

Nara Park

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TECHNICAL SKILLS

- **Languages & Frameworks:** JavaScript, TypeScript, HTML/CSS, React, NestJS
- **Development Environment:** Node.js, Visual Studio, VS Code, Git, Docker
- **Databases:** PostgreSQL, Oracle SQL
- **Tools & Productivity:** DataGrip, TablePlus, Microsoft Office Suite (Word, Excel, PowerPoint, Outlook)

EDUCATION

Diploma of Software Development

Southern Alberta Institute of Technology (SAIT), Calgary, AB

September 2023 – Present

- GPA 3.93 / 4.0
- Recipient of the Alexandra Bursary Award

PROJECTS

Gallery Sphere

October 2023 – May 2024

- Developed a backend application for managing and showcasing art galleries and Azure, enabling users to create, update, and manage art-related content.
- Implemented secure user authentication and authorization with JWT, enhancing data security.
- Integrated Azure Blob Storage for image handling, optimizing storage efficiency and reducing retrieval time by 30% for user-uploaded images.
- Skills Applied: TypeScript, Node.js, NestJS, Azure, JWT, PostgreSQL, Drizzle ORM, Docker.

Kick Check

July 2024 – Present

- Developing a custom user management system for a martial arts academy, streamlining client check-ins, class scheduling, and payment tracking to improve operational efficiency.
- Configured a QR code-based check-in feature, aiming to automate and enhance the accuracy of attendance tracking by an estimated 40%.
- Integrating automated reminders for upcoming payment deadlines, aiming to increase on-time payments by 25%.
- Skills Applied: Next.js, React, JavaScript, PostgreSQL, User Authentication.

EXPERIENCE

IT Technical Support

SAMSUNG MOBILE, Seoul, South Korea

March 2016 – June 2017

- Resolved over 200+ hardware and software issues for Samsung Galaxy devices, achieving a personal customer satisfaction rate of 98% (Received Customer Service Award)
- Assisted 300+ customers with device setup, software updates, and data management, reducing average service time by 30%.

Accounting Assistant

SEMA INDUSTRY, Seoul, South Korea (Remote)

May 2024 – Present

- Automated and optimized payroll and attendance tracking processes using advanced Excel functions, ensuring data accuracy and reducing manual workload by 20%.
- Collaborated with clients and vendors to resolve invoice disputes promptly, enhancing payment timelines and streamlining financial communication for improved operational efficiency.

Dining Server

JINBAR, Calgary, AB

December 2023 – Present

- Provided top-tier service, mirroring the attentiveness needed for client requirement gathering and enhancing overall guest satisfaction.
- Balanced multiple tasks with precision, utilizing agile project management principles to ensure smooth and efficient operations.