

# Consolidated Email Analysis Report

**Subject: Re: INC13462575, INC13462574 - ALB alerts**

## **Summary:**

Please include Team DL --> dtms.mcsl1@Dell.com <mailto:dtms.mcsl1@Dell.com> Thanks and Regards, Mohana Rajendran Service Delivery Engineer L1, m.rajendran@dell.com <mailto:m.rajendran@dell.com> Dell Technologies | Professional, Managed, & Field Services ' 24/7 Australia Toll Free: 1 800 335 438 Extension: 6266084 ' 24/7 US Toll Free: 1 877-403-1672 Extension: 6266084 ' 24/7 UK Toll Free: +44 870 6000 300 Extension: 6266084 Internal Use - Confidential From: Das, Baddinath <Baddinath.Das@dell.com <mailto:Baddinath.Das@dell.com> > Sent: 23 November 2024 08:57 AM To: Jayakumar S (TCS) <js1@tcs.woolworths.com.au <mailto:js1@tcs.woolworths.com.au> >; IMS.APJ.CIHCI <ims.apj.cihci@emc.com <mailto:ims.apj.cihci@emc.com> >; DTMS.MCSL1 <dtms.mcsl1@Dell.com <mailto:dtms.mcsl1@Dell.com> > Cc: Nagendra Rajoli <nrajoli@woolworths.com.au <mailto:nrajoli@woolworths.com.au> >; nonprod-webmethods@woolworths.com.au <mailto:nonprod-webmethods@woolworths.com.au> >; Yadav, Kiran <Kiran.Yadav@dell.com <mailto:Kiran.Yadav@dell.com> > Subject: RE: INC13462575, INC13462574 - ALB alerts ++L1 team Thanks & Regards Baddinath Das Dell Technologies | Professional & Managed Services || HCI – Network Baddinath.Das@dell.com <mailto:Baddinath.Das@dell.com> A Dell Technologies Business Bagmane Developers Pvt Ltd, SEZ, Marathahalli Ring Road, Doddankkundi, Bengaluru, India, 560037 Internal Use - Confidential From: Jayakumar S (TCS) <js1@tcs.woolworths.com.au <mailto:js1@tcs.woolworths.com.au> > Sent: Saturday, November 23, 2024 8:38 AM To: IMS.APJ.CIHCI <ims.apj.cihci@emc.com <mailto:ims.apj.cihci@emc.com> > Cc: Nagendra Rajoli <nrajoli@woolworths.com.au <mailto:nrajoli@woolworths.com.au> >; nonprod-webmethods@woolworths.com.au <mailto:nonprod-webmethods@woolworths.com.au> >; Yadav, Kiran <Kiran.Yadav@dell.com <mailto:Kiran.Yadav@dell.com> > Subject: Re: INC13462575, INC13462574 - ALB alerts [EXTERNAL EMAIL] Hi Team, As part of our BCP testing we brought down the Logistics IS and brought up the BCP IS in UAT. Please include Team DL --> dtms.mcsl1@Dell.com <mailto:dtms.mcsl1@Dell.com> Thanks and Regards, Mohana Rajendran Service Delivery Engineer L1, m.rajendran@dell.com <mailto:m.rajendran@dell.com> Dell Technologies | Professional, Managed, & Field Services ' 24/7 Australia Toll Free: 1 800 335 438 Extension: 6266084 ' 24/7 US Toll Free: 1 877-403-1672 Extension: 6266084 ' 24/7 UK Toll Free: +44 870 6000 300 Extension: 6266084 Internal Use - Confidential From: Das, Baddinath <Baddinath.Das@dell.com <mailto:Baddinath.Das@dell.com> > Sent: 23 November 2024 08:57 AM To: Jayakumar S (TCS) <js1@tcs.woolworths.com.au <mailto:js1@tcs.woolworths.com.au> >; IMS.APJ.CIHCI <ims.apj.cihci@emc.com <mailto:ims.apj.cihci@emc.com> >; DTMS.MCSL1 <dtms.mcsl1@Dell.com <mailto:dtms.mcsl1@Dell.com> > Cc: Nagendra Rajoli <nrajoli@woolworths.com.au <mailto:nrajoli@woolworths.com.au> >; nonprod-webmethods@woolworths.com.au <mailto:nonprod-webmethods@woolworths.com.au> >; Yadav, Kiran <Kiran.Yadav@dell.com <mailto:Kiran.Yadav@dell.com> > Subject: RE: INC13462575, INC13462574 - ALB alerts ++L1 team Thanks & Regards Baddinath Das Dell Technologies | Professional & Managed Services || HCI – Network Baddinath.Das@dell.com <mailto:Baddinath.Das@dell.com> A Dell Technologies Business Bagmane Developers Pvt Ltd, SEZ, Marathahalli Ring Road, Doddankkundi, Bengaluru, India, 560037 Internal Use - Confidential From: Jayakumar S (TCS) <js1@tcs.woolworths.com.au <mailto:js1@tcs.woolworths.com.au> > Sent: Saturday, November 23, 2024 8:38 AM To: IMS.APJ.CIHCI <ims.apj.cihci@emc.com <mailto:ims.apj.cihci@emc.com> > Cc: Nagendra Rajoli <nrajoli@woolworths.com.au <mailto:nrajoli@woolworths.com.au> >;

nonprod-webmethods@woolworths.com.au <mailto:nonprod-webmethods@woolworths.com.au> ;  
Yadav, Kiran <Kiran.Yadav@dell.com <mailto:Kiran.Yadav@dell.com> > Subject: Re: INC13462575,  
INC13462574 - ALB alerts [EXTERNAL EMAIL] Hi Team, As part of our BCP testing we brought down  
the Logistics IS and brought up the BCP IS in UAT. Please include Team DL --> dtms.mcsl1@Dell.com  
<mailto:dtms.mcsl1@Dell.com> Thanks and Regards, Mohana Rajendran Service Delivery Engineer  
L1, m.rajendran@dell.com <mailto:m.rajendran@dell.com> Dell Technologies | Professional,  
Managed, & Field Services ' 24/7 Australia Toll Free: 1 800 335 438 Extension: 6266084 ' 24/7 US Toll  
Free: 1 877-403-1672 Extension 6266084 ' 24/7 UK Toll Free: +44 870 6000 300 Extension: 6266084  
Internal Use - Confidential From: Das, Baddinath <Baddinath.Das@dell.com  
<mailto:Baddinath.Das@dell.com> > Sent: 23 November 2024 08:57 AM To: Jayakumar S (TCS)  
<js1@tcs.woolworths.com.au <mailto:js1@tcs.woolworths.com.au> >; IMS.APJ.CIHCI  
<ims.apj.cihci@emc.com <mailto:ims.apj.cihci@emc.com> >; DTMS.MCSL1 <dtms.mcsl1@Dell.com>  
Cc: Nagendra Rajoli <nrajoli@woolworths.com.au <mailto:nrajoli@woolworths.com.au> >;  
nonprod-webmethods@woolworths.com.au <mailto:nonprod-webmethods@woolworths.com.au> ;  
Yadav, Kiran <Kiran.Yadav@dell.com <mailto:Kiran.Yadav@dell.com> > Subject: RE: INC13462575,  
INC13462574 - ALB alerts ++L1 team Thanks & Regards Baddinath Das Dell Technologies |  
Professional & Managed Services || HCI – Network Baddinath.Das@dell.com  
<mailto:Baddinath.Das@dell.com> A Dell Technologies Business Bagmane Developers Pvt Ltd, SEZ,  
Marathahalli Ring Road, Doddankundi, Bengaluru, India, 560037  
<[https://www.crossed-flag-pins.com/animated-flag-gif/gifs/India\\_120-animated-flag-gifs.gif](https://www.crossed-flag-pins.com/animated-flag-gif/gifs/India_120-animated-flag-gifs.gif)> Internal  
Use - Confidential From: Jayakumar S (TCS) <js1@tcs.woolworths.com.au  
<mailto:js1@tcs.woolworths.com.au> > Sent: Saturday, November 23, 2024 8:38 AM To:  
IMS.APJ.CIHCI <ims.apj.cihci@emc.com <mailto:ims.apj.cihci@emc.com> > Cc: Nagendra Rajoli  
<nrajoli@woolworths.com.au <mailto:nrajoli@woolworths.com.au> >;  
nonprod-webmethods@woolworths.com.au <mailto:nonprod-webmethods@woolworths.com.au> ;  
Yadav, Kiran <Kiran.Yadav@dell.com <mailto:Kiran.Yadav@dell.com> > Subject: Re: INC13462575,  
INC13462574 - ALB alerts [EXTERNAL EMAIL] Hi Team, As part of our BCP testing we brought down  
the Logistics IS and brought up the BCP IS in UAT.

### ***Teams Involved:***

### ***Tasks and Responsibilities:***

### ***Change Numbers and Related Tasks:***

### ***Advisory:***

For Faster Response. Please include Team DL --> dtms.mcsl1@Dell.com  
<mailto:dtms.mcsl1@Dell.com>

### ***Incidents:***

Related Incident(s): INC13462574, INC13462575

### ***Contact Details:***

- m.rajendran@dell.com
- nrajoli@woolworths.com.au
- nonprod-webmethods@woolworths.com.au
- Kiran.Yadav@dell.com
- js1@tcs.woolworths.com.au
- ims.apj.cihci@emc.com
- dtms.mcs11@Dell.com
- 877-403-1672
- Baddinath.Das@dell.com
- Siva.KrishnaS@dellteam.com
- M.Rajendran@Dell.com
- M.Rajendran@dell.com

### ***Key Details:***

#### ***Update:***

- Thank you, Jay Enterprise Application Integration (EAI) EAI - R&D Engineering Team Lead  
Woolworths Group Limited M 0478 688 035 E js1@tcs.woolworths.com.au  
<mailto:js1@tcs.woolworths.com.au> 1 Woolworths Way Bella Vista, NSW 2153 On Sat, 23 Nov 2024  
at 19:46, Krishna S, Siva - Dell Team <Siva.KrishnaS@dellteam.com  
<mailto:Siva.KrishnaS@dellteam.com> > wrote: Hi @Jayakumar S (TCS)  
<mailto:js1@tcs.woolworths.com.au> , Thanks for the update.
- Thank you, Jay Enterprise Application Integration (EAI) EAI - R&D Engineering Team Lead  
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<mailto:js1@tcs.woolworths.com.au> 1 Woolworths Way Bella Vista, NSW 2153 On Thu, 21 Nov 2024  
at 20:14, Yadav, Kiran <Kiran.Yadav@dell.com <mailto:Kiran.Yadav@dell.com> > wrote: Hi Jay,  
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<mailto:Siva.KrishnaS@dellteam.com> > wrote: Hi @Jayakumar S (TCS)  
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<mailto:js1@tcs.woolworths.com.au> 1 Woolworths Way Bella Vista, NSW 2153 On Thu, 21 Nov 2024 at 20:14, Yadav, Kiran <Kiran.Yadav@dell.com <mailto:Kiran.Yadav@dell.com> > wrote: Hi Jay,  
Thank you for the update.

- ----- Subject: RE: INC13462575,  
INC13462574 - ALB alerts From: /O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=10CDF534C7AD423997ED2EFD7C91CE18-SIVA\_KRI SHN Received: 2024-11-23 14:16:10.858000+00:00 Body: Hi @Jayakumar S (TCS)  
<mailto:js1@tcs.woolworths.com.au> , Thanks for the update.

- Thank you, Jay Enterprise Application Integration (EAI) EAI - R&D Engineering Team Lead  
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- ----- Subject: RE: INC13462575,  
INC13462574 - ALB alerts From: /O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=7EAC280FC8EC44F28235D6D693C44380-YADAVK1 Received: 2024-11-21 14:44:04.431000+00:00 Body: Hi Jay, Thank you for the update.

**Server:**

- Currently, I can see that none of the 5 servers are serving data.
- Currently, I can see that none of the 5 servers are serving data.

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**Change:**

- ----- Subject: RE: INC13462575,  
INC13462574 - ALB alerts From: /O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=7EAC280FC8EC44F28235D6D693C44380-YADAVK1  
Received: 2024-11-25 11:16:16.359000+00:00 Body: Acknowledged Jay.
- ----- Subject: RE: INC13462575,  
INC13462574 - ALB alerts From: /O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CB346CB8D57B4C4999C812368758961C-MOHANA\_  
R Received: 2024-11-23 08:59:08.989000+00:00 Body: Hi Baddinath, Acknowledged.
- ----- Subject: RE: INC13462575,  
INC13462574 - ALB alerts From: /O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=918BDFFCAB70437EB4153A3816B978EE-DASB6  
Received: 2024-11-23 08:56:48.274000+00:00 Body: ++L1 team Thanks & Regards Baddinath Das  
Dell Technologies | Professional & Managed Services || HCI – Network Baddinath.Das@dell.com  
<mailto:Baddinath.Das@dell.com> A Dell Technologies Business Bagmane Developers Pvt Ltd, SEZ,  
Marathahalli Ring Road, Doddankundi, Bengaluru, India, 560037  
<[https://www.crossed-flag-pins.com/animated-flag-gif/gifs/India\\_120-animated-flag-gifs.gif](https://www.crossed-flag-pins.com/animated-flag-gif/gifs/India_120-animated-flag-gifs.gif)> Internal  
Use - Confidential From: Jayakumar S (TCS) <js1@tcs.woolworths.com.au> Sent: Saturday,  
November 23, 2024 8:38 AM To: IMS.APJ.CIHCI <ims.apj.cihci@emc.com> Cc: Nagendra Rajoli  
<nrajoli@woolworths.com.au>; nonprod-webmethods@woolworths.com.au; Yadav, Kiran  
<Kiran.Yadav@dell.com> Subject: Re: INC13462575, INC13462574 - ALB alerts [EXTERNAL EMAIL]  
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(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=7EAC280FC8EC44F28235D6D693C44380-YADAVK1  
Received: 2024-11-21 13:57:32.508000+00:00 Body: Hi Jayakumar / Nagendra, We got few alerts  
related to Non production Log app Advanced load balancer.