Detail Claim Filling Process: Step 1

Click LOGIN/REGISTER
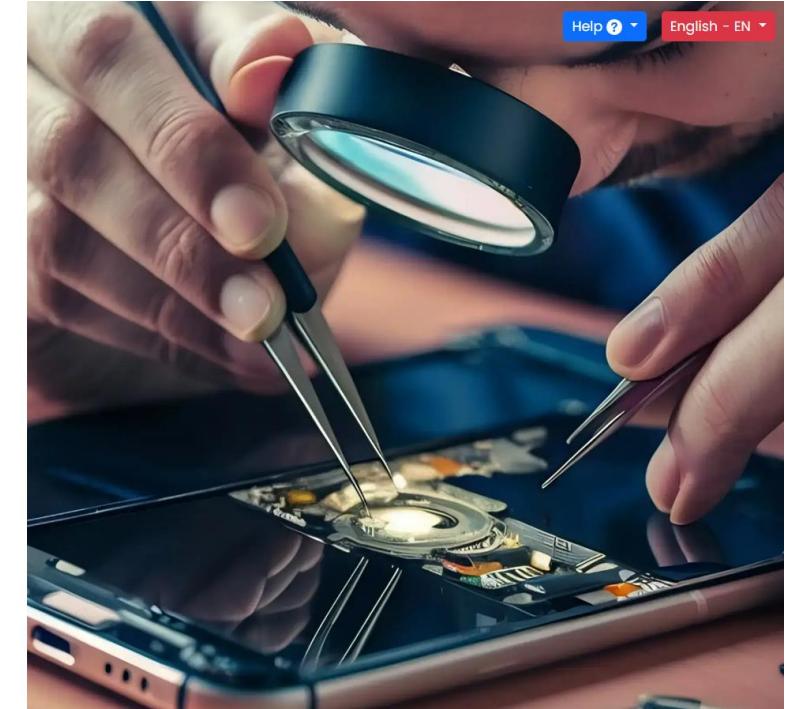
Detail Claim Filling Process: Step 2

EWAD

Login

To Enjoy Easy and Hassle-Free Device Protection With EWAD.

Email

Login

Not Yet a Member? Register

Enter registered email and select log in
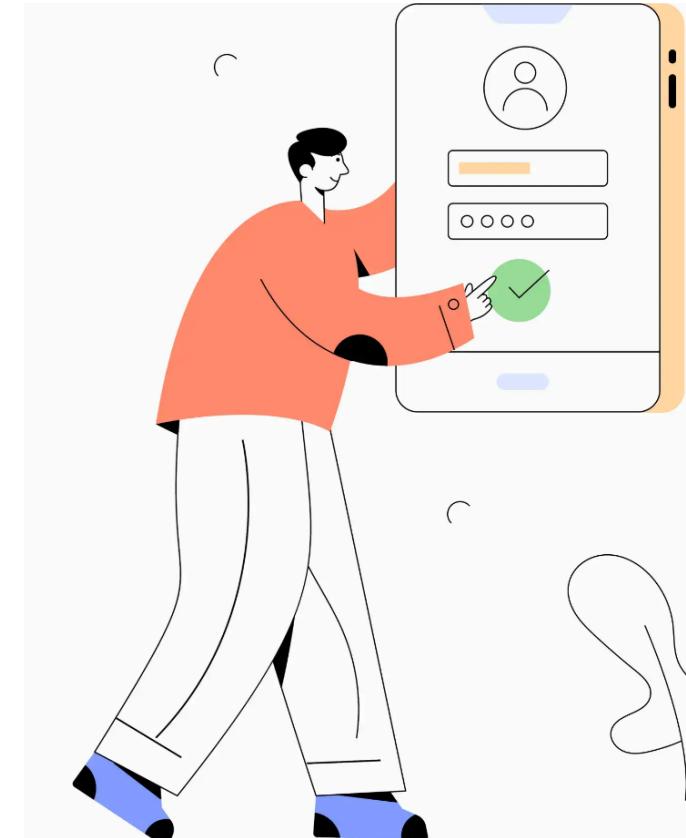
Select "Register Claim" to register new claim

or

"Track Claim Status" to track Existing Claim

Device repair journey can be tracked by selecting "Track claim status"

Registering New Claim: Step 1
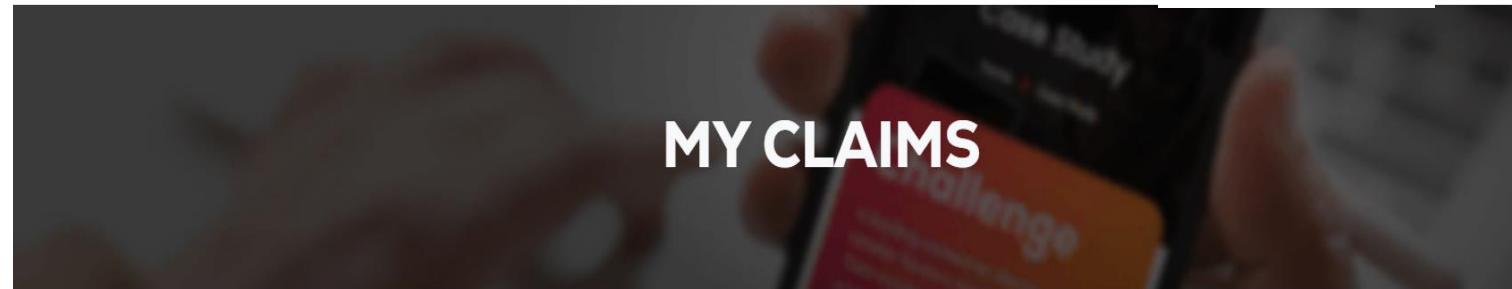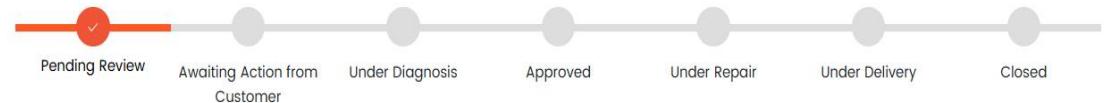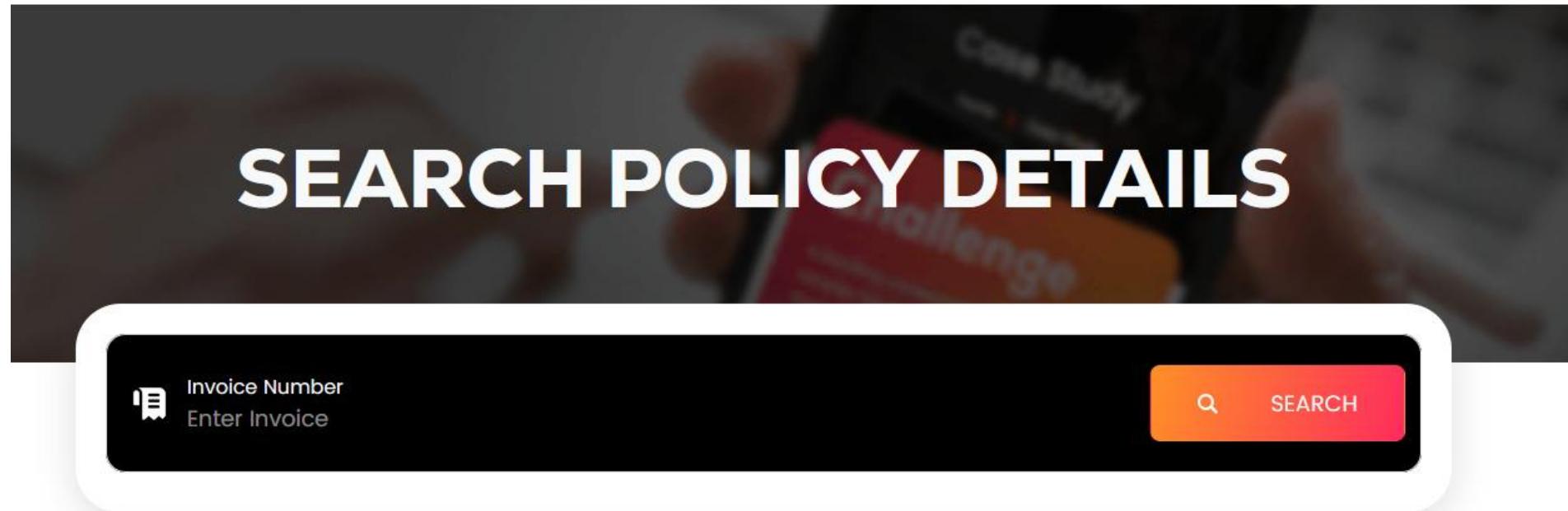
Enter the invoice number issued by the retailer

SEARCH POLICY DETAILS

Invoice Number
DEMO2521

SEARCH

Select Device Details

○ iPhone 15 Pro Max 256GB Black Titanium
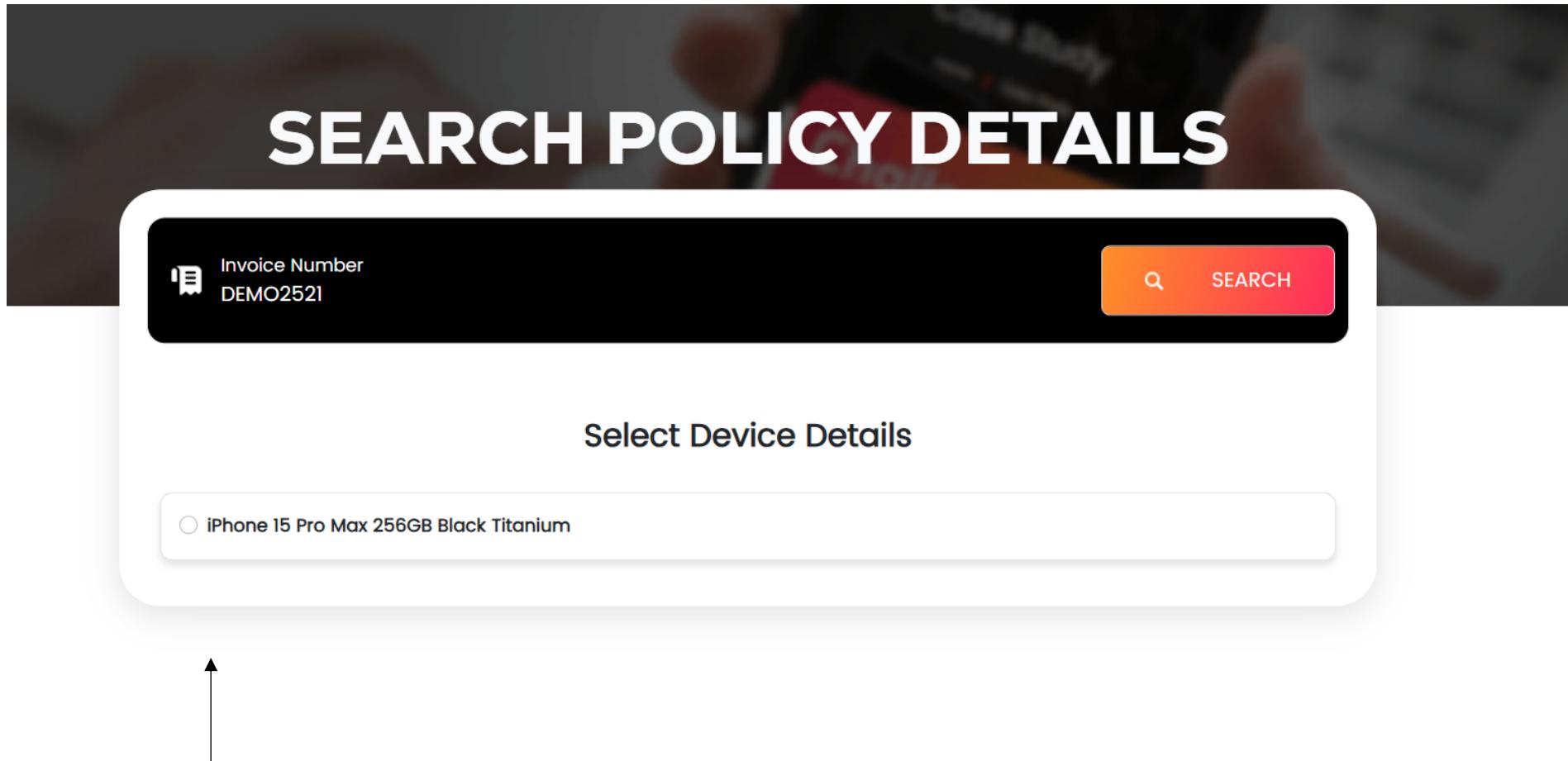
Select the device for which claim needs to be registered, in case of
same invoice having multiple items it will show all the covered items

Select the incident type
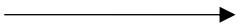
Select the **Incident** type

Accidental Damage ⓘ

Extended Warranty ⓘ

Fill the claim form, upload necessary documents & submit

CLAIM PROCESS (Documents to submit and precaution to take)

Customer needs to submit the following documents at the time of filing the claim

- Invoice copy
- Passport/Emirates ID copy
- Multiple photos of damaged item

Before handing over the device for repair to the service center customers need to:

- Take the data back up as insurance company will not be responsible for data loss
- Ensure iCloud (or any other cloud platform) is switched off
- Ensure Find my iPhone (or other similar service) is turned off

Once the claim form is successfully submitted, an Email confirmation will be sent with the claim number.