

Naomi Eniola Adesiyan

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GitHub: naomieniola Portfolio: (naomieniola.github.io)

Profile

I'm a driven computer science student who excels academically and brings valuable experience from previous roles and internships in fast-paced environments. My skills span web development, interaction design, data analysis, agile practices, and delivering excellent customer service to support business goals.

Key Skills

Programming

Languages:

HTML, CSS,
JavaScript, PHP, Java,
Python, SQL

Tools:

Figma, Microsoft
Office Suite, cPanel,
Git, FTP, and WHM

Methodologies:

Agile (Scrum, Kanban,
PRINCE2)

Frameworks:

Laravel, Bootstrap

Work History

Lovisa, Team Member

September 2023 – May 2024

- Offered outstanding customer service and gave tailored fashion suggestions.
- Processed over 100 sales transactions per shift.
- Promoted add-on products, resulting in increased sales and an enhanced customer shopping experience.
- Supported piercing services, driving an 8% increase in piercing appointments and sales.
- Successfully worked as a team with a high-performance level.

OnlineNaira, Web Developer Intern

May 2022 – September 2023

- Developed and implemented various features using modern CSS, JavaScript, and PHP code and patterns, enhancing website functionality and user experience.
- Collaborated with the development team to create and manage websites, contributing to both front-end and back-end tasks, including seamless integration with databases and servers.
- Used a wide range of technologies, including PHP, JavaScript/jQuery, HTML, Laravel, Bootstrap, cPanel, WHM, FTP, and databases to deliver high-quality web solutions.

Superdrug, Retail Assistant

January 2021 – September 2021

- Achieved consistently high customer satisfaction ratings through delivering exceptional service at the till point.
- Contributed to a 10% increase in sales revenue by actively promoting Star Buys and assisting customers in making informed purchasing decisions.
- Played a key role in maintaining a visually appealing store environment.
- Successfully completed training in piercing services

Sales Advisor, New Look

September 2019 – March 2020

- Consistently provided outstanding customer service
- Acted as a brand ambassador to make sure that New Look's values were consistently represented in encounters with customers.
- Successfully teamed together with the management group to improve the shopping experience.
- Helped put into place functional retail layouts and displays to increase product visibility and customer interaction.

Iceland, Retail Associate

October 2018 – June 2019

- Provided exceptional customer service by ensuring the availability of products in the frozen section, resulting in improved customer satisfaction and loyalty.
- Responded promptly to customer inquiries and requests, demonstrating a friendly and helpful attitude to create a positive shopping experience.
- Used knowledge of products to assist customers in locating items, making recommendations, and offering information on product features and benefits.
- Maintained cleanliness and organisation in the frozen section, enhancing the overall shopping environment and making it easier for customers to navigate the store.
- Actively engaged with customers to understand their needs and preferences, contributing to increased sales and revenue generation for the store.

Education

Aston University

Graduation: July 2024

BSc (Hons) Computer Science with Business (ITMB with placement year)

- On track to graduate with a 1st class honours
- Modules: Entrepreneurial Marketing and Strategy, Technology and Practice of eCommerce, Enterprise Computing Strategies, Interaction Design, Individual Project, Software Project Management

Christ the King, St. Mary's Sixth Form College

A-levels: Information Technology (A), Law (B), and Business Studies (C)*

Harris Garrard Academy

GCSEs: 10 (grades A-B) including English (B) and Mathematics (B)

Certifications

- *Microsoft Certified: Azure AI Fundamentals*
- *PRINCE2 Foundation (In View)*
- *CompTIA A+ (In View)*
- *AWS Certified Developer (In View)*

Achievements

- Aston Achievement Scholarship – (Students holding BBB+ in A-Levels)

Interests

- Gym
- Reading
- Music (Guitar)
- Drawing
- Gaming