

# NAOMI YOCUM

Denver, CO • naomiyocum24@gmail.com • 856-701-3826 • [Linkedin](#) • [Github](#)

## SKILLS

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- **Languages/frameworks:** Ruby on Rails, Python, ActiveRecord, SQL, HTML, CSS
- **Testing:** Test Driven Development, Behavior Driven Development, RSpec, Postman, Pry
- **Tools/Workflow:** Git, GitHub, CircleCI, Heroku, VSCode, 172 WPM

## PROJECTS

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### Bookworm

01/2023 - 02/2023

FE and BE team come together to create a book sharing application with GraphQL as the stretch tech

- Collaborated in an agile environment with 6 teammates to create and complete an MVP with multiple sprints utilizing daily standups, retros, GitHub Projects, and a MiroBoard
- Maintained comprehensive project documentation, including design document and queries, ensuring its accuracy and accessibility through regular updates
- Built a mock server via Postman to assist FE while BE quickly learned how to implement GraphQL queries and mutations
- Utilized CI/CD pipelines through CircleCI

### Lunch and Learn

01/2023

An API returning information about country's recipes and learning resources - following JSON:API specifications

- Created robust error messages utilizing serializers to improve developer experience and improve system efficiency
- Tested API consumption using mocking tools (WebMock and VCR) - 100% test coverage using RSpec with sad-path and edge-case testing
- Aggregated data from the consumption of multiple external APIs to expose a RESTful API

### BrüCycle

01/2023

An application inspiring users to take eco-friendly modes of transportation through beers

- Designed in a Service Oriented Architecture with a team of 5 achieving over 90% test coverage and nominated as a contestant in Demo Comp
- Applied MVC and OOP principles to organize code efficiently and follow CRUD functionality
- Implemented OAuth using Strava to aid in user registration and authentication

## EXPERIENCE

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**Software Engineer**, Turing School of Software & Design - Denver, CO

08/2022 - 03/2023

- Developed 10 projects using Ruby, Rails, and PostgreSQL through an intensive and fast-paced environment
- Utilized agile methodologies, through documentation, git workflow, and project boards
- Applied multiple new technologies during two-week sprints
- Assisted teammates with fixing bugs during development and production

**Web Services Representative**, US Bank - Denver, CO

03/2020 - 04/2021

- Quickly adapted to changes to efficiently resolve issues and help customers while keeping the queue low - averaging 80 calls a day
- Identified problems and provided accurate information in timely manner in response to customer inquiries while building strong relationships to ensure customer satisfaction and retention
- Streamlined call center operations and assisted others after pivoting to a separate call center during COVID and increased productivity by over 60%

**Sales Manager**, Rovine & Co - Denver, CO

05/2018 - 10/2019

- Acquired new customers for our clients - Verizon, DirecTV, CenturyLink - through face to face sales averaging \$1500 - \$2000 in weekly revenue
- Directed weekly workshops and meetings to inspire and energize everyone for the day
- Interviewed, trained, and promoted 4 entry level accountants to account managers on my team

## EDUCATION

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**Turing School of Software and Design**, Denver, CO

03/2023

Accredited Back-End Software Engineering Certificate

**University of Richmond**, Richmond, VA

05/2018

Bachelor of Science in Business Administration

Honors: Presidential Scholar, Phi Eta Sigma Honor Society