










**ITIL Foundation**  
**Examination Score Report**

**CANDIDATE:** narayanan palani  
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**REGISTRATION NUMBER:** y37lon50c5  
**EXAM:** ITIL Foundation  
**SERIES:** 117

**DATE:** December 27, 2013  
**SITE NUMBER:** gbal9

**PASSING SCORE:** 65%    **YOUR SCORE:** 93%    **GRADE:** Pass

This report shows the percentage of items in each section you answered correctly for the ITIL Foundation.

Section Title	0	100	Score
Service Management as a practice			100%
The Service Lifecycle			100%
Generic concepts and definitions			100%
Key Principles and Models			100%
Major Processes			100%
Minor Processes			75%
Functions			50%
Roles			100%
Technology and Architecture			100%

A handwritten signature in dark ink, possibly reading 'adar'.