Contato

narabarroscruz@gmail.com

www.linkedin.com/in/nara-barros
(LinkedIn)
github.com/narabarros (Personal)

Principais competências

Metodologias Agile

Suporte para Help Desk

Comunicação interpessoal

Languages

Inglês (Full Professional)

Espanhol (Elementary)

Português (Native or Bilingual)

Certifications

Construção de PDI

Automação de testes de API com
Postman

Gerenciamento de qualidade de
software: O documento MDS

Hackaton

PHP e TDD: Testes com PHPUnit

Nara Barros Cintra

Senior QA Engineer at Avenue Code
Campinas, São Paulo, Brasil

Resumo

About my Soft Skills:
I have dynamism, empathy, high performance for acting in Squad,
wide and comprehensive communication. Loves to write, enjoys
reading about: Lean Inception, SCRUM, Emotional agility and related
topics.

About my Hard Skills:
Support Tools:
Jira, Confluence, Canva, Miro, Trello, Draw.io, OneNote, Pipedrive
Technical Tools:
Jenkins, Gitlab, Cypress, Docker, Postman, Appium, Cucumber,
AWS, RestAssured, Sonarqube, Silk, Bitbucket, Grafana, Kibana,
Testflight and Databases (SQL, Mongo and Redis)

About my work:
GitHub: https://github.com/narabarros
Medium: https://medium.com/@naritaft
Community: https://www.linkedin.com/company/test-like-a-girl/?
viewAsMember=true

Languages:
Portuguese: Native
English: Advanced
Spanish: Beginner

Experiência

Avenue Code
Senior QA Engineer
julho de 2023 - Present (7 meses)
San Francisco, Califórnia, Estados Unidos

Acting in an international project for client in NY, EUA

Main activities:

-Functional tests

-Automated testing

-Accessibility tests

-Regressive, performance and exploratory tests.

Participation on:

-Daily, planning, retrospective, review, refinement, analysis of metrics and strategies

-Support in development, deployment and discovery.

CI&T
Senior Quality Assurance
junho de 2022 - julho de 2023 (1 ano 2 meses)
Campinas, São Paulo, Brasil

Acting in an international project with implementation in several countries (CA, EUA, IN, MX, PE)

Main activities:

-Functional tests

-Automated testing using Typescript with Playwright

-Accessibility tests

-Regressive, performance and exploratory tests.

Participation on:

-Daily, planning, retrospective, review, refinement, analysis of metrics and strategies

-Support in development, deployment and discovery.

Zup Innovation
QA Pleno
abril de 2021 - junho de 2022 (1 ano 3 meses)
Campinas, São Paulo, Brasil

Performance in Mobile project (Itaú Bank) with agile methodology together with Scrum Master, DevOps, developers and QA's.

Main tasks:

-Project challenge using Git

-Automated tests using Appium, Rest Assured, Serenity BDD, Cucumber and Java

-Backend tests using Postman and microsservices in Cloud

- Exploratory and regressive tests

-Participation in SCRUM ceremonies (Planning, Daily, Grooming, Retrospective and Feedback)

-Reports, documentation and logging with Jira and Confluence

New Way
2 anos

QA Pleno
julho de 2020 - abril de 2021 (10 meses)
Bauru, São Paulo, Brasil

Performance in Omnichannel project with agile methodology together with Scrum Master, DevOps, Customer Success, developers and QA's.

Main tasks:

-Scenarios in BDD + Cucumber

-Project challenge using Git

-Automated tests using Cypress

-Backend tests using Postman and Databases like SQL, Mongo and Redis

- Exploratory and regressive tests

-Participation in SCRUM ceremonies (Planning, Daily, Grooming, Retrospective and Feedback)

-Reports, documentation and logging with Jira

QA Jr
março de 2020 - julho de 2020 (5 meses)

Main tasks:

-Scenarios in BDD + Cucumber

- Exploratory and regressive tests

-Participation in SCRUM ceremonies (Planning, Daily, Grooming, Retrospective and Feedback)

-Reports, documentation and logging with Jira

Customer Experience Analyst
maio de 2019 - março de 2020 (11 meses)
Bauru e Região, Brasil

Responsible for:

-Proactive and reactive contact with client portfolio

-Onboarding and customer journey

-Inbound Marketing strategic consultants

-Troubleshooting, customer retention and loyalty, Churn control

-Creation of conversational flows, Chatbots and digital channels

-Configuration of internal and external knowledge base

Sendi
Infrastructure Internship
abril de 2018 - abril de 2019 (1 ano 1 mês)
Bauru, São Paulo, Brasil

Internship focused on:

-Internal control of technology stocks

-Deployments and maintenance of internal systems

-Internal support for employees

-Remote service

UNESP - Universidade Estadual Paulista "Júlio de Mesquita Filho"
Support Internship
fevereiro de 2016 - fevereiro de 2018 (2 anos 1 mês)
Bauru e Região, Brasil

Internship focused on:

-Internal support

-Purchase, installation and maintenance of software

-Technology equipment management

Enerbrax - Acumuladores
Technology Apprentice
janeiro de 2015 - janeiro de 2016 (1 ano 1 mês)
Bauru e Região, Brasil

Internship linked to the course at Senai with a focus on:

-Control and optimization of technology equipment

-Support and tests in the development of internal systems

Formação acadêmica

PUCRS - Pontifícia Universidade Católica do Rio Grande do Sul
Postgraduate Degree, Leadership, innovation and management 4.0 · (fevereiro de 2022 - fevereiro de 2023)

Wizard by Pearson
English as a Second Language · (março de 2020 - janeiro de 2023)

Instituição Toledo de Ensino
Graduation in Information Systems · (2015 - 2019)

SENAI São Paulo
Administrative Assistant · (2015 - 2016)

ETEC - Escola Técnica Estadual de São Paulo
Computer Technician · (2012 - 2014)