

My NAME

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WORK EXPERIENCE

XXX Europe

Aug 2023 - Present

Product Tech Specialist

ABC, XYZ

- Product Introduction in a sentence.[\(Product Page\)](#).
- As Tech Specialist, I manage projects, empower clients and maintain key accounts.
 - **Key Result:** 2 major projects won (both are top 5 service providers in ABC) with about 3M dollars revenue every year; regions gain 20% on average in 2024H1.
- Product tech documentation: training materials, product knowledge and test report
- Internal tool building: builds a platform simulator to help colleagues test and debug

XXX France

Jan 2022 – Aug 2023

Product Tech Specialist

XYZ, ABC

- Leads Integration Project, Supports major distributors and installers, Improves product and Train tech colleagues and clients
 - **Key Result:** 8M revenue in 2022, 12M revenue in 2023; product becomes the second wireless alarm system in France; creates and improves audio verification solution

XXX France

Dec 2022 – Dec 2023

Product Technical Support Engineer

XYZ, ABC

- Pre-sale and after-sale tech support for distributors
- Trains distributor tech and installer
- Supports customization project

EDUCATION

XXX University

Sep 2009 - Jul 2016

B.S., Mechanical Engineering

YYY

Sep 2017 - Jul 2019

Master, History and Philosophy of Sciences

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- **Skills:** *Project Management, Technical Writing, Training and Development, Multilingual Communication(English, French, Mandarin and Cantonese), Customer Relationship*
 - **Interests:** Basketball; Programming and computer; Mathematics; AI;