



SPECIAL EUROBAROMETER 554

# Artificial Intelligence and the future of work

EUROBAROMETER DATA ANNEX  
FIELDWORK: April – May 2024



**Special Eurobarometer 554**  
**Artificial Intelligence and the future of work**  
**April – May 2024**

This survey has been requested by the European Commission, Directorate-General for Employment, Social Affairs and Inclusion (DGEMPL) and co-ordinated by the European Commission, Directorate-General for Communication (DGCOMM ‘Media monitoring and Eurobarometer’ Unit)

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# Special Eurobarometer 554

## Artificial Intelligence and the future of work

### April – May 2024

**Q81.1** In your view, what impact do the most recent digital technologies, including Artificial Intelligence, currently have on The economy (%)

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## Artificial Intelligence and the future of work

### April – May 2024

**QB1.2** In your view, what impact do the most recent digital technologies, including Artificial Intelligence, currently have on Society (%)

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## Artificial Intelligence and the future of work

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**QB1.3** In your view, what impact do the most recent digital technologies, including Artificial Intelligence, currently have on **Your quality of life (%)**

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**QB1.4W** In your view, what impact do the most recent digital technologies, including Artificial Intelligence, currently have on

**Your current job (%)**

	EU27		A very positive impact		A fairly positive impact		A fairly negative impact		Don't know enough about the most recent digital technologies (SPONTANEOUS)		It depends (SPONTANEOUS)		Don't know		Total Positive'		Total 'Negative'		Total 'Don't know'		
			15	51	17	4	4	4	5	66	21	9	9	65	23	8	67	12	15	70	19
BE		11	54	18	5	5	4	3	65	23	8	9	65	23	8	67	12	15	70	19	8
BG		13	54	10	2	7	6	8	67	12	15	8	67	12	15	70	19	8	71	15	10
CZ		14	56	15	4	2	3	6	70	19	8	8	70	19	8	71	15	10	71	15	10
DK		20	51	11	4	3	4	7	71	15	10	10	71	15	10	71	15	10	71	15	10
DE		16	49	18	3	4	5	5	65	21	9	9	65	21	9	68	9	13	68	9	13
EE		17	51	7	2	8	10	5	68	9	13	13	68	9	13	66	16	12	66	16	12
IE		23	43	12	4	6	6	6	66	16	12	12	66	16	12	63	19	13	63	19	13
EL		13	50	13	6	6	5	7	63	19	13	13	63	19	13	73	16	8	73	16	8
ES		26	47	13	3	3	3	5	57	23	13	13	57	23	13	57	23	13	57	23	13
FR		9	48	19	4	4	7	9	69	18	11	11	69	18	11	65	25	7	65	25	7
HR		19	50	15	3	6	2	5	74	17	9	9	74	17	9	71	9	11	71	9	11
IT		11	54	21	4	4	3	3	65	25	7	7	65	25	7	65	25	7	65	25	7
CY		22	52	11	6	4	0	5	74	17	9	9	74	17	9	71	9	11	71	9	11
LV		15	56	7	2	5	9	6	71	9	11	11	71	9	11	71	9	11	71	9	11
LT		24	52	6	0	4	8	6	76	6	10	10	76	6	10	76	6	10	76	6	10
LU		20	50	13	3	3	7	4	70	16	7	7	70	16	7	70	16	7	70	16	7
HU		11	53	18	4	7	4	3	64	22	10	10	64	22	10	64	22	10	64	22	10
MT		29	56	4	3	2	2	4	85	7	6	6	85	7	6	85	7	6	85	7	6
NL		18	57	13	3	1	5	3	75	16	4	4	75	16	4	75	16	4	75	16	4
AT		21	45	17	4	2	8	3	66	21	5	5	66	21	5	66	21	5	66	21	5
PL		15	54	17	4	3	1	6	69	21	9	9	69	21	9	69	21	9	69	21	9
PT		12	44	17	7	11	4	5	56	24	16	16	56	24	16	56	24	16	56	24	16
RO		15	46	24	8	2	3	2	61	32	4	4	61	32	4	61	32	4	61	32	4
SI		15	59	16	2	2	4	2	74	18	4	4	74	18	4	74	18	4	74	18	4
SK		21	48	18	3	4	4	2	69	21	6	2	69	21	6	69	21	6	69	21	6
FI		17	58	14	1	1	5	4	75	15	5	4	75	15	5	75	15	5	75	15	5
SE		23	55	11	3	1	3	4	78	14	5	4	78	14	5	78	14	5	78	14	5

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**QB1.5** In your view, what impact do the most recent digital technologies, including Artificial Intelligence, currently have on

**Social security benefits (%)**

	EU27		A very positive impact			A fairly positive impact			A fairly negative impact			Don't know enough about the most recent digital technologies (SPONTANEOUS)			It depends (SPONTANEOUS)			Don't know			Total 'Positive'			Total 'Negative'			Total 'Don't know'								
			14	48	16	6	7	3	6	62	22	13	10	13	11	10	63	22	14	18	10	17	17	13	11	20	16	11	21	15	19	13	17	17	9
BE		10	56	17	5	6	3	3	66	22	9	13	14	14	10	10	59	10	27	18	13	17	17	13	11	20	16	11	21	15	19	13	17	17	9
BG		14	45	8	2	13	4	14	59	10	27	13	13	17	10	10	63	22	14	18	13	17	17	13	11	20	16	11	21	15	19	13	17	17	9
CZ		13	50	17	5	4	1	10	63	22	14	13	13	17	10	10	66	17	13	18	13	17	17	13	11	20	16	11	21	15	19	13	17	17	9
DK		18	48	13	4	3	4	10	66	17	13	13	18	13	17	10	66	17	13	18	13	17	17	13	11	20	16	11	21	15	19	13	17	17	9
DE		9	50	15	5	10	5	6	59	20	16	13	16	16	14	10	61	11	21	18	13	17	17	13	11	20	16	11	21	15	19	13	17	17	9
EE		16	45	8	3	11	7	10	61	11	21	13	16	16	14	10	61	11	21	18	13	17	17	13	11	20	16	11	21	15	19	13	17	17	9
IE		25	38	10	5	10	3	9	63	15	19	18	18	18	17	13	67	13	17	17	13	17	17	13	11	20	16	11	21	15	19	13	17	17	9
EL		18	49	9	4	10	3	7	67	13	17	18	18	18	17	13	67	13	17	17	13	17	17	13	11	20	16	11	21	15	19	13	17	17	9
ES		24	44	15	6	5	2	4	68	21	9	18	18	18	17	13	68	21	9	18	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9
FR		9	43	23	9	6	4	6	52	32	12	18	18	18	17	13	62	18	19	19	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9
HR		18	44	14	4	9	1	10	62	18	19	18	18	18	17	13	62	18	19	19	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9
IT		12	53	17	5	8	2	3	65	22	11	18	18	18	17	13	65	22	11	18	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9
CY		22	46	11	8	5	3	5	68	19	10	18	18	18	17	13	68	19	10	18	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9
LV		16	45	11	2	11	5	10	61	13	21	18	18	18	17	13	61	13	21	18	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9
LT		28	50	6	2	8	3	3	78	8	11	18	18	18	17	13	78	8	11	18	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9
LU		20	54	11	4	2	4	5	74	15	7	18	18	18	17	13	74	15	7	18	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9
HU		11	51	16	5	9	4	4	62	21	13	18	18	18	17	13	62	21	13	18	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9
MT		29	47	7	3	5	3	6	76	10	11	18	18	18	17	13	76	10	11	18	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9
NL		9	46	23	8	2	5	7	55	31	9	18	18	18	17	13	55	31	9	18	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9
AT		21	37	11	11	6	8	6	58	22	12	18	18	18	17	13	58	22	12	18	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9
PL		14	54	14	4	7	2	5	68	18	12	18	18	18	17	13	68	18	12	18	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9
PT		11	46	9	3	21	2	8	57	12	29	18	18	18	17	13	57	12	29	18	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9
RO		12	44	18	7	11	3	5	56	25	16	18	18	18	17	13	56	25	16	18	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9
SI		18	51	15	3	3	3	7	69	18	10	18	18	18	17	13	69	18	10	18	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9
SK		14	49	12	3	9	5	8	63	15	17	18	18	18	17	13	63	15	17	18	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9
FI		17	49	12	3	3	4	12	66	15	15	18	18	18	17	13	66	15	15	18	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9
SE		27	50	11	4	1	3	4	77	15	5	18	18	18	17	13	77	15	5	18	18	18	17	13	11	20	16	11	21	15	19	13	17	17	9

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**QB2.1** To what extent do you agree or disagree with the following statements regarding your skills in the use of the most recent digital technologies, including Artificial Intelligence? Think about, for example, using smart appliances at home that you can control remotely for heating, cooking, or cleaning; using apps on your smartphone to handle your daily schedule; or using websites to manage your tasks at work. You consider yourself to be sufficiently skilled in the use of digital technologies...

... in your daily life (%)

	EU27	Apr/May 2024	Diff. Apr/May 2024 - Dec 2019	Totally agree			Apr/May 2024	Diff. Apr/May 2024 - Dec 2019	Tend to agree			Apr/May 2024	Diff. Apr/May 2024 - Dec 2019	Tend to disagree			Apr/May 2024	Diff. Apr/May 2024 - Dec 2019	Totally disagree			Apr/May 2024	Diff. Apr/May 2024 - Dec 2019	Don't know			Apr/May 2024	Diff. Apr/May 2024 - Dec 2019	Total Agree'			Apr/May 2024	Diff. Apr/May 2024 - Dec 2019	Total 'Disagree'		
EU27		25	-5	44	4	18	3	12	0	1	-2	70	0	29	2																					
BE		18	-7	54	3	17	3	11	2	0	-1	72	-4	28	5																					
BG		25	3	45	10	16	3	10	-10	4	-6	69	12	27	-6																					
CZ		20	-2	47	4	20	0	10	-1	3	-1	67	2	30	-1																					
DK		49	-8	40	13	7	-1	4	-2	0	-2	89	5	11	-3																					
DE		24	-15	44	2	20	9	11	6	1	-2	68	-13	31	15																					
EE		31	-4	50	12	12	1	6	-3	1	-6	81	8	18	-2																					
IE		33	3	47	-3	10	-1	8	0	2	1	80	0	18	-1																					
EL		19	-1	44	9	17	-2	19	-6	1	0	63	8	36	-8																					
ES		37	7	36	3	15	-2	11	-6	1	-2	73	10	26	-8																					
FR		27	0	40	3	16	0	16	-2	1	-1	67	3	32	-2																					
HR		17	-4	49	-1	21	6	12	0	1	-1	66	-5	33	6																					
IT		12	-2	52	9	21	-1	14	-4	1	-2	64	7	35	-5																					
CY		30	0	46	11	9	-4	13	-3	2	-4	76	11	22	-7																					
LV		34	-13	45	18	10	-3	8	-2	3	0	79	5	18	-5																					
LT		33	9	41	6	16	-2	10	-9	0	-4	74	15	26	-11																					
LU		31	-3	51	8	12	0	6	-2	0	-3	82	5	18	-2																					
HU		14	-8	46	1	23	7	16	0	1	0	60	-7	39	7																					
MT		35	13	46	9	7	-10	11	-6	1	-6	81	22	18	-16																					
NL		45	-6	38	2	12	2	5	2	0	0	83	-4	17	4																					
AT		31	1	40	-9	14	4	13	6	2	-2	71	-8	27	10																					
PL		19	-2	55	7	17	-1	8	-2	1	-2	74	5	25	-3																					
PT		20	1	45	-9	19	6	11	3	5	-1	65	-8	30	9																					
RO		12	-6	44	5	26	6	17	2	1	-7	56	-1	43	8																					
SI		28	1	47	2	14	-2	10	-1	1	0	75	3	24	-3																					
SK		22	6	49	5	18	-1	10	-3	1	-7	71	11	28	-4																					
FI		45	4	38	3	11	-2	5	-3	1	-2	83	7	16	-5																					
SE		56	1	35	3	6	-1	3	-2	0	-1	91	4	9	-3																					

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**QB2.2W** To what extent do you agree or disagree with the following statements regarding your skills in the use of the most recent digital technologies, including Artificial Intelligence? Think about, for example, using smart appliances at home that you can control remotely for heating, cooking, or cleaning; using apps on your smartphone to handle your daily schedule; or using websites to manage your tasks at work. You consider yourself to be sufficiently skilled in the use of digital technologies...

**... to do your job (%)**

		EU27	Apr/May 2024	Totally agree		Tend to agree		Tend to disagree		Totally disagree		Don't know		Total 'Agree'		Total 'Disagree'	
				Diff. Apr/May 2024 - Dec 2019		Apr/May 2024		Diff. Apr/May 2024 - Dec 2019		Apr/May 2024		Diff. Apr/May 2024 - Dec 2019		Apr/May 2024		Diff. Apr/May 2024 - Dec 2019	
				Apr/May 2024	Diff. Apr/May 2024 - Dec 2019	Apr/May 2024	Diff. Apr/May 2024 - Dec 2019	Apr/May 2024	Diff. Apr/May 2024 - Dec 2019	Apr/May 2024	Diff. Apr/May 2024 - Dec 2019	Apr/May 2024	Diff. Apr/May 2024 - Dec 2019	Apr/May 2024	Diff. Apr/May 2024 - Dec 2019	Apr/May 2024	Diff. Apr/May 2024 - Dec 2019
EU27		29	-9	46	2	16	6	8	3	1	-2	75	-7	24	9		
BE		16	-15	62	9	15	5	6	3	1	-2	78	-6	21	8		
BG		27	-1	48	3	17	7	5	-1	3	-8	75	2	22	6		
CZ		26	-1	50	2	15	-3	7	3	2	-1	76	1	22	0		
DK		48	-17	40	14	8	2	4	2	0	-1	88	-3	12	4		
DE		27	-22	43	2	20	14	9	7	1	-1	70	-20	29	21		
EE		36	-8	50	6	9	4	4	2	1	-4	86	-2	13	6		
IE		39	4	43	-11	12	4	5	3	1	0	82	-7	17	7		
EL		24	2	47	3	18	-1	11	-2	0	-2	71	5	29	-3		
ES		44	2	38	1	11	0	6	-2	1	-1	82	3	17	-2		
FR		33	-5	45	4	11	3	10	1	1	-3	78	-1	21	4		
HR		18	-12	54	3	17	0	10	9	1	0	72	-9	27	9		
IT		14	-2	54	-1	22	5	10	2	0	-4	67	-4	33	8		
CY		32	-5	51	8	8	-2	7	1	2	-2	83	3	15	-1		
LV		39	-13	49	19	7	-3	3	-1	2	-2	88	6	10	-4		
LT		40	9	42	-1	14	3	3	-3	1	-8	82	8	17	0		
LU		39	-5	45	4	11	4	4	1	1	-4	84	-1	15	5		
HU		13	-11	49	0	24	9	13	3	1	-1	62	-11	37	12		
MT		43	14	46	2	6	-9	4	-1	1	-6	89	16	10	-10		
NL		57	-1	33	-2	6	2	4	3	0	-2	90	-3	10	5		
AT		28	-11	51	9	14	5	6	-2	1	-1	79	-2	20	3		
PL		20	-4	56	2	18	5	5	1	1	-4	76	-2	23	6		
PT		25	4	48	-19	17	9	7	5	3	1	73	-15	24	14		
RO		15	-11	46	6	27	9	11	-2	1	-2	61	-5	38	7		
SI		36	0	50	-4	9	3	5	2	0	-1	86	-4	14	5		
SK		24	4	52	2	19	3	5	0	0	-9	76	6	24	3		
FI		48	-4	40	2	9	2	3	1	0	-1	88	-2	12	3		
SE		68	-4	26	2	4	2	2	0	0	0	94	-2	6	2		

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**QB2.3W** To what extent do you agree or disagree with the following statements regarding your skills in the use of the most recent digital technologies, including Artificial Intelligence? Think about, for example, using smart appliances at home that you can control remotely for heating, cooking, or cleaning; using apps on your smartphone to handle your daily schedule; or using websites to manage your tasks at work. You consider yourself to be sufficiently skilled in the use of digital technologies...

**... to do a future job if you were to find a job or to change jobs within the next twelve months (%)**

	EU27	Apr/May 2024	Totally agree		Tend to agree		Tend to disagree		Totally disagree		Don't know		Total 'Agree'		Total 'Disagree'	
			Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	
EU27		27	-1	45	10	17	2	8	-6	3	-5	72	9	25	-4	
BE		20	-7	54	18	18	-4	7	-4	1	-3	74	11	25	-8	
BG		28	7	45	20	16	6	5	-19	6	-14	73	27	21	-13	
CZ		23	6	46	16	20	-3	7	-15	4	-4	69	22	27	-18	
DK		44	5	40	9	10	-5	5	-3	1	-6	84	14	15	-8	
DE		25	-1	42	9	20	1	9	-7	4	-2	67	8	29	-6	
EE		27	0	43	11	15	1	5	-8	10	-4	69	10	21	-6	
IE		35	-11	43	12	11	0	7	1	4	-2	78	1	18	1	
EL		21	2	41	14	22	4	15	-16	1	-4	62	16	37	-12	
ES		42	13	36	6	11	-2	9	-12	2	-5	78	19	20	-14	
FR		32	2	40	8	17	3	9	-7	2	-6	72	10	26	-4	
HR		19	1	54	19	17	0	8	-12	2	-8	73	20	25	-12	
IT		15	-9	57	18	21	8	6	-10	1	-7	72	9	27	-2	
CY		37	1	42	18	11	1	9	-4	1	-16	79	19	20	-3	
LV		29	2	43	8	15	2	7	-2	6	-10	72	10	22	0	
LT		36	9	41	10	13	-2	6	-14	4	-3	77	19	19	-16	
LU		33	0	50	14	11	-3	5	-5	1	-6	83	14	16	-8	
HU		14	-2	46	15	26	3	11	-11	3	-5	60	13	37	-8	
MT		39	0	46	21	9	-1	6	-4	0	-16	85	21	15	-5	
NL		46	5	36	-2	12	-2	6	2	0	-3	82	3	18	0	
AT		28	13	50	13	11	-13	6	-14	5	1	78	26	17	-27	
PL		20	-4	56	10	18	1	5	0	1	-7	76	6	23	1	
PT		20	-7	46	11	19	6	10	-5	5	-5	66	4	29	1	
RO		15	-9	48	16	26	10	10	-6	1	-11	63	7	36	4	
SI		34	11	44	17	15	-8	6	-17	1	-3	78	28	21	-25	
SK		22	4	47	11	18	0	8	-7	5	-8	69	15	26	-7	
FI		44	21	41	2	11	-11	3	-3	1	-9	85	23	14	-14	
SE		52	21	34	-1	10	-10	3	-5	1	-5	86	20	13	-15	

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**QB2.4**

To what extent do you agree or disagree with the following statements regarding your skills in the use of the most recent digital technologies, including Artificial Intelligence? Think about, for example, using smart appliances at home that you can control remotely for heating, cooking, or cleaning; using apps on your smartphone to handle your daily schedule; or using websites to manage your tasks at work. You consider yourself to be sufficiently skilled in the use of digital technologies...

**... to be able to benefit from digital and online learning opportunities (%)**

	EU27		26	2	Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017	
					Totally agree	Tend to agree	Tend to disagree	Totally disagree	Don't know	Total 'Agree'	Total 'Disagree'													
EU27	EU27		26	2	45	12	16	-4	11	-6	2	-4	71	14	27	-10	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
BE	BE		20	-2	52	15	17	-6	10	-4	1	-3	72	13	27	-10	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
BG	BG		26	5	42	15	15	4	12	-11	5	-13	68	20	27	-7	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
CZ	CZ		23	1	45	10	19	0	10	-8	3	-3	68	11	29	-8	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
DK	DK		48	8	39	6	8	-5	5	-3	0	-6	87	14	13	-8	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
DE	DE		28	15	42	15	18	-13	10	-15	2	-2	70	30	28	-28	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
EE	EE		28	-7	50	14	13	3	7	-4	2	-6	79	8	19	-2	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
IE	IE		37	-5	43	11	9	-2	8	-1	3	-3	80	6	17	-3	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
EL	EL		21	0	42	6	17	6	20	-9	0	-3	63	6	37	-3	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
ES	ES		40	13	35	3	12	-1	11	-10	2	-5	75	16	23	-11	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
FR	FR		29	10	42	16	13	-11	14	-12	2	-3	71	26	27	-23	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
HR	HR		17	-6	47	9	20	7	13	-4	3	-6	64	3	33	3	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
IT	IT		13	-13	53	16	20	6	13	-3	1	-6	66	3	33	3	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
CY	CY		31	-9	46	23	12	2	10	-2	1	-14	77	14	22	0	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
LV	LV		31	-2	42	8	14	3	8	-2	5	-7	73	6	22	1	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
LT	LT		30	2	41	9	17	2	11	-8	1	-5	71	11	28	-6	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
LU	LU		36	11	47	14	12	-11	5	-8	0	-6	83	25	17	-19	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
HU	HU		16	3	47	16	21	-3	15	-9	1	-7	63	19	36	-12	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
MT	MT		41	1	45	22	5	-7	7	-4	2	-12	86	23	12	-11	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
NL	NL		45	21	38	1	12	-15	5	-4	0	-3	83	22	17	-19	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
AT	AT		31	18	41	10	13	-15	13	-12	2	-1	72	28	26	-27	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
PL	PL		14	-9	58	15	19	-2	8	2	1	-6	72	6	27	0	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
PT	PT		17	-11	47	12	18	5	12	-3	6	-3	64	1	30	2	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
RO	RO		12	-12	44	12	28	12	15	-2	1	-10	56	0	43	10	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
SI	SI		33	6	42	11	14	-6	11	-8	0	-3	75	17	25	-14	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
SK	SK		19	-1	43	8	21	2	14	-1	3	-8	62	7	35	1	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
FI	FI		44	10	39	1	11	-4	5	0	1	-7	83	11	16	-4	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017
SE	SE		55	27	35	-3	6	-16	4	-4	0	-4	90	24	10	-20	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017	Apr/May 2024	Diff. Apr/May 2024 - Mar 2017

**QB3** To what extent do you agree or disagree that your employer provides you with the necessary tools or training to work effectively with the most recent digital technologies, including Artificial Intelligence?  
 (%)

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	Not applicable (SPONTANEOUS)	Don't know	Total 'Agree'	Total 'Disagree'
EU27		22	46	20	8	3	1	68	28
BE		15	56	19	7	3	0	71	26
BG		12	46	19	10	8	5	58	29
CZ		16	49	22	9	2	2	65	31
DK		32	40	17	7	2	2	72	24
DE		27	35	21	11	4	2	62	32
EE		23	47	14	8	6	2	70	22
IE		27	43	13	7	9	1	70	20
EL		11	40	25	18	5	1	51	43
ES		31	47	17	4	0	1	78	21
FR		21	44	16	12	6	1	65	28
HR		19	52	16	9	2	2	71	25
IT		9	56	25	7	2	1	65	32
CY		27	38	18	10	6	1	65	28
LV		31	41	16	4	8	0	72	20
LT		29	42	13	5	10	1	71	18
LU		26	48	14	5	7	0	74	19
HU		13	55	21	9	2	0	68	30
MT		55	25	12	7	1	0	80	19
NL		43	36	13	5	3	0	79	18
AT		22	44	20	8	4	2	66	28
PL		9	61	19	6	3	2	70	25
PT		21	45	17	8	5	4	66	25
RO		10	48	31	9	1	1	58	40
SI		34	44	13	8	1	0	78	21
SK		25	53	15	4	2	1	78	19
FI		35	41	16	4	3	1	76	20
SE		35	34	17	11	3	0	69	28

**QB4** Overall, how aware are you of the use that your employer makes of digital technologies, including artificial intelligence, to manage your or your co-workers' activities? Examples include setting working schedules, monitoring your activities, or evaluating performance.  
 (%)

	EU27		Totally aware		Fairly aware		Fairly unaware		Totally unaware		Your workplace does not use digital technologies (SPONTANEOUS)	Total 'Aware'	Total 'Unaware'
	EU27		18	44	23	10	4	1	62	33			
BE		14	50	23	10	3	0	64	33				
BG		12	44	19	15	6	4	56	34				
CZ		13	39	29	16	2	1	52	45				
DK		38	34	20	6	1	1	72	26				
DE		21	40	24	9	4	2	61	33				
EE		19	42	19	12	7	1	61	31				
IE		25	41	14	12	7	1	66	26				
EL		11	34	27	22	6	0	45	49				
ES		28	43	17	10	1	1	71	27				
FR		12	38	25	16	8	1	50	41				
HR		7	33	36	22	1	1	40	58				
IT		10	48	33	7	1	1	58	40				
CY		21	43	18	13	3	2	64	31				
LV		23	43	18	8	5	3	66	26				
LT		18	44	16	9	8	5	62	25				
LU		18	52	15	11	4	0	70	26				
HU		15	51	22	9	3	0	66	31				
MT		34	39	17	9	1	0	73	26				
NL		41	36	16	5	2	0	77	21				
AT		24	43	19	7	5	2	67	26				
PL		10	62	17	5	4	2	72	22				
PT		15	44	15	15	9	2	59	30				
RO		12	55	24	7	2	0	67	31				
SI		31	42	16	10	1	0	73	26				
SK		16	50	21	10	2	1	66	31				
FI		36	40	14	6	2	2	76	20				
SE		39	34	16	9	1	1	73	25				

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**QB5** How positively or negatively do you perceive the use of robots and Artificial Intelligence in the workplace? (%)

		Apr/May 2024		Very positively		Fairly positively		Fairly negatively		Very negatively		Total 'Positively'		Total 'Negatively'	
		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017	
EU27		11	1	51	0	24	2	8	0	6	-3	62	1	32	2
BE		12	4	56	2	23	-8	8	2	1	0	68	6	31	-6
BG		9	-4	46	-4	23	9	6	1	16	-2	55	-8	29	10
CZ		18	2	49	1	23	-2	6	1	4	-2	67	3	29	-1
DK		38	17	48	-13	10	-2	2	0	2	-2	86	4	12	-2
DE		11	4	54	4	22	-2	6	-2	7	-4	65	8	28	-4
EE		14	1	51	-9	15	0	5	1	15	7	65	-8	20	1
IE		19	5	44	-7	18	-2	11	5	8	-1	63	-2	29	3
EL		8	2	40	-1	31	-1	15	-1	6	1	48	1	46	-2
ES		11	3	45	-3	25	-1	12	4	7	-3	56	0	37	3
FR		7	1	46	-3	29	3	10	-3	8	2	53	-2	39	0
HR		9	1	47	7	28	0	12	-3	4	-5	56	8	40	-3
IT		7	-3	54	3	28	10	7	-4	4	-6	61	0	35	6
CY		16	6	39	0	21	-5	20	4	4	-5	55	6	41	-1
LV		17	7	49	-6	21	-2	4	-1	9	2	66	1	25	-3
LT		16	6	53	-5	22	1	4	0	5	-2	69	1	26	1
LU		13	7	49	-1	24	-7	9	0	5	1	62	6	33	-7
HU		8	3	53	5	26	-1	8	-3	5	-4	61	8	34	-4
MT		19	7	49	2	22	-2	7	1	3	-8	68	9	29	-1
NL		24	9	53	-13	16	2	5	3	2	-1	77	-4	21	5
AT		18	8	44	-1	20	-7	12	3	6	-3	62	7	32	-4
PL		10	1	60	0	19	2	5	2	6	-5	70	1	24	4
PT		6	0	42	-7	29	6	12	4	11	-3	48	-7	41	10
RO		7	-5	48	1	28	8	10	-1	7	-3	55	-4	38	7
SI		21	9	46	-1	22	-7	8	0	3	-1	67	8	30	-7
SK		18	7	55	3	19	-4	4	-2	4	-4	73	10	23	-6
FI		25	11	55	-2	15	-4	3	-1	2	-4	80	9	18	-5
SE		27	8	52	-9	14	-1	4	1	3	1	79	-1	18	0

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**QB6.1** Please tell me to what extent you agree or disagree with each of the following statements.

**Due to the use of robots and Artificial Intelligence, more jobs will disappear than new jobs will be created (%)**

		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017			
		Totally agree		Tend to agree		Tend to disagree		Totally disagree		Don't know		Total 'Agree'		Total 'Disagree'		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017	
EU27		30	-7	36	-1	21	5	6	2	7	1	66	-8	27	7								
BE		25	-8	49	13	19	-7	4	2	3	0	74	5	23	-5								
BG		31	-6	36	2	17	5	5	1	11	-2	67	-4	22	6								
CZ		24	-1	40	-3	22	1	7	2	7	1	64	-4	29	3								
DK		18	-8	27	-4	29	4	19	8	7	0	45	-12	48	12								
DE		21	-11	32	-8	30	10	7	3	10	6	53	-19	37	13								
EE		26	-11	42	3	20	7	5	2	7	-1	68	-8	25	9								
IE		35	-9	37	0	16	6	4	0	8	3	72	-9	20	6								
EL		45	-16	35	7	13	5	3	2	4	2	80	-9	16	7								
ES		43	-18	31	3	16	10	5	3	5	2	74	-15	21	13								
FR		42	-5	29	1	16	2	4	0	9	2	71	-4	20	2								
HR		28	-17	40	5	20	9	8	4	4	-1	68	-12	28	13								
IT		26	-10	45	6	21	6	5	1	3	-3	71	-4	26	7								
CY		48	-17	29	9	12	2	7	4	4	2	77	-8	19	6								
LV		33	-17	39	4	17	10	3	-1	8	4	72	-13	20	9								
LT		33	-15	38	2	17	7	5	3	7	3	71	-13	22	10								
LU		38	-1	32	-5	19	6	7	3	4	-3	70	-6	26	9								
HU		30	-4	41	2	20	4	5	-1	4	-1	71	-2	25	3								
MT		23	-21	42	5	23	13	9	5	3	-2	65	-16	32	18								
NL		18	-4	30	-11	36	11	11	5	5	-1	48	-15	47	16								
AT		31	-6	33	-4	20	2	7	3	9	5	64	-10	27	5								
PL		21	-4	49	-1	18	2	5	3	7	0	70	-5	23	5								
PT		35	-17	41	9	11	5	3	0	10	3	76	-8	14	5								
RO		29	-9	35	1	22	6	7	2	7	0	64	-8	29	8								
SI		38	-7	36	5	20	3	4	-1	2	0	74	-2	24	2								
SK		28	-5	51	7	14	1	2	0	5	-3	79	2	16	1								
FI		19	-5	35	-9	32	11	5	-1	9	4	54	-14	37	10								
SE		31	7	32	-8	22	2	10	0	5	-1	63	-1	32	2								

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**QB6.2** Please tell me to what extent you agree or disagree with each of the following statements.

**Robots and Artificial Intelligence are a good thing for society, because they help people do their jobs or carry out daily tasks at home (%)**

		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017	
		Totally agree		Tend to agree		Tend to disagree		Totally disagree		Don't know		Total 'Agree'		Total 'Disagree'			
EU27		15	-6	48	1	22	3	8	1	7	1	63	-5	30	4		
BE		9	-8	56	5	24	0	9	3	2	0	65	-3	33	3		
BG		14	-20	44	6	20	9	7	1	15	4	58	-14	27	10		
CZ		19	-9	51	-3	19	6	6	4	5	2	70	-12	25	10		
DK		31	-7	53	5	10	2	3	0	3	0	84	-2	13	2		
DE		15	-1	48	-3	21	-1	7	1	9	4	63	-4	28	0		
EE		22	-6	52	2	14	2	5	1	7	1	74	-4	19	3		
IE		19	-4	45	-2	19	2	7	0	10	4	64	-6	26	2		
EL		13	-1	42	3	26	-2	12	-3	7	3	55	2	38	-5		
ES		19	-3	45	-2	21	4	9	2	6	-1	64	-5	30	6		
FR		11	-4	42	-2	28	6	12	-3	7	3	53	-6	40	3		
HR		16	-4	46	1	24	7	10	-4	4	0	62	-3	34	3		
IT		12	-11	52	6	24	7	7	0	5	-2	64	-5	31	7		
CY		20	3	38	-1	18	-5	20	3	4	0	58	2	38	-2		
LV		27	-6	52	3	12	2	3	-2	6	3	79	-3	15	0		
LT		25	2	49	-3	16	1	4	-1	6	1	74	-1	20	0		
LU		16	5	54	0	19	-5	9	1	2	-1	70	5	28	-4		
HU		15	-2	46	-2	25	3	8	0	6	1	61	-4	33	3		
MT		23	-1	52	8	14	-4	8	0	3	-3	75	7	22	-4		
NL		21	-1	52	-5	21	6	4	0	2	0	73	-6	25	6		
AT		23	6	37	-7	19	-6	15	6	6	1	60	-1	34	0		
PL		14	-13	55	4	18	4	7	4	6	1	69	-9	25	8		
PT		12	-13	47	4	19	4	10	2	12	3	59	-9	29	6		
RO		9	-18	44	5	28	9	11	4	8	0	53	-13	39	13		
SI		19	-1	44	1	27	2	8	0	2	-2	63	0	35	2		
SK		24	-5	56	4	13	2	2	0	5	-1	80	-1	15	2		
FI		18	1	55	-1	19	0	5	0	3	0	73	0	24	0		
SE		24	-4	53	3	15	1	6	1	2	-1	77	-1	21	2		

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**QB6.3** Please tell me to what extent you agree or disagree with each of the following statements.

**Robots and Artificial Intelligence are technologies that require careful management (%)**

		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017			
		Totally agree		Tend to agree		Tend to disagree		Totally disagree		Don't know		Total 'Agree'		Total 'Disagree'		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017		Apr/May 2024		Diff. Apr/May 2024 - Mar 2017	
EU27		51	-2	33	-2	9	4	3	1	4	-1	84	-4	12	5								
BE		46	-2	40	0	10	1	3	2	1	-1	86	-2	13	3								
BG		48	-17	32	8	8	6	4	3	8	0	80	-9	12	9								
CZ		46	-4	37	0	11	4	3	1	3	-1	83	-4	14	5								
DK		71	5	23	-2	3	-1	1	0	2	-2	94	3	4	-1								
DE		56	-3	29	-3	6	2	3	1	6	3	85	-6	9	3								
EE		51	0	36	-3	6	2	2	2	5	-1	87	-3	8	4								
IE		56	2	32	-5	4	0	2	1	6	2	88	-3	6	1								
EL		64	-7	27	4	3	0	2	1	4	2	91	-3	5	1								
ES		46	-1	34	-6	9	6	3	2	8	-1	80	-7	12	8								
FR		68	6	24	-7	4	1	2	1	2	-1	92	-1	6	2								
HR		39	-8	37	0	14	6	8	4	2	-2	76	-8	22	10								
IT		41	1	37	-6	15	7	4	1	3	-3	78	-5	19	8								
CY		57	-10	25	-1	8	6	7	6	3	-1	82	-11	15	12								
LV		54	-9	36	7	5	2	0	-1	5	1	90	-2	5	1								
LT		56	-1	33	-2	5	1	2	2	4	0	89	-3	7	3								
LU		69	11	25	-8	4	0	2	1	0	-4	94	3	6	1								
HU		41	-4	40	5	13	1	3	-1	3	-1	81	1	16	0								
MT		49	11	39	-7	5	1	4	2	3	-7	88	4	9	3								
NL		75	1	19	-3	4	2	1	0	1	0	94	-2	5	2								
AT		52	9	33	-10	7	0	5	2	3	-1	85	-1	12	2								
PL		26	-16	53	9	13	5	5	3	3	-1	79	-7	18	8								
PT		38	-10	39	2	8	6	3	1	12	1	77	-8	11	7								
RO		30	-12	37	4	19	7	7	2	7	-1	67	-8	26	9								
SI		63	11	30	-7	4	-2	2	0	1	-2	93	4	6	-2								
SK		48	2	41	-3	6	1	1	1	4	-1	89	-1	7	2								
FI		79	16	18	-11	1	-3	0	-1	2	-1	97	5	1	-4								
SE		83	8	12	-6	2	0	1	0	2	-2	95	2	3	0								

**QB6.4** Please tell me to what extent you agree or disagree with each of the following statements.

**Artificial Intelligence is necessary as it can do jobs that are seen as boring or repetitive (%)**

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	Don't know	Total 'Agree'	Total 'Disagree'
EU27		22	44	20	8	6	66	28
BE		17	52	22	8	1	69	30
BG		24	40	15	8	13	64	23
CZ		27	45	17	7	4	72	24
DK		39	39	14	5	3	78	19
DE		26	39	19	7	9	65	26
EE		32	50	9	3	6	82	12
IE		26	42	16	7	9	68	23
EL		15	42	23	12	8	57	35
ES		22	36	25	10	7	58	35
FR		21	45	19	8	7	66	27
HR		21	44	19	13	3	65	32
IT		17	48	23	8	4	65	31
CY		29	42	15	10	4	71	25
LV		33	47	11	2	7	80	13
LT		32	44	14	5	5	76	19
LU		26	49	15	9	1	75	24
HU		17	48	23	8	4	65	31
MT		29	55	8	5	3	84	13
NL		27	38	24	10	1	65	34
AT		25	39	17	13	6	64	30
PL		15	55	18	7	5	70	25
PT		16	46	17	7	14	62	24
RO		14	42	26	10	8	56	36
SI		34	44	15	5	2	78	20
SK		26	54	13	3	4	80	16
FI		36	44	13	4	3	80	17
SE		31	34	19	14	2	65	33

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**QB6.5** Please tell me to what extent you agree or disagree with each of the following statements.

**Robots and Artificial Intelligence steal peoples' jobs (%)**

		Apr/May 2024		Totally agree		Tend to agree		Tend to disagree		Totally disagree		Total 'Agree'		Total 'Disagree'	
		EU27	BE	BG	CZ	DK	DE	EE	IE	EL	ES	FR	HR	IT	CY
EU27		28	-7	38	1	22	3	7	2	5	1	66	-6	29	5
BE		20	-6	47	8	26	-2	5	0	2	0	67	2	31	-2
BG		30	-4	35	2	20	3	6	1	9	-2	65	-2	26	4
CZ		21	-3	38	1	27	-1	11	3	3	0	59	-2	38	2
DK		13	-6	32	-2	30	3	23	7	2	-2	45	-8	53	10
DE		22	-10	34	-8	28	9	8	4	8	5	56	-18	36	13
EE		32	-6	39	-5	20	8	4	2	5	1	71	-11	24	10
IE		35	-5	40	2	14	1	5	1	6	1	75	-3	19	2
EL		43	-16	36	7	14	5	4	3	3	1	79	-9	18	8
ES		40	-20	34	4	16	9	5	4	5	3	74	-16	21	13
FR		35	-3	36	2	18	1	5	-1	6	1	71	-1	23	0
HR		32	-16	39	5	19	8	7	3	3	0	71	-11	26	11
IT		25	-9	42	4	24	5	6	2	3	-2	67	-5	30	7
CY		47	-12	30	5	13	0	6	4	4	3	77	-7	19	4
LV		36	-11	38	3	17	6	4	0	5	2	74	-8	21	6
LT		35	-15	38	3	17	7	5	2	5	3	73	-12	22	9
LU		35	2	37	-4	22	5	5	1	1	-4	72	-2	27	6
HU		28	-6	41	2	22	6	6	-2	3	0	69	-4	28	4
MT		23	-18	40	1	24	16	11	3	2	-2	63	-17	35	19
NL		14	-1	27	-4	40	2	17	4	2	-1	41	-5	57	6
AT		29	-9	34	-3	23	5	8	5	6	2	63	-12	31	10
PL		20	-4	51	2	19	1	6	3	4	-2	71	-2	25	4
PT		39	-22	39	7	11	9	2	0	9	6	78	-15	13	9
RO		28	-10	35	6	23	4	8	1	6	-1	63	-4	31	5
SI		32	-7	37	3	23	3	7	2	1	-1	69	-4	30	5
SK		22	-11	51	12	19	0	5	3	3	-4	73	1	24	3
FI		12	-7	35	-5	34	4	15	6	4	2	47	-12	49	10
SE		24	5	41	0	21	1	12	-4	2	-2	65	5	33	-3

**QB6.6** Please tell me to what extent you agree or disagree with each of the following statements.

**Robots and Artificial Intelligence increase the pace at which workers complete tasks (%)**

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	Don't know	Total 'Agree'	Total 'Disagree'
EU27		24	49	15	5	7	73	20
BE		18	61	15	3	3	79	18
BG		27	42	14	5	12	69	19
CZ		25	52	14	3	6	77	17
DK		34	47	11	3	5	81	14
DE		30	46	12	4	8	76	16
EE		29	49	10	4	8	78	14
IE		29	44	11	3	13	73	14
EL		20	47	15	5	13	67	20
ES		23	43	19	7	8	66	26
FR		26	49	12	3	10	75	15
HR		25	48	16	8	3	73	24
IT		15	56	21	4	4	71	25
CY		32	45	12	6	5	77	18
LV		33	45	12	1	9	78	13
LT		29	49	11	2	9	78	13
LU		26	58	11	3	2	84	14
HU		15	42	25	12	6	57	37
MT		34	50	9	5	2	84	14
NL		28	53	13	3	3	81	16
AT		26	43	14	9	8	69	23
PL		18	57	14	6	5	75	20
PT		13	49	17	4	17	62	21
RO		14	45	23	8	10	59	31
SI		44	45	7	3	1	89	10
SK		30	53	10	2	5	83	12
FI		32	55	8	2	3	87	10
SE		31	45	15	3	6	76	18

**QB6.7** Please tell me to what extent you agree or disagree with each of the following statements.

**Robots and Artificial Intelligence have a negative impact on communication between colleagues (%)**

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	Don't know	Total 'Agree'	Total 'Disagree'
EU27		24	37	24	7	8	61	31
BE		23	43	27	3	4	66	30
BG		26	32	20	9	13	58	29
CZ		24	33	26	7	10	57	33
DK		13	29	30	18	10	42	48
DE		23	33	27	8	9	56	35
EE		19	34	25	8	14	53	33
IE		23	38	21	6	12	61	27
EL		26	37	20	8	9	63	28
ES		30	34	20	8	8	64	28
FR		35	31	22	4	8	66	26
HR		25	39	24	9	3	64	33
IT		18	46	25	6	5	64	31
CY		41	29	17	7	6	70	24
LV		18	37	21	11	13	55	32
LT		18	37	23	10	12	55	33
LU		29	37	22	8	4	66	30
HU		25	38	24	7	6	63	31
MT		17	41	29	10	3	58	39
NL		23	37	28	7	5	60	35
AT		30	30	20	12	8	60	32
PL		18	45	23	7	7	63	30
PT		20	43	19	3	15	63	22
RO		17	40	26	8	9	57	34
SI		35	36	20	7	2	71	27
SK		30	43	18	3	6	73	21
FI		12	29	35	12	12	41	47
SE		21	34	19	18	8	55	37

**QB6.8** Please tell me to what extent you agree or disagree with each of the following statements.

**Robots and Artificial Intelligence can be used to make accurate decisions in the workplace (%)**

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	Don't know	Total 'Agree'	Total 'Disagree'
EU27		13	40	26	12	9	53	38
BE		9	48	30	9	4	57	39
BG		14	37	22	8	19	51	30
CZ		16	44	23	9	8	60	32
DK		16	37	26	14	7	53	40
DE		14	40	24	10	12	54	34
EE		12	42	25	10	11	54	35
IE		18	43	16	7	16	61	23
EL		16	42	19	10	13	58	29
ES		13	39	27	12	9	52	39
FR		10	31	30	18	11	41	48
HR		11	45	25	13	6	56	38
IT		10	45	29	11	5	55	40
CY		19	37	19	14	11	56	33
LV		17	35	25	10	13	52	35
LT		23	42	15	8	12	65	23
LU		10	36	27	24	3	46	51
HU		11	40	25	15	9	51	40
MT		15	42	24	13	6	57	37
NL		15	44	28	10	3	59	38
AT		20	36	19	15	10	56	34
PL		14	56	18	7	5	70	25
PT		12	37	22	11	18	49	33
RO		8	35	31	15	11	43	46
SI		20	42	26	9	3	62	35
SK		21	52	14	3	10	73	17
FI		6	26	37	27	4	32	64
SE		16	33	26	20	5	49	46

**QB6.9** Please tell me to what extent you agree or disagree with each of the following statements.

**Robots and Artificial Intelligence should be used more widely outside the workplace (%)**

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	Don't know	Total 'Agree'	Total 'Disagree'
EU27		10	38	29	14	9	48	43
BE		8	46	31	12	3	54	43
BG		16	36	20	9	19	52	29
CZ		10	36	31	15	8	46	46
DK		13	43	26	11	7	56	37
DE		9	33	32	14	12	42	46
EE		13	40	25	9	13	53	34
IE		13	36	25	13	13	49	38
EL		10	39	24	17	10	49	41
ES		13	39	26	12	10	52	38
FR		8	25	37	21	9	33	58
HR		10	40	27	16	7	50	43
IT		12	45	26	10	7	57	36
CY		18	38	17	20	7	56	37
LV		18	39	23	6	14	57	29
LT		13	42	23	10	12	55	33
LU		9	34	34	19	4	43	53
HU		13	39	27	13	8	52	40
MT		18	44	23	9	6	62	32
NL		8	36	37	14	5	44	51
AT		17	31	21	21	10	48	42
PL		11	52	22	9	6	63	31
PT		11	38	20	13	18	49	33
RO		9	37	30	14	10	46	44
SI		10	33	37	16	4	43	53
SK		12	39	28	9	12	51	37
FI		6	38	33	11	12	44	44
SE		9	39	30	16	6	48	46

**QB7.1** Has the following activities ever been performed by digital technologies, including Artificial Intelligence, in your current or previous workplaces? For each activity, please refer to your most recent workplace experience.

**Hiring workers (%)**

		Yes, all the time	Yes, often	No, rarely	No, never	Not applicable (SPONTANEOUS)	Don't know	Total 'Yes'	Total 'No'
EU27		4	14	17	56	5	4	18	73
BE		4	20	24	43	5	4	24	67
BG		2	10	18	60	5	5	12	78
CZ		3	8	15	67	1	6	11	82
DK		4	9	16	61	4	6	13	77
DE		2	10	20	61	4	3	12	81
EE		4	14	15	48	11	8	18	63
IE		3	16	15	50	7	9	19	65
EL		2	9	12	69	5	3	11	81
ES		5	15	16	54	5	5	20	70
FR		5	13	12	54	8	8	18	66
HR		3	11	21	58	3	4	14	79
IT		4	18	23	50	3	2	22	73
CY		10	17	15	48	7	3	27	63
LV		3	13	12	56	10	6	16	68
LT		2	7	11	66	9	5	9	77
LU		5	17	21	45	5	7	22	66
HU		5	20	19	49	4	3	25	68
MT		6	21	11	51	5	6	27	62
NL		4	12	19	58	4	3	16	77
AT		7	16	12	52	6	7	23	64
PL		3	17	14	63	2	1	20	77
PT		3	10	11	59	10	7	13	70
RO		10	21	20	41	5	3	31	61
SI		4	15	15	61	1	4	19	76
SK		2	13	18	60	3	4	15	78
FI		5	13	18	47	7	10	18	65
SE		4	13	8	66	2	7	17	74

**QB7.2** Has the following activities ever been performed by digital technologies, including Artificial Intelligence, in your current or previous workplaces? For each activity, please refer to your most recent workplace experience.

**Allocating tasks to workers (%)**

		Yes, all the time	Yes, often	No, rarely	No, never	Not applicable (SPONTANEOUS)	Don't know	Total 'Yes'	Total 'No'
EU27		5	17	17	53	5	3	22	70
BE		5	23	26	39	5	2	28	65
BG		3	14	13	61	5	4	17	74
CZ		4	10	15	66	1	4	14	81
DK		5	14	16	57	4	4	19	73
DE		5	14	20	55	4	2	19	75
EE		6	16	14	48	12	4	22	62
IE		6	22	14	44	8	6	28	58
EL		5	13	10	65	5	2	18	75
ES		7	17	17	51	5	3	24	68
FR		4	13	14	55	8	6	17	69
HR		4	15	18	56	4	3	19	74
IT		6	23	21	45	4	1	29	66
CY		12	21	12	44	8	3	33	56
LV		4	16	13	54	9	4	20	67
LT		3	11	10	62	9	5	14	72
LU		8	20	17	46	6	3	28	63
HU		6	21	18	48	5	2	27	66
MT		13	22	14	45	3	3	35	59
NL		4	16	23	52	3	2	20	75
AT		7	23	14	47	6	3	30	61
PL		3	19	16	58	3	1	22	74
PT		3	16	10	58	9	4	19	68
RO		10	24	21	36	5	4	34	57
SI		4	18	19	57	1	1	22	76
SK		3	20	21	51	3	2	23	72
FI		7	12	18	49	8	6	19	67
SE		6	18	12	59	2	3	24	71

**QB7.3** Has the following activities ever been performed by digital technologies, including Artificial Intelligence, in your current or previous workplaces? For each activity, please refer to your most recent workplace experience.

**Managing worktime schedules (%)**

		Yes, all the time	Yes, often	No, rarely	No, never	Not applicable (SPONTANEOUS)	Don't know	Total 'Yes'	Total 'No'
EU27		8	21	15	48	5	3	29	63
BE		5	28	23	37	5	2	33	60
BG		3	14	14	61	5	3	17	75
CZ		4	13	17	60	1	5	17	77
DK		9	19	17	48	4	3	28	65
DE		9	19	18	48	4	2	28	66
EE		10	17	14	43	12	4	27	57
IE		7	29	12	39	7	6	36	51
EL		4	16	10	63	5	2	20	73
ES		10	17	14	50	6	3	27	64
FR		8	16	10	53	8	5	24	63
HR		5	14	18	57	3	3	19	75
IT		7	27	17	44	4	1	34	61
CY		14	26	13	38	6	3	40	51
LV		8	18	13	48	9	4	26	61
LT		4	15	10	57	9	5	19	67
LU		14	23	16	39	6	2	37	55
HU		9	27	15	44	4	1	36	59
MT		17	23	14	40	3	3	40	54
NL		9	22	20	42	4	3	31	62
AT		13	27	12	37	6	5	40	49
PL		4	26	12	54	2	2	30	66
PT		5	17	12	53	9	4	22	65
RO		10	26	20	35	5	4	36	55
SI		9	23	16	49	1	2	32	65
SK		4	22	20	50	2	2	26	70
FI		17	23	15	33	7	5	40	48
SE		16	18	7	51	2	6	34	58

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**QB7.4** Has the following activities ever been performed by digital technologies, including Artificial Intelligence, in your current or previous workplaces? For each activity, please refer to your most recent workplace experience.

**Monitoring workers' activities (%)**

		Yes, all the time	Yes, often	No, rarely	No, never	Not applicable (SPONTANEOUS)	Don't know	Total 'Yes'	Total 'No'
EU27		6	18	17	51	5	3	24	68
BE		6	24	24	39	5	2	30	63
BG		6	16	14	55	5	4	22	69
CZ		6	14	17	57	1	5	20	74
DK		9	14	16	52	4	5	23	68
DE		5	12	20	57	3	3	17	77
EE		12	15	15	43	11	4	27	58
IE		8	23	15	42	7	5	31	57
EL		3	11	12	67	4	3	14	79
ES		6	19	16	50	6	3	25	66
FR		7	15	11	54	8	5	22	65
HR		5	14	17	57	3	4	19	74
IT		5	25	20	45	4	1	30	65
CY		15	20	16	38	7	4	35	54
LV		7	20	14	47	8	4	27	61
LT		7	15	12	53	8	5	22	65
LU		9	21	16	44	5	5	30	60
HU		6	23	19	46	4	2	29	65
MT		14	20	18	40	4	4	34	58
NL		5	20	23	47	3	2	25	70
AT		7	19	14	49	6	5	26	63
PL		4	22	16	54	3	1	26	70
PT		4	15	13	55	9	4	19	68
RO		11	28	18	34	5	4	39	52
SI		7	19	19	52	1	2	26	71
SK		6	20	18	52	2	2	26	70
FI		16	23	17	31	7	6	39	48
SE		10	16	9	56	2	7	26	65

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**QB7.5** Has the following activities ever been performed by digital technologies, including Artificial Intelligence, in your current or previous workplaces? For each activity, please refer to your most recent workplace experience.

**Assessing workers' performance, including imposing sanctions or attributing rewards (%)**

		Yes, all the time	Yes, often	No, rarely	No, never	Not applicable (SPONTANEOUS)	Don't know	Total 'Yes'	Total 'No'
EU27		5	16	17	54	5	3	21	71
BE		4	21	27	41	5	2	25	68
BG		2	12	16	61	5	4	14	77
CZ		4	11	15	65	1	4	15	80
DK		5	12	17	58	5	3	17	75
DE		3	10	19	61	4	3	13	80
EE		7	12	15	50	11	5	19	65
IE		7	19	15	46	8	5	26	61
EL		4	10	10	69	5	2	14	79
ES		6	19	17	50	5	3	25	67
FR		4	15	14	53	8	6	19	67
HR		5	14	18	56	3	4	19	74
IT		6	21	22	46	4	1	27	68
CY		13	18	17	42	6	4	31	59
LV		4	13	16	52	9	6	17	68
LT		4	9	11	61	10	5	13	72
LU		7	18	18	50	4	3	25	68
HU		6	21	19	47	5	2	27	66
MT		10	18	16	48	4	4	28	64
NL		4	9	21	60	4	2	13	81
AT		8	15	12	53	7	5	23	65
PL		4	19	16	57	3	1	23	73
PT		3	15	11	57	10	4	18	68
RO		11	25	20	35	5	4	36	55
SI		5	14	18	60	1	2	19	78
SK		4	18	19	54	2	3	22	73
FI		7	18	20	40	7	8	25	60
SE		6	14	9	64	2	5	20	73

**QB7.6** Has the following activities ever been performed by digital technologies, including Artificial Intelligence, in your current or previous workplaces? For each activity, please refer to your most recent workplace experience.

**Enforcing safety measures (%)**

		Yes, all the time	Yes, often	No, rarely	No, never	Not applicable (SPONTANEOUS)	Don't know	Total 'Yes'	Total 'No'
EU27		9	21	17	46	4	3	30	63
BE		6	30	21	36	4	3	36	57
BG		8	18	14	51	4	5	26	65
CZ		7	14	16	56	1	6	21	72
DK		11	19	18	41	5	6	30	59
DE		8	16	21	49	3	3	24	70
EE		9	17	14	43	11	6	26	57
IE		10	24	13	39	8	6	34	52
EL		7	13	10	63	5	2	20	73
ES		13	22	15	42	5	3	35	57
FR		7	19	12	48	8	6	26	60
HR		7	14	19	55	2	3	21	74
IT		10	28	20	37	3	2	38	57
CY		15	28	13	34	6	4	43	47
LV		7	22	13	45	8	5	29	58
LT		9	15	10	53	8	5	24	63
LU		14	23	18	34	5	6	37	52
HU		8	22	17	47	4	2	30	64
MT		19	22	12	40	4	3	41	52
NL		6	20	23	45	4	2	26	68
AT		10	23	12	44	6	5	33	56
PL		4	21	16	55	2	2	25	71
PT		5	18	11	52	9	5	23	63
RO		14	26	15	35	6	4	40	50
SI		8	20	19	51	1	1	28	70
SK		6	21	19	49	2	3	27	68
FI		17	25	15	28	6	9	42	43
SE		10	29	10	43	1	7	39	53

**QB8.1** In general, how positively or negatively do you perceive the use of digital technologies, including Artificial Intelligence, in the workplace for each of the following activities

**Gathering additional information on applicants for a job (%)**

		Very positively	Somewhat positively	Somewhat negatively	Very negatively	Don't know	Total 'Positively'	Total 'Negatively'
EU27		7	36	28	22	7	43	50
BE		6	44	32	15	3	50	47
BG		10	40	20	13	17	50	33
CZ		6	32	35	20	7	38	55
DK		11	38	26	20	5	49	46
DE		6	32	31	21	10	38	52
EE		7	37	23	19	14	44	42
IE		10	34	26	20	10	44	46
EL		6	37	24	24	9	43	48
ES		12	33	25	23	7	45	48
FR		3	24	33	31	9	27	64
HR		8	32	29	22	9	40	51
IT		7	42	28	19	4	49	47
CY		13	41	17	20	9	54	37
LV		10	35	23	19	13	45	42
LT		5	32	28	24	11	37	52
LU		10	32	28	27	3	42	55
HU		10	40	24	21	5	50	45
MT		22	43	15	15	5	65	30
NL		5	42	32	19	2	47	51
AT		11	33	21	28	7	44	49
PL		7	47	26	14	6	54	40
PT		6	34	23	21	16	40	44
RO		8	38	26	18	10	46	44
SI		7	30	32	27	4	37	59
SK		8	37	30	19	6	45	49
FI		4	34	32	24	6	38	56
SE		16	52	17	11	4	68	28

**QB8.2** In general, how positively or negatively do you perceive the use of digital technologies, including Artificial Intelligence, in the workplace for each of the following activities

**Selecting applicants for a job (%)**

		Very positively	Somewhat positively	Somewhat negatively	Very negatively	Don't know	Total 'Positively'	Total 'Negatively'
EU27		5	31	32	25	7	36	57
BE		4	38	36	19	3	42	55
BG		9	35	23	17	16	44	40
CZ		4	28	37	26	5	32	63
DK		6	32	32	24	6	38	56
DE		4	29	32	25	10	33	57
EE		4	30	29	23	14	34	52
IE		8	28	30	25	9	36	55
EL		6	34	24	28	8	40	52
ES		8	28	29	29	6	36	58
FR		3	22	34	33	8	25	67
HR		5	28	31	27	9	33	58
IT		7	36	33	20	4	43	53
CY		13	32	22	25	8	45	47
LV		9	30	27	21	13	39	48
LT		4	27	30	29	10	31	59
LU		5	28	34	30	3	33	64
HU		8	33	25	29	5	41	54
MT		13	39	22	21	5	52	43
NL		4	32	37	25	2	36	62
AT		10	28	24	34	4	38	58
PL		5	36	33	20	6	41	53
PT		4	29	25	27	15	33	52
RO		6	34	30	21	9	40	51
SI		7	24	32	33	4	31	65
SK		6	36	30	21	7	42	51
FI		2	27	34	32	5	29	66
SE		7	38	32	20	3	45	52

**QB8.3** In general, how positively or negatively do you perceive the use of digital technologies, including Artificial Intelligence, in the workplace for each of the following activities

**Allocating tasks to workers or managing their working schedules and shifts (%)**

		Very positively	Somewhat positively	Somewhat negatively	Very negatively	Don't know	Total 'Positively'	Total 'Negatively'
EU27		8	41	27	17	7	49	44
BE		8	47	30	13	2	55	43
BG		12	42	19	12	15	54	31
CZ		6	40	31	18	5	46	49
DK		14	46	22	13	5	60	35
DE		6	44	26	13	11	50	39
EE		12	42	18	12	16	54	30
IE		12	42	21	15	10	54	36
EL		8	42	21	19	10	50	40
ES		13	36	23	22	6	49	45
FR		3	32	34	23	8	35	57
HR		7	34	31	19	9	41	50
IT		8	45	27	16	4	53	43
CY		14	40	17	21	8	54	38
LV		12	39	23	12	14	51	35
LT		8	42	23	17	10	50	40
LU		6	44	27	20	3	50	47
HU		11	41	23	19	6	52	42
MT		27	46	11	11	5	73	22
NL		8	52	28	9	3	60	37
AT		18	38	17	19	8	56	36
PL		7	45	28	14	6	52	42
PT		5	36	23	21	15	41	44
RO		8	39	28	16	9	47	44
SI		11	40	24	21	4	51	45
SK		10	46	25	12	7	56	37
FI		10	54	21	9	6	64	30
SE		12	43	27	13	5	55	40

**QB8.4** In general, how positively or negatively do you perceive the use of digital technologies, including Artificial Intelligence, in the workplace for each of the following activities

**Collecting, processing, and storing workers' personal data (%)**

	Very positively	Somewhat positively	Somewhat negatively	Very negatively	Don't know	Total 'Positively'	Total 'Negatively'
EU27	8	36	28	21	7	44	49
BE	9	42	31	16	2	51	47
BG	12	43	18	12	15	55	30
CZ	9	37	29	20	5	46	49
DK	15	38	26	16	5	53	42
DE	5	32	33	20	10	37	53
EE	8	34	25	19	14	42	44
IE	13	36	23	17	11	49	40
EL	2	26	28	34	10	28	62
ES	14	35	23	22	6	49	45
FR	3	21	35	34	7	24	69
HR	8	37	28	20	7	45	48
IT	10	45	25	16	4	55	41
CY	13	40	17	23	7	53	40
LV	13	36	20	19	12	49	39
LT	7	40	25	18	10	47	43
LU	6	33	30	26	5	39	56
HU	11	39	23	22	5	50	45
MT	26	41	14	13	6	67	27
NL	11	47	27	12	3	58	39
AT	11	32	21	31	5	43	52
PL	8	49	23	13	7	57	36
PT	7	32	25	21	15	39	46
RO	8	38	27	19	8	46	46
SI	13	35	27	21	4	48	48
SK	9	42	25	17	7	51	42
FI	7	44	27	17	5	51	44
SE	12	40	27	17	4	52	44

**QB8.5** In general, how positively or negatively do you perceive the use of digital technologies, including Artificial Intelligence, in the workplace for each of the following activities

**Improving workers' safety and security (%)**

		Very positively	Somewhat positively	Somewhat negatively	Very negatively	Don't know	Total 'Positively'	Total 'Negatively'
EU27		20	47	16	9	8	67	25
BE		18	52	19	9	2	70	28
BG		25	39	12	8	16	64	20
CZ		19	47	17	10	7	66	27
DK		35	43	11	5	6	78	16
DE		20	50	14	7	9	70	21
EE		18	49	9	9	15	67	18
IE		25	43	14	8	10	68	22
EL		21	45	14	11	9	66	25
ES		31	41	14	8	6	72	22
FR		15	47	17	11	10	62	28
HR		16	42	22	12	8	58	34
IT		17	49	19	11	4	66	30
CY		25	44	10	14	7	69	24
LV		20	44	14	7	15	64	21
LT		14	48	15	12	11	62	27
LU		22	50	16	7	5	72	23
HU		16	47	18	14	5	63	32
MT		34	42	8	10	6	76	18
NL		25	51	15	5	4	76	20
AT		27	43	11	11	8	70	22
PL		11	52	21	9	7	63	30
PT		19	40	13	13	15	59	26
RO		11	39	25	16	9	50	41
SI		25	42	16	13	4	67	29
SK		20	48	17	8	7	68	25
FI		33	52	8	3	4	85	11
SE		32	50	9	3	6	82	12

**QB8.6** In general, how positively or negatively do you perceive the use of digital technologies, including Artificial Intelligence, in the workplace for each of the following activities

**Monitoring workers (%)**

	Very positively	Somewhat positively			Very negatively	Don't know	Total 'Positively'	Total Negatively'
			Somewhat negatively					
EU27	5	26	35	28	6	31	63	
BE	4	30	41	23	2	34	64	
BG	8	36	25	15	16	44	40	
CZ	4	27	41	24	4	31	65	
DK	3	16	34	42	5	19	76	
DE	2	12	39	40	7	14	79	
EE	4	23	32	28	13	27	60	
IE	8	32	28	23	9	40	51	
EL	3	17	34	40	6	20	74	
ES	11	30	30	22	7	41	52	
FR	2	17	39	35	7	19	74	
HR	4	28	33	27	8	32	60	
IT	6	37	34	19	4	43	53	
CY	11	33	23	26	7	44	49	
LV	11	36	26	14	13	47	40	
LT	5	33	33	19	10	38	52	
LU	6	26	34	31	3	32	65	
HU	5	35	29	26	5	40	55	
MT	20	43	20	13	4	63	33	
NL	3	17	42	36	2	20	78	
AT	7	17	23	49	4	24	72	
PL	6	44	29	14	7	50	43	
PT	5	31	26	23	15	36	49	
RO	8	39	28	16	9	47	44	
SI	8	31	34	23	4	39	57	
SK	7	34	32	21	6	41	53	
FI	5	37	37	16	5	42	53	
SE	2	15	36	44	3	17	80	

**QB8.7** In general, how positively or negatively do you perceive the use of digital technologies, including Artificial Intelligence, in the workplace for each of the following activities

**Assessing workers' performance (%)**

		Very positively	Somewhat positively	Somewhat negatively	Very negatively	Don't know	Total 'Positively'	Total Negatively'
EU27		6	30	34	23	7	36	57
BE		5	36	37	19	3	41	56
BG		8	35	25	15	17	43	40
CZ		4	34	36	21	5	38	57
DK		4	28	34	30	4	32	64
DE		2	21	38	30	9	23	68
EE		7	37	23	15	18	44	38
IE		10	33	28	19	10	43	47
EL		6	36	26	24	8	42	50
ES		12	31	30	21	6	43	51
FR		2	24	38	28	8	26	66
HR		5	32	32	22	9	37	54
IT		6	38	34	18	4	44	52
CY		12	41	20	20	7	53	40
LV		10	36	25	15	14	46	40
LT		6	36	30	17	11	42	47
LU		6	33	34	24	3	39	58
HU		8	40	24	22	6	48	46
MT		22	42	17	13	6	64	30
NL		4	21	42	30	3	25	72
AT		8	25	24	40	3	33	64
PL		7	41	31	14	7	48	45
PT		5	31	27	24	13	36	51
RO		7	39	28	16	10	46	44
SI		9	32	31	24	4	41	55
SK		8	39	29	17	7	47	46
FI		5	37	35	17	6	42	52
SE		4	29	36	27	4	33	63

**QB8.8** In general, how positively or negatively do you perceive the use of digital technologies, including Artificial Intelligence, in the workplace for each of the following activities

**Automatically firing workers (%)**

		Very positively	Somewhat positively	Somewhat negatively	Very negatively	Don't know	Total 'Positively'	Total 'Negatively'
EU27		3	13	24	54	6	16	78
BE		3	16	32	47	2	19	79
BG		4	14	23	45	14	18	68
CZ		2	10	29	55	4	12	84
DK		0	2	12	82	4	2	94
DE		3	11	22	57	7	14	79
EE		2	5	21	61	11	7	82
IE		4	11	18	59	8	15	77
EL		1	7	26	61	5	8	87
ES		4	12	24	54	6	16	78
FR		1	6	25	62	6	7	87
HR		3	15	31	43	8	18	74
IT		3	19	32	43	3	22	75
CY		6	19	18	49	8	25	67
LV		3	10	19	56	12	13	75
LT		1	10	25	52	12	11	77
LU		2	9	21	64	4	11	85
HU		5	19	25	47	4	24	72
MT		3	10	29	54	4	13	83
NL		1	4	17	76	2	5	93
AT		5	18	13	61	3	23	74
PL		5	28	24	38	5	33	62
PT		2	14	21	49	14	16	70
RO		7	21	28	36	8	28	64
SI		1	6	25	64	4	7	89
SK		3	16	30	45	6	19	75
FI		0	4	17	76	3	4	93
SE		1	2	6	89	2	3	95

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**QB9** Did your employer inform you about the use of digital technologies, including Artificial Intelligence, to manage activities in your workplace?

(%)

		Yes, you have been made aware of the use of these technologies, but without further details	Yes, and you have received a detailed explanation, including information about the benefits, drawbacks, and your rights	Yes, and you have been given access to your personal data	Yes, and you have been given access to the results of the automated analysis carried out	No, you have not been made aware	Not applicable (SPONTANEOUS)	Don't know	Total 'Yes'
EU27		16	18	12	6	45	5	1	49
BE		15	24	11	3	46	5	0	49
BG		13	22	10	4	43	9	2	46
CZ		16	12	10	5	54	2	2	42
DK		21	16	4	6	49	4	1	45
DE		16	21	14	9	39	6	1	54
EE		21	17	10	4	35	13	1	51
IE		23	20	5	2	44	6	1	50
EL		13	8	3	1	70	6	0	25
ES		19	16	9	3	52	1	0	46
FR		21	14	9	3	49	5	0	45
HR		10	14	14	5	57	3	0	40
IT		10	20	14	8	48	4	1	47
CY		18	19	10	5	47	4	1	48
LV		31	15	6	2	38	8	2	52
LT		23	18	11	7	33	11	2	54
LU		38	18	10	3	33	3	0	64
HU		8	26	13	6	45	5	0	50
MT		36	12	10	2	39	1	2	59
NL		18	13	16	6	42	5	1	51
AT		11	32	19	8	31	7	1	61
PL		13	20	14	7	42	8	1	50
PT		11	16	6	4	48	15	2	35
RO		13	15	24	11	36	2	1	61
SI		25	27	7	3	36	3	0	60
SK		20	24	11	5	35	4	2	59
FI		34	17	13	3	28	3	4	65
SE		23	22	8	4	42	2	2	53

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**QB10** Have you ensured that your employees or the people you manage have been informed about the use of digital technologies, including Artificial Intelligence, to manage activities in your workplace?  
 (%)

		Yes, you have made them aware of it, but without further details	Yes, and you have given them a detailed explanation, including information about benefits, drawbacks, and their rights	Yes, and you have given them access to their personal data	Yes, and you have given them the results of any automated analysis that concerns them	No, you have not made them aware of it	Don't know	Total 'Yes'
EU27		16	22	11	7	38	10	53
BE		10	18	17	4	43	11	46
BG		22	19	14	7	28	12	60
CZ		16	18	12	4	45	5	49
DK		16	15	6	11	47	10	43
DE		14	28	12	10	35	6	59
EE		15	18	7	11	32	19	48
IE		26	26	12	1	29	6	66
EL		24	13	3	6	49	5	46
ES		20	17	5	4	47	7	46
FR		20	14	11	4	37	13	50
HR		15	19	9	4	48	5	47
IT		11	24	16	7	46	3	51
CY		24	23	6	2	41	4	54
LV		27	14	7	5	26	25	49
LT		20	34	9	4	23	12	65
LU		35	17	9	5	24	10	66
HU		12	33	15	8	40	1	59
MT		29	36	6	1	24	8	68
NL		14	16	9	6	40	18	42
AT		10	42	16	10	23	9	68
PL		20	23	10	7	32	8	60
PT		9	26	8	7	43	10	46
RO		16	13	15	24	19	13	68
SI		17	33	12	3	27	10	63
SK		24	29	19	3	19	6	75
FI		23	11	8	1	23	35	41
SE		17	17	2	5	34	24	42

**QB11.1** How important, if at all, do you think the following rules would be in addressing risks and maximizing the benefits of digital technologies, including Artificial Intelligence, in the workplace?

**Protecting workers' privacy (%)**

		Very important	Somewhat important	Not very important	Not at all important	Don't know	Total 'Important'	Total 'Not important'
EU27		54	28	9	5	4	82	14
BE		52	35	9	3	1	87	12
BG		48	30	8	5	9	78	13
CZ		53	30	10	4	3	83	14
DK		56	28	7	3	6	84	10
DE		66	20	7	3	4	86	10
EE		66	20	5	4	5	86	9
IE		60	24	7	2	7	84	9
EL		59	25	5	5	6	84	10
ES		56	23	11	5	5	79	16
FR		63	21	7	4	5	84	11
HR		37	38	16	6	3	75	22
IT		37	44	12	4	3	81	16
CY		50	22	11	10	7	72	21
LV		50	30	8	2	10	80	10
LT		43	36	7	5	9	79	12
LU		70	20	6	3	1	90	9
HU		52	34	9	3	2	86	12
MT		63	24	3	8	2	87	11
NL		76	17	4	2	1	93	6
AT		67	25	5	3	0	92	8
PL		32	42	12	12	2	74	24
PT		44	30	8	7	11	74	15
RO		29	41	17	7	6	70	24
SI		52	32	9	4	3	84	13
SK		52	33	8	3	4	85	11
FI		81	14	1	1	3	95	2
SE		73	19	4	1	3	92	5

**QB11.2** How important, if at all, do you think the following rules would be in addressing risks and maximizing the benefits of digital technologies, including Artificial Intelligence, in the workplace?

**Prohibiting fully automated decision-making processes (%)**

		Very important	Somewhat important	Not very important	Not at all important	Don't know	Total 'Important'	Total 'Not important'
EU27		40	34	12	7	7	74	19
BE		40	41	12	4	3	81	16
BG		32	32	14	7	15	64	21
CZ		36	32	18	6	8	68	24
DK		41	35	8	7	9	76	15
DE		42	29	14	7	8	71	21
EE		46	26	12	7	9	72	19
IE		46	30	7	6	11	76	13
EL		40	32	13	5	10	72	18
ES		39	31	14	8	8	70	22
FR		51	29	7	5	8	80	12
HR		30	38	21	5	6	68	26
IT		31	44	15	5	5	75	20
CY		38	27	14	11	10	65	25
LV		36	31	14	5	14	67	19
LT		33	37	12	4	14	70	16
LU		52	33	7	5	3	85	12
HU		39	41	10	6	4	80	16
MT		36	34	12	13	5	70	25
NL		55	25	11	6	3	80	17
AT		57	28	7	5	3	85	12
PL		27	44	13	13	3	71	26
PT		32	29	13	12	14	61	25
RO		31	38	16	7	8	69	23
SI		42	33	14	6	5	75	20
SK		29	45	14	4	8	74	18
FI		51	28	9	6	6	79	15
SE		45	27	14	10	4	72	24

**QB11.3** How important, if at all, do you think the following rules would be in addressing risks and maximizing the benefits of digital technologies, including Artificial Intelligence, in the workplace?

**Limiting the automated monitoring of employees (%)**

		Very important	Somewhat important	Not very important	Not at all important	Don't know	Total 'Important'	Total 'Not important'
EU27		35	37	15	7	6	72	22
BE		32	43	18	5	2	75	23
BG		22	40	19	6	13	62	25
CZ		28	41	19	6	6	69	25
DK		38	33	14	6	9	71	20
DE		42	32	12	7	7	74	19
EE		39	32	15	5	9	71	20
IE		40	36	10	4	10	76	14
EL		42	30	12	8	8	72	20
ES		32	34	19	7	8	66	26
FR		43	36	10	5	6	79	15
HR		24	37	25	9	5	61	34
IT		26	46	17	6	5	72	23
CY		33	34	13	12	8	67	25
LV		28	36	16	5	15	64	21
LT		27	43	13	5	12	70	18
LU		48	36	10	5	1	84	15
HU		33	41	16	7	3	74	23
MT		29	46	12	10	3	75	22
NL		53	27	12	6	2	80	18
AT		57	24	10	7	2	81	17
PL		17	50	14	15	4	67	29
PT		26	33	18	9	14	59	27
RO		21	40	23	8	8	61	31
SI		34	37	17	7	5	71	24
SK		25	47	17	4	7	72	21
FI		38	40	13	3	6	78	16
SE		52	34	8	3	3	86	11

**QB11.4** How important, if at all, do you think the following rules would be in addressing risks and maximizing the benefits of digital technologies, including Artificial Intelligence, in the workplace?

**Enforcing more transparency in the use of digital technologies to handle HR decision-making (%)**

		Very important	Somewhat important	Not very important	Not at all important	Don't know	Total 'Important'	Total 'Not important'
EU27		38	37	12	6	7	75	18
BE		31	47	16	4	2	78	20
BG		40	36	9	5	10	76	14
CZ		34	39	16	5	6	73	21
DK		35	40	11	5	9	75	16
DE		41	30	14	7	8	71	21
EE		32	36	15	5	12	68	20
IE		47	30	8	4	11	77	12
EL		49	29	8	6	8	78	14
ES		40	31	15	6	8	71	21
FR		45	33	9	6	7	78	15
HR		27	38	22	8	5	65	30
IT		31	48	12	4	5	79	16
CY		35	36	12	9	8	71	21
LV		30	35	15	5	15	65	20
LT		35	39	9	4	13	74	13
LU		51	34	9	4	2	85	13
HU		34	45	11	6	4	79	17
MT		51	31	8	8	2	82	16
NL		56	31	8	3	2	87	11
AT		57	27	7	6	3	84	13
PL		22	49	12	14	3	71	26
PT		34	28	13	7	18	62	20
RO		27	42	18	5	8	69	23
SI		34	40	15	5	6	74	20
SK		25	51	11	4	9	76	15
FI		53	33	5	2	7	86	7
SE		37	36	15	6	6	73	21

**QB11.5** How important, if at all, do you think the following rules would be in addressing risks and maximizing the benefits of digital technologies, including Artificial Intelligence, in the workplace?

**Involving workers and their representatives in the design and adoption of new technologies (%)**

		Very important	Somewhat important	Not very important	Not at all important	Don't know	Total 'Important'	Total 'Not important'
EU27		34	43	12	5	6	77	17
BE		30	49	16	3	2	79	19
BG		32	40	12	5	11	72	17
CZ		27	45	16	6	6	72	22
DK		46	36	10	3	5	82	13
DE		41	37	10	4	8	78	14
EE		37	38	12	4	9	75	16
IE		43	37	7	3	10	80	10
EL		37	39	10	5	9	76	15
ES		37	37	13	6	7	74	19
FR		33	45	11	4	7	78	15
HR		24	43	22	6	5	67	28
IT		27	54	11	4	4	81	15
CY		39	32	11	9	9	71	20
LV		31	43	10	3	13	74	13
LT		30	44	10	4	12	74	14
LU		44	38	12	4	2	82	16
HU		33	45	14	5	3	78	19
MT		48	39	5	5	3	87	10
NL		54	36	7	2	1	90	9
AT		54	31	6	6	3	85	12
PL		17	54	13	13	3	71	26
PT		31	34	12	8	15	65	20
RO		21	46	19	6	8	67	25
SI		36	43	11	5	5	79	16
SK		26	53	11	4	6	79	15
FI		58	32	5	1	4	90	6
SE		48	40	6	3	3	88	9

