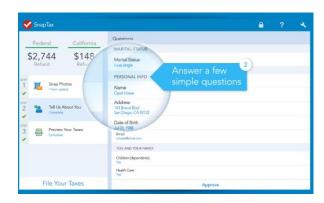# Best User Interface, TurboTax

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Ref: https://turbotax.intuit.com/

This year, I had a chance to work with USA taxes. USA taxes are complicated for me, and it's not easy to work with my taxes without any helpers. So many citizen friends introduced me the TurboTax that is well-known as an application that helps you work on tax-refunds easily.

My first impression about this website is the goal to helps inexpert people that have nothing to do with taxes. The UI is simple and nice. Fonts, Color, and design are appropriate and easy to look at. It didn't require lots time for me to figure out how to use this website because I just follow the pop-up dialog that they provided. It took less than 10 minutes for who that never fill taxes in USA before. They also put icons to make it easier to understand and indicate information. Based on my experience, they offer really good tool and make me want to pay for their service in the future.

Features that I like:
- Easy vocabularies and sentences.
- Hint tips are available on every questions.
- Easy tracks/steps to follow.
- Simple but beautiful design.
- Works well on mobile devices

What could be done to make it even better?

Since TurboTax aims to reduce times of paper works on taxes, so it reduced some necessary steps such as get to know user resident info. It would be nice, if they include this feature to their application.

In my opinion, TurboTax designed their application based on users. Since they understand about taxes and users pretty well, so they were able to create an impressive user-friendly application that be able to solve tax problem for many users.

Unfortunately, I couldn't use TurboTax because I'm non-resident. I just found out after I filled all information and TurboTax shown $2200 for my tax-refund (not the actual number that I could claim back).