CS-570 Homework#1

Good UI Experience

iOS on Apple iPhone could be one of the best UI I have ever experience.

Firstly it is easy to handle. It tells you "slide to unlock" with a right arrow on the screen, and I think that is clear enough for me to understand what I should do for unlocking the screen, or you could even just use your fingerprint as a proof for security instead of password, and that 's really convenient. When you press on an app and hold on for a few seconds, a cross will appear on the app which means that you are able to uninstall this app, you can click on the cross to go to the next step, and that is convenient when you want to delete an app. Most other operate systems won't show you so directly, in my opinion.

Secondly the iOS runs fast and smoothly, I've been using the mobile phone of Android system for a long time, and it was really a hard time because the Android system was always choppy for lots of reasons. Finally when I got a chance to experience iOS, I was completely appealed to the smooth way it operates, what's more, the quality of the image on an iPhone screen is much higher than that on an Android-based phone screen. It makes me feel comfortable both visually and mentally while I'm running in this system.

Finally it is really cool that you can press the home button two times and it will show you an interface of all the apps that you are running at present. So you don't need to quit from one app and back to the main interface, then go to another one. If you want to quit an app you just need to put your finger on the screen and lift it up, and you are done. That really saves some efforts comparing with other operating systems.

I've been using iPhone for a couple of years and I don't think I will change my preference to other operating systems in a period of time.

Bad UI Experience

As a former candidate in a TOFEL examination, I hate to tell but *NEEA TOEFL iBT online Registration website* could be the worst UI I have ever seen, it totally gave me so many bad memories for a great deal of inconvenience.

(It's just my own opinion but the visual of the page is so simple and crude that I don't feel like the designer had dedicated much effort on the whole site.)

First and Foremost, there is a major flaw of this site in my view: you CANNOT refresh the webpage or go into another page within 5 seconds each time or the site will turn into an error page. I guess it is for consideration of network security and I should make allowance for that, but what it results in is: when I find it hard and finally finish a form in a page, then I go into a confirmation page and click "YES" button immediately to update what I just filled in, it shows me an error. Well, in this case I guess I may just click the back button and return to the form

page then wait for another 5 seconds, however, when I get back to the page, everything I have filled in is cleaned out empty. And how could a website doesn't ever save your data tentatively as it knows that you have to pay hard to update lots of data in a single page? I never figured that out.

Secondly, it doesn't show you accurately what you should do. To give an example, I happened to forget my password of my NEEA ID once, and the site kept telling me that I entered a wrong password, so I took out my memo and got the correct password. However, after I entered the right password, it turned into a page of security question, in which I have never set one(or even been told to do so) before. Actually I tried for a lot of times to answer the question but I never succeeded, and that was a waste of time. Having no other choice, I made a phone call to the customer service to clarify that I'm the owner of this ID with the number of my resident identity card. In fact the one who's in the service apologized that the problem I met is a bug of this site, and it's intolerable for such a kind of site with a bug like it never tells you that you should have set a security question as it requires one.

Thirdly, you have to make a payment before you choose vacancies for your examination, but after you make a payment online, you have to wait for up to a couple hours to let the website show the status that you have done your payment, and in these couple of hours all the vacancies I'm willing to choose would be occupied by other candidates. Why can't they just let you own a vacancy first and then wait for your payment afterward(almost any other examination registration websites do so)? Even if they don't like to, how could the waiting time for the status to be showed off go up to a couple of hours(almost any other websites just let you wait for a few of minutes or don't even let you wait)?

Since the last examination I've taken could be a few years ago I don't remember that much of this site but if you asked me, this could definitely be the least favorite UI experience I've ever had.