

NANCY HAWA

SENIOR SOFTWARE ENGINEER

+1 917 273 1481 | hawa.nancy@gmail.com | San Antonio, TX

Operations Manager with 10+ years of experience who desires continued growth within the nutraceutical industry. Currently supports cGMP projects in a contract research organization. Experienced in managing manufacturing teams and working with vegan soft gel capsule portfolios. Proficient in working within CRO environments to achieve project timelines and milestones. Dedicated and collaborative problem solver.

WORK EXPERIENCE

SENIOR SOFTWARE ENGINEER

November 2019 - Present

Etsy

- Avoid using "I," "and," "the," and the use of any pronouns and prepositions. Whenever possible, quantify your accomplishments and responsibilities. That is, use numbers, amounts, dollar values, and percentages.
- Be sure to vary your action words. You do not want all your descriptions to sound the same. Use present tense for those activities which are ongoing and past tense for those with which you are no longer involved.
- Describe your responsibilities in concise statements led by strong verbs. Focus on those skills and strengths that you possess and that you have identified as being important to your field. Try to incorporate industry specific key words.
- Avoid summarizing or describing what a company or organization you worked with did or does. Describe your responsibilities and accomplishments in relationship to the job/organization, not the job/organization itself.

SOFTWARE ENGINEER

September 2018 - November 2019

DevResults

- Supervised a team of 12 employees in all technical and creative aspects of digital advertising campaigns with budgets over \$250,000.
- Enhanced open rates of transactional email campaigns by 42%. Boosted the click-through rate by 56%.
- Devised a new system of internal feedback and quarterly reviews to raise employee satisfaction by 40%
- Supervised a team of 12 employees in all technical and creative aspects of digital advertising campaigns with budgets over \$250,000.
- Devised a new system of internal feedback and quarterly reviews to raise employee satisfaction by 40%
- Supervised a team of 12 employees in all technical and creative aspects of digital advertising campaigns with budgets over \$250,000.

SOFTWARE ENGINEER

February 2018 - August 2018

Say

- Supervised a team of 12 employees in all technical and creative aspects of digital advertising campaigns with budgets over \$250,000.
- Enhanced open rates of transactional email campaigns by 42%. Boosted the click-through rate by 56%.
- Devised a new system of internal feedback and quarterly reviews to raise employee satisfaction by 40%
- Supervised a team of 12 employees in all technical and creative aspects of digital advertising campaigns with budgets over \$250,000.
- Devised a new system of internal feedback and quarterly reviews to raise employee satisfaction by 40%
- Enhanced open rates of transactional email campaigns by 42%. Boosted the click-through rate by 56%.

WORK EXPERIENCE CONTINUED

MEMBER OF TECHNICAL STAFF
Fog Creek Software

January 2016 -February 2018

- Avoid using "I," "and," "the," and the use of any pronouns and prepositions. Whenever possible, quantify your accomplishments and responsibilities. That is, use numbers, amounts, dollar values, and percentages.
- Be sure to vary your action words. You do not want all your descriptions to sound the same. Use present tense for those activities which are ongoing and past tense for those with which you are no longer involved.
- Describe your responsibilities in concise statements led by strong verbs. Focus on those skills and strengths that you possess and that you have identified as being important to your field. Try to incorporate industry specific key words.

TEACHER
New York City Department of Education

2008-2015

- Supervised a team of 12 employees in all technical and creative aspects of digital advertising campaigns with budgets over \$250,000.
- Enhanced open rates of transactional email campaigns by 42%. Boosted the click-through rate by 56%.
- Devised a new system of internal feedback and quarterly reviews to raise employee satisfaction by 40%
- Supervised a team of 12 employees in all technical and creative aspects of digital advertising campaigns with budgets over \$250,000.

EDUCATION

Amherst College | B.A. Psychology

Amherst, MA | 2001 - 2005

The Flatiron School | Web Development Bootcamp

New York, NY | 2015

SKILLS

Your Skill Goes Here

Your Skill Goes Here

Your Skill Goes Here

Your Skill Goes Here

Your Skill Goes Here

Your Skill Goes Here

Your Skill Goes Here

Your Skill Goes Here

Your Skill Goes Here

PROFESSIONAL DEVELOPMENT

CLASS, COURSE OR WORKSHOP
Organization / Company

Location | 2007 – 2011

CLASS, COURSE OR WORKSHOP
Organization / Company

Location | 2007 – 2011

CLASS, COURSE OR WORKSHOP
Organization / Company

Location | 2007 – 2011