

Chapter 6: CONCLUSIONS

6.1 CONCLUSION

E-Governance for panchayat provides online services to the people living in that panchayat. It helps for the people in that area to easily complete their work which involves the action of authority of the panchayat people. As everything is made online people can request their applications from anywhere at any time. After requesting the certificate the process will be carried out normally, no need for the people to go to panchayat office every time for the completion of work. It saves people time and they can perform their daily work without any interruption.

By using this users can also post their problems directly to the higher officials and can get them solved. The people can access the website where ever they are in the world. This is user friendly and users can perform their operations easily. The e-Governance for Panchayat project promises the rural areas that it can transform the Panchayat Raj Institutions into a modern, efficient and transparent areas. The concept of online panchayat system put a step forward in digitalizing India.

6.2 Future Scope

1. Automation of internal workflow processes of Panchayats.
2. Improving delivery of services to citizens
3. Capacity building of Panchayat Representatives and Officials
4. Social Audit
5. Transparency, Accountability, Efficiency and RTI compliance of Panchayats.
6. Improving Governance of local self-government.
7. Agriculture, including agricultural extension
8. Land improvement, implementation of land reforms, land consolidation and soil conservation
9. Minor irrigation, water management and watershed development
10. Animal husbandry, dairying and poultry
11. Fisheries
12. Social forestry and farm forestry
13. Minor forest produce
14. Small scale industries, including food processing industries
15. Khadi, village and cottage industries
16. Rural housing

It can be concluded from the list above that the Panchayat Raj institutions have the overall responsibility for social and economic development within their jurisdictions. A large component of projects are related to the development and management of infrastructure. Several of the items listed above include infrastructure components. The Panchayat Raj institutions are given the task to identify and plan these interventions in the most effective and efficient manner.

The online panchayat project holds great promise for the rural masses as it aims to transform the Panchayati Raj Institutions (PRIs) into symbols of modernity, efficiency and transparency. This is one of the kinds of nationwide IT initiative introduced by Ministry of Panchayati Raj that is willing to ensure people's participation in decision making programs, implementation and delivery. The project addresses all aspects of Panchayats' functioning including Planning, Monitoring, Implementation, Budgeting, Accounting, Social Audit and delivery of citizen services like issue of certificates, licenses etc.