KPMG’s Connected Health framework provides innovative insights, best-practice methods, and end-to-end capability for successful transformation – connecting front end care delivery and patient experience channels through to middle office (HR management systems) and to back-office technology to support the Healthscope journey to becoming a world-class health organisation.

The key to the framework is that the relationships between the front (consumer/patient-facing), middle and back-office functions are aligned so that the digital tools, technology and processes implemented within the Human Resource management function promote efficient and effective workflows across Healthscope operations.