**Module -4 & 5**

**Question Bank**

1. Define knowledge management and describe its characteristics.
2. Explain tacit knowledge and explicit knowledge.
3. Identify two approaches to Knowledge management and explain both.
4. Describe the KMS cycle with the neat diagram.
5. List and describe the components of KMS.
6. Write a short note on
7. Expert
8. Expertise
9. List and explain the major features of Expert System.
10. Name two applications of ES in
11. Finance and describe their benefits.
12. Homeland security and describe their benefits
13. Describe the structure of expert system with a neat diagram.
14. Describe forward and backward chaining with an example.
15. Explain the process of Knowledge Engineering with a neat diagram.
16. List and explain the Development of Expert System.
17. Describe how AI and intelligent agents support knowledge management
18. Describe the Knowledge based economy
19. State two production rules that can represent the knowledge of repairing your car.
20. What is the difference between verification and validation of an ES?