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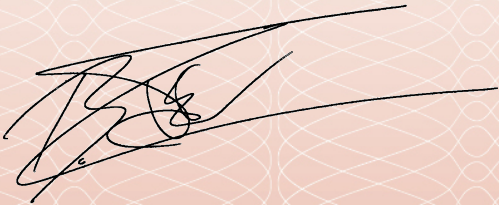
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This is to certify that
Narayanan Palani

Has achieved the
ITIL® Foundation Certificate
in IT Service Management

Effective from
27 December 2013

Registration number
4944123.20233303



drs. Bernd W.E. Taselaar
Chief Executive Officer