

# Naol Gushu

## IT Specialist

 [naol-gushu](#)

 <https://github.com/naolwakoya>



18 Burnside Ave  
Ottawa, ON, K1Y 4V7

(613) 286-5057

[naol.wakoya@yahoo.com](mailto:naol.wakoya@yahoo.com)

[www.naolgushu.com](http://www.naolgushu.com)

## EXPERIENCE AND PROJECTS

### Public Health Ontario, Ottawa - Data Analyst Operator

Jan 2022 - Present

- Reviewing and entering data information using LIMS into the appropriate databases.
- Ensure appropriate turnaround time on all data entry.
- Proactively verify data through requisitions.
- Monitoring and updating existing PCR database when required.
- Identified, analyzed, and executed contact of clients using LMD.
- Performing 15 million data searches.
- Complying with security backups and regular checkups to ensure the safety of the data being stored.

### Quickie Convenience Store, Ottawa — IT Desk

Feb 2019 - Present

- To successfully accomplish work, use computers, office equipment, and software programmes proficiently.
- Possess strong commitment to team environment dynamics with the ability to contribute expertise and follow leadership directives at appropriate times.
- Solid basic considering, investigating, and issue fathoming aptitudes.
- Combine patience, determination, and persistence to troubleshoot client issues.
- Focused, versatile, dependable, multi-task oriented, flexible, positive, emotionally stable, able to adapt effectively to challenging and emergency situations.
- Vendor management and integration of services.

### Bell Canada, Ottawa — Data Analyst

Feb 2021 - Sept 2021

- Researched and validated the company's client information.
- Successfully interpreted data in order to draw conclusions for approval actions.
- Partnered directly with the executive team as the first data hire to formulate and report on KPIs across their web properties that received 10.22M visitors annually using SQL

### CUACS, Ottawa — Software Developer

Jan 2019 - April 2019

- Used C++ to design, develop, and test software for Carleton University Animal Care System; resulting in an accurate match of the most optimal sets of clients and pets.

### Chatr Mobile, Ottawa — Personal Computer Builder and IT Management

Nov 2014 - Apr 2015

- Builds and designs custom computers to meet the needs and specifications of clients.
- Assist in the integration, installation, and test of new modified capabilities.

## SKILLS

### Languages

- ✓ Python
- ✓ C++
- ✓ Data Analytics ✓ C#
- ✓ Java
- ✓ C
- ✓ JavaScript
- ✓ SQL

### Web

- ✓ NodeJs
- ✓ React

### Tools

- ✓ Git
- ✓ Docker
- ✓ MS Suite

## LANGUAGE

English

- Compiled Prioritized, sorted, and processed 50,000+ customer orders in a local database.
- Improve and consolidate spreadsheets, increasing efficiency by 11% and saving the company \$10,000 labour cost.
- Experienced Uploading Graphical User Interface (GIU) systems (i.e. Windows environment), data entry methods, and vocabulary to accurately input data from companies such as, private sectors, contacts and agencies.

#### EDUCATION

**Carleton University, Ottawa, ON — *Bachelor of Computer Science***

October 2021

**Federal Government Security Clearance *Reliability* (Level 1)**