Application Support Service Plans:

* Customer Success Manager Allocation
* On-Demand Allocation
* Quarterly Plan Review
* Request for support via email or Portal
* [Client] Queries
* Incident Management
* Knowledge Management
* Workday Bi-annual Update Assessment
* Workday Bi-annual Update Deployment
* Strategy and Roadmap Planning
* Minor Service Request Management
* Major Service Request Management
* Service Desk Hours
* 24x7 Service Desk
* SLAs
* Third-party Ticket Management
* Monthly Service Reporting
* Monthly Service Meeting
* Minimum Commitment