

# NANA ABA ACKAH

FRONT-END DEVELOPER | ERP SYSTEMS DEVELOPER | DIGITAL MARKETING

## CONTACT

- 647-916-2361
- nanaabaackah@gmail.com
- Toronto, ON
- <https://www.linkedin.com/in/nana-aba-ackah>

## EDUCATION

- 2017 - 2022  
TRENT UNIVERSITY
- Bachelor of Arts Honours (BAH), Business and Computer Science

## SKILLS

- ERP Systems: Odoo
- Programming & Tools: Python, JavaScript, HTML/CSS, React, Node.js, Angular, C#, Git
- Data & Analytics: SQL Server, Google BigQuery, Looker, Big Data Analytics
- Marketing & Web: WordPress, SEO, Campaign Strategy

## CERTIFICATES

- Web Development with HTML, CSS, JavaScript
- Developing Front-End Apps with React
- Developing Back-End Apps with Node.js and Express
- Python for Data Science, AI & Development
- Database Management Essentials

## PROFILE

Results-driven IT professional with a strong foundation in Business and Computer Science. Currently enhancing operational efficiency at IBW Surveyors through the development and support of ERP and IT infrastructure. Skilled in Odoo customization, systems integration, and digital marketing. Adept at collaborating cross-functionally to drive innovation, productivity, and strategic growth. Committed to continuous learning and impactful work in the tech industry.

## WORK EXPERIENCE

- IBW Surveyors Ltd.** OCT 2024 - PRESENT  
IT Technician
  - Managed IT support operations, including hardware maintenance, help desk inquiries, and supplier relations.
  - Defined IT performance metrics and implemented process improvements for team efficiency.
  - Led website development and marketing strategy creation, including content and campaign oversight.
  - Developed and enforced IT policies and coordinated with Managed Service Providers.
- IN Engineering & Surveying Ltd** JAN 2023 - OCT 2024  
ERP Systems Developer
  - Customized and developed Odoo ERP modules, integrating systems across departments.
  - Conducted system analyses and resolved technical issues to ensure data accuracy and performance.
  - Collaborated with teams to define business needs and deliver scalable ERP solutions.
  - Led user training and support to facilitate smooth system adoption.  
Marketing Coordinator
  - Designed and managed SEO-optimized WordPress websites.
  - Produced engaging digital content including blogs, infographics, and multimedia.
  - Analyzed marketing data to refine strategies and drive traffic growth.
  - Collaborated with internal teams to align marketing strategies with business goals.  
Survey Research Administrator SEP 2022 - OCT 2024
  - Conducted title searches and legal document analysis using Teranet.
  - Delivered high-quality, detailed reports supporting land surveying projects.
  - Ensured accuracy through strict quality control procedures.
  - Communicated research findings clearly to stakeholders and team members.