# Nandini Sathyan S

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# **PROFILE**

Innovative and detail-oriented **4x Certified Salesforce Developer** with a strong track record of designing, developing, and implementing custom solutions on the Salesforce platform. Proficient in **Salesforce App Builder**, **Administration**, **Apex**, **and Lightning Web Components** (**LWC**). Experienced in collaborating with cross-functional teams to optimize business processes and increase operational efficiency. Passionate about exploring new technologies, consistently delivering results in the face of challenges. Thrives in dynamic environments, applying expertise to solve complex problems and exceed client expectations.

### **EXPERIENCE**

DeloitteFeb 2023 – PresentAssociate AnalystBengaluru, India

- Strategically designed and implemented page and search layouts, enhancing user experience and productivity, achieving a 20% reduction in data access time.
- Leveraged advanced declarative features such as validation rules, workflows, approval processes, and sharing rules to streamline complex business processes, resulting in a 35% increase in operational efficiency.
- Designed and managed over 50 custom objects, fields, record types, formulas, reports, and dashboards in Salesforce, **improving data visibility by 35%** and enabling more informed business decisions.
- Developed custom Apex classes and triggers to automate complex business logic and enhance user experience, **reducing** manual data entry by 50%.
- Implemented robust security measures, including role hierarchies, profiles, and permission sets, **resulting in a 30% improvement in data integrity**, ensuring full compliance with internal and external standards.
- Conducted over 15 training sessions for end-users and new team members, increasing adoption rates by 25% and boosting user satisfaction by 20%, as measured through post-training feedback.

#### **EDUCATION**

Amrita Vishwa Vidyapeetham	Kollam, India
Master of Computer Applications	Sept 2024
CGPA: 8.71/10	_
Bachelor of Computer Applications	Aug 2022
CGPA: 9.09/10	
Mount Carmel Convent Anglo Indian School	Kollam, India
XII percentage: 86%	May 2019
X percentage: 85%	May 2017
CERTIFICATIONS	
CERTIFICATIONS  Salesforce Certified Platform App Builder	Nov 2023
	Nov 2023 Apr 2023
Salesforce Certified Platform App Builder	- 1 - 1 - 2 - 2

BMI Calculator with LWC	Nov 2024
Currency Converter App with API integration	Nov 2024
<ul> <li>My Salesforce Portfolio: https://nandini-sathyans-dev-ed.develop.my.site.com/</li> </ul>	Nov 2024

# **SKILLS**

**Technical skills:** Salesforce CRM, Salesforce Sales Cloud, Visualforce, SOQL, SOSL, Apex programming, Salesforce Lightning, Salesforce Integration, HTML, CSS, JavaScript., Lightning Web Components (LWC), Asynchronous Apex, Agile development.

**Soft skills**: Communication, Teamwork, Problem Solving, Strong critical thinking skills, Analytical and Presentation skills.

Trailblazer Account: https://www.salesforce.com/trailblazer/nsathyans