



Narayanan Krishnan &lt;narayanan.k.1985@gmail.com&gt;

## SCSC-52631 [REQUEST] - Preserve Data in my Laptop and my Unix Home directory

3 messages

**Narayanan Krishnan** <scsc.support@samsung.com>  
Reply-To: scsc.support@samsung.com  
To: narayanan.k.1985@gmail.com

21 July 2021 at 11:43

Reply above this line.

Narayanan Krishnan added you as a participant.

Dear SCSC Support Team,

This request is to preserve all the files, mails and data present in my laptop as it will be required for collect logs if requested legally.

So I request infra team not to delete any data in my current Laptop (C Drive) and also in unix user account "/home/nkrishnan".

Best Regards

Narayanan Krishnan

DevOps Apps Team | Samsung Cambridge Solution Centre

› Email: \*+ + na.krishnan@samsung.com+ ✉ +\*

**SAMSUNG**

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This is shared with Narayanan Krishnan, Rajinder Gawera, [narayanan.k.1985@gmail.com](mailto:narayanan.k.1985@gmail.com), and 2 other people.

Help Center, powered by [JIRA Service Desk](#), sent you this message.

**Reece Jolly** <scsc.support@samsung.com>  
Reply-To: scsc.support@samsung.com

21 July 2021 at 11:55

To: narayanan.k.1985@gmail.com

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Reply above this line.

Reece Jolly commented:

Hi Narayanan

As per the leaver process, when the laptop is collected once a user leaves, the drive is decrypted and then securely stored for a specified period of time (minimum of 2 years) before the drive is sent for destruction. The UNIX homes area will also be archived and not deleted.

Thanks

Reece

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**Reece Jolly** <[scsc.support@samsung.com](mailto:scsc.support@samsung.com)>  
Reply-To: [scsc.support@samsung.com](mailto:scsc.support@samsung.com)  
To: [narayanan.k.1985@gmail.com](mailto:narayanan.k.1985@gmail.com)

21 July 2021 at 11:56

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Reply above this line.

Reece Jolly resolved this as Done.

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Reece Jolly commented:

**Note: If you are not satisfied with the reasoning why the issue has been rejected, reopen this issue in the customer portal (select the link below) in the next 7 days.**

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