

# Nandan V

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## Objective

Seeking to utilize excellent written communication skills and proficiency in English to deliver high-quality email support as a fresher, ensuring customer satisfaction and contributing to organizational objectives.

## Technical Skills

- Good knowledge in C#, .Net, MySQL, HTML5, CSS3, Software Testing.
- Basic proficiency in email management platforms such as Gmail or Outlook.
- Familiarity with email troubleshooting basics, such as understanding common delivery issues and email protocols like SMTP.
- Basic understanding of HTML/CSS for simple email template customization.
- Ability to learn and adapt to new email support software and technologies quickly.
- Good Communications skills to facilitate smooth workflows.

## Projects

### Online DJ Booking System, 3 Months

- Technology used - PHP and MYSQL .
- Used to book the DJ's online for the user needs and provides the different kinds of services available in there website .

### Grocery Management System, 3 Months

- Technology used - C# , Asp.net and SSMS (SQL Server Management Studio).
- Used to fetch different categories of products that a customer wants to buy and generate the bill online

## Soft Skills

- Critical Thinking
- Decision-Making Ability
- Excellent at time management.
- Quick Learner

## Education

Master of Computer Application,  
CMR University  
Secured CGPA : 8.4

2021 Nov – 2023 Nov | Bangalore

Bachelor of Computer Application,  
St. Joseph's College (Autonomous)  
Secured CGPA : 7.2

2018 Jul – 2021 May | Bangalore

PUC, Baldwins Methodist College  
Percentage : 90%

2016 Jun – 2018 Mar | Bangalore

SSLC, Baldwin Boys High School  
Percentage : 67%

2016 Jul | Bangalore

## Personal Profile

DOB : 03-01-2000

Gender : MALE

Nationality : INDIAN

Languages known : English, Kannada, German, Hindi, Tamil.