# Ideation Phase Define the Problem Statements

Date	28 June 2025		
Team ID	LTVIP2025TMID51035		
Project Name	Measuring the pulse of prosperity: an index of economic freedom		
Maximum Marks	2 Marks		

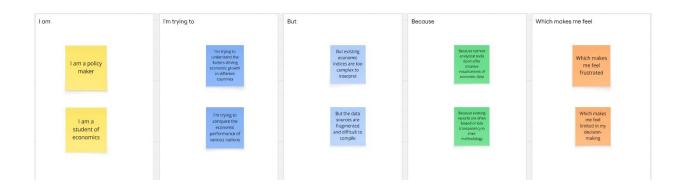
# **Customer Problem Statement Template:**

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

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l am	Describe customer with 3-4 key characteristics - who are they?	Describe the customer and their attributes here
I'm trying to	List their outcome or "Job" the care about - what are they trying to achieve?	List the thing they are trying to achieve here
but	Describe what problems or barriers stand in the way — what bothers them most?	Describe the problems or barriers that get in the way here
because	Enter the "root cause" of why the problem or barrier exists – what needs to be solved?	Describe the reason the problems or barriers exist
which makes me feel	Describe the emotions from the customer's point of view – how does it impact them emotionally?	Describe the emotions the result from experiencing the problems or barriers

Reference: <a href="https://miro.com/templates/customer-problem-statement/">https://miro.com/templates/customer-problem-statement/</a>



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	a policymaker	understand the drivers of economic prosperity in different nations to formulate effective policies.	existing economic indices are often too complex, lack timely updates.	there's a need for a comprehensive, easily digestible, and regularly updated index that integrates various dimensions of economic freedom.	frustrated and uncertain about the optimal policy choices.
PS-2	an economic researcher	identify clear correlations between economic freedom and socioeconomic outcomes for academic analysis.	current data sources are fragmented, inconsistent, and difficult to compare across different countries and time periods.	there isn't a standardized, reliable, and easily accessible dataset that combines diverse indicators of economic freedom with relevant outcome variables.	overwhelmed by data collection and analysis, and limited in drawing robust conclusions.

# 2.2 Empathy map



WHO are we empathizing with?
Policy makers, economists, NGOs, Policy makers, economists, NGOs, data-driven government advisors

Their role is to interpret data for decision-making

Situation: Navigating economic disparities globally



- Compare economic freedom factors with outcomes like GDP, HDI
   Use visualized insights to brief decision-makers
   Support reforms based on cliear, date-backed recommendations.



### What do they HEAR?

- Economic freedom is just a Western concept.
   People don't trust economic reports
- We spend more time cleaning data than analyzing it.

# PAINS • Frustration

Prustration
 over outdated
 or inconsistent
 data
 Uncertainty in

connecting economic freedom to real-world prosperity

Limited visualization tools for public communication





What do they THINK and FEEL?

# (J)

- GAINS

   A clean,
- comparative index to drive economic reform
  Clarity on which freedom dimensions
- matter most Global benchmarking to motivate change



- What do they SEE?

  Incomplete or region-biased freedom indices

  Data scattered across multiple platforms

  Contrasting
- Contrasting outcomes in similarly scored countries



### What do they DO?

- · Use reports from World Bank, Fraser Institute, IMF
- Draft policy papers or funding plans
   Look for dashboards, interactive visuals, or comparative tools



- What do they SAY?

  "We need better tools to drive evidenc based policy."

  "Show us the trends, not just the rankings."

  "Help us make data accessible to non-experts."

