

Hi Bruce,

The Zowe Onboarding squad discussed the general topic: Managing incoming OMP requests for Zowe i.e. “Where do we direct people who have a general or specific interest in Zowe”? Here is our initial proposal.

Create a grid (example below) and direct folks to various places based upon their role in addition to the type of question. Once created, the grid would be published:

- On the Zowe Landing Page
- In the Zowe Doc Space

We also would include a link to this proposed “grid” from the OMP Community Forum under the ZOWE category: <https://community.openmainframeproject.org/c/zowe>. Our thought was to create a TOPIC: START HERE TO FIND ANSWERS TO YOUR ZOWE QUESTIONS and within the topic provide a link to where this grid would reside.

Here is a sample / draft of the grid. Pending ZLC approval, we’ll need to review the details with the Onboarding squad, i.e. agree what is currently listed makes sense and is comprehensive enough, at least to get started.

Your Role	Type of Question	Recommended Path
Developer DevOps Engineer z/OS Software Installer	General / Technical Issue / Feature Request / Help Samples / Interactive Guidance	Zowe Documentation OMP Slack Registration Github Repositories Blog Space
ISV / Extender	General / Onboard OMP Registration Zowe Conformance Program	Zowe Onboarding Slack Channel OMP Member Participation Zowe Conformance Participation Information
Other	Any	Zowe Community (how to contribute and provide feedback)
Any (requestor prefers to use email)	Security Related Any	zowe-security@lists.openmainframeproject.org ?@lists.openmainframeproject.org