

Acceptance Testing

UAT Execution & Report Submission

Date	18 February 2026
Team ID	LTVIP2026TMIDS57846
Project Name	Civil Engineering Insight Studio
Maximum Marks	4 Marks

Purpose of Document

The purpose of this document is to describe the test coverage, defect status, and overall system stability of the **Customer Support System (CSS)** at the time of release to **User Acceptance Testing (UAT)**.

This report confirms that:

- All major functional modules (Registration, Login, Dashboard, Complaint Management, Role Management) are tested.
- Critical and high-severity defects have been resolved.
- The system is ready for user validation and approval.

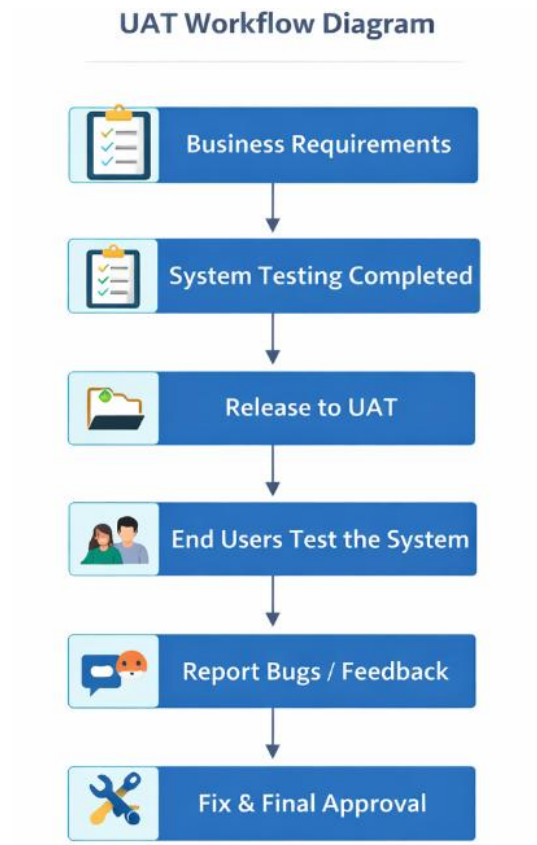
Defect Analysis

This report shows the number of resolved or closed bugs at each severity level and their resolution status.

Resolution	Severity 1 (Critical)	Severity 2 (High)	Severity 3 (Medium)	Severity 4 (Low)	Subtotal
By Design	2	3	1	2	8
Duplicate	1	0	1	0	2
External	0	1	0	1	2
Fixed	6	5	4	8	23
Not Reproduced	0	0	1	0	1
Skipped	0	0	1	1	2
Won't Fix	0	1	2	1	4
Totals	9	10	10	13	42

Defect Severity Meaning

- **Severity 1** → System crash / Login failure
- **Severity 2** → Major functionality not working
- **Severity 3** → Minor functional issue
- **Severity 4** → UI / Cosmetic issue



Test Case Analysis

This report shows the number of test cases that passed, failed, or remained untested during UAT.

Section	Total Cases	Not Tested	Fail	Pass
Registration & Login	12	0	0	12
Dashboard	10	0	0	10
Complaint Management	18	0	1	17
Agent Management	8	0	0	8
Admin Control Panel	7	0	0	7
Security (Role Access)	5	0	0	5
Performance & Load	5	0	0	5
Total	65	0	1	64