PRATIK MALL

User Experience Designer

www.pratikmall.com

EDUCATION

University of Michigan MS in Information- Specialization in HCI (exp- Dec'16) GPA: 3.88/4.0

School of Information Honors – Merit Scholarship

Indian Institute of Technology Bachelor of Design (May 2013) GPA: 8.2/10

Guwahati Honors – Institute Merit Scholarship

WORK EXPERIENCE

Amazon UX Design Intern (May'16 - present)

Kindle Design Team • Created an author's journey in the book writing process to find touchpoints and mapped existing products to design an ecosystem map.

> • Designing the MVP for Kindle Author Services- a marketplace for authors to purchase publishing services like editing, cover design.

LED Lab UX Associate II (Nov'15 - present)

University of Michigan . Conducting a study that examines how a Learning Management System can provide a student with personalized information about their course activity and performance.

Flipkart.com Interaction Designer (Nov'14 - July'15)

Marketplace Team • Designed the experience for Seller-Buyer Communication to foster growth and transparency in the marketplace impacting ~35k sellers.

InMobi UX Designer (July'13 - Nov'14)

- Product Team Designed UX for InMobi Native Ads, worked with PMs to helped it scale to 10% of network revenue and won 'Spotlight' award.
 - Supported Supply and Analytics vertical with design doing task analysis, wireframes, flow diagrams and other deliverables.

TU Wien, Austria UX Design Intern (May'12-July'12)

RISE-INSO Team • Worked on designing a tablet app adopted from a desktop app for Vienna Airport Information system.

IIT Bombay, IDC Design Intern (May'12-July'12)

Prof. Anirudhha Joshi • Conceptualized, prototyped and tested a contextual user research led OCR based linguistic mobile app for unilingual users.

ACADEMIC PROJECTS

Thomson Reuters Onvio Usability study of Onvio's Client Portal (Jan'16-April'16)

Term Project Assessed needs, evaluated usability of Onvio - a cloud based tax & accounting software and presented 25+ findings and recommendations.

Seelio Contextual Inquiry and Project Managment (Jan'16-April'16)

Term Project Worked with the team at Seelio to identify ways to engage students in using their platform by understanding stakeholders' needs, values, behavior and motivations using Contextual Inquiry methods.

Befriend A psychosocial care system for cancer patients (July'12-April'13)

Thesis Project An ICT-based care system, Befriend through community participation helps cancer patients meet a holistic treatment promising all aspects of care needed-social, psychological, spiritual and medical.

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SKILLS

Design Investigation

Brainstorming, Interaction Flows, Wireframes, Visual Design, Personas, Scenarios, Storyboarding, Sketching, Paper Prototypes, Contextual Inquiry, Work Models, Affinity Diagram

Evaluation

Usability Testing, Focus Group, Heuristic Evaluation, Think Aloud, Card Sort

Design Tools

Adobe CC (Photoshop, Illustrator, Indesign), Sketch, OmniGraffle, Balsamiq

Prototyping

Origami, Principle, InVision, Axure, HTML5/CSS3, Javascript, JQuery, Framer JS

RELEVANT COURSES

Needs Assessment and Usability Contextual Inquiry and Project Mgmt. Citizen Interaction Design Introduction to Interaction Design Fundamentals of Human Behavior Information Architecture Integrated Product Development **Design of Complex Websites** Design Methodology Systems Approach to Design Collaborative Design Methods Graphic Design I & II Typography Basics **Human Factors and Ergonomics** Design Management Evaluating ideas in entrepreneurship

STUDENT LEADERSHIP

· Student Senate Member and Secretary of the Photography Club, IIT Guwahati during the year 2012-13

NOTABLES

- Top 3% 5037 rank IIT JEE'09
- Most Impactful Hack: Facebook-Hack for a Cause, Seattle
- First Position in "Smart Design" in Techniche 2010.
- Scholarship for NY Trek 2015
- Freelance Photographer, Traveller, Storyteller, Food Enthusiast.