

STEVEN NARDELLO
243 SOUTH RD, SULLIVAN NH 03445

<https://www.linkedin.com/in/steven-nardello>
E-mail nardellos@gmail.com
Phone (603) 715-4501

CAREER EXPERIENCE

Sisters Day Dream Farm and Rescue – Front End Developer & Commerce Consultant, BigCommerce (2019 – Present)
<https://sistersdaydreamfarm.com>

Built this shit and got it going.....blah blah blah \$\$\$

Paragus Stratigic IT– Systems Administrator (2021 – Present)

Oversaw and maintained 155 client environments. Installed and configure network equipment – Aruba, Fortinet, and Unifi.

Installed Operating systems – Windows Server 2012 through 2022. VMWare ESXi

Configured Server Roles such as Hyper-V, Domain Controllers, File and Print Servers domain file server replication, and name spaces

Managed virtual machines in the following hyper visors: Hyper-V, ESXi, and Stratus

Microsoft 365 and Azure AD - Email migration, Securing M365 Environments, Domain integration

Desktop/Laptop/Printers support

Hard Drive Sanitation/Secure data destruction

Troubleshoot end-user questions and concerns

C&S Wholesale Grocers – Lead Ivanti Automation Engineer (2014 – 2020)

Serving as the lead administrator and overseeing a team working with Ivanti by managing scheduled software patching and updates. Fulfilling requests for creation and deployment of desktop software packages and scripts. Testing and deploying operating systems Company-wide.

Maintaining updates of existing configuration settings by creating task sequences using Ivanti.

Managing a patch and update schedule for supported products and conducting User Acceptance Testing (UAT).

Deploying: security patches, software updates, device drivers, BIOS, and firmware updates utilizing Ivanti Patch for Endpoint Manager. Coordinating new product and software roll outs by creating projects.

Maintains an in-depth knowledge of current trends and technologies within the Information Technology field.

C&S Wholesale Grocers – System Engineer (2009 – 2014)

Participated in the Information Technology strategic planning process. Provides substantive input to Information Technology architecture and service delivery. Guides IT leadership on major infrastructure investment requirements and planning.

Develops and executes function and performance tests and monitoring of infrastructure supporting critical business systems.

Troubleshoots problems with existing systems. Proactively coordinates after-action reviews and corrective/preventative actions resulting from production infrastructure outages.
Performs related functions and responsibilities, on occasion, as assigned or required.

C&S Wholesale Grocers- Mainframe Operations (2007 – 2009)

Monitor batch production scheduling environments via AS400
Process batch production job requests via AS400

Make periodic test runs; implement operational procedures; edit and prepare JCL and process jobs for one or more computer systems.

Establish job streams for special request production jobs based on user requirements
Review production performance data and monitor job stream performance
Direct workload assignments to the specified computer system and appropriate staff and assure that workloads are completed.

TECHNICAL SKILLSETS

eCommerce | Software Product Architecture | Software Product Design | SaaS Product Management | Business Analyst | Engineering Management | Solution Architecting | Sales Engineering | JavaScript | Node.JS | API Development | Stencil | REST | AWS | HTML/CSS | SASS/LESS | React | BigCommerce API

EDUCATION

- Bachelors of Science – Applied Computer Science - Keene State College

CERTIFICATIONS

Udemy – MERN eCommerce
Udemy – Complete Web Developer
Udemy – Node with React: Fullstack Web Development