Nana Aba Ackah

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SUMMARY

Budding full stack engineer with a Business & Computer Science degree and 2 years of experience with frontend and backend programming

SKILLS *(Years of experience listed after each item.)*

Languages: Python 1 | JavaScript 1 | C# 1.5 | HTML 2 | CSS 2 | Java 0.5 | R 1
Databases: MySQL 2
Other: Git 1

EDUCATION

BA Hons Business and Computing Systems,   **Sept 2017 - Jan 2022**
Trent University, Peterborough, Canada
- Relevant Coursework: Financial Management, Strategic Management, Fund Managerial Accounting, Data Structures and Algorithms, Software Design and Modeling
- Co-Curricular: Convocation Usher, Electricity Hackathon(Organizer and Volunteer), Trent International Cultural Assistant, Global Ambassador.

EXPERIENCE

Walmart Canada | *Cashier*   **Aug 2019 – Present**
- Responsible for 900 scans per hour when ringing up customers in a timely manner to guarantee high level of customer service
- Ensure positive customer experiences and resolved all customer complaints
- Maintain up-to-date knowledge of store policies regarding payments, returns and exchanges
- Assist floor associates with the restocking of misplaced items and removing any unpurchased merchandise from the register area and restocking it in the appropriate areas

Lala Skin Essentials | *Digital Marketing Intern*   **Jan 2022 – April 2022**
- Created various marketing strategies which includes creating various campaigns, posts, and other tools to help boost digital interaction with the company
- Researched and generated campaigns for the African affiliate of Lala Skin Essentials with a curated list of 30 potential influencers that could partner with the company to help reach a wider audience outside of their Canadian target market

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- Produced reports to illustrate marketing strategies to be applied and have a standard process of operation

Trent African & Caribbean Students Union | *Director of Events*　　　　　**Apr 2019 – May 2020**
- Planned and organized 15 events per academic year for the union to increase awareness of African and Caribbean cultures
- Worked with other organizations including the Mayor of Peterborough to organize events to improve the livelihood of African and Caribbean students in Trent University and Peterborough
- With assistance from the Director of Finance, created and managed budget of $5,000 for all events throughout the year
- Directed a subcommittee to ensure that events organized are planned out appropriately

MTN Ghana | *Information Technology Department Intern*　　　　　**Jan 2017 – Mar 2017**
- Managed the database by using 50 queries weekly to pull data for inventory purposes.
- Completed data entry tasks and calculations using Microsoft Excel to facilitate incoming data
- Fulfilled training requirements on the network structure used by the company to assess the source of technical issues

Smartline Publishers | *Marketing Assistant Intern*　　　　　**Aug 2016 – Dec 2016**
- Assisted the marketing team with promotional content of the company's products to push their books to retailers, and increase sales
- Participated in outreach events such as fairs, door to door sales and others to improve public awareness of the company
- Contacted about 100 potential and current clients daily to maintain relationship and address any incoming concerns

SPECIAL PROJECTS

Master Budget Project: Prepared a master budget for a company's fiscal year using Microsoft Excel which included sales budget, schedule of cash receipts, production budget and other useful budgetary constraints

Financial Management Project: Involved researching, analyzing and interpreting financial management information of Randstad Holding including cash flows, ratio analysis, bond valuation, common shares and other corporate financial tools.

Database Management Project: This project involves the use of CRUD (..) functions to manage and create a relational database using MySQL.

Scheduling website:This is a scheduling website which allows users to create accounts, check scheduled meetings, organize meetings where invited users can sign up for the meeting and choose a slot for meeting. This involves the use of PHP, SQL, Javascript, API.