

“Online Book Store”

Summer Internship 2025

Manual Testing with JIRA & SCRUM

SubmittedTo

CRC-Training

By

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CERTIFICATE

This is to certify that the Project Report entitled “**Online Book Store Testing Using JIRA**” which is submitted by **Nandini Patwa** and in partial fulfillment of the requirement for the “**Manual Testing with JIRA & SCRUM**” in the Department of CRC-Training of ABES Institute of Technology, is a record of the candidate own work carried out by her under my supervision.

Mr. Gaurav Kansal
(Head Training)

Mr. Sajal Mishra
(Technical Trainer)

Date:

ACKNOWLEDGEMENT

*It gives us a great sense of pleasure to present the report of the “**Manual Testing with JIRA & SCRUM**” undertaken during B. Tech, 4th Year. We owe a special debt of gratitude to **Mr. Sajal Mishra & Mr. Gaurav Kansal** for his constant support and guidance throughout the course of our work. His constant motivation has been a constant source of inspiration for us. It is only his cognizant efforts that our endeavors have seen light of the day.*

*We also take the opportunity to acknowledge the contribution of team members of CRC-Training and **Hoshiyar Singh kanyal (HOD)** for their full support and assistance during the development of the project.*

We also do not like to miss the opportunity to acknowledge the motivation of the Department Of , ABES Institute of Technology to provide us the opportunity to undergo training at CRC-Training.

Signature:

Name : Nandini Patwa

Roll No.:

2202900100123

Date :

ABSTRACT

This project focuses on the implementation of **Manual Testing techniques** within a **SCRUM-based Agile development environment**, utilizing **JIRA** as the primary project and defect management tool. The aim is to validate the quality and functionality of a software product through systematic manual testing while adhering to agile practices.

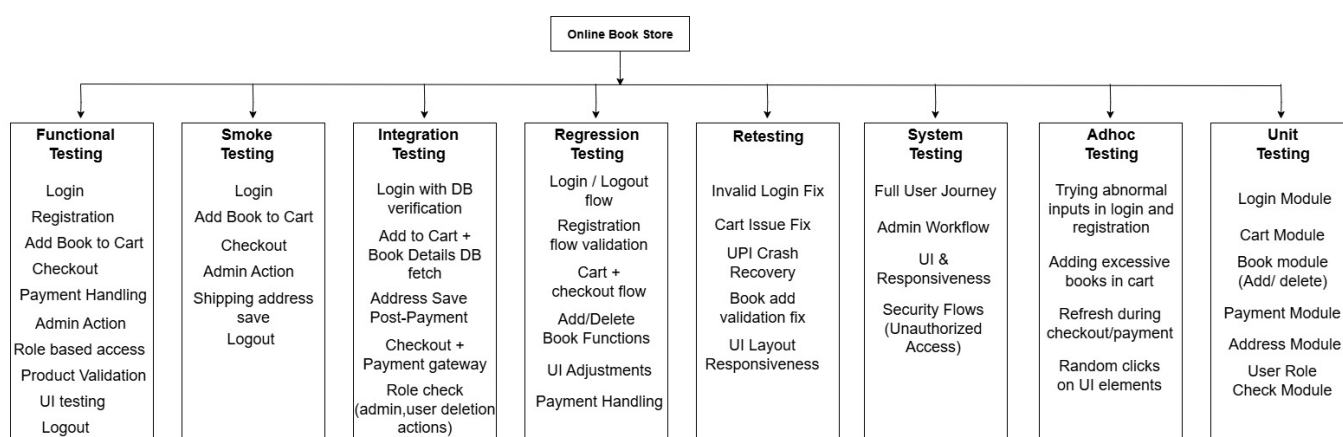
Manual testing involves executing test cases manually without the use of automation tools to ensure that the application behaves as expected. The project demonstrates the creation of test cases based on user stories, execution of tests across multiple sprints, logging of defects, and continuous collaboration with developers and stakeholders.

Using **JIRA**, the team manages the product backlog, sprint planning, user story creation, test case documentation, bug tracking, and daily SCRUM meetings. The agile methodology ensures incremental delivery of features, fast feedback loops, and adaptability to changes. Test artifacts such as test scenarios, test cases, defect logs, and traceability matrices are maintained within the project.

This project highlights the synergy between manual testing and agile practices, ensuring that quality assurance is deeply integrated into the development lifecycle, resulting in a robust and user-focused software product

DFD: Data Flow Diagram

The Testing Data Flow Diagram (DFD) represents how different types of testing are applied to various functionalities of the Online Book Store. It shows the relationship between test types (like smoke, functional, regression, etc.) and system modules such as login, book issue/return, and search. This helps visualize the flow of testing efforts across all key components.

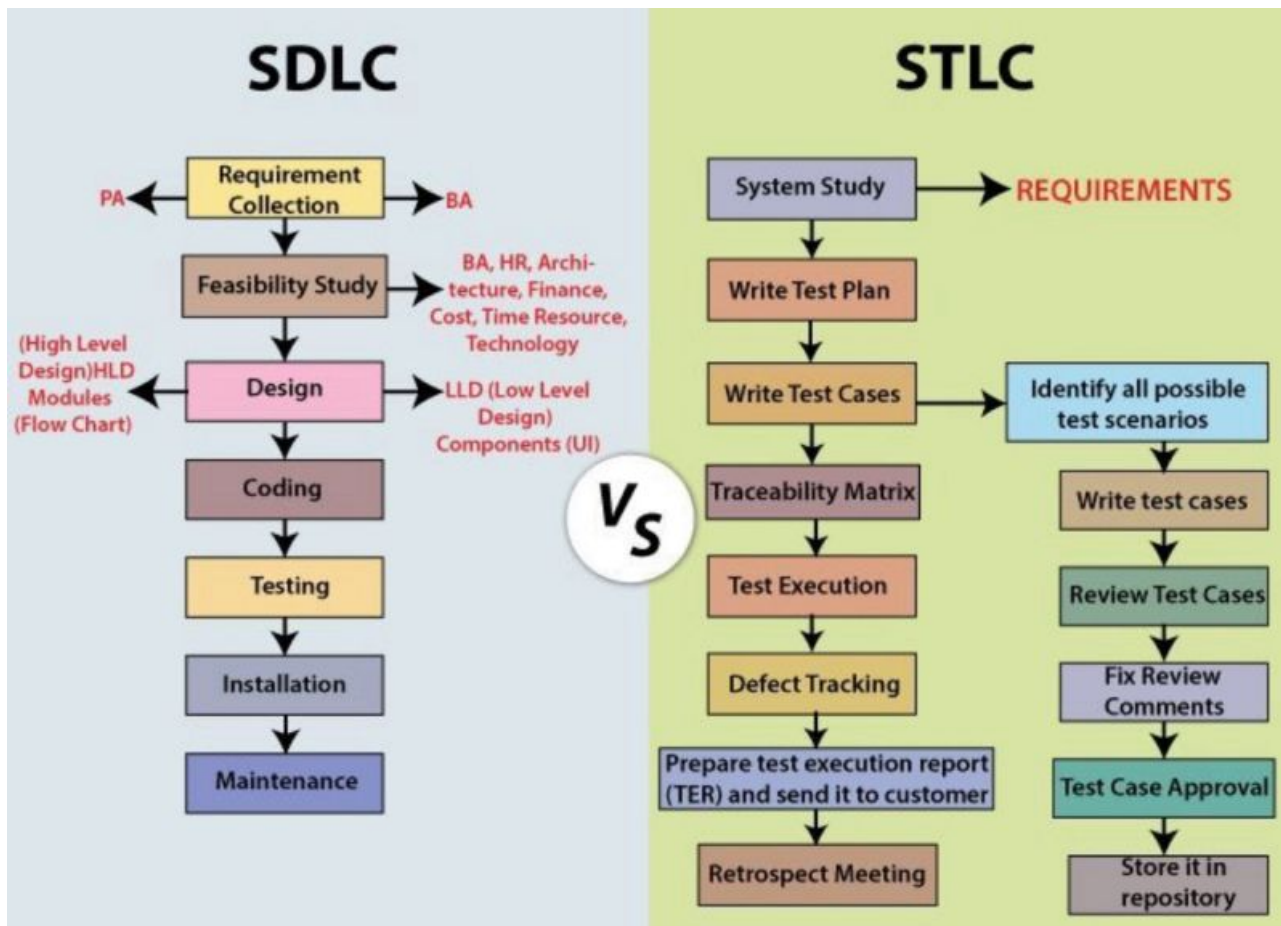


RTM: Requirement Traceability Matrix

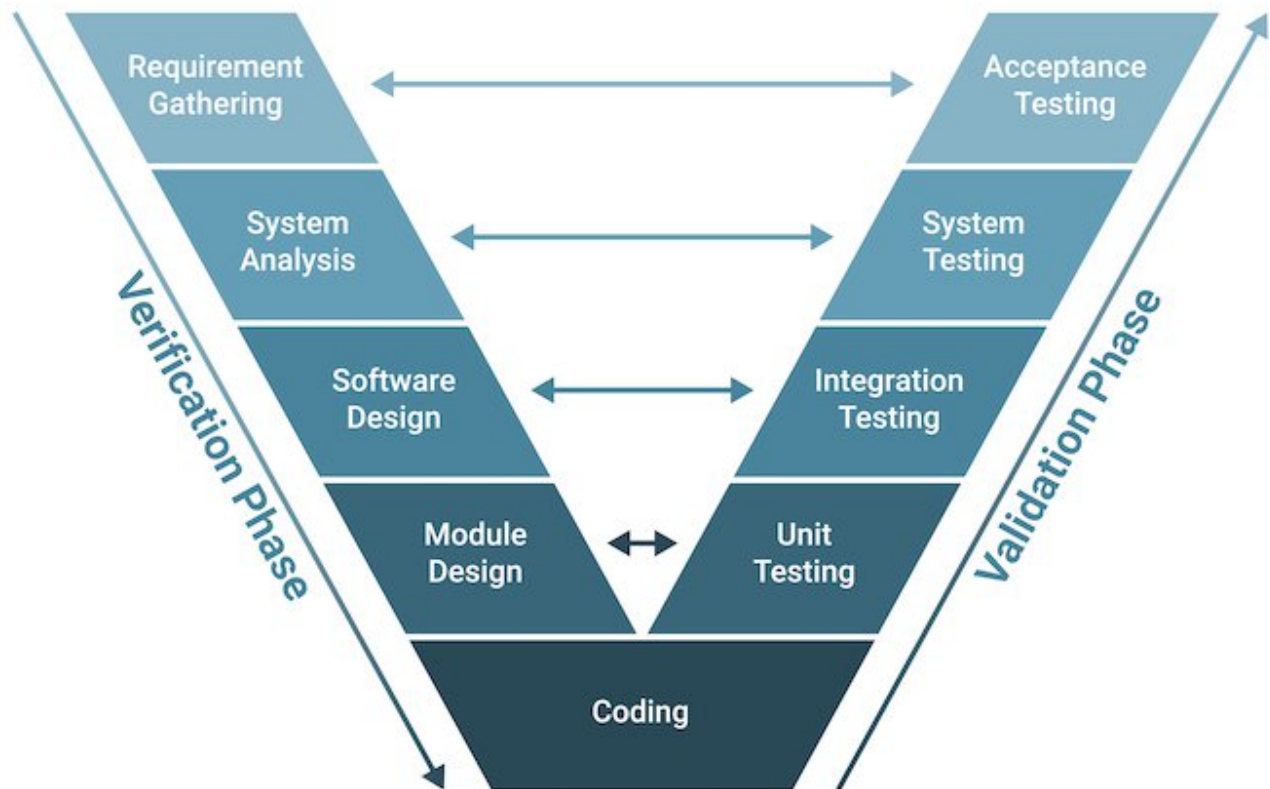
The Requirement Traceability Matrix (RTM) is a document used in software testing to ensure that all project requirements are linked to corresponding test cases. It helps verify that each requirement is tested and no functionality is overlooked. RTM provides forward traceability (requirements to test cases), backward traceability (test cases to requirements), and bidirectional traceability for full coverage. It supports impact analysis, improves test coverage, and is vital during audits and reviews. RTM is created during the test planning phase and updated throughout the project lifecycle, serving as a tool for tracking requirement fulfillment and maintaining product quality.

Requirement ID	Requirement Description	Test Case ID(s)	Test Case Description	Test Status
REQ-01	User login functionality with valid data	FTTC-02, STTC-02,SYTC-02, RETC-01,REGTC-01,ITTC-01	Valid login credential test	Pass
REQ-02	admin login functionality	FTTC-04,STTC-04, SYTC-07,REGTC-02	valid login credential	Pass
REQ-03	user registration	FTTC-18, FTTC-19, FTTC-14,STTC-03,UTTC-01, SYTC-01,ITTC-06,ADTC-02	signup with valid or missing fields	Pass
REQ-04	test calculatecartTotal() method	UTTC-02	return right total amount	Pass
REQ-05	view books visible to user	FTTC-05, STTC-05,REGTC-06, ITTC-03	display all books to user	Pass
REQ-06	add to cart functionality	FTTC-06, FTTC-13, FTTC-17, FTTC-24, STTC-06,STTC-13, SYTC-04, RETC-02,REGTC-03,ITTC-08,ADTC-01,ADTC-05	add book to cart(logged in / guest)	Fail
REQ-07	home page visibility	FTTC-01, STTC-01,	loads and visible successfully	Pass
REQ-08	User login functionality with wrong data	FTTC-03, UTTC-04,SYTC-03	Invalid login credential test	Fail
REQ-09	checkout functionality	FTTC-07, FTTC-20, STTC-07,RETC-03,ITTC-02	checkout with items/ empty cart	Pass
REQ-10	proceed to pay functionality	FTTC-08, STTC-08	pay with valid details	Pass
REQ-11	your order display after pay	FTTC-09, STTC-09	user orders display after payment	Pass
REQ-12	logout functionality	FTTC-10, STTC-10, SYTC-08, RETC-05,REGTC-07	logout user	Pass
REQ-13	add book by admin	FTTC-11, FTTC-22, STTC-11, UTTC-03	add book to system with valid /missing field details	Pass
REQ-14	delete book by admin	FTTC-12, STTC-12,RETC-04,REGTC-04,ITTC-05	book deleted by admin using bookID	Pass
REQ-15	delete book by normal user	FTTC-15,ADTC-03	access denied	Pass
REQ-16	admin update stored book data	FTTC-21,REGTC-08	book details updated	Pass
REQ-17	UPI payment feature addition	FTTC-23,REGTC-05,ITTC-04	UPI payment done during checkout	Fail
REQ-18	Add book with invalid price by addBook(Title,Author, -15	UTTC-05	exception occur	Fail
REQ-19	UI responsiveness	SYTC-06	UI adapt and remain usable	Fail
REQ-20	shipping address save in DB	RETC-06	address saved in DB	Pass
REQ-21	delete book from cart by user	ITTC-07	cart becomes empty	Pass

SDLC: Software Development Life Cycle & STLC: Software Testing Life Cycle



V Model



TESTING

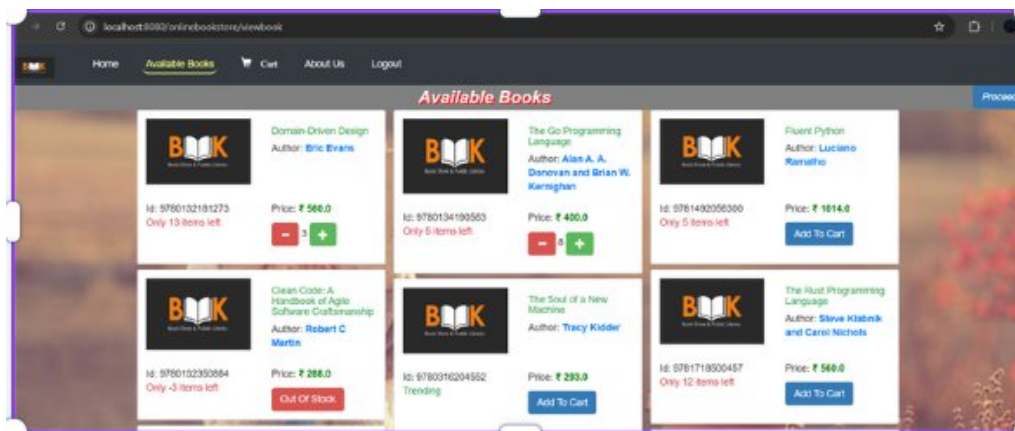
- **Functional Testing:** Verified each feature (like login, search, issue/return) to ensure it works as per the requirements. Checked user interactions and system responses.

TestPlan ID	Type of Testing	Testcase ID	Testcase description	Expected outcome	Actual outcome	Result(status)
TP-Bookstore011	Functional Testing	FTTC-01	Verify that home page of onlinebookstore should be visible and loads without error	Home page of onlinebookstore should be visibled	Home page of onlinebookstore is visible and loads successfully	Pass
TP-Bookstore011	Functional Testing	FTTC-02	Verify that the user can login with valid credentials	User should redirected to dashboard of bookstore	User is redirected to dashboard of bookstore	Pass
TP-Bookstore011	Functional Testing	FTTC-03	Verify that user login with wrong credentials	User should redirected to dashboard of bookstore	User login fails due to wrong credentials	Fail
TP-Bookstore011	Functional Testing	FTTC-04	Verify that the admin can login with valid credentials	Admin should redirected to adminlog page	Admin is redirected to adminlog page successfully	Pass
TP-Bookstore011	Functional Testing	FTTC-05	Check list of available books should be visible to user	The available books should be visibled to user	The list of available books are visible to user	Pass
TP-Bookstore011	Functional Testing	FTTC-06	To check a book should be added to the cart	A book should be add to cart	A book appears in the cart with no error	Pass
TP-Bookstore011	Functional Testing	FTTC-07	Verify proceed to checkout should be done	Checkout page should load without any issue	Checkout page loads successfully	Pass
TP-Bookstore011	Functional Testing	FTTC-08	Verify proceed to pay should be done with valid details	Proceed to pay by user should done with valid details	Proceed to pay by user is done with valid details	Pass
TP-Bookstore011	Functional Testing	FTTC-09	Verify that all the orders should be displayed after pay	All orders should be visibled after pay	All orders by the users are displayed after paying	Pass
TP-Bookstore011	Functional Testing	FTTC-10	Verify that logout functionality should be done	User should be logout and redirected to login page	User is logout and redirected to login page	Pass
TP-Bookstore011	Functional Testing	FTTC-11	Verify that admin add new books	Book added confirmation message	Book is added successfully with confirmation message	Pass
TP-Bookstore011	Functional Testing	FTTC-12	Test that admin should remove particular book using BookId	Admin should remove the book using BookId	Book is removed by the admin using BookId	Pass
TP-Bookstore011	Functional Testing	FTTC-13	Verify that the click add to cart button repeatedly very fast	One item should be added per click with limit	Cart added duplicates	Fail
TP-Bookstore011	Functional Testing	FTTC-14	Test to enter data 1000+ characters in email during sign-up	Error or validation occur	Validation message displayed	Pass
TP-Bookstore011	Functional Testing	FTTC-15	Try deleting book as a normal user	Access denied or no option should be there to remove	Access denied	Pass
TP-Bookstore011	Functional Testing	FTTC-16	Check random refresh during checkout	Page reloads and retains state	Page reset and cart checkout empty	Fail
TP-Bookstore011	Functional Testing	FTTC-17	Check cart limit when added 40+ book items	Handled gracefully during add to cart items	Browser works properly	Pass
TP-Bookstore011	Functional Testing	FTTC-18	Verify that the user sign up with valid user data	User account created , redirect to login page	Account created and redirected	Pass
TP-Bookstore011	Functional Testing	FTTC-19	Verify that user sign up with missing fields	error message should be please fill out this field	error message is displayed as please fill out this field	Pass
TP-Bookstore011	Functional Testing	FTTC-20	Verify that the checkout with empty card	error message no items in the card	no items in the card is displayed	Pass
TP-Bookstore011	Functional Testing	FTTC-21	Verify that the admin should update the store book data	Message should be book details updated successfully	Book details updated	Pass
TP-Bookstore011	Functional Testing	FTTC-22	Add a book with missing details by admin	show error please fill out this field	error is displayed please fill out this field	Pass
TP-Bookstore011	Functional Testing	FTTC-23	validate UPI payment feature addition	order success and redirect to order summary	checkout stuck on payment (UPI not loading)	Fail
TP-Bookstore011	Functional Testing	FTTC-24	admin add a book-user add book in cart-view cart	book should be visible in cart	book is not visibled as cart id empty	Fail

#PASS



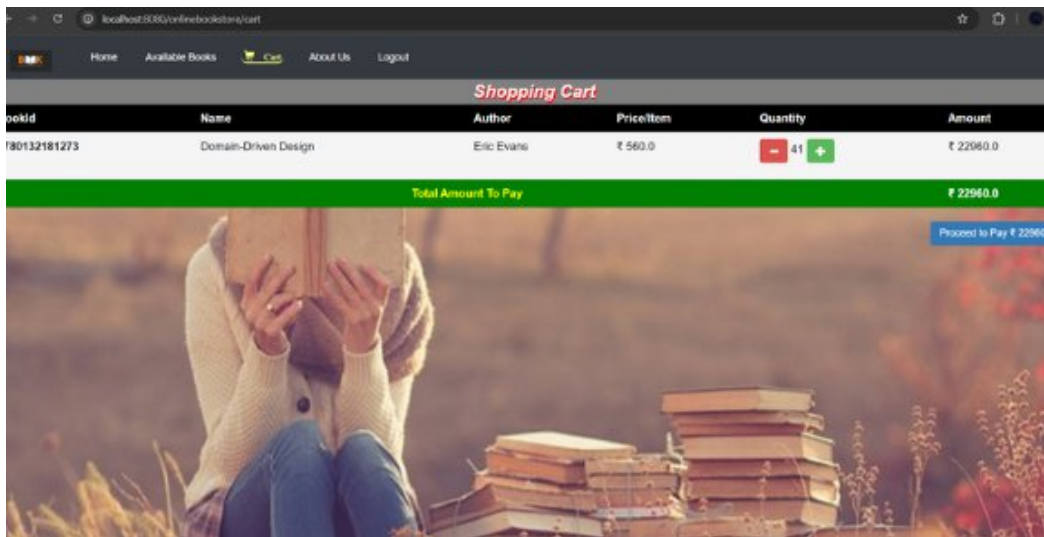
#FAIL



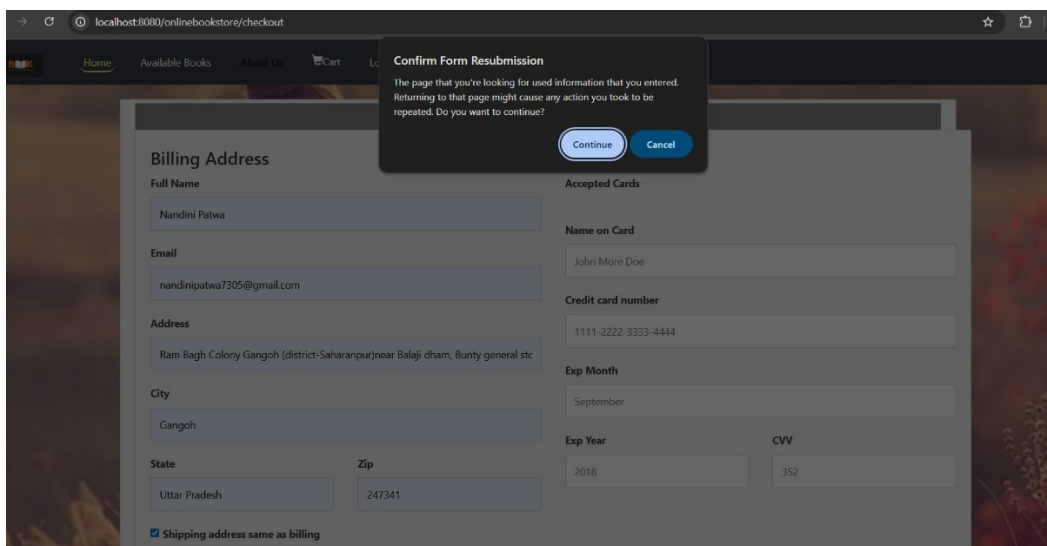
- **Adhoc Testing:** Ad-hoc Testing performed unplanned testing without test cases to find hidden bugs or unexpected behavior in the system.

TestPlan ID	Type of Testing	Testcase ID	Testcase description	Expected outcome	Actual outcome	Result(status)
TP-Bookstore011	Adhoc Testing	ADTC-01	Verify that the click add to cart button repeatedly very fast	One item should be added per click with limit	Cart added duplicates	Fail
TP-Bookstore011	Adhoc Testing	ADTC-02	Test to enter data 1000+ characters in email during sign-up	Error or validation occur	Validation message displayed	Pass
TP-Bookstore011	Adhoc Testing	ADTC-03	Try deleting book as a normal user	Access denied or no option should be there to remove	Access denied	Pass
TP-Bookstore011	Adhoc Testing	ADTC-04	Check random refresh during checkout	Page reloads and retains state	Page reset and cart checkout empty	Fail
TP-Bookstore011	Adhoc Testing	ADTC-05	Check cart limit when added 40+ book items	Handled gracefully during add to cart items	Browser works properly	Pass

#PASS



#FAIL



- **Integration Testing:** Tested how different modules like login, database, and book issue functions interact with each other. Ensured smooth data flow between modules.

TestPlan ID	Type of Testing	Testcase ID	Testcase description	Expected outcome	Actual outcome	Result(status)
TP-Bookstore011	Integration Testing	ITTC-01	Login with valid user->redirect to dashboard	dashboard loads with valid user	dashboard load as expected	Pass
TP-Bookstore011	Integration Testing	ITTC-02	add book to cart-> go to checkout	checkout page shows correct book and pricing	checkout page shows correct book	Pass
TP-Bookstore011	Integration Testing	ITTC-03	admin log in -> add a book-> appear in booklist	book immediately appear in the listing	book appear in list successfully	Pass
TP-Bookstore011	Integration Testing	ITTC-04	Add item to cart->checkout->choose UPI->complete payment	payment gateway launches order confirmed	payment gateway crashes or stuck	Fail
TP-Bookstore011	Integration Testing	ITTC-05	admin->click on delete a book from the list	book removed from database list	book is removed from the list	Pass
TP-Bookstore011	Integration Testing	ITTC-06	register new user->check for confirmation message	confirmation message shown	message is displayed	Pass
TP-Bookstore011	Integration Testing	ITTC-07	add a book-> view cart-> remove it	cart becomes empty	cart is empty	Pass
TP-Bookstore011	Integration Testing	ITTC-08	admin add a book->user add book in cart->view cart	book should be visible in cart	book is not visibled as cart id empty	Fail

#PASS

Shopping Cart

BookId	Name	Author	Price/Item	Quantity	Amount
9780134190563	The Go Programming Language	Alan A. A. Donovan and Brian W. Kernighan	₹ 400.0	3	₹ 1200.0

Total Amount To Pay ₹ 1200.0

Proceed to Pay ₹ 1200.0

#FAIL

Cart Checkout

Billing Address

Full Name
Nandini Patwa

Email
nandinipatwa7305@gmail.com

Address
Ram Bagh Colony Gangoh (district-Saharanpur)near Balaji dham, Bunty general stc

City
Gangoh

State
Uttar Pradesh

Zip
247341

☒ Shipping address same as billing

Total Amount ₹ 1200.0

Payment

Accepted Cards

Name on Card
John More Doe

Credit card number
1111-2222-3333-4444

Exp Month
September

Exp Year
2018

CVV
352

- **Regression Testing:** Re-checked previously working features after changes or bug fixes to ensure nothing else was broken.

TestPlan ID	Type of Testing	Testcase ID	Testcase description	Expected outcome	Actual outcome	Result(status)
TP-Bookstore011	Regression Testing	REGTC-01	Verify user login after code refactor	User should be redirected to user dashboard	user successfully redirected to dashboard	Pass
TP-Bookstore011	Regression Testing	REGTC-02	check admin dashboard access	admin dashboard loads with control	admin dashboard loads properly	Pass
TP-Bookstore011	Regression Testing	REGTC-03	verify add to cart still functions	book should be added to cart with confirmation	book successfully added to cart	Pass
TP-Bookstore011	Regression Testing	REGTC-04	ensure book deletion(admin) still works	book removed and success message shown	book is removed and message displayed	Pass
TP-Bookstore011	Regression Testing	REGTC-05	validate UPI payment feature addition	order success and redirect to order summary	checkout stuck on payment (UPI not loading)	Fail
TP-Bookstore011	Regression Testing	REGTC-06	validate that book details page loads	book details page opens	book detail page displayed	Pass
TP-Bookstore011	Regression Testing	REGTC-07	check logout still functional	redirected to login page	redirected to login page successfully	Pass
TP-Bookstore011	Regression Testing	REGTC-08	add book after database change by admin	book detail updated successfully	book detail successfully added	Pass

#PASS

Shopping Cart

BookId	Name	Author	Price/Item	Quantity	Amount
9780133053036	C++ Primer	Stanley Lippman and Josée Lajoie and Barbara Moo	₹ 976.0	1	₹ 976.0

Total Amount To Pay ₹ 976.0

[Proceed to Pay ₹ 976.0](#)

#FAIL

Cart Checkout

Billing Address

Full Name: Nandini Patwa

Email: nandinipatwa7305@gmail.com

Address: Ram Bagh Colony Gangoh (district-Saharanpur)near Balaji dham, Bunty general stc

City: Gangoh

State: Uttar Pradesh Zip: 247341

☒ Shipping address same as billing

Total Amount: ₹ 560.0

Payment

Accepted Cards

Name on Card: John More Doe

Credit card number: 1111-2222-3333-4444

Exp Month: September Exp Year: 2018 CVV: 352

[Pay & Place Order](#)

- **System Testing:** That evaluates the complete and integrated software system to ensure it meets the specified requirements.

TestPlan ID	Type of Testing	Testcase ID	Testcase description	Expected outcome	Actual outcome	Result(status)
TP-Bookstore011	System Testing	SYTC-01	Verify user registration flow	Registration successful and user redirected to login	Registration successful and user redirected to login	Pass
TP-Bookstore011	System Testing	SYTC-02	Verify login with valid credentials	User should be redirected to homepage	User redirected to homepage	Pass
TP-Bookstore011	System Testing	SYTC-03	Verify login with invalid credentials	Error message should appear	Error message appear	Pass
TP-Bookstore011	System Testing	SYTC-04	Verify "Add to Cart" functionality	Book should appear in the cart	Book added successfully to the cart	Pass
TP-Bookstore011	System Testing	SYTC-05	Verify "Remove from Cart" option	Cart should update and remove selected book	Cart updated successfully	Pass
TP-Bookstore011	System Testing	SYTC-06	Verify UI responsiveness	UI should adapt and remain usable	UI distorted on mobile	Fail
TP-Bookstore011	System Testing	SYTC-07	Verify admin login functionality	Admin dashboard should open	Admin dashboard opened	Pass
TP-Bookstore011	System Testing	SYTC-08	Verify logout functionality	User should be redirected to login page	User redirected to login page	Pass

#PASS

localhost:8080/onlinebookstore/userlog

Home Login Register

Welcome to Online Book Store

Customer LOGIN

[Are you Seller?, Click Here to Login as Admin](#)

Username :

Password :

85242

Incorrect UserName or PassWord

#FAIL

localhost:8080/onlinebookstore/viewbook

Home Available Books Cart About Us Logout

Available Books

Domain-Driven Design
Author: **Eric Evans**
Id: 9780132181273
Price: ₹ **560.0**
Only 15 items left

The Go Programming Language
Author: **Alan A. Donovan and Brian W. Kernighan**
Id: 9780132056300
Price: ₹ **400.0**
Only 3 items left

Fluent Python
Author: **Luciano Ramalho**
Id: 9781492056300
Price: ₹ **1014.0**
Only 3 items left

Clean Code: A Handbook of Agile Software Craftsmanship
Author: **Robert C. Martin**
Id: 9780134190563
Price: ₹ **400.0**
Only 5 items left

The Soul of a New Machine
Author: **Steve Klambnik and Carol Nichols**
Id: 9780132056300
Price: ₹ **400.0**
Only 3 items left

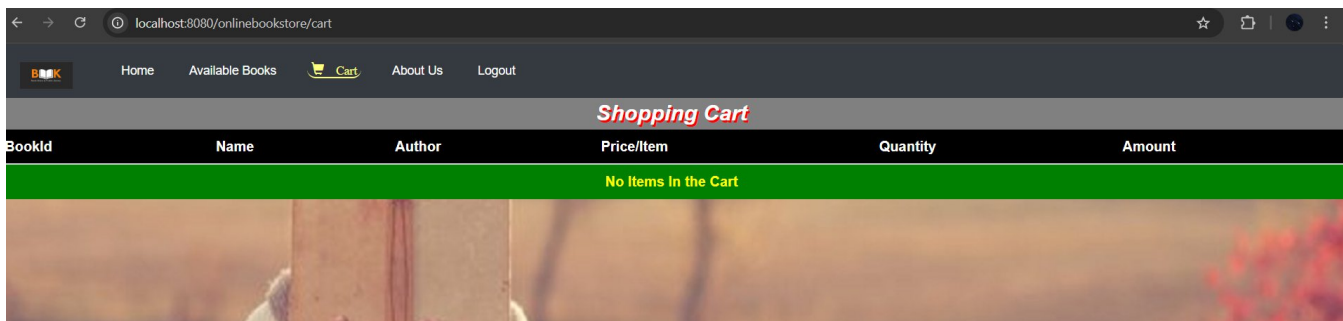
- **Smoke Testing:** That checks whether the most crucial functions of a program are working properly. It's a quick and shallow test to ensure that the application is stable enough for further testing.

TestPlan ID	Type of Testing	Testcase ID	Testcase description	Expected outcome	Actual outcome	Result(status)
TP-Bookstore011	Smoke Testing	STTC-01	Verify that home page of onlinebookstore should be visible and loads without error	Home page of onlinebookstore should be visible	Home page of onlinebookstore is visible and loads successfully	Pass
TP-Bookstore011	Smoke Testing	STTC-02	Verify that the user can login with valid credentials	User should be redirected to dashboard of bookstore	User is redirected to dashboard of bookstore	Pass
TP-Bookstore011	Smoke Testing	STTC-03	Verify that the user can signup with valid user data	User account created, redirect to login page	Account created and redirected	Pass
TP-Bookstore011	Smoke Testing	STTC-04	Verify that the admin can login with valid credentials	Admin should be redirected to adminlog page	Admin is redirected to adminlog page successfully	Pass
TP-Bookstore011	Smoke Testing	STTC-05	Check list of available books should be visible to user	The available books should be visible to user	The list of available books are visible to user	Pass
TP-Bookstore011	Smoke Testing	STTC-06	To check a book should be added to the cart	A book should be added to cart	A book appears in the cart with no error	Pass
TP-Bookstore011	Smoke Testing	STTC-07	Verify proceed to checkout should be done	Checkout page should load without any issue	Checkout page loads successfully	Pass
TP-Bookstore011	Smoke Testing	STTC-08	Verify proceed to pay should be done with valid details	Proceed to pay by user should be done with valid details	Proceed to pay by user is done with valid details	Pass
TP-Bookstore011	Smoke Testing	STTC-09	Verify that all the orders should be displayed after pay	All orders should be visible after pay	All orders by the users are displayed after paying	Pass
TP-Bookstore011	Smoke Testing	STTC-10	Verify that logout functionality should be done	User should be logout and redirected to login page	User is logout and redirected to login page	Pass
TP-Bookstore011	Smoke Testing	STTC-11	Verify that admin add new books	Book added confirmation message	Book is added successfully with confirmation message	Pass
TP-Bookstore011	Smoke Testing	STTC-12	Test that admin should remove particular book using Bookid	Admin should remove the book using Bookid	Book is removed by the admin using Bookid	Pass
TP-Bookstore011	Smoke Testing	STTC-13	verify admin add new book and user can add to cart the book	Book should be added to cart	Book not added	Fail

#PASS



#FAIL



- **Unit Testing:** Tested individual components or functions like login validation or data input checks to ensure they worked correctly in isolation.

TestPlan ID	Type of Testing	Testcase ID	Testcase description	Expected outcome	Actual outcome	Result(status)
TP-Bookstore011	Unit Testing	UTTC-01	Test validateEmail() method	Pass a valid email and return should be true	It passes and return true	Pass
TP-Bookstore011	Unit Testing	UTTC-02	Test calculatecartTotal() method	cart with 2 items of Rs.500/- should return Rs.1000/-	Return Rs.1000/-	Pass
TP-Bookstore011	Unit Testing	UTTC-03	Test addBookToDatabase() method	Book should be added to the database	Book added to the database	Pass
TP-Bookstore011	Unit Testing	UTTC-04	Verify that user can login() with empty password	Returns error or False when putting empty password	Exception thrown	Fail
TP-Bookstore011	Unit Testing	UTTC-05	Add book with invalid price by addBook(Title,Author, -150)	Thrown exception or return error	Book added with invalid -150 price	Fail

#PASS

Shopping Cart

BookId	Name	Author	Price/Item	Quantity	Amount
9780134190563	The Go Programming Language	Alan A. A. Donovan and Brian W. Kernighan	₹ 500.0	2	₹ 1000.0

Total Amount To Pay ₹ 1000.0

Proceed to Pay ₹ 1000.0

#FAIL

Welcome to Online Book Store

Customer LOGIN

Are you Seller?, Click Here to Login as Admin

Username : Enter your Username

Password : Enter Password

91146 Enter Captcha

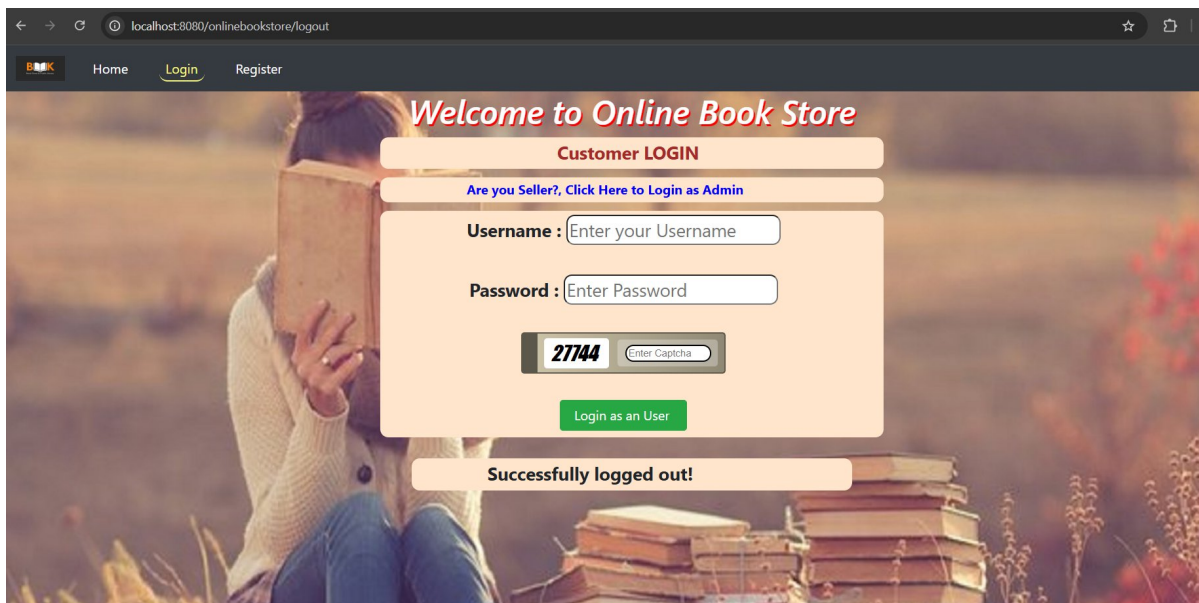
Login as an User

Incorrect UserName or PassWord

- **ReTesting:** Re-executed failed test cases after bug fixes to confirm the issues were resolved successfully.

TestPlan ID	Type of Testing	Testcase ID	Testcase description	Expected outcome	Actual outcome	Result(status)
TP-Bookstore011	Retesting	RETC-01	Re-test login with valid credentials (bug fixed)	Redirects to user dashboard	Redirects to user dashboard	Pass
TP-Bookstore011	Retesting	RETC-02	Re-test "Add to Cart" feature after button was fixed	Book added to cart	Book added to cart	Pass
TP-Bookstore011	Retesting	RETC-03	Re-test checkout process after previous failure	Order placed successfully	Order placed successfully	Pass
TP-Bookstore011	Retesting	RETC-04	Re-test admin book delete (was not removing book)	Book removed from list	Book removed from list	Pass
TP-Bookstore011	Retesting	RETC-05	Re-test logout functionality (previous session stayed active)	User redirected to login page, session cleared	Redirected and session cleared	Pass
TP-Bookstore011	Retesting	RETC-06	Re-test shipping address save (was not saving in DB)	Address saved and shown in order summary	Address saved and displayed correctly	Pass

#PASS



DECISION TABLE

Decision table is a structured testing technique used to represent and analyse complex business rules or decision logic. It organizes inputs, conditions, and their corresponding actions in a tabular format, making it easier to understand all possible combinations and outcomes. Each row represents a rule or scenario, while columns list conditions and actions. Decision tables help ensure thorough test coverage by identifying missing or conflicting rules

Condition/scenario	Functional Testing	Integration Testing	SmokeTesting	Regression Testing	Retesting Testing	Unit Testing	System Testing	Adhoc Testing	Expected Result	Actual Result	Final Result
Valid user login	yes	yes	yes	yes	yes	yes	yes	yes	Login successful	Login successful	Pass
Invalid user login	yes	yes	yes	yes	yes	yes	yes	yes	Error message displayed	Password reset option	Pass
Add book to cart (user or guest)	yes	yes	yes	yes	yes	yes	yes	yes	Item in cart	not added in cart	Fail
Book visible to user	yes	yes	yes	yes	no	yes	yes	no	Displayed correctly	Displayed correctly	Pass
Registration with valid/missing fields	yes	yes	yes	yes	yes	yes	yes	yes	registered	registered	Pass
Checkout with item in cart	yes	yes	yes	yes	yes	yes	yes	yes	Checkout success	success	Pass
UPI Payment Failure	yes	yes	no	yes	yes	yes	yes	yes	Payment error	page crash	Fail
Admin deletes book using ID	yes	yes	yes	yes	no	yes	yes	yes	book deleted	book deleted	Pass
Normal user attempts to delete book	yes	no	no	yes	yes	yes	yes	yes	access denied	access denied	Pass
Add book with invalid price	yes	no	no	yes	yes	yes	yes	yes	validation failed	exception thrown	Fail
UI responsiveness check	yes	no	no	yes	yes	no	yes	yes	Layout adjusts	Not responsive	Fail
Shipping address saved after payment	yes	yes	yes	yes	no	yes	yes	no	address saved	address saved	Pass
User logout	yes	yes	yes	yes	no	yes	yes	no	session ended	session ended	Pass

JIRA BUG REPORTING

Jira is a powerful project management and issue-tracking tool developed by Atlassian, widely used for **Agile software development**. It helps teams plan, track, and manage software projects efficiently. Jira supports various Agile methodologies like Scrum and Kanban, allowing teams to create **user stories, tasks, epics, bugs, and more**. Key features include sprint planning, backlog management, dashboards, workflows, reports, and integration with tools like Confluence, Bitbucket, and Slack. It enables better collaboration, transparency, and productivity by allowing teams to track progress, assign responsibilities, and automate processes. Jira is scalable and customizable for software, business, and service management projects.

The screenshot shows a Jira issue page for the issue titled "Manual Testing of Online Book Store." The issue is in the "To Do" state and is assigned to Nandini Patwa. The issue is part of the "MT-2 Project for Summer Intern" and is in the "MT Sprint 2" sprint. The due date is 19 Jul 2025. The issue is blocked by several other issues, all of which are in the "Done" state.

Issue Details:

- Title:** Manual Testing of Online Book Store.
- Assignee:** Nandini Patwa
- Labels:** None
- Parent:** MT-2 Project for Summer Intern
- Due date:** 19 Jul 2025
- Team:** Summer Internship
- Start date:** 15 Jul 2025
- Sprint:** MT Sprint 2 +1
- Story point estimate:** 5
- Development:** Create branch

Connected work items:

Issue ID	Issue Title	Status	Assignee
MT-174	Functional Testing of OnlineBookStore	DONE	NP
MT-274	Adhoc Testing of Online Book Store	DONE	NP
MT-270	Smoke Testing of Online Book Store	DONE	NP
MT-306	Integration testing of Online Book Store	DONE	NP
MT-345	Regression Testing of Online Book Store	DONE	NP
MT-323	Retesting of Online Book Store	DONE	NP
MT-329	Unit Testing of Online Book Store	DONE	NP
MT-337	System Testing of Online Book Store	DONE	NP

• FUNCTIONAL TESTING:

The screenshot shows the Jira interface for issue MT-174. The 'Attachments' section lists a screenshot from 2025-07-24. The 'Child work items' section shows a list of tasks with their status (Pass/Fail) and priority (High/Medium/Low). The 'Details' panel on the right shows the assignee (Nandini Patwa), labels, parent issue (MT-2 Project for Summer Intern), due date (19 Jul 2025), team (Summer Internship), start date (15 Jul 2025), sprint (MT Sprint 2 +1), and story point estimate (4).

#PASS

URL: <https://abesitcrc-trainingteam.atlassian.net/browse/MT-268>

The screenshot shows the Jira interface for issue MT-12. The 'Description' section contains a table with test details. The 'Activity' section shows a comment from Nandini Patwa. The 'Details' panel on the right shows the assignee (Nandini Patwa), labels, parent issue (MT-174 Functional Testing of On), due date (21 Jul 2025), team (Summer Internship), start date (17 Jul 2025), sprint (MT Sprint 2 +1), and story point estimate (2).

TP-	Functional	FTTC-12	Test that	Admin	Book is	Pass
Bookstore011	Testing		Test that admin should remove particular book using BookId	Admin should remove the book using BookId	Book is removed by the admin using BookId	Pass

#FAIL

URL: <https://abesitcrc-trainingteam.atlassian.net/browse/MT-186>

The screenshot shows the Jira interface for issue MT-13. The 'Description' section contains a table with test details. The 'Connected work items' section shows a link to MT-192. The 'Details' panel on the right shows the assignee (Nandini Patwa), labels, parent issue (MT-174 Functional Testing of On), due date (19 Jul 2025), team (Summer Internship), start date (16 Jul 2025), sprint (MT Sprint 2 +1), and story point estimate (None).

TP-	Functional	FTTC-13	Verify that	One item	Cart added	Fail
Bookstore011	Testing		Verify that the click odd to cart button repeatedly very fast	One item should be added per click with limit	Cart added duplicates	Fail

• AD-HOC TESTING:

Projects / Manual Testing / MT-2 / MT-271

Attachments

Name	Size	Date added
Screenshot 2025-07-24 132817.png	26 KB	24 Jul 2025 1:29pm

Child work items

0% Done

Work	Pr...	Ass...
MT-272 ADTC-01 verify add to cart button repeatedly	M	NP
MT-283 ADTC-02 Test to enter data 1000+ characters in email	M	NP
MT-291 ADTC-03 Try deleting book as normal user	M	NP
MT-292 ADTC-04 check random refresh	M	NP
MT-295 ADTC-05 check cart limit	M	NP

Connected work items

blocks

MT-7 Manual Testing of Online Book Store. VERIFY NP

Details

Assignee: Nandini Patwa

Labels: None

Parent: MT-2 Project for Summer Interns

Due date: 21 Jul 2025

Team: Summer Internship

Start date: 17 Jul 2025

Sprint: MT Sprint 2 +1

Story point estimate: 3

Development: Create branch, Create commit

Reporter: Nandini Patwa

#PASS

URL: <https://abesitcrc-trainingteam.atlassian.net/browse/MT-283>

Projects / Manual Testing / MT-347 / MT-348

TC_ADHOC_02 Login with uppercase letters

Description

TP-ID001	Ad-hoc Testing	TC_ADHOC_02	Login with uppercase letters	1. Register as student	2. Try login using 'STUDENT'	Login failed	Pass

Activity

All Comments History Work log

Add a comment...

Suggest a reply... Status update... Thanks...

Pre tip: press 'M' to comment

Details

Assignee: Mansi Aluna

Labels: None

Parent: MT-347 Ad-hoc Testing of Library

Due date: Jul 25, 2025

Team: Summer Internship

Start date: Jul 19, 2025

Sprint: MT Sprint 2

Story point estimate: None

Development: Create branch, Create commit

Reporter: Mansi Aluna

Quickstart

#FAIL

URL: <https://abesitcrc-trainingteam.atlassian.net/browse/MT-272>

Projects / Manual Testing / MT-271 / MT-272

ADTC-01 verify add to cart button repeatedly

Description

TP-Bookstore01	Adhoc Testing	ADTC-01	Verify that the click add to cart button repeatedly very fast	One item should be added per click with limit	Cart added duplicates	Fail

Connected work items

relates to

MT-273 Adhoc Testing of Online Book Store. Done NP

Details

Assignee: Nandini Patwa

Labels: None

Parent: MT-271 Adhoc Testing of Online

Due date: 21 Jul 2025

Team: Summer Internship

Start date: 17 Jul 2025

Sprint: MT Sprint 2 +1

Story point estimate: 3

• **INTERGRATION TESTING:**

Projects / Manual Testing / MT-2 / MT-306

Attachments

Name	Size	Date added
Screenshot 2025-07-24 130856.png	36 KB	24 Jul 2025 1:09pm

Child work items

0% Done

Work	Pri...	As...
MT-307 ITTC-02 add book to cart → go to checkout	M	Not Started
MT-308 ITTC-04 Add item to cart → checkout → choose UPI → complete payment	M	Not Started
MT-311 ITTC-06 register new user → check for confirmation message	M	Not Started
MT-312 ITTC-07 add a book → view cart → remove it	M	Not Started
MT-313 ITTC-08 admin add a book → user add book in cart → view cart	M	Not Started

Connected work items

Details

Assignee: Nandini Patwa

Labels: None

Parent: MT-2 Project for Summer Inte

Due date: 25 Jul 2025

Team: Summer Internship

Start date: 17 Jul 2025

Sprint: MT Sprint 2 +1

Story point estimate: 4

Development: Create branch, Create commit

#PASS

URL: <https://abesitcrc-trainingteam.atlassian.net/browse/MT-312>

Projects / Manual Testing / MT-306 / MT-312

ITTC-07 add a book → view cart → remove it

Description

TP- Bookstore011	Integration Testing	ITTC-07	add a book → view cart → remove it	cart becomes empty	cart is empty	Pass

Activity

All Comments History Work log

Add a comment...

Suggest a reply... Status update... Thanks...

Details

Assignee: Nandini Patwa

Labels: None

Parent: MT-306 Integration testing of

Due date: 25 Jul 2025

Team: Summer Internship

Start date: 17 Jul 2025

Sprint: MT Sprint 2 +1

Story point estimate: 5

#FAIL

URL: <https://abesitcrc-trainingteam.atlassian.net/browse/MT-308>

Projects / Manual Testing / MT-306 / MT-308

ITTC-04 Add item to cart → checkout → choose UPI → complete payment

Description

TP- Bookstore011	Integration Testing	ITTC-04	Add item to cart → checkout → choose UPI → complete payment	payment gateway launches order confirmed	payment gateway crashes or stuck	Fail

Connected work items

relates to

MT-309 Integration testing of Online Book Store

Details

Assignee: Nandini Patwa

Labels: None

Parent: MT-306 Integration testing of

Due date: 25 Jul 2025

Team: Summer Internship

Start date: 21 Jul 2025

Sprint: MT Sprint 2 +1

Story point estimate: 5

• **REGRESSION TESTING:**

The screenshot shows the Jira interface for a project. On the left, under 'Attachments', there is a file named 'Screenshot 2025-07-24 131617.png' (37 KB, 24 Jul 2025 1:17pm). Below it, 'Child work items' are listed with a progress bar at 0% Done. The list includes:

- MT-316 REGTC-01 Verify user login after code refactor (M, NP)
- MT-317 REGTC-03 verify add to cart still functions (M, NP)
- MT-318 REGTC-05 validate UPI payment feature addition (M, NP)
- MT-321 REGTC-06 validate that book details page loads (M, NP)
- MT-322 REGTC-08 add book after database change by admin (M, NP)

Below the child work items, 'Connected work items' are shown, including 'MT-7 Manual Testing of Online Book Store.' (VERIFY, NP).

On the right, the 'Details' panel for a work item is visible, showing:

- Assignee: Nandini Patwa
- Labels: None
- Parent: MT-2 Project for Summer Inter
- Due date: 25 Jul 2025
- Team: Summer Internship
- Start date: 17 Jul 2025
- Sprint: MT Sprint 2 +1
- Story point estimate: 6
- Development: Create branch, Create commit
- Reporter: Nandini Patwa

#PASS

URL: <https://abesitcrc-trainingteam.atlassian.net/browse/MT-317>

The screenshot shows the Jira interface for work item MT-317. The title is 'REGTC-03 verify add to cart still functions'. The description table is as follows:

TP-	Regression	REGTC-03	verify add to cart still functions	book should be added to cart with confirmation	book successfully added to cart	Pass
Bookstore011	Testing					

The 'Activity' section shows a comment by Nandini Patwa: 'Add a comment...'. Below the comment, there are buttons for 'Suggest a reply...', 'Status update...', and 'Thanks...'. The 'Details' panel on the right shows:

- Assignee: Nandini Patwa
- Labels: None
- Parent: MT-315 Regression Testing of
- Due date: 25 Jul 2025
- Team: Summer Internship
- Start date: 17 Jul 2025
- Sprint: MT Sprint 2 +1
- Story point estimate: 5

#FAIL

URL: <https://abesitcrc-trainingteam.atlassian.net/browse/MT-318>

The screenshot shows the Jira interface for work item MT-318. The title is 'REGTC-05 validate UPI payment feature addition'. The description table is as follows:

TP-	Regression	REGTC-05	validate UPI payment feature addition	order success and redirect to order summary	checkout stuck on payment (UPI not loading)	Fail
Bookstore011	Testing					

The 'Connected work items' section shows 'MT-320 Regression Testing of Online Book Store' (DONE, NP). The 'Activity' section shows a comment by Nandini Patwa. The 'Details' panel on the right shows:

- Assignee: Nandini Patwa
- Labels: None
- Parent: MT-315 Regression Testing of
- Due date: 25 Jul 2025
- Team: Summer Internship
- Start date: 17 Jul 2025
- Sprint: MT Sprint 2 +1
- Story point estimate: 4

• SYSTEM TESTING:

This screenshot shows the Jira project overview for 'Manual Testing'. It includes a list of attachments, a table of child work items, and a list of connected work items.

Name	Size	Date added
Screenshot 2025-07-24 18:14:01.png	37 KB	24 Jul 2025 6:14pm

Work	Pr...	Ass...
MT-338 SYTC-01 Verify user registration flow	M	N
MT-339 SYTC-03 Verify login with invalid credentials	M	N
MT-340 SYTC-06 Verify UI responsiveness	M	N
MT-342 SYTC-07 Verify admin login functionality	M	N
MT-343 SYTC-08 Verify logout functionality	M	N

Connected work items
MT-7 Manual Testing of Online Book Store.

#PASS

URL: <https://abesitcrc-trainingteam.atlassian.net/browse/MT-339>

This screenshot shows the details of Jira issue MT-339, 'SYTC-03 Verify login with invalid credentials'. It includes a description table, activity feed, and details sidebar.

TP-Bookstore011	System Testing	SYTC-03	Verify login with invalid credentials	Error message should appear	Error message appear	Pass

Activity: Add a comment... Suggest a reply... Status update... Thanks...

Details:

- Assignee: Nandini Patwa
- Labels: None
- Parent: MT-337 System Testing of Online
- Due date: 25 Jul 2025
- Team: Summer Internship
- Start date: 17 Jul 2025
- Sprint: MT Sprint 2 +1
- Story point estimate: 3
- Development: Create branch, Create commit
- Reporter: Nandini Patwa

#FAIL

URI: <https://abesitcrc-trainingteam.atlassian.net/browse/MT-340>

This screenshot shows the details of Jira issue MT-340, 'SYTC-06 Verify UI responsiveness'. It includes a description table, connected work items, and activity feed.

TP-Bookstore011	System Testing	SYTC-06	Verify UI responsiveness	UI should adapt and remain usable	UI distorted on mobile	Fail

Connected work items:

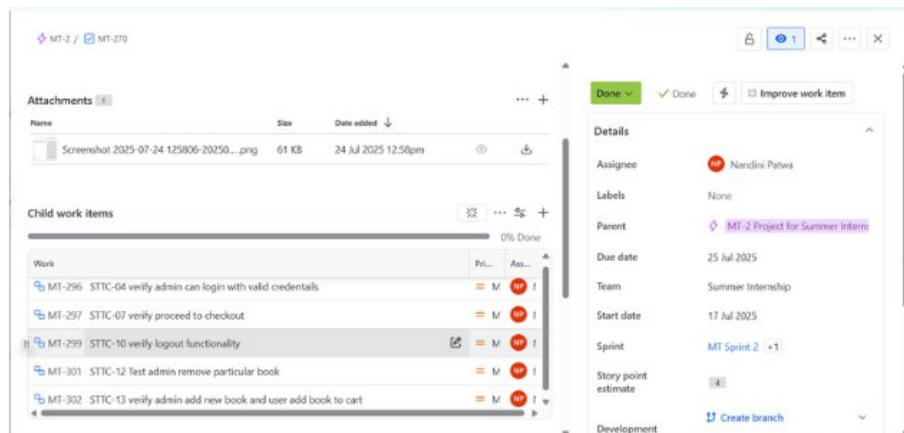
- MT-341 System Testing of Online Book Store. DONE

Activity: Add a comment... Suggest a reply... Status update... Thanks...

Details:

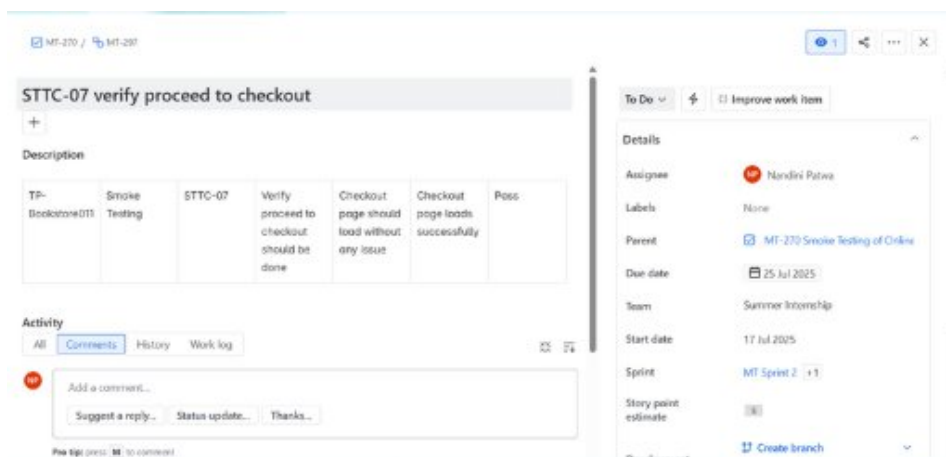
- Assignee: Nandini Patwa
- Labels: None
- Parent: MT-337 System Testing of Online
- Due date: 25 Jul 2025
- Team: Summer Internship
- Start date: 17 Jul 2025
- Sprint: MT Sprint 2 +1
- Story point estimate: None
- Development: Create branch, Create commit
- Reporter: Nandini Patwa

• SMOKE TESTING:



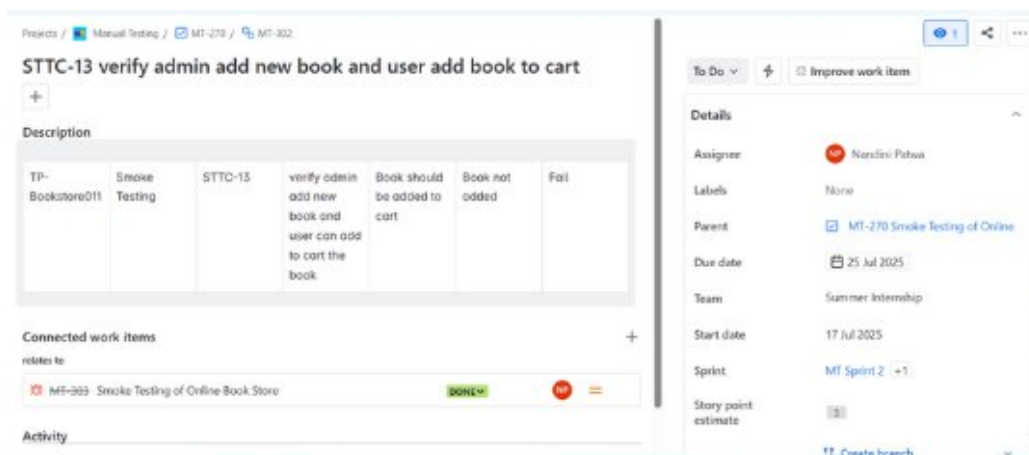
#PASS

URL: <https://abesitcrc-trainingteam.atlassian.net/browse/MT-297>



#FAIL

URL: <https://abesitcrc-trainingteam.atlassian.net/browse/MT-302>



• UNIT TESTING:

Project: Manual Testing / MT-329

Attachments: Screenshot 2025-07-24 182220.png (26 KB, 24 Jul 2025 6:22pm)

Child work items: 0% Done

Work	Pr...	Ass...
MT-330 UTTC-01 Test validateEmail() method	M	?
MT-331 UTTC-02 Test calculateCartTotal() method	M	?
MT-332 UTTC-03 Test addBookToDatabase() method	M	?
MT-333 UTTC-04 Verify that user can login() with empty password	M	?
MT-335 UTTC-05 Add book with invalid price by addBook(Title, Author, -150)	M	?

Connected work items: MT-7 Manual Testing of Online Book Store.

Details panel:

- Assignee: Nandini Patwa
- Labels: None
- Parent: MT-2 Project for Summer Interns
- Due date: 25 Jul 2025
- Team: Summer Internship
- Start date: 17 Jul 2025
- Sprint: MT Sprint 2 +1
- Story point estimate: 3
- Development: Create branch, Create commit
- Reporter: Nandini Patwa

#PASS

URL: <https://abesitcrc-trainingteam.atlassian.net/browse/MT-332>

Project: Manual Testing / MT-329 / MT-332

UTTC-03 Test addBookToDatabase() method

Description:

TP-Bookstore001	Unit Testing	UTTC-03	Test addBookToDatabase() method	Book should be added to the database	Book added to the database	Pass

Activity: All, Comments, History, Work log

Add a comment... Suggest a reply... Status update... Thanks...

Pre tip: press M to comment

Nandini Patwa 7 days ago Pass

Details panel:

- Assignee: Nandini Patwa
- Labels: None
- Parent: MT-329 Unit Testing of Online B...
- Due date: 25 Jul 2025
- Team: Summer Internship
- Start date: 17 Jul 2025
- Sprint: MT Sprint 2 +1
- Story point estimate: 3
- Development: Create branch, Create commit
- Reporter: Nandini Patwa

#FAIL

URL: <https://abesitcrc-trainingteam.atlassian.net/browse/MT-333>

Project: Manual Testing / MT-329 / MT-333

UTTC-04 Verify that user can login() with empty password

Description:

TP-Bookstore001	Unit Testing	UTTC-04	Verify that user can login() with empty password	Returns error or False when putting empty password	Exception thrown	Fail

Connected work items: MT-334 Unit Testing of Online Book Store (Done)

Activity: All, Comments, History, Work log

Details panel:

- Assignee: Nandini Patwa
- Labels: None
- Parent: MT-329 Unit Testing of Online B...
- Due date: 25 Jul 2025
- Team: Summer Internship
- Start date: 17 Jul 2025
- Sprint: MT Sprint 2 +1
- Story point estimate: 3
- Development: Create branch, Create commit

- RE-TESTING:

The screenshot shows the Jira interface for project MT-323. The left sidebar contains 'Attachments' (Screenshot 2025-07-24 132332.png, 30 KB, 24 Jul 2025 1:23pm) and 'Child work items' (0% Done). The main area lists work items MT-324 through MT-328, all with status 'M' and a red 'FAIL' icon. The right sidebar shows 'Details' for the selected item, including Assignee (Nandini Patwa), Labels (None), Parent (MT-2 Project for Summer Interns), Due date (25 Jul 2025), Team (Summer Internship), Start date (17 Jul 2025), Sprint (MT Sprint 2 +1), Story point estimate (1), and Reporter (Nandini Patwa). It also includes buttons for 'Create branch' and 'Create commit'.

#PASS

<https://abesitcrc-trainingteam.atlassian.net/browse/MT-326>

The screenshot shows the Jira interface for project MT-326. The left sidebar contains 'Description' (TP= Bookstore011, Retesting, RETC-03, Re-test checkout process after previous failure, Order placed successfully, Order placed successfully, Pass) and 'Activity' (All, Comments, History, Work log). The main area shows the 'Activity' tab with a comment input field and buttons for 'Suggest a reply...', 'Status update...', and 'Thanks...'. The right sidebar shows 'Details' for the selected item, including Assignee (Nandini Patwa), Labels (None), Parent (MT-323 Retesting of Online Book), Due date (25 Jul 2025), Team (Summer Internship), Start date (17 Jul 2025), Sprint (MT Sprint 2 +1), Story point estimate (None), and Reporter (Nandini Patwa). It also includes buttons for 'Create branch' and 'Create commit'.

SCRUM REPORT

Sprint Duration: 1 July,2025 - 25 July,2025

Role: Tester

Intern: Nandini Patwa

Sprint Goal: To design and thoroughly test key modules of an online book store with all core functionalities through 8 types of manual testing.

Sprint Deliverables:

Feature	Status	Details
Login & Registration	Completed	User sign-up/login with form validation and authentication
Role-based Access (Admin/User)	Completed	Different interfaces and permissions for Admin and User
Browse Books	Completed	Users can search, view, and filter available books
Add to Cart	Completed	Books can be added to cart, quantity managed
Shipping Address Input	Completed	Users enter address before placing an order
Checkout Process	Completed	Order review, address confirmation, and UPI payment integration
Admin Dashboard	Completed	Admin can view and manage book inventory
Add/Update/Delete Books	Completed	CRUD operations on books via Admin panel
Book Deletion using Book ID	Completed	Admin can delete a book by its unique ID
UI Responsiveness	Completed	Application adapts to mobile, tablet, and desktop viewports

Manual Testing Summary:

Testing Type	Total Cases	Pass	Fail
Functional Testing	24	19	5
Smoke Testing	13	12	1
Integration Testing	8	6	2
Regression Testing	8	7	1
Retesting	6	6	0
Adhoc Testing	5	3	2
Unit Testing	5	3	2
System Testing	8	7	1
Total	77	63	14

Key issues and fixes:

Issue	Resolution
Cart Not Updating Quantity Properly	Fixed logic in the cart update function and added input validation
Admin Panel Access Not Restricted	Applied role-based access control (RBAC) and session checks for admin routes
Duplicate Book Entries in Database	Added unique constraints and backend checks during book insertion
Book Deletion Not Reflecting Instantly	Implemented frontend state update after successful deletion API call
Payment Gateway Integration Failed	Updated API keys, ensured HTTPS protocol, and corrected callback URL

CONCLUSION

During the Manual Testing Internship Program 2025, I gained deep insights into various testing techniques such as functional, regression, smoke, system, and exploratory testing. I learned how to write detailed test cases, report bugs effectively using tools like JIRA, and understand the importance of Requirement Traceability Matrix (RTM). This hands-on experience helped me bridge the gap between theoretical knowledge and real-world QA practices.

One major challenge I faced was understanding complex test scenarios and converting vague requirements into testable conditions. Initially, I struggled with bug reproduction and reporting steps. To overcome this, I referred to live project documentation, consulted mentors, and practiced consistently using sample applications.

All major functionalities of Online Book Store were implemented and tested and the system passed 63 out of 77 test cases across 8 testing types. The project met all its objectives and is ready for final release. Overall, the internship enhanced my confidence, problem-solving skills, and prepared me for a future role in software testing.

FUTURE DIRECTIONS

To enhance the project and testing process in the future, the following directions can be considered:

- **Integration of Test Automation:** Introduce automation tools like Selenium or TestNG to reduce repetitive manual tasks and increase regression testing efficiency.
- **Use of Advanced Reporting Tools:** Incorporate reporting tools like Zephyr for JIRA or TestRail to better manage test cases and test execution reports.
- **Cross-Browser and Mobile Testing:** Expand testing scope to include compatibility across multiple browsers and mobile platforms.
- **Performance and Security Testing:** Include non-functional testing types to evaluate application performance under load and identify potential security vulnerabilities.
- **CI/CD Integration:** Connect JIRA with Jenkins or other CI/CD tools for continuous integration and automated test execution with every code commit.
- **Agile Maturity Assessment:** Regularly assess and improve agile practices to ensure team efficiency, better communication, and faster delivery.

These enhancements will ensure a more robust, scalable, and reliable testing process that aligns with modern software development demands.