

Narendra Kumar Sanjay Nikam

📍 Pune, Maharashtra, India ✉ narendranikam03@gmail.com ☎ (+91)88083-69344 in Narendra Nikam

Professional Summary

Results-driven MBA student with 45 months of experience in professional environment and technical project management. Skilled in aligning technical solution with client objectives to drive satisfaction, and efficiency. Strong understanding in analysing and optimizing business processes, solving complex problems, managing stakeholder expectations, and driving client success across diverse industries.

Education

Great Lakes Institute of Management, Gurgaon
P.G.P.M

May 2024 – May 2025

- **GPA:** 3.02/4.0 (Pursuing)
- **Major:** Analytics
- **Minor:** Marketing

D. Y. Patil College of Engineering, Akurdi
BE in Electronics and Telecommunications

May 2016 – May 2020

- **GPA:** 7.45/10

Experience

Software Engineer - QA
Yardi Software India Pvt. Ltd

*Pune, Maharashtra Nov
2022 – May 2024*

- Developed tailored solutions to improve product stability in CRM products, meeting client expectations and strengthening client relationships through reliable feature delivery and support
- Spearheaded the successful delivery of the 'Deposit Accounting Dashboard' feature for CRM Flex Student Housing, addressing client needs through collaboration with UK Yardi team to enhance client engagement and account retention
- Coordinated with cross-functional teams to enhance product stability across 3 Yardi products, aligning technical solutions with client objectives and improving customer satisfaction through timely issue resolution
- Led performance optimization efforts, reducing document dashboard loading time by 10 seconds, significantly enhancing user experience and operation efficiency in line with client satisfaction goals
- Conducted data quality checks across multiple systems, ensuring data integrity and supporting business process of clients

Jr. Sony Compliance Specialist
Ubisoft India Pvt. Ltd

*Pune, Maharashtra
Aug 2020 – Nov 2022*

- Led risk assessment across 4 projects, coordinating with production teams to implement timely risk mitigation strategies, reducing JIRA defects and enhancing project efficiency to meet client-facing deployment standards
- Supervised testing and analysis, generating key reports to producers and project leads to support strategic milestone and release planning, optimizing timelines for high-profile game releases
- Managed cross-functional collaboration between development and design teams to draft console platform certifications, achieving the successful public release of 3 high-impact projects. Ensuring alignment with business goals
- Executed compliance testing efforts for Riders Republic post-deployment patches on PS5 and PS4, ensuring project alignment with business needs, Sony compliance, contributing to overall customer satisfaction and product success

Projects

List of 100 Liveable Cities in India

- Compiled a list of 100 liveable cities in India by analysing environmental factors and their impact on human life, leveraging data from Google Earth Engine, providing insights for potential policy corrections and data-driven decision-making

Ratio Analysis for NSE Listed Company

- Applied Ratio Analysis method for an NSE listed company to recommend buy, sell, or watch action for its share based on compressive company and industry analysis

Technologies

Languages: Python 3.8, SQL, Python Visualization Libraries

Technologies: TestRail, Atlassian JIRA, Microsoft Office Suite, Power BI, Confluence, MS Project