

NAOMI YOCUM

Denver, CO • naomiyocum24@gmail.com • 856-701-3826

[LinkedIn](#) • [Github](#) • [Portfolio](#)

SKILLS

- **Languages/frameworks:** Ruby on Rails, Python, GraphQL, SQL, PostgreSQL, HTML, CSS
- **Methodologies:** OOP, Test Driven Development, Service-Oriented Architecture (SOA), MVC, Relational Database Design
- **Tools/Workflow:** Git, GitHub, CI/CD, Heroku, Postman, REST APIs
- **Currently Learning:** AWS, JavaScript

PROJECTS

[Bookworm](#)

01/2023 - 02/2023

Tech Stack: Ruby on Rails, RSpec, GraphQL, PostgreSQL, CircleCI, Postman

FE and BE team come together to create a book sharing application with GraphQL as the stretch tech

- Collaborated in an agile environment with 6 teammates to create and complete an MVP with multiple sprints utilizing daily standups, retros, GitHub Projects, and a MiroBoard
- Maintained comprehensive project documentation ensuring its accuracy and accessibility through regular updates
- Built a mock server via Postman to assist FE while BE quickly learned how to implement GraphQL queries and mutations
- Utilized CI/CD pipelines through CircleCI

[Lunch and Learn](#)

01/2023

Tech Stack: Ruby on Rails, RSpec, PostgreSQL, Github Project Boards,

An API returning information about country's recipes and learning resources - following JSON:API specifications

- Created robust error messages utilizing serializers to improve developer experience and improve system efficiency
- Tested API consumption using mocking tools (WebMock and VCR) - 100% test coverage using RSpec with sad-path and edge-case testing
- Aggregated data from the consumption of multiple external APIs to expose a RESTful API

[BriiCycle](#)

01/2023

Tech Stack: Ruby on Rails, RSpec, Bootstrap, Microservices, PostgreSQL, REST API

An application inspiring users to take eco-friendly modes of transportation through beers

- Designed in a SOA with a team of 5 achieving over 90% test coverage and nominated as a contestant in Demo Comp
- Applied MVC and OOP principles to organize code efficiently and follow CRUD functionality
- Implemented and hand rolled OAuth using Strava to aid in user registration and authentication

[Little Esty Shop](#)

11/2022

Tech Stack: Ruby on Rails, RSpec, HTML/CSS, PostgreSQL, ActiveRecord, SQL

A fictitious e-commerce platform where merchants and admins can manage inventory and fulfill customer invoices

- Developed custom rake tasks to import and parse data from multiple CSV files, resulting in 80% reduction time in migrating and managing changes to the database
- Performed complex database queries using SQL and ActiveRecord

EXPERIENCE

Web Services Representative, US Bank - Denver, CO

03/2020 - 04/2021

- Quickly adapted to changes to efficiently resolve issues and help customers while keeping the queue low - averaging 80 calls a day
- Identified problems and provided accurate information in timely manner in response to customer inquiries while building strong relationships to ensure customer satisfaction and retention
- Streamlined call center operations and assisted others after pivoting to a separate call center during COVID and increased productivity by over 60%

Sales Manager, Rovine & Co - Denver, CO

05/2018 - 10/2019

- Acquired 100+ new customers for our clients - Verizon Fios, DirecTV, CenturyLink - through face to face sales averaging \$1500 - \$2000 in weekly revenue
- Directed weekly workshops and meetings to inspire and energize everyone for the day by incorporating strategies with 2+ sales managers which increased sales by 44%
- Interviewed, trained, and promoted 4 entry level accountants to account managers on my team

EDUCATION

Turing School of Software and Design, Denver, CO

03/2023

Accredited Back-End Software Engineering Certificate

University of Richmond, Richmond, VA

05/2018

Bachelor of Science in Business Administration, Honors: Presidential Scholar, Phi Eta Sigma Honor Society