**Nana Wang**

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| **SUMMARY** |

Data science leader with ten years of experience merging AI-driven insights, product strategy, and cross-functional collaboration. Proven track record of reducing app crashes by 40% for millions of users, cutting false positives by 25% in healthcare, and mentoring teams to deliver high-impact results aligned with LinkedIn’s user-centric mission.

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| **EXPERIENCE** |

**DIRECTV** **LOS ANGELES, CA**

*Principal Data Scientist* *Dec 2021 - Present*

**Lead a DS team driving streaming quality, user engagement, and ops efficiency for 3M+ subscribers**

* Cut app crashes 40% on underperforming devices, boosting stability for 3M subscribers.
* Launched an AI model reducing call-back rates 20% for 8,000+ service agents.
* Achieved 95% churn accuracy, saving $2M/year with advanced ML strategies.

**Landmark Health LLC** **Huntington Beach, CA**

*Promoted from Data Scientist to Sr Data Scientist* *Jul 2019 - Sep 202*

**Oversaw a predictive analytics team of five DS, improving patient outcomes for 500K+ records**

* Created ROADS Data Science framework, increased team productivity by 30%, boosted team efficiency 20%
* Rebuilt ER models, cutting ER visits 15% via real-time risk alerts for high-acuity patients.
* Reduced false positives by 25% with rigorous data workflows and validation logic.

**Capital Blue Cross** **Harrisburg, PA**

*Promoted from Business Consultant to Sr. Business Consultant* *Apr 2017 - Jul 2019*

**Advised on enterprise data strategies, compliance, and reporting governance**

* Streamlined ETL pipelines, trimming data discrepancies 40% and boosting reliability.
* Led data-governance revamp, improving regulatory reporting accuracy by 30%.

**Pennsylvania Department of Education** **Harrisburg, PA**

*Data Analyst & Data Architect* *Oct 2014 - Feb 2017*

**Modernized statewide education data systems, reducing costs and boosting reliability**

* Lowered vendors costs 40% by migrating platforms, achieving 98% test coverage.
* Delivered stable pipelines with enhanced automation and performance tracking

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| **EDUCATION** |

**MS in Artificial Intelligence - Johns Hopkins University, US 2018-2023**

* Completed 18 courses with a focus on AI, ML and Data Science while working full time

**MS in Finance - University of Maryland, US 2012-2014**

**BS in Finance - University of Nottingham, China 2008-2012**

* GPA 4.0/4.0, First Hours Degree

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| **SKILLS** |

Languages: Python, R, SQL

Expertise: Statistics, Experimentation, Analytics Engineering, A/B Testing, Data Infrastructure, Agentic AI

Platforms: AWS, Tableau, Spark, Hadoop, S3, Snowflake, Databricks, Azure