



OPUS Mobile

Payments

1604 283917 Iusacell - OPUS/OPUS Mobile/OPUS turnkey to create Spanish screens for new Mexican Billing Solution

AT&T

Experience Innovation Group

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Revision History:

03/03/2016: Removed radio options for User to manually select AMEX or Non-AMEX card type; this will be systematically identified from card information.

01/07/2016: Added Bank Name selection field to Check tender type.

01/07/2016: Added short customer info page to accommodate case where anonymous customer wants device invoice.

02/03/2016: Revised messaging for Anonymous Customer.

Modified Payment Info page to show an alert instructing rep to insert credit card after selecting Submit and removed customer name, acct #, and exp date, which are no longer relevant to chip-based cards.

02/05/2016: Clarified that on Payment Info page, check are accepted only for payment of bills (MRC).

09/22/2016: Updated payment screen to Credit/Debit Card and removed Buy Back Card

10/18/2016: Updated payment screen to remove label next to amount field and updated callout.



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mm:hh pm

Register 40:Open | Host: wopu1f01 | 1406.4.3002 | DRT0 HQ Sales Ops Really Long Store Name | MSR:OFF | Scanner:OFF | All-in-One-ON | attwifi

at&t

OPUS Mobile

2

14

3

JW1422

05/05/2011 11:35:44

25

menu

home

queue

status & eligibility

sales

now assisting
Martinez Flores
Elizabeth

summary

cart (1)

Anonymous Cart

*required fields

!

Cart is Anonymous. Personalized Device Invoice cannot be provided without customer information.

To receive a personalized Device Invoice the customer must provide name, address and RFC. Otherwise, customer will receive a generic invoice.

*Does the customer want a personalized Device Invoice?

Yes

No

A

C

Next >

Anonymous Cart

*required fields

!

Cart is Anonymous. Personalized Device Invoice cannot be provided without customer information.

To receive a personalized Device Invoice the customer must provide name, address and RFC. Otherwise, customer will receive a generic invoice.

*Does the customer want a personalized Device Invoice?

Yes

No

Customer Information

B

SHS2901231

- Select One -

*RFC ID #

*RFC Validation

Salutation

*First Name

Middle Name

* Last Name

*Second Last Name

Customer Address

B

- Select One -

*Postal Code

*Neighborhood

*Street

*External

*Internal

Address Line 2

Municipality

City

State

Country

D

Next >

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- Show this screen after user selects "Pay Now" (or equivalent) button in cart if the cart is "Anonymous".
- There is no default value.
- If user selects Yes display Name, Address, and RFC fields. For field behavior and editing, see PDF for Residential Activation (Part 1). File: OPUSMobile_MX_283917_ResidentialActivation.pdf
- Disable the Next button until user selects Yes or No.
- If Yes is selected, the Next button remains disabled until all required fields are completed.
- Next button proceed to Payment Information screen.
- Generic Device Invoice resembles the following:
Customer Name: Venta al Publico en General
Address: Empty
RFC: XAXX010101000



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AT&Tmm:hh pm

Register 40:Open | Host: wopu1f01 | 1406.4.3002 | DRT0 HQ Sales Ops Really Long Store Name | All-in-One - ON | attwifi

at&tOPUS Mobile

214305/05/2011 11:35:4425

menuhomequeuestatus & eligibilitysales

now assistingMartinez FloresElizabeth

summarycart (1)

Payment Information

Total Amount Due: \$150.00

Select payment method below.

Cash

Credit/Debit Card

Would the customer like to view promotions and apply for bank finance?

Yes

No

Card Information

Card Amount: \$150.00

Cancel

Submit

A

B

E

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A If credit card is selected, display this section and bank finance question.

B If "No" is answered, display Card Information and Card Amount fields as shown.

When credit card is selected the full amount still owed on the transaction should be pre-populated.

If a portion of the full amount is paid by cash at first the remaining amount should be displayed in the card amount field when the "Credit/Debit Card" radio selection is made.

C If "Yes", show Bank Finance section in this manner.

C1 Promotions will populate in drop down after Bank selection. Values will contain promo offer (number of months without interest).

C2 Hide 'Card Amount' and show 'Finance Amount' as read-only in the Card Information section.

C3 Change "Submit" button to "Apply" button. Disable "Apply" until promotion option and card information is captured.

D If the credit card id identified (via swipe, insert etc) as a blacklisted Credit Card or if Payment fails due to error message from Bancomer, display the Retry Payment page with error message indicating that the card used cannot be accepted.

-- Note: Credit cards are EMV. Hence, showing name, acct #, and exp date is not relevant.

E When user selects Submit and payment method is credit card, display this message to remind rep to insert credit card.

Please insert credit card in signature capture device.

OK

E

D

Retry Payment

Unable to automatically authorize this credit card at this time.
Try the following options:

- Double check that the credit card information is correct.
- Resubmit the credit card payment.
- Use a different payment method.

Select payment method below.

☐ Cash ☒ Credit/Debit Card

Cancel

Callout 1 contains example drop down values for the Bank names.

1

*Select Bank:

- Select one -

Bancomer
Banamex
Banco Santander
HSBC
Banorte
Scotia Bank
Banco Azteca

Payment Information

Total Amount Due: \$xxx.xx

Select payment method below.

Cash

Credit/Debit Card

Would the customer like to view promotions and apply for bank finance?

Yes

No

Bank Finance

Please select a bank to view current promotions.

Total amount to finance: \$xxx.xx

*Select Bank: Bank_Name_here

*Select Promotion: Promotion_number_of_months

Card Information

Finance Amount: \$xxx.xx

Cancel

Apply

C

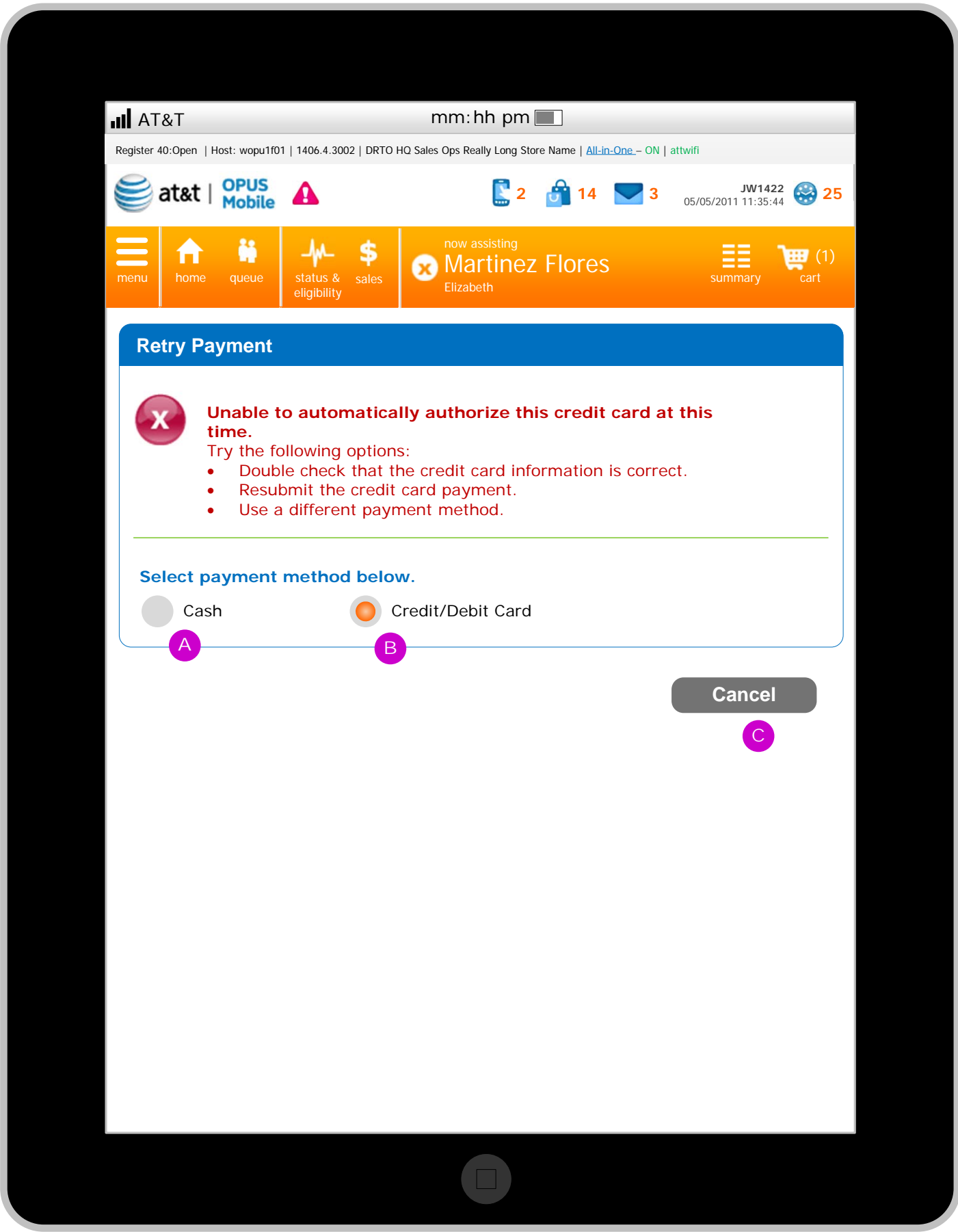
C2

C1

C3



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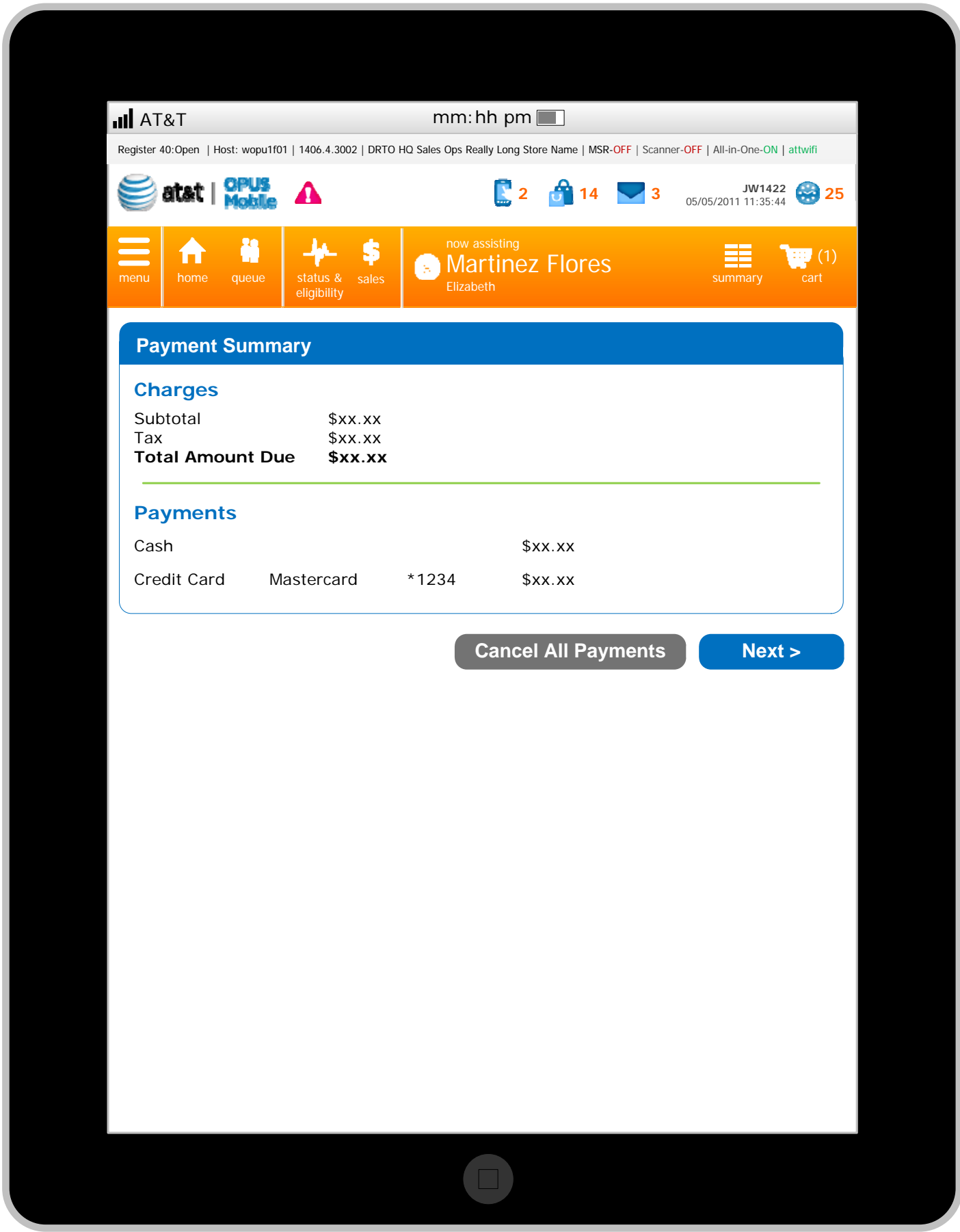
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- A If the Cash radio option is selected the user will be pushed to the Payment Information screen when the Cancel button is selected.
- B If the Credit/Debit Card radio option is selected the user will be pushed to the credit card payment screen when the Cancel button is selected.
- C The cancel button will take the user to the user to the Payment Information screen.



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P13



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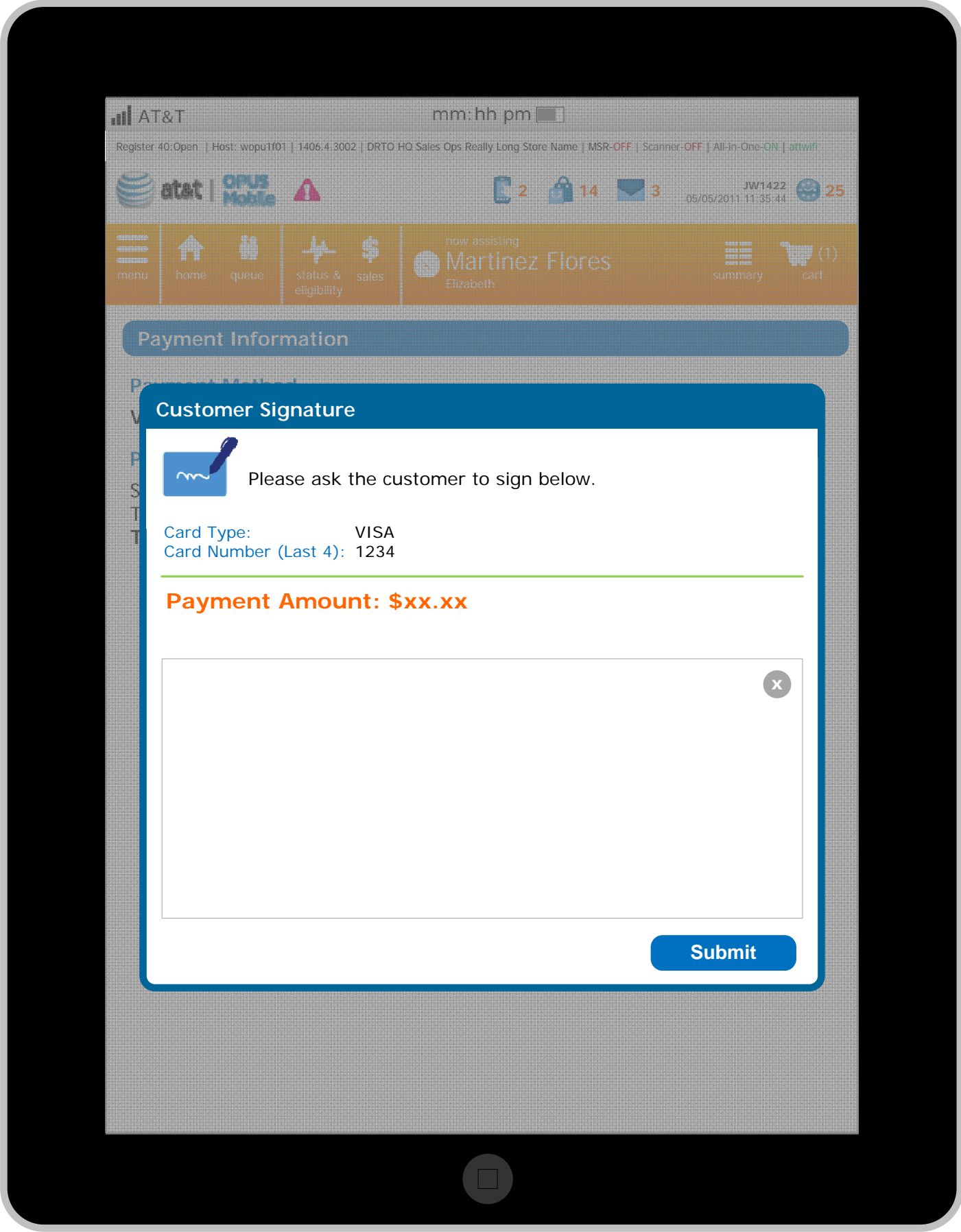
If at least one of the payments is a credit card, display this screen once full payment has been gathered. For Cash-only payments this screen will not be shown.

The "Next" button appears, if cash and at least one credit card was used as a payment type. When "Next >" is selected, Signature capture overlay will appear.

"Cancel All Payments", will discard all payment information and return the user to the cart overlay.



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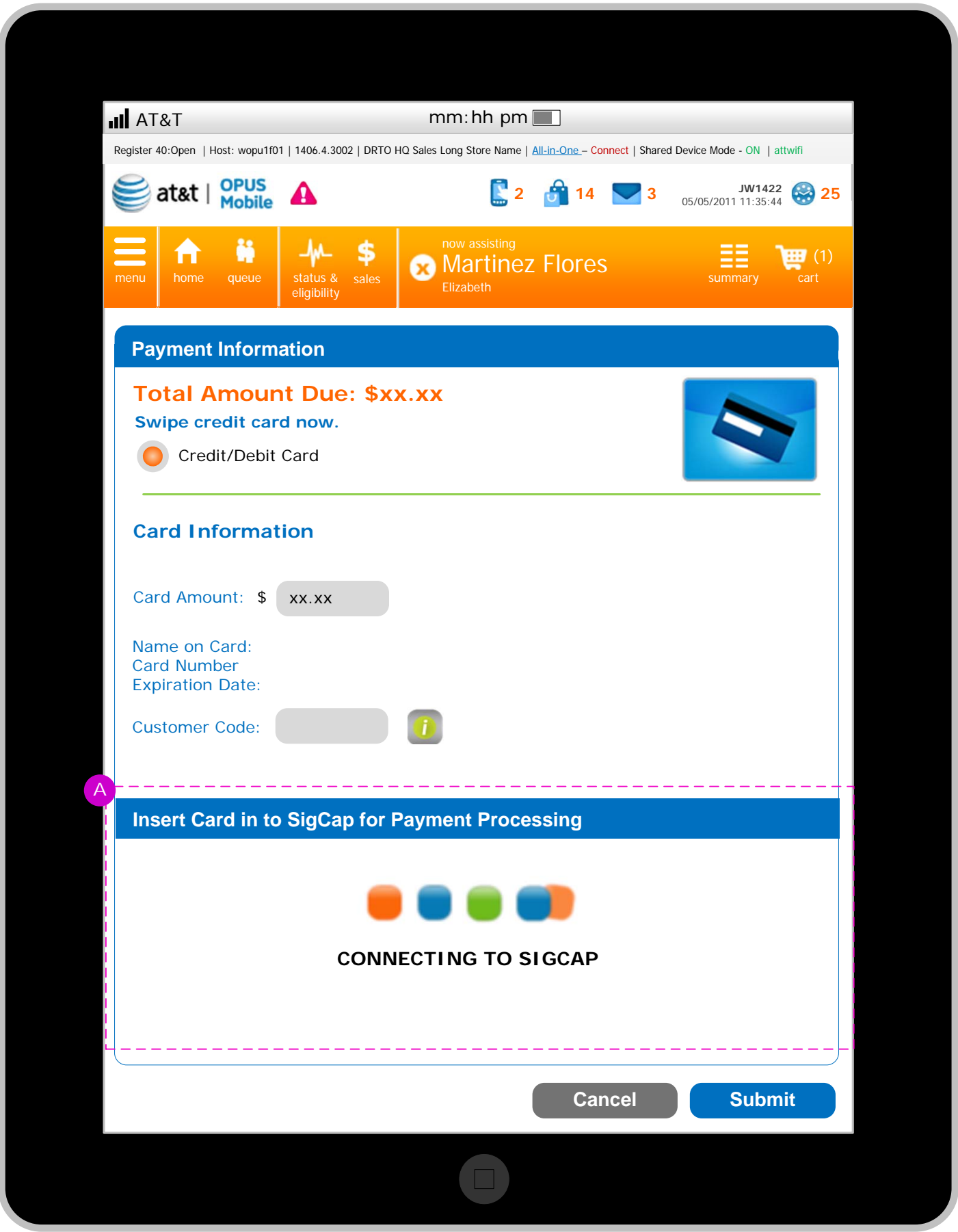


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“Submit” takes the user to the Transaction Complete page.



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Design Notes

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- A Display Sig Cap screen information below the payment information.

Transaction Complete

Refer to:

http://clddev0srv04830:8600/OPUS/OPUS_Launcher_DEV/pdfs/OPUS/OPUSMobile_MX_283917_transactionComplete.pdf



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During Activation flow with Port-In, continue to Transaction Complete - Port-In page.

For Residential Activation (Part 2):

Transaction Complete -Port-In

Refer to:

http://clddev0srv04830.itservices.sbc.com:8600/OPUS/OPUS_Launcher_DEV/pdfs/OPUS/OPUSMobile_MX_283917_ResidentialActivation_part2_multi.pdf
